Summary

This analysis is done for X Education and to find ways to get more industry professionals to join their courses. The basic data provided gave us a lot of information about how the potential customers visit the site, the time they spend there, how they reached the site and the conversion rate.

The following are the steps used:

1. Cleaning data: The data was partially clean except for a few null values and the option select had to be replaced with a null value since it did not give us much information. Few of the null values were changed to 'not provided' so as to not lose much data. Although they were later removed while making dummies. Since there were many from India and few from outside, the elements were changed to 'India', 'Outside India' and 'not provided'.

2. EDA: A quick EDA was done to check the condition of our data. It was found that a lot of elements in the categorical variables were irrelevant. The numeric values seems good and no outliers were found.

3. Dummy Variables: The dummy variables were created and later on the dummies with 'not provided' elements were removed. For numeric values we used the MinMaxScaler.

4. Train-Test split: The split was done at 70% and 30% for train and test data respectively.

5. Model Building: Firstly, RFE was done to attain the top 15 relevant variables. Later the rest of the variables were removed manually depending on the VIF values and p-value (The variables with VIF < 5 and p-value < 0.05 were kept).

6. Model Evaluation: A confusion matrix was made. Later on the optimum cut off value (using ROC curve) was used to find the accuracy sensitivity and specificity which came to be around 81%, 70% and 88% each.

7. Prediction: Prediction was done on the test data frame and with an optimum cut off as 0.37 with accuracy, sensitivity and specificity of 80%, 78% and 81%.

8. Precision – Recall: This method was also used to recheck and a cut off of 0.42 was found with Precision around 73% and recall around 76% on the test data frame.

It was found that the variables that mattered the most in the potential buyers are (In descending order):

1. Total Visits on website
2. Total time spent on website
3. Lead origin by lead add form
4. Current occupation:
   a. Working professional
   b. other
   c. Student
   d. Unemployed

5. Lead source as Olark chat
6. Last notable activity as unreachable
7. Last Activity
   a. Olark chat conversation
   b. SMS sent

Keeping these in mind the X Education can flourish as they have a very high chance to get almost all the potential buyers to change their mind and buy their courses.