Life Insurance & Critical Illness

ivari's Underwriting Requirements

Life Insurance

Age (Nearest Birthday)	\$0 to \$99,999	\$100,000 to \$250,000	\$250,001 to \$500,000	\$500,001 to \$1,000,000	\$1,000,001 to \$3,000,000	\$3,000,001 to \$5,000,000	\$5,000,001 to \$10,000,000	\$10,000,001 and over
0-16	А	А	А	А	TP	TP	TP	IC
17-50	А	А	А	А	TP2	TP2	TP2M	IC
51-55	А	А	А	TP2	TP2	TP3	TP3	IC
56-60	TP	TP2	TP2	TP2	TP3	TP3	TP3	IC
61-70	TP	TP2	TP2	TP3	TP3	TP3	TP3	IC
71 & up	TP2	TP3	TP3	TP3	TP3	TP3	TP3M	IC

The age and amount requirements are based on the total Life Insurance amount applied for with ivari in the last 6 months.

Critical Illness

Age (Nearest Birthday)	\$0 to \$100,000	\$100,001 to \$250,000	\$250,001 to \$500,000	\$500,001 to \$1,000,000	\$1,000,001 to \$2,000,000
0-16	А	А	-	-	-
17-40	А	А	TP2	TP2	TP2
41-45	А	А	TP2	TP2	TP3
46-50	А	TP1	TP2	TP3	TP3
51-55	TP2	TP2	TP3	TP3	TP3
56-60	TP2	TP3	TP3	TP3	TP3
61-65	TP3	TP3	TP3	TP3	TP3

The Critical Illness underwriting requirements are based on the total Critical Illness benefit applied for with ivari in the last 6 months.

Approved Service Providers:

ExamOne Canada www.dynacare.ca www.examone.ca

Dynacare Insurance Solutions

A - Non-Medical

TP - Telephone Interview or Paramedical

M - Motor Vehicle Report

IC - Individual consideration

- 1. Urine/HIV/Vitals
- 2. Blood Profile, Urine & Vitals
- 3. Blood Profile, Urine, ECG & Vitals

Notes about underwriting requirements

- If a client is applying for both Life Insurance and Critical Illness, the higher of the underwriting requirements will always apply.
- Do not duplicate requirements, instead order the higher of the requirements.
- PSA (Prostate Specific Antigen) will automatically be part of the blood test for all males age 51 and up, where a blood test is required.
- The tables also apply to residents who have been in Canada less than 12 months.
- Requirements may be valid for up to 12 months.
- ivari reserves the right to request any requirement deemed necessary by the Underwriting Department regardless of age and amount requirements or product.



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Field underwriting pocketbook for life and critical illness insurance





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Managing client underwriting expectations

As an advisor, the last thing you want to happen after submitting a life or critical illness insurance Application is for your client to be disappointed due to an unexpected underwriting decision.

Having this insight into our underwriting approach can help you tailor suitable coverage to meet all of your clients' individual needs.

This pocketbook will help give you insight into the underwriting implications of specific medical conditions and family history so you can advise your clients on what to expect.

By referring to the pocketbook to assess the client risk, you'll know exactly what information the underwriter needs to study the file. By providing all the information up front in the Application, processing will be faster because the underwriter will have everything required to make the best possible decision. Remember that while the pocketbook can help you prepare your client for potential ratings, the final underwriting decision may differ once all the factors are assessed. If your client has pending tests or specialist referrals, do not submit an Application yet.

ivari's critical illness pre-screening checklist

The critical illness pre-screening checklist (LP1468) can assist you in a thorough evaluation of the proposed insured prior to submitting an Application that includes critical illness insurance. Remember, this checklist is for critical illness insurance. If your client is automatically declined for critical illness, it does not mean that they will be declined for life insurance. Remember: critical illness insurance is subject to a more rigorous underwriting process than life insurance.

Please note – this communication isn't for clients and should not be given out to, or relied on, by them.





Critical illness uninsurable existing medical conditions

Below is a partial list of conditions that will result in critical illness coverage being automatically declined.

Please do not submit an Application for critical illness if the proposed insured has, or has ever been diagnosed with, any of the following conditions. Please note that there may be other conditions that could also result in your client being declined.

