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results of first homework

today's topic: requirements

what are the 2 requirements
shared by every customer?

- on time how long?
- on budget how much?

how do you know what the
customer's other requirements are?

- volunteer student as "customer"
- class can only ask yes/no questions
- class guesses what is intended software
generally, ~~word processor~~
document processing, not MS Word

- | | |
|----------------------------|--------------|
| 1. web browser | customer |
| 2. coursework | student |
| 3. JVM compiler | picks one |
| 4. Amiga game | doesn't tell |
| first person shooter | instructor |

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normally can ask more than yes/no
= requirements elicitation

~~show index cards~~

first need to elaborate concept of
"customer" to include all "stakeholders"
- before asking/need to know who to ask

consider m-house

external buyer
Shrink wrapped
web

Who are the stakeholders?

consider a ^{software} product that will ^{be} embedded
~~in the dashboard of~~
in a toy intended for toddlers

imagine the customer is the
general counsel (attorney) for the
company that will manufacture
this toy

what are his/her requirements?

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how do we actually elicit or capture requirements?

brainstorming / bluesky

questionnaires

interviews

comparison to similar products + observation

role playing observation

screen sequences + iteration

how do we record the requirements

index cards = "user stories"

title + description

eventually priority + estimate

describe one thing

written by customer

"AND rule" { ^{in language customer understands} SHORT - 3 sentences

continue until no more questions (~~but~~ ^{iterate})

& no (or few) "assumptions"

functional vs. non-functional requirements

"risks"

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~~Now from user stories to~~

Moving from User Stories to use cases
another later lecture

start thinking about team
projects - form teams ^{use} piazza

proposals will consist of
overview + a collection of
User Stories

but submitted online, not
actual index cards

some problems with index cards?

some problems with user stories?
in customer language

supposed to be non-technical
but sometimes customer has
technical requirements
→ functional vs. non-functional

must fit existing infrastructure