

# Retail Sales Data Analysis Report

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## 1. Executive Summary

The objective of this project was to analyze retail sales data to uncover trends, customer behavior, and business insights. The dataset contained transactional details such as Transaction\_ID, Date, Customer\_ID, Gender, Age, Product Category, Quantity, Price per Unit, and Total Amount.

The project was executed using Excel, SQL, Python (Pandas, Matplotlib, Seaborn), and Power BI to demonstrate a complete data analytics workflow. This report summarizes data cleaning, transformation, exploratory analysis, and visualization tasks, followed by business insights and recommendations.

## 2. Dataset Description

The dataset used for analysis contains 1000+ records with the following columns:

- Transaction\_ID
- Date
- Customer\_ID
- Gender
- Age
- Product\_Category
- Quantity
- Price\_per\_Unit
- Total\_Amount
- Derived Columns: Age\_Group, Sales\_Classification, Year, Quarter, Month, Day\_of\_Week

## 3. Data Cleaning & Preparation

Key data cleaning and preparation tasks included :

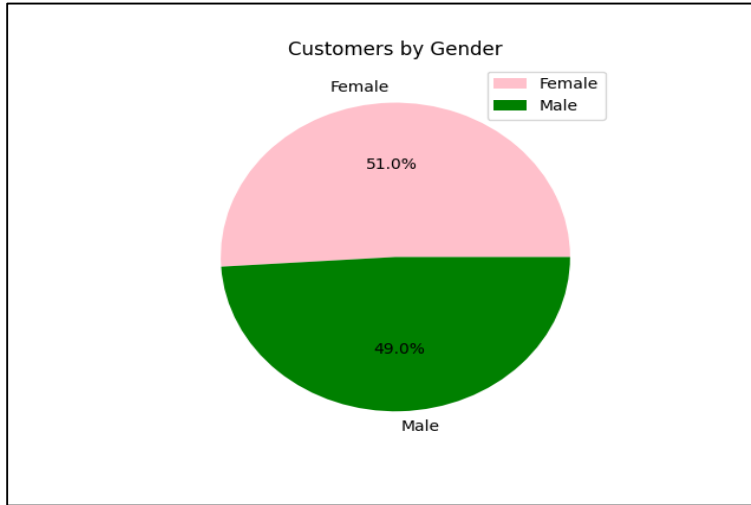
- Removed duplicate Transaction\_IDs.
- Checked and handled NULL values.
- Converted Date column from text to proper Date format.
- Added calculated columns:
  - Age\_Group (Young, Adult, Senior).
  - Sales\_Classification (Low, Medium, High).
- Ensured proper data types using SQL DESCRIBE and Python dtypes().

#### 4. Exploratory Data Analysis (Python)

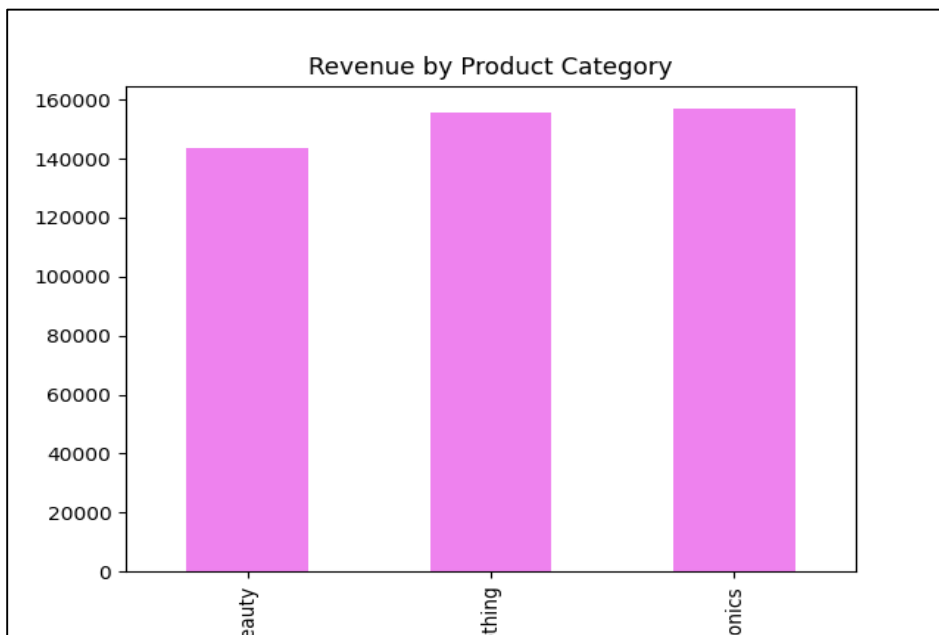
Exploratory data analysis was performed using Pandas, Matplotlib, and Seaborn. Charts and graphs were generated to identify sales trends, customer demographics, and product performance.