If your client is currently under medical investigation, please wait until this has been completed before submitting an Application.

If any member of the proposed insured's immediate family (i.e., siblings and parents) has had one of these conditions, the policy may be rated or in some cases, declined.

PROPOSED INSURED				
Adult	Juvenile			
 AIDS, AIDS-related disease or positive HIV Treatment for alcohol or drug abuse in the last three years Alzheimer's Disease Aplastic anemia Amyotrophic Lateral Sclerosis (ALS or Lou Gehrig's Disease) Benign brain tumour Cancer (some exceptions for skin cancer other than melanoma or certain early-stage cancers may apply. Please consult with the underwriting department for more information.) Cystic fibrosis Diabetes treated with insulin Heart disease such as heart attack, angina, coronary bypass surgery, angioplasty or valve replacement surgery Huntington's Chorea Kidney failure Motor neuron disease Multiple sclerosis Organ transplant Parkinson's Disease Permanent paralysis Stroke or transient ischemic attack Systemic lupus erythematosus 	 AIDS, AIDS-related disease or positive HIV Aplastic anemia Autism Benign brain tumour Cancer Cerebral palsy Cystic fibrosis Congenital heart disease Diabetes Down's syndrome Kidney failure Motor neuron disease Multiple sclerosis Muscular dystrophy Organ transplant Permanent paralysis Stroke Critical illness coverage will not be offered to juveniles with any immediate family history of one of these illnesses: Familial polyposis of the colon Huntington's Chorea Polycystic kidney disease 			



Medical condition risks

Alcohol

Details of information	Expected requirements
Please try to give an accurate amount of consumption. (i.e. number of drinks consumed per sitting as "social drinking" can mean different things to different people. The total picture of a client's environment is very important to our assessment. Therefore, please try to give as much information as possible regarding family life,	If you know that the client is a recovering alcoholic or if you suspect that alcohol has ever caused or has been part of a problem, please complete an alcohol usage questionnaire (ETOHQ) and include details on past and present usage either within the ivari 360 eApp or on an alcohol usage questionnaire.
activities, work history, associations etc).	If there are underwriting concerns, we may ask for a full blood profile to be done or may ask for an APS or both. The blood profile could indicate possible liver damage and an attending physician may have blood test results as well as a more rounded impression of the client.

Potential underwriting decision

- Mild or moderate usage of alcohol will usually be disregarded unless the underwriter has other concerns such as impaired driving charges, drug usage or frequent occupational changes.
- If there is a history of concerning consumption, we would require 2 years sobriety before considering on a rated basis. Standard rates may be available after 6 years sobriety.

1 drink is considered:

Note: Please be sure to include details of past and present usage either within the ivari 360 eApp or on an alcohol usage questionnaire.

Beer	360 ml	12 oz.	1 can/bottle
Cooler	360 ml	12 oz.	1 can/bottle
Wine	150 ml	5 oz.	
Fortified Wine	85 ml	3 oz.	
Liquor	45 ml	1.5 oz.	1 shot



Anxiety/Depression		Insurance products		
		Life	Critical illness	
Details of information	Expected requirements	Potential u	nderwriting decision	
 Date of diagnosis and onset Severity of disease Type of affective disorder Frequency of episodes Treatment (medication and dosage) Any suicidal attempts Any hospitalization or ER visits Any limitation of activities 	 Specific info in the ivari 360 eApp dropdown questions or Nervous Disorder questionnaire (NERVQ) APS depending on severity 	treatment Best case: may Rating to Declin	verity and effectiveness of be Standard he depending on severity, ations and related	

Arthritis		Insurance products		
		Life	Critical illness	
Details of information Expected requirer		Potential underwriting decision		
Date of diagnosis and onset	 APS depending on severity 	Depends on degree of impairment, disability and treatment		
Severity of disease		Best case: may be Standard		
Type of arthritis		Rating to Decline depending on severity,		
Treatment (medication and dosage)		results, complication impairments	ations and related	
Any limitation of activities			Arthritis, if severe, may	
Any hospitalization or ER visit		_	and an Exclusion for LOIE Independent Existence	
Any complications		(LOIE) or may		



Asthma

Insurance products			
Life	Critical illness		
Potential under	writing decision		
Depends on severity, frequency of	attacks, control and smoking status.		
Details of information	Expected requirements		
 Date of diagnosis Severity of symptoms Frequency of attacks Type of medication Dosage of medication Any hospitalization or ER visits Any limitation of activities Smoking habit Any other medical condition 	Specific info in the ivari 360 eApp dropdown questions or Respiratory questionnaire (RESPQ)		



Back problems

Insurance products				
Life	Critical illness			
	May require exclusions for paralysis and Loss of Independent Existence (LOIE) depending on imaging (x-ray, CT scan, MRI) results.			
Details of information	Expected requirements			
 When did the problems first appear? Are they due to an injury or a congenital abnormality Treatment past and present (medicine, physio or chiropractor etc.)? Has the client ever required any time off work (if so, when and for how long)? Even though a client may not be disabled at this time, if they have a chronic problem (one that doesn't go away or that tends to recur), the chances of future disability may be greater than if the problem was a one-time occurrence with no problems afterwards. 	 APS depending on severity Remember: A good, detailed description of the problem, as well as the client's functionality/abilities on the Application will often allow underwriting to make a decision without further evidence. 			
Potential underwriting decision				

- Depends on severity of condition, type and amount of treatment used and amount of time off work.
- Best case is often standard
- Assessments may also be dependent on complications or associated conditions such as depression or the side-effects from medications.



Blood pressure

Insurance	products		
Life	Critical illness		
 Depends on severity and control Typical case: Standard if well controlled and, if treated, well followed 	 Possible Standard, rated or declined depending on severity, results, complication and related impairments. One key difference between life and critical illness underwriting is the attention given to family history, smoking status and other cardiovascular risks such as cholesterol. 		
Details of information	Expected requirements		
 Date of diagnosis Type of medication/treatment Dosage of medication Current blood pressure reading Compliance with medication and follow-up Any hospitalization or ER visits Any limitation of activities Smoking habit Any other medical condition, such as obesity, diabetes, stroke, etc 	Vitals/Labs may be required depending on the details provided.		



Bronchitis/Chronic obstructive pulmonary disease (COPD)

Insurance products			
Life	Critical illness		
Potential under	writing decision		
Depends on degree of severity			
Acute: possible Standard			
Chronic, depending on smoking status, severity a	and related impairments: small rating to Decline		
Details of information	Expected requirements		
Date of diagnosis and onset	APS depending on severity		
Severity of disease			
Type (acute or chronic)			
Treatment (medication and dosage)			
Frequency of attacks			
Date of last attack			
Any limitation of activities			
Any hospitalization or ER visits			
Any complications			



Cancer

Insurance products			
Life	Critical illness		
Potential under	writing decision		
 Depends on the result of the pathological report if cancer was localized, totally removed, and years since treatment done Offer will vary from Standard to Decline 	With history of or diagnosis of cancer: Decline. Some exceptions for skin cancer other than melanoma or certain early-stage cancers may be considered; otherwise, for critical illness it will be a Decline. Basal Cell Carcinoma Clients with skin lesions such as basal cell carcinoma could get Standard rate if the lesions were totally removed and they were classified as stage 0 or stage 1. If the lesion was stage 2, an exclusion for skin cancer would apply.		
Details of information	Expected requirements		
 Date of diagnosis Location of cancer Type of treatment Date treatment completed Any recurrence or spread Any hospitalization or ER visits Any limitation of activities Smoking habit Any other medical condition, such as obesity, diabetes, stroke, etc 	APS including pathological report		

Cannabis (aka Ganja, Grass, Hash, Hashish, Hemp, Marijuana, Pot, Weed, 420)

Details of information Expected requirements • Please be specific with the type of product used, amount and If there are UW concerns, frequency of use (i.e. "0.5 grams of Indica per week" or "1 ml CBD we may ask for a drug usage drops per day") because "social" can mean different things to questionnaire to be completed different people. or may ask for an APS or both. • Is the use recreational or medical? • The total picture of a client's environment is very important to our assessment. Therefore, please try to give as much information as possible regarding family life, activities, work history, associations etc. Potential underwriting decision Assessments will range from Standard to Rated to Decline depending on the amount and frequency of use. • To qualify as a non-smoker, no other tobacco product must be used.

· Medical cannabis: If the prescription is legitimate, the assessment will be based on the medical

diagnosis.



Diabetes

Details of information	Expected requirements
Date of diagnosis and age of onset	Vitals/Labs may be required
Treatment type, medication, dosage	APS depending on control, type, severity
Degree of control	and other conditions
What are the usual blood sugar and/or HgbA1C readings?	
Any blood pressure problems	
Any cholesterol problems	
Compliance with medication and follow-up	
Any hospitalization or ER visits	
Smoking habit	
Any other medical condition, such as obesity, kidney problem, vision problem, stroke, etc.	
Insurance prod	ucts

Insurance products				
Life	Critical illness			
Potential under	writing decision			
	Type 1 Diabetes	Type 2 Diabetes		
Small rating to Decline and depends on age, onset, type and control. The older the client is at the onset of the disease and the shorter length of the disease, the better the rating. A male, 55, who has had Type 2 diabetes for three years and is optimally controlled may be Standard but if he had the disease for 17 years, the rating would be 200%.	 are not eligible for criti The coverage is also use any age using insulin. If the client has any cover or it is not well controll would be Declined. A client with gestational gestational diabetes and the application would be childbirth. She could ge fully recovers after child level goes back to norm A male, 55, who has had three years and is optimized. 	liet, drugs or injections, cal illness coverage. havailable for clients of mplication of the disease, ed, the critical illness I diabetes or a history of d pregnant at the time of the postponed until after et a Standard rate if she dibirth and the blood sugar hal. Ad Type 2 diabetes for mally controlled may be the disease for 17 years,		



Driving

Details of information	Expected requirements
 Date and nature of each infraction. (i.e. May 2019 speeding 18 km/h over limit) Details of any remedial actions taken, such as defensive driving courses If the client has been charged with DWI (Driving while impaired), it is very helpful to have an alcohol questionnaire completed. 	If the information provided on the Application is insufficient, we may ask for a driving questionnaire to be completed for full details. If the type of infraction, dates and number warrant it, we will obtain a Motor Vehicle Report (MVR). This additional information is obtained to assist the underwriter in assessing the risk fairly. Any information that the agent provides will also assist us in forming the "total picture" of a client.
Datastial under	curiting decicion

Potential underwriting decision

Assessments can range from Standard to Rated (usually a \$/1000) to Decline. If the client's licence is currently under suspension, we would not make an offer until the licence has been returned and is in good standing for 6 months.

Drug abuse	Orug abuse		products
		Life	Critical illness
Details of information	Expected requirements	Potential under	writing decision
 Type of drug use Duration of use and date of last use Amount and frequency of use Treatment (type and date) Any driving and drinking criticism Smoking habit Any other drug or medication use Any limitation of activities Any hospitalization or ER visits Any complications 	 Specific info in the ivari 360 eApp dropdown questions or drug usage questionnaire (DRUGQ) MVR depending on driving criticism Vitals/Labs may be required APS depending on severity and last usage 	 Waiting period of two years after full rehabilitation Best case: may be Standard, depending on usage and severity Rating to Decline depending on severity, results, complications and related impairments Best case: after six years may be Standard 	 Waiting period of three years after full rehabilitation Depending on usage, severity may be rated to Decline Best case: after six years may be Standard



Epilepsy		Insurance products	
		Life	Critical illness
Details of information	Expected requirements	Potential under	writing decision
 Date of diagnosis and onset Severity of disease Type (grand mal or petit mal) Treatment (medication and dosage) Frequency of attacks/episodes Date of last attack Any limitation of activities Any hospitalization or ER visits Any complications 	 APS depending on severity Epilepsy/Seizure questionnaire (SEIZQ) Specific info in the ivari 360 eApp dropdown questions or seizure questionnaire 	 Depends on degree of severity Best case: Standard Rating to Decline depending on severity, results, complications and related impairments 	 Depends on degree of severity Best case: 125% Rating to Decline depending on severity, results, complications and related impairments



Gastrointestinal problem		Insurance products	
		Life	Critical illness
Details of information Expected requirements		Potential und	erwriting decision
 Date of diagnosis and symptoms Treatment (medication, dosage, surgery) Any limitation of activities Any hospitalization or ER visits Any complications 	APS depending on severity	 Depends on degr Best case: Standa Rating to Decline results, complicat impairments 	rd depending on severity,

Heart disease

Insurance products			
Life	Critical illness		
Potential underwritin	g decision		
 Depends on type, severity, follow-up and control Offer will vary from Standard to Decline 	Decline for diagnosis of: Heart attack, Angina, Coronary Bypass surgery, Angioplasty or Valve replacement Other history • See prescreening checklist. Depending on type, severity, follow-up and control, offer will vary from Rated to Decline.		
Details of information	Expected requirements		
 Date of diagnosis Type of medication/treatment Dosage of medication Current blood pressure reading Current cholesterol reading Compliance with medication and follow-up Any hospitalization or ER visits Any limitation of activities Smoking habit Any other medical condition, such as obesity, diabetes, stroke, etc. 	APS including ECG or any other heart testing done		



Hepatitis		Insurance products	
Inflammation of the liver most often caused by a virus.		Life	Critical illness
Details of information	Expected requirements	Potential under	writing decision
 Type (A, B, C, D/chronic, acute, carrier) Cause of infection (if known) Treatment past and present Current status Any limitation of activities Any hospitalization or ER visits Any complications 	 APS depending on severity Vitals/Labs with Hepatitis screens may be required May need paramedical/medical exam 	 Depends on degratif completely recovered evidence of liver of the severity of the severity, results, correlated impairments. CI may also require liver cancer 	vered and no damage rd depending on omplications and nts

Hernia		Insurance products	
Abdominal, esophageal, inguinal.		Life	Critical illness
Details of information	Expected requirements	Potential under	writing decision
 Date of diagnosis and onset Any surgery Treatment (type, medication, dosage, duration) Was recovery complete? Any limitation of activities Any hospitalization or ER visits Any complications 	APS depending on severity	 Depends on degree of severity Typical case: Standard Rating to Decline depending on severity, results, complications and related impairments 	 Depends on degree of severity Typical case: Standard to 125% Rating to Decline depending on severity, results, complications and related impairments



Kidney disease and glomerulonephritis		Insurance products	
Kidney disease and glomer dionephritis		Life	Critical illness
Details of information	Expected requirements	Potential und	lerwriting decision
 Date of diagnosis and onset Severity of disease Type (acute or chronic) Treatment (type, medication, dosage, surgery) Date of recovery Any progression or deterioration Any limitation of activities Any hospitalization or ER visits Any complications 	 APS depending on severity Vitals/Labs may be required May need paramedical/ medical exam 		dard e depending on complications and

Lupus		Insurance products		
Chronic inflammatory disease of the connective tissue involving all parts of the body and many organs.		Life	Critical illness	
Details of information	Details of information Expected requirements		Potential underwriting decision	
 Date of diagnosis and onset Treatment (type, medication, dosage, duration) Any limitation of activities Any hospitalization or ER visits Any complications Type (Systemic Lupus Erythematosus or Discoid Lupus) 	• APS	_	e depending on type, complications and	



Multiple sclerosis		Insurance products		
Degeneration of myelin, a substance essential for the proper functioning of the nervous system.		Life	Critical illness	
Details of information	Expected requirements	Potential underwriting decision		n
Date of diagnosis and onset	• APS	Depends on degree of severity	Firm diagnosis	Possible diagnosis
 Degree of impairment/ severity of disorder 		 Rating to Decline depending on 	Decline	Decline or exclusion
 Treatment (type, medication, dosage, duration) 		severity, results, complications and related impairments		CACIUSIOIT
Stability (any progression)				
Any limitation of activities				
Any hospitalization or ER visits				
Any complications				

Palsy, paralysis		Insurance products	
Paraplegia, hemiplegia, quadriplegia.		Life	Critical illness
Details of information	Expected requirements	Potential underwriting decision	
 Date of diagnosis and onset Degree of impairment/ severity of disorder Treatment (type, medication, dosage, duration) Stability (any progression/any recovery) Any limitation of activities Any hospitalization or ER visits 	APS depending on severity	 Depends on underlying extent of paralysis Best cases may be Star severity and limitation Waiver of premium will 	g cause, disease and ndard, depending on not be offered nding on severity, results, ted impairments xpect an Exclusion of
Any complications			



Polyp/Ulcer		Insurance products	
Protruding growth of the mucus membrane found in colon, larynx, nose, stomach or duodenum.		Life	Critical illness
Details of information	Expected requirements	Potential underwriting decision	
 Date of diagnosis and onset Size, location and number of polyps present 	APS depending on severity	 Depends on underlying Typical case: Standard Rating to Decline dependent complications and related 	nding on severity, results,
Treatment (surgery, medication, dosage, duration) Double of the foundation of the second se			
Results of any tests and follow-up/recovery dateAny limitation of			
activities			
 Any hospitalization or ER visits 			
Any complications			



Prostatitis		Insurance products		
Acute/chronic inflammation of the prostate gland.		Life	Critical illness	
Details of information	Expected requirements	Potential underwriting decision		
 Date of diagnosis and onset Treatment (surgery, medication, dosage, duration) Results of any tests, biopsies; follow-up/recovery date Any limitation of activities Any hospitalization or ER visits Any complications 	 APS depending on severity Labs including PSA screen 	 Depends on underlying cause Best case: may be Standard if current normal PSA Rating to Decline depending on severity, results, complications and related impairments 	 Depends on underlying cause Best case: may be Standard Rating to exclusion for prostate cancer to Decline depending on severity, results, complications and related impairments Prostatic hypertrophy Clients with benign prostatic hypertrophy with or without an episode of acute prostatitis (inflammation or infection of the prostate gland) could get critical illness at Standard rate if the condition has been investigated and their PSA level is normal. If the prostatitis is chronic or recurrent, a rating of 125% to 150% may be added. It is important to remember that clients with a history of any kind of lesions need to be thoroughly investigated before applying for coverage, and the underwriter will need to review all the medical information including pathology reports and follow-up consultations. 	



Thyroid disorder		Insurance products	
Goiter, Graves' disease, Hypothyroid, Hyperthyroid, enlargement of the thyroid gland.		Life	Critical illness
Details of information	Expected requirements	Potential underwriting decision	
 Date of diagnosis and onset Treatment (surgery, medication, dosage, duration) Results of any tests, biopsies; follow-up/recovery date Any limitation of activities Any hospitalization or ER visits Any complications 	APS depending on severity	 Depends on underlying cause Typical case: Standard if controlled Rating to Decline depending on severity, results, complications and related impairments 	 Depends on underlying cause Rating to Decline depending on severity, results, complications and related impairments Exclusion for thyroid cancer may be required

Ulcerative colitis and		Insurance products	
Crohn's disease		Life	Critical illness
Details of information	Expected requirements	Potential underwriting decision	
 Date of diagnosis Severity of disease Severity of symptoms Frequency of flare-ups Treatment (type, medication, dosage) Any hospitalization or ER visits Any limitation of activities Any other medical condition, such as inflammatory disease, arthritis, etc 	APS depending on severity	 Depends on age and so Possible Standard, Rate on severity, results, con impairments Cl exclusion for cancer may be required 	ed or Decline depending nplications and related



Sleep apnea		Insurance products	
		Life	Critical illness
Details of information	Expected requirements	Potential underwriting decision	
 Date of diagnosis Severity of disease Severity of symptoms Treatment (CPAP or surgery) Compliance with treatment Date of last sleep study Any hospitalization or ER visits Any limitation of activities Any other medical condition, such as obesity, hypertension, smoking, etc 	Many CPAP machines allow the patient to generate their own reports. If the client is able to provide us with a 6-12 month report, an APS may be avoided	I and the second	ed or Decline depending mplications and related



Family history and critical illness

The client's family history is of particular importance in the underwriting process for critical illness. If immediate family members/first-degree relatives (parents and siblings) are affected by a medical condition, there is a higher risk that the client could present the same condition.

There is a higher probability to be diagnosed with some cancers if members of the immediate family had the condition at a relatively young age.

Other conditions, such as diabetes, heart disease, Multiple sclerosis or Alzheimer's Disease in the family history, could also bring an extra risk/rating.

ivari remains mindful of our client's possible financial constraints, so while the industry guidelines may be open to ratings in some instances, ivari's philosophy is to instead offer exclusions when needed. This allows a great number of clients to obtain cost-effective coverage while not having to reduce the face amount.

The Underwriting team is always there to help you place business. Please do not hesitate to contact them with any questions.



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