Abhishek Chaubey

(Software Engineer)

abhishek98chaubey@gmail.com ✉

+919519819766 📱

India 📍

leetcode.com/AbhishekChaubey/

linkedin.com/in/abhishek98chaubey 🔗

github.com/abhi98chaubey ⚙

Dedicated and results-driven Application Support Engineer with 2 years of experience in troubleshooting and maintaining critical applications. Proficient in analyzing server logs and conducting root cause analysis to resolve complex technical issues efficiently. Proven track record of reducing downtime, improving system performance, and enhancing overall operational efficiency.

EDUCATION

B. Tech.
Dr. A.P.J. Abdul Kalam Technical University / Rajkiya Engineering College, Sonbhadra
07/2017 - 07/2021   *75%*

WORK EXPERIENCE

Software Engineer
Wipro Limited
12/2021 - Present

Achievements/Tasks
- Diagnosed and resolved complex technical issues related to [telecom client in which server not responded properly] by analyzing server logs, effectively reducing downtime.
- Collaborated with cross-functional teams to investigate and address recurring issues, leading to a 10% improvement in overall system stability.
- Conducted thorough root cause analysis for critical incidents, implementing preventative measures to proactively address potential issues.
- Developed and maintained comprehensive documentation for troubleshooting procedures, enabling the support team to expedite issue resolution.
- Collaborated with software developers and QA teams to facilitate seamless deployment of updates and patches, ensuring minimal disruption to ongoing operations.

Newton School Coding Bootcamp Internship
Newton School
07/2021 - 12/2021

Achievements/Tasks
- Full Stack Web Development along with problem solving.
- Technical Stacks - JAVA, HTML, CSS, Java-Script and React
- Participated in various coding contest organized by the platform.
- Worked on various projects: - Age Calculator and Responsive CV and weather App

SKILLS

Application Support   troublesShoot   Linux

Deployment   HTML/CSS/JAVA-SCRIPT   ESB

SQL (MYSQL and PostgreSQL)   Core Java

PERSONAL PROJECTS

Own Drive for storing personal data
 (01/2022 - Present)
- Use - HTML, CSS, Java-Script
- In this webpage, we can store Images, Audio, Video, text file etc..
- we can also open text file, video, audio on same web page for that i am also created Players.

Age Calculator (use - HTML, CSS, Java-Script)
- use - HTML, CSS, Java-Script
- Calculate your age in years, days, hours, minutes, seconds and how many days are left for your next birthday

Responsive resume - (use - HTML & CSS) (2021)
- Language use :- HTML & CSS
- github link :- https://github.com/abhi98chaubey/portfolio.git

CERTIFICATES

JAVA Programming: Solving Problems with Software by "DUKE UNIVERSITY" (2021)
an online non-credit course authorized by Duke University and offered through Coursera