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Use cases more detailed functional requirements than User stories

- used in addition or instead
- constructed by developers, not customers
- textual &/or UML

how to write a use case

1. identify who / what will be using the system - actors (not necessarily all stakeholders)
2. pick one
3. identify an objective this user (role) wants to achieve with the system
  - name with verb or verb + noun
  - concrete & specific
  - avoid verbs like "do" & "perform", & nouns like "data" & "information"
4. decide what should be the normal course of events

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"happy path"

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"sunny day"

if there is no single normal course of events, then might be unintentionally combining multiple use cases

may have preconditions  
5. describe what the user does

as a sequence of steps, usually time ordered  
 & what the system does in response to each step that the user needs to be aware of avoid if-then

6. extend with alternate courses

events - include special cases & what can go wrong  
when a flow starts or ends with main flow different actor choices  
 <<extend>>

7. look for commonalities among already defined use cases, & combine into separate use cases <<include>>

8. repeat 2-7

example in coursework  
housekeeper does laundry

simple, medium, heavyweight versions

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Use case textual descriptions often accompanied by UML use case diagrams


UML = Unified Modeling Language  
unified concepts from various OO modeling approaches in mid 1990s

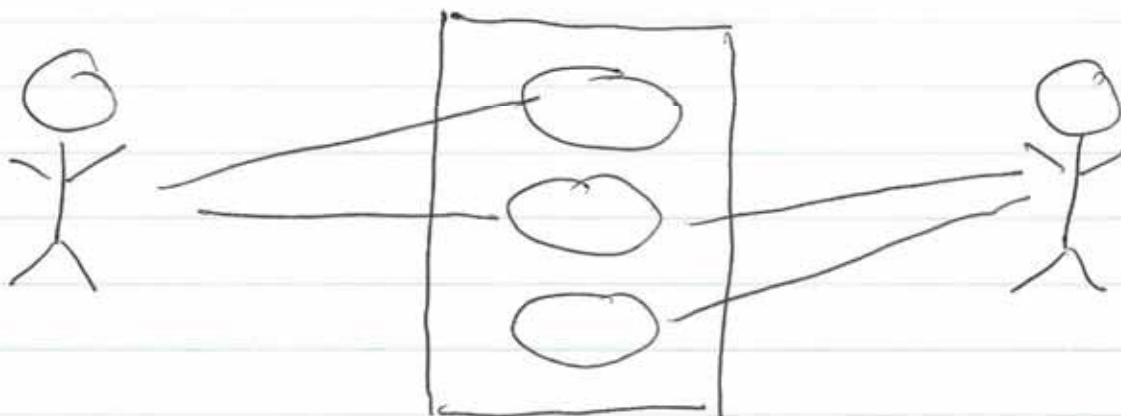
helps communicate requirements at high level & depict scope

- actors outside system
- use cases inside

Use case oval 

actor stick figure 

system boundary rectangle 





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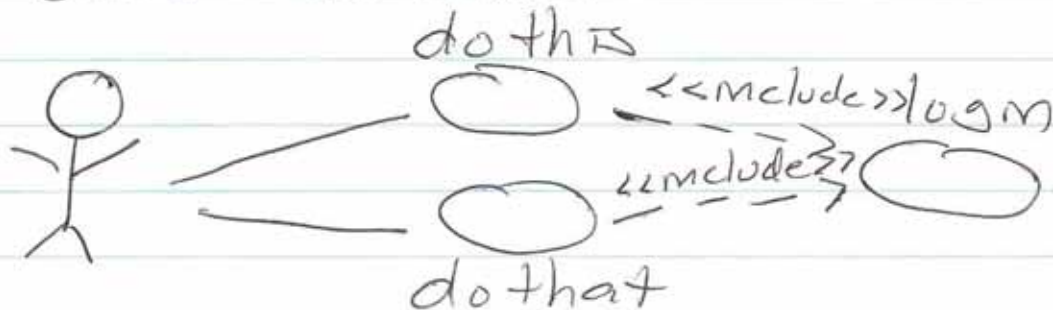
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lines depict relationships between actors & use cases, & between different use cases

default relationship is communication request information from or invoke the use case

include relationship

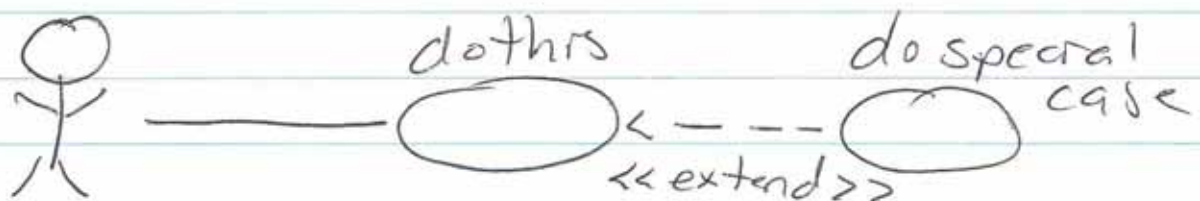
- use case included in two or more other use cases



extend relationship

exceptional variation or alternative flow

(may have own alternative subflows)

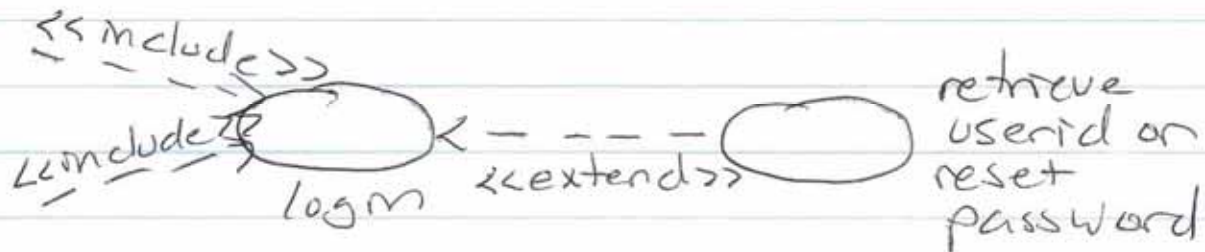


note arrow points in other direction

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example - User has forgotten  
userid & /or password



tip: avoid CRUD  
Create, read, update, delete  
focus on what actor really wants to do

example - University registration system  
involves creating, modifying, &  
deleting Schedules  
but student actor does not care  
about schedules in the database,  
only, wants to register for courses

tip: do not reference UI elements  
like pages or buttons

tip: avoid architectural details  
No schedule is saved in the  
MySQL database