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javapocd2ae
video?

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issue tracking

Head First mentions issues & tracking
in passing many times, but only
explicit material concerns bug tracking
(ch. 11)

but real sw developers track many
"issues" other than bugs

we've discussed tracking progress
using a "big board" & burn down chart
- why not sufficient?

white boards get erased
reuse for each iteration
not searchable

we will use JIRA to track everything
not just "issues", to minimize
the # of tools we have to cover
(your team can optionally use
confluence, which is integrated
with jira, or some external tool -
but still need to export to JIRA)

basically, a fancy "to do" list

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everything is an "issue"

Create → open
in progress
resolved
closed
reopened

} workflow

assigned to someone
reported by someone

records time spent
link to other issues (+ to confluence)

answers questions
what issues are open
who is working on them
which are most important

optionally, create big board w/m
JIRA ("grasshopper" ⇒ "jira agile")
greenhopper

Billions of Atlassian & 3rd-party plugins
we only have a few, & not all of
those are "supported"

let's look at some examples in Jira