CONTACT +91-8208128355 chavan.abhijeet.m@gmail.com https://www.linkedin.com/in/abhijeetchavan-a1b6805b/ https://abhijeet-chavan-2020.github.io/my-website/ https://github.com/abhijeet-chavan-2020 https://docs.google.com/document/ https://medium.com/@aj.516147 EDUCATION Master of Business Administration (MBA| Savitribai Phule Pune University | 2015 -2017 | Specialization: Human Resources Management Bachelor of Engineering (BE)| University of Pune | 2008 - 2012 | Specialization: Electronics & Telecommunications Engineering CORE COMPETENCIES **Quality Assurance Strategy Test Planning and Execution Automated Testing Manual Testing** Test Case Design Agile Methodologies **Test Automation Frameworks Performance Testing** Continuous Integration/Continuous Deployment (CI/CD) Defect Tracking & Management TECHNICAL SKILLS Cucumber **REST Assured** lava Jenkins Maven Git JIRA **TestNG** Selenium Postman **JSON** SQL **CERTIFICATIONS** Certified ScrumMaster® Software Tester Accredited Certification™

- AWS Certified Cloud Practitioner
- AIGPE Lean Six Sigma White Belt Certification

SOFT SKILLS

Communicator
Problem Solver
Negotiator



ABHIJEET CHAVAN

JOB OBJECTIVE

Experienced Quality Assurance professional with over 11 years of experience in leading QA initiatives & ensuring the delivery of **high-quality software products**. In search of a QA Lead or QA Manager role to leverage expertise in **quality assurance strategy, test automation**, & **team leadership**.

PROFILE SUMMARY

- Currently helping as a QA Tech Lead at J.P. Morgan Chase & Co., supervising multiple QA teams & spearheading initiatives that enhance testing processes & improve overall product quality.
- Developed a rich skill set encompassing user acceptance testing, automation strategies, and defect management, while also fostering a collaborative environment among crossfunctional teams to ensure seamless project execution.
- Successfully completed over **80% of backlog automation tasks**, showcasing a commitment to efficiency & **quality in functional, regression, integration, and non-functional testing**.
- Possesses in-depth knowledge of Agile methodologies & Scrum practices, actively participating in internal automation sprints & helping as a Scrum Master to facilitate project progress.
- Established proficiency in cloud technologies like AWS, worked on Cloud migrations
 testing ensuring no impact to BAU, and was involved in PCI-DSS testing, PII data
 encryption testing, PHI data protection and encryption testing and GDPR compliance onprem and on-cloud testing.
- Proficient in Defect Management, QA Documentation, maintaining and keeping QA
 Confluence updated, Resource Management, mentoring and training QA members, and writing blogs related to Technical and Non-Technical Quality Assurance.
- Skilled in designing Automation Frameworks, test plans, test cases and test scripts for Web UI, API and end-to-end testing and generating test execution reports and test metrics to ensure software quality through standard QA processes.

CAREER TIMELINE

QA Tech Lead | J.P. Morgan Chase & Co. | Oct'18-Present

Test Engineer | Loylogic | Apr'17-Sep'18

Associate Quality Engineer | Allscripts | Nov'15 - Mar'17

Junior Engineer | Bharat Sanchar Nigam Limited | Sep'14-Nov'15

Associate Quality Engineer | Allscripts | Jun'13-Sep'14

WORK EXPERIENCE

QA Tech Lead | J.P. Morgan Chase & Co. | Oct'18-Present

Key Highlights:

- Directed QA process enhancements, mentoring, and skill development initiatives, leading to a 30% improvement in overall QA performance.
- Supervised functional, User Acceptance Testing (UAT), & automation QA teams for extensive eCommerce, banking, & travel loyalty projects, attaining zero production defects.
- Partnered with engineering, QA, and product teams to identify and implement product enhancements, successfully reducing critical issues in higher testing environments by 35%.
- Created comprehensive QA documentation that shortened new hire onboarding from 60 days to just 15 days.
- Introduced a rotating buddy process to facilitate knowledge transfer, boost productivity, and enhance team cohesion, achieving a 50% reduction in dependency within a year.
- Managed AWS cloud migrations and performed database encryption testing utilizing AWS Key Management Service (KMS), ensuring projects were delivered 100% on schedule with thorough documentation.
- Recruited, trained, and mentored a team of eight QA professionals, fostering their growth and development.
- Championed the development of a new automation framework from the ground up for web UI automation using Selenium and Cucumber (Behavior-Driven Development) in Java, while leading a team of four QA specialists.
- Accomplished over 80% of backlog automation tasks, including functional, regression, integration, and non-functional testing.
- Facilitated internal automation sprints as Scrum Master and functioned as the Product Owner for the automation initiative.

PREVIOUS EXPERIENCE

Test Engineer | Loylogic | Apr'17-Sep'18 Associate Quality Engineer | Allscripts | Jun'13-Sep'14 Junior Engineer | Bharat Sanchar Nigam Limited | Sep'14-Nov'15