Key analyses included:

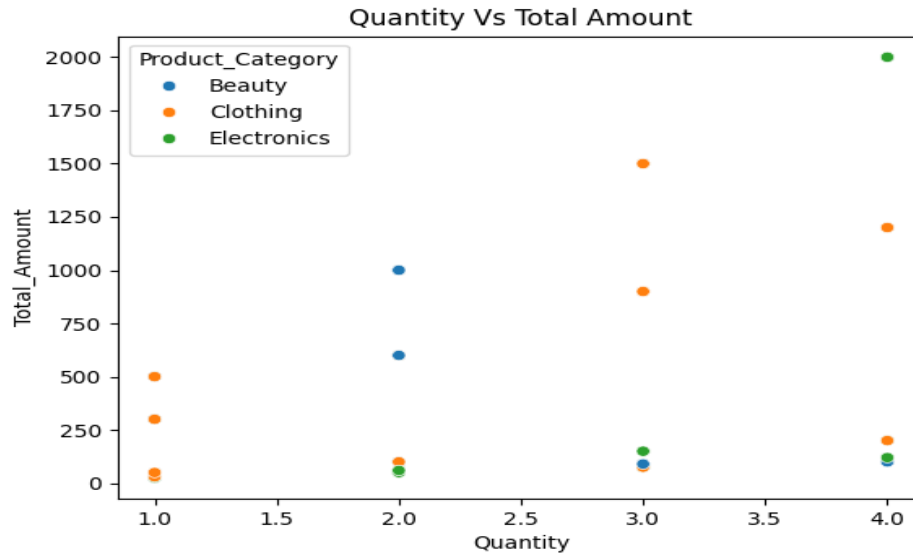
- Gender distribution of customers (51% female, 49% male).



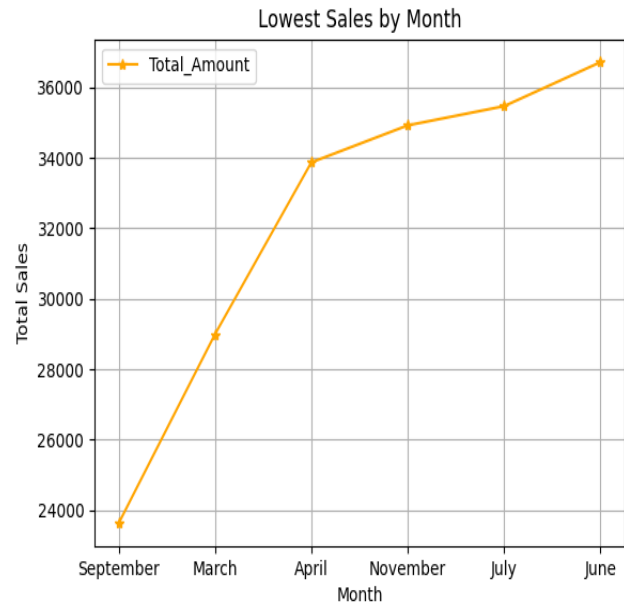
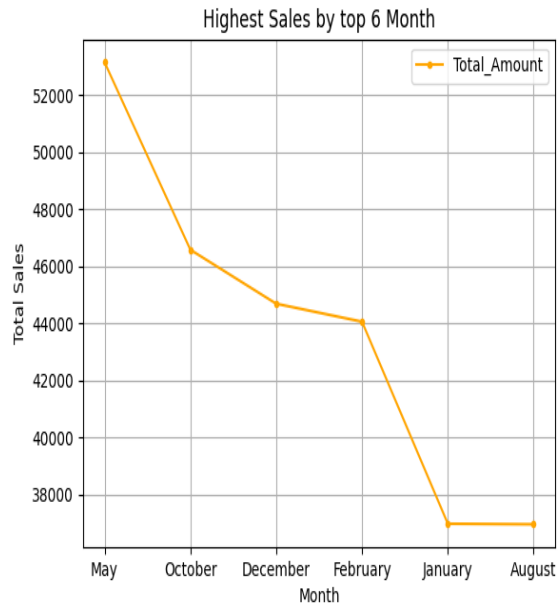
- Electronics category generated the highest revenue.



- Scatter plot of Quantity vs Total\_Amount showed a positive correlation.



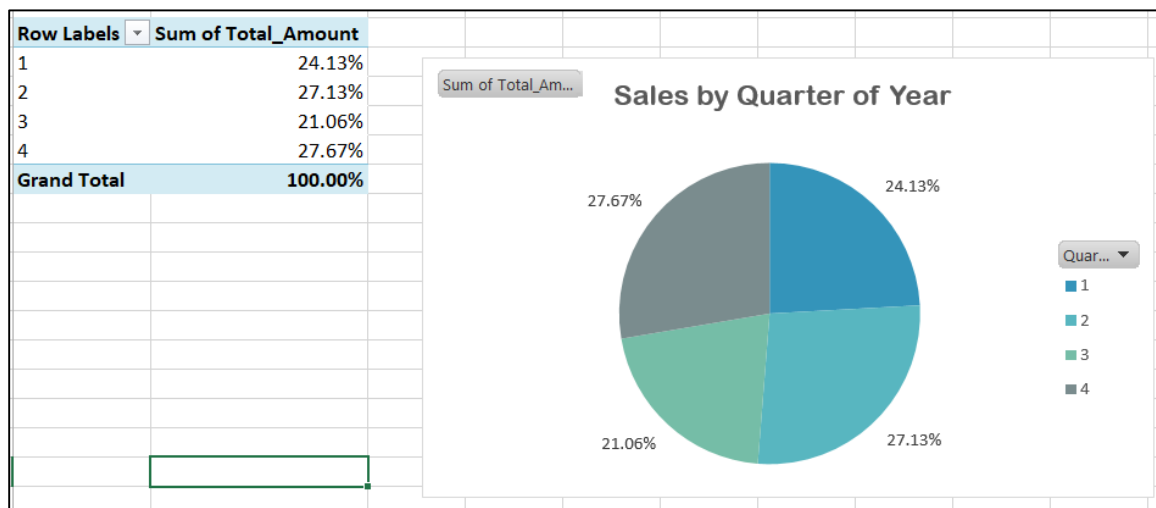
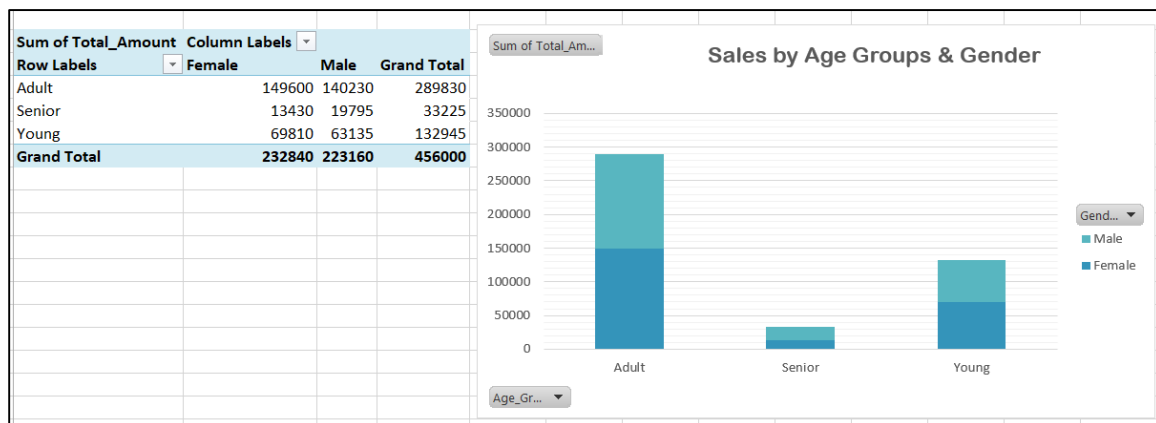
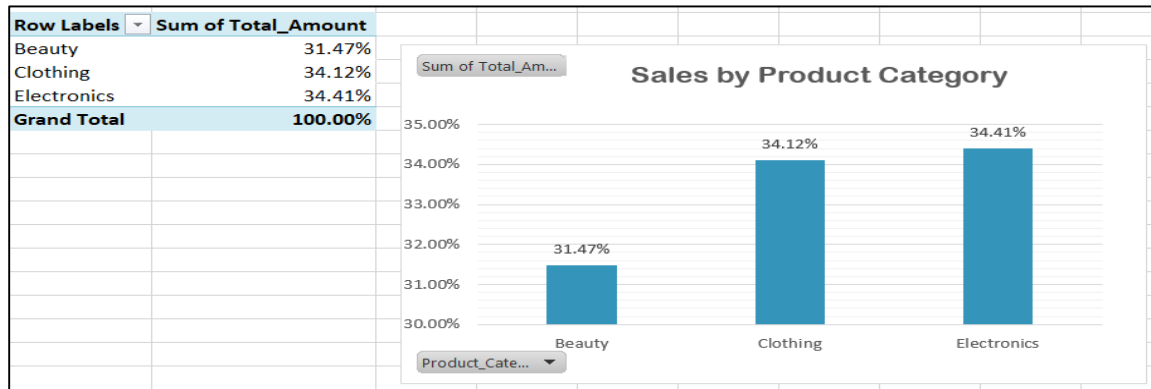
- Monthly sales analysis revealed seasonal peaks.



## 5. Excel Analysis

Excel was used for quick validation, transformations, and reporting:

- VLOOKUP and INDEX-MATCH applied to map customer/product details.
- PivotTables created to analyze revenue by category and region.
- Conditional Formatting used to highlight low/negative sales.
- Charts generated to summarize sales trends.



## 6. SQL Analysis

SQL queries were used for structured analysis and business insights:

- Total Revenue, Transactions, and Quantity Sold.
- Gender-based sales analysis.
- Sales performance by Product\_Category.
- Time-based insights (Year, Month, Quarter, Day of Week).
- Top 10 customers by revenue.
- Customer segmentation by Age\_Group and Gender.
- Festival season sales patterns (October-November).
- Business Insights Queries.

Result Grid

	Total_Revenue
▶	456000

Result Grid

Filter

	Gender	Sales
▶	Male	223160
	Female	232840

Result Grid

Filter Rows:

	monthname(Date)	sum(Total_Amount)
▶	May	53150
	October	46580
	December	44690
	February	44060
	January	36980

Result Grid

Filter

	count(Transaction_ID)
	1000

Result Grid

Filter Rows:

	Product_Category	sum(Total_Amount)
	Electronics	156905
	Clothing	155580
	Beauty	143515

Result Grid

Filter Rows:

	quarter(Date)	sum(Total_Amount)
▶	1	110030
	2	123735
	3	96045
	4	126190

Result Grid

	Quantity_Sold
▶	2514

Result Grid

Filter Rows:

	sum(Total_Amount)	year(Date)
	454470	2023
	1530	2024

Result Grid

Filter Rows:

	dayname(Date)	sum(Total_Amount)
▶	Friday	66290
	Monday	70250
	Sunday	58600
	Saturday	78815
	Tuesday	69440
	Wednesday	58770

Result Grid

Filter Rows:

Customer_ID	max(Total_Amount)
CUST416	2000
CUST124	2000
CUST743	2000
CUST561	2000
CUST447	2000
CUST946	2000
CUST109	2000
CUST139	2000
CUST074	2000
CUST970	2000

Result Grid

Filter Rows:

count(Customer_ID)	Age_Group
612	Adult
273	Young
115	Senior

Result Grid

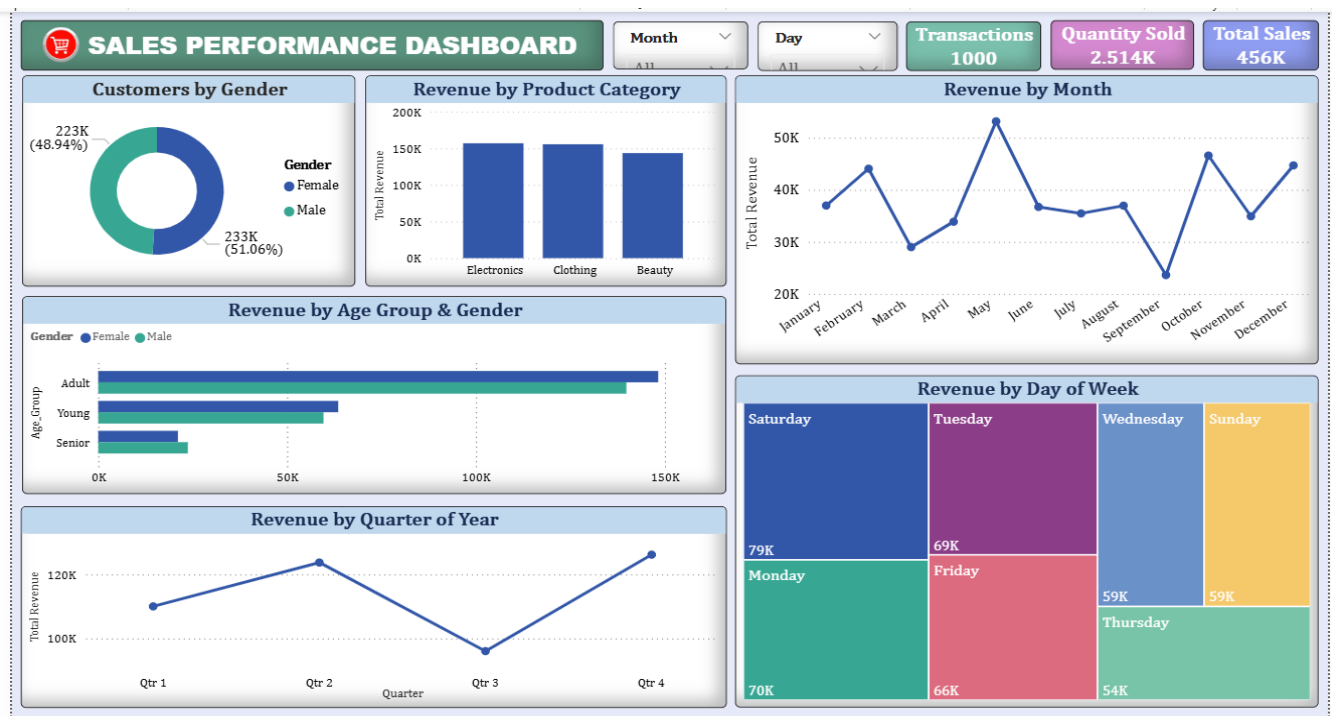
Filter Rows:

Age_Group	Gender	sum(Total_Amount)
Adult	Female	141940
Adult	Male	136300
Senior	Female	21090
Senior	Male	23725
Young	Female	69810
Young	Male	63135

## 7. Power BI Dashboard

An interactive Power BI dashboard was created to present insights visually.

- The dashboard included:
- Sales by Region and Category.
- Revenue, Quantity Sold, Transactions KPIs.
- Customer segmentation visuals.
- Sales by Month & Day of Week.
- Sales by Quarter of Year.
- Customers by Gender.



## 8. Key Insights

- Majority of customers are Female (51%).
- Electronics category contributes the highest revenue.
- Customers buying more quantity tend to spend more overall.
- Seasonal peak sales observed during Q4.
- Adults are contributing approx. 55% of Revenue.
- Senior age group spends significantly on Electronics.
- Highest revenue generated during festival months for Clothing (October, November).
- Highest Revenue in all months is May showing significant milestone of Highest Sales.

## 9. Conclusion

This project showcased end-to-end data analytics skills across multiple tools (Excel, SQL, Python, Power BI).

By cleaning, transforming, and analyzing sales data, key business insights were uncovered, such as customer demographics, product performance, and seasonal trends.

The findings can support business decision-making in marketing, inventory planning, and customer targeting.