

CUSTOMER CHURN DASHBOARD

1869

CUSTOMERS AT RISK

2173

OF TECH TICKETS

885

ADMIN TICKETS

\$2.86M

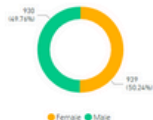
YEARLY CHARGES

139.13K

MONTHLY CHARGES

DEMOGRAPHICS BY GENDER

CHURNED CUSTOMERS BY GENDER



25%

Senior Citizen

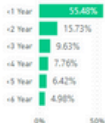
36%

Partner

17%

Dependents

SUBSCRIPTION TIME



SUBSCRIBED SERVICES

17%

Tech Support

44%

Streaming TV

44%

Streaming Movies

29%

Device Protection

28%

Online Backup

16%

Online Security

91%

Phone Service

Multiple Lines
Yes

50.03%

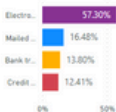
Yes

49.97%

No

CUSTOMER ACCOUNT INFORMATION

PAYMENT METHOD



PAPERLESS BILLING



AVG CHARGES

74.44
Monthly
\$1,531.796094168...
Total

TYPE OF CONTRACTS



INTERNET SERVICE USERS

