<u>HomeAway Specification Review</u>

<u>Response #1:</u>
1. Who are writeable users?
2. Who are unwriteable users? What actions can they take or what information can they get from profile?
3. What information can I view on another users profile?
4. Why is the name field a dropdown and not a text box on the edit profile page?
5. What is the timeout duration after login?
6. What happens if there's a timeout after the user has entered in the edit profile page? Would the user be presented with any error or warning messages to save data?
7. What if the new password is same as the old password?
8. Are the error messages generic or specific in case of incorrect password reset? For example, in case the new password is missing a digit, would the user be informed that a digit is missing or would the user be presented with a generic error message?
9. Are there any mandatory fields in the edit profile page, which cannot be left blank at the time of saving?
10. What happens if user selects 'Save Settings' without making any changes? Will the user be given a message that he/she did not make any change?
11. Can the CSR see my new password in case the CSR is changing my password? If no, how is the new password encrypted from the CSR?

<u>Response #2:</u> <u>Top Questions and Why?</u>
1. Who are writeable users?
   a. It is very important to know when a user can have certain rights over other user. Since it may be necessary to test those conditions
   b. Expected Response: Certain payment of money or some other criteria to be able to determine is a user is writeable
   c. Effect on Development Work: Based on the criteria determined the end users would have the right to edit or not edit the profile
2. Why is the name field a dropdown and not a text box on the edit profile page?
   a. It is important to know if a single user has a choice to choose from different display names. Otherwise a textbox makes more sense for such fields.
   b. Expected Response: Certain options in terms of display name is provided based on the email id
   c. Effect on Development Work: Either continue to have the dropdown or change to text box
3. What is the timeout duration? What happens if there's a timeout after the user has entered in the edit profile page?
   a. It is important to know if the user would be presented with any error or warning messages to save data
   b. Expected Response: Either of the two option or any other possible option
   c. Based on the response the test cases would change also the way timeout error is handled by the application
4. Can the CSR see my new password in case the CSR is changing my password? If no, how is the new password encrypted from the CSR?
   a. As there can be a security risk and personal information issue.
   b. Expected Response: Certain form of encryption to secure the password and other personal information from CSR
   c. Based on the response test cases would change also the way specification needs to be changed, as it is ambiguous. With respect to development, encryption technique would need to be implemented
5. What if the new password is same as the old password?
   a. It is important to understand if it is permissible to repeat passwords
   b. Expected Response: Can repeat or Cannot Repeat
   c. Based on either response the test cases would change also development team needs to put in a check and maintain a history of passwords in case of later choice.