ABHIJEET CHAVAN

QA Tech Lead at J.P. Morgan Chase & Co.

📞 8208128355
@ chavan.abhijeet.m@gmail.com
🔗 https://www.linkedin.com/in/abhijeetchavan
📍 Pune

INTRODUCTION

Experienced QA Leader with over 11 years in software testing, specializing in Banking and Travel Loyalty and Healthcare domains. Proven expertise in User Acceptance Testing (UAT), automation, process improvement and leading QA teams to deliver high-quality software products. Adept at collaborating with business and technology teams, driving end-to-end testing strategies, and ensuring seamless user experiences. Recognized for strong analytical abilities, leadership, and excellent communication.

EXPERIENCE

QA Tech Lead

J.P. Morgan Chase & Co

📅 10/2018   📍 Pune

- Led QA process improvements, mentoring, and skill development, increasing QA performance by 30%
- Managed Functional, UAT and Automation QA teams for large-scale eCommerce, Banking, and Travel Loyalty projects, ensuring zero production defects
- Partnered with engineering, QA, and Product teams to identify and implement product enhancements, reducing critical issues in higher testing environments by 35%
- Developed comprehensive QA documentation, reducing new hire onboarding time from 60 days to 15 days
- Implemented a rotating Buddy Process, enhancing knowledge transfer, productivity, and team cohesion and reduced dependency by 50% within a year
- Coordinated AWS cloud migrations and database encryption testing with AWS KMS, delivering projects 100% on time with detailed documentation
- Recruited, trained, mentored, and led a team of 8 QA
- Achieved over 80% in sprint automation using Selenium, Cucumber in Java language
- Completed 80+% backlog automation tasks, performing functional, regression, integration, and non-functional testing
- Executed internal Automation Sprints as a Scrum Master and acted as PO for Automation Product

Test Engineer

Loylogic

📅 04/2017 - 09/2018   📍 Pune

- Tested loyalty applications in Travel Loyalty and E-commerce domains, including backend configuration and Loyalty Management System
- Conducted comprehensive testing (UI, API, database, extracts, accounting reports, catalog configuration, fraud rules) with more than 95% test coverage
- Delivered 15+ client demos, wrote and executed thousands of test cases, and generated detailed test reports using Excel and PowerPoint
- Mentored junior engineers, created documentation on Confluence, and trained on tools like JIRA, SQL, Postman, Linux, and Windows environments increasing on time delivery rate by 60% overall in 3 months

Associate Quality Engineer

Allscripts

📅 06/2013 - 09/2014   📍 Pune

- 11/2015 - 03/2017
- Tested US Healthcare products, involved in requirement gathering, test case writing, execution, UI testing, reports and extracts, database, and rules testing with 0 defect leak to production
- Contributed to functional, regression, and integration testing, reducing production delivery time by 50%

Junior Engineer

Bharat Sanchar Nigam Limited

📅 09/2014 - 11/2015   📍 Pune

- Worked on Pune City CCTV Surveillance Project, installing, configuring, and testing over 200 network equipment across 500 locations, ensuring 90% minimum bandwidth
- Monitored and maintained 150+ networks within Pune exchanges, achