

Abhishek Adhikari

Data Analyst

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SUMMARY

Aspiring Data Scientist and Analyst with a strong foundation in Data Science, particularly in Feature Engineering and Data Preprocessing. I have hands-on experience with various operational tasks and a good grasp of machine learning concepts and models using scikit-learn. My skills also include detailed data analysis and web scraping with BeautifulSoup, supported by my solid programming abilities in Python. This blend of skills helps me effectively tackle data-driven challenges.

EXPERIENCE

Customer Success Analyst

ExactSpace

2022 - Present Bangalore

Building AI to help industries achieve Zero Unplanned Failures

- Led the setup of analytics products and services across various industries, maintaining a focus on high delivery and quality standards
- Conducted detailed health checks for existing customers, identifying upgrade needs and customizing solutions to meet best practices and client-specific needs.
- Provided thorough training and support to all client users during onboarding, building strong, trust-based relationships with key stakeholders.
- Managed platform deployment while keeping an eye on future client needs and potential business requirements.
- Gave strategic advice on Exactspace's products and platform throughout different stages of project implementation.
- Carried out in-depth data analysis and reporting when needed, offering insights that guided the organization's strategies and decisions.

Operations Executive (Internship)

Trell

2020 - 2022 Bangalore

India's Largest Lifestyle Social Commerce platform. Empowering millions of storytellers & Micro-Entrepreneurs.

- Managed order processing by generating labels, manifests, and invoices for efficient tracking and dispatch.
- Coordinated pickups with vendors to ensure timely delivery of products.
- Prepared reports on unfulfilled orders and their aging to identify areas for improvement in the fulfillment process.
- Followed up on pickups to ensure smooth logistics operations.
- Oversaw the system-level fulfillment process to optimize efficiency.
- Executed the order cancellation process in accordance with company policies.
- Compiled and distributed deliverydispatched reports to vendors, facilitating transparent communication.
- Maintained various MIS sheets including order details, pickup statuses, system fulfillment data, dispatched orders, confirmed orders, and cancellation data, ensuring accurate vendor communication and data management.

STRENGTHS

Strong Analytical Skills

Proven ability to work with complex data, find patterns, and turn them into useful insights that help make better business decisions

Detail-Oriented Problem Solver

Good at digging into data to spot issues, solve problems, and find simple solutions that make processes better.

KEY ACHIEVEMENTS

Real-Time Insights Project:

Built a dashboard prototype using pandas and Matplotlib to visualize live operational data for faster decision-making.

Client-Focused Insights:

Delivered analytical insights for small power plants by identifying critical incidents using Python, boosting client engagement.

SKILLS

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|------------------------|------------------|----------|
| Data Science | Scikit-learn | |
| Data Preprocessing | Data wrangling | |
| Python | Machine Learning | MS Excel |
| Mechanical Engineering | SQL | |
| Rest API Design | | |

EDUCATION

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|--|-------------|
| B-Tech in Mechanical Engineering | CGPA |
| Global Nature Care Sangathan Group of Institutions | 8.59 / 10.0 |
| 2018 - 2022 | Jabalpur |
| Intermediate (CBSE) | CGPA |
| St. Gabriel's Higher Secondary School | 8.4 / 10.0 |
| 2015 - 2016 | Jabalpur |
| High School (CBSE) | Percentage |
| St. Gabriel's Higher Secondary School | 76% / 100% |
| 2017 - 2018 | Jabalpur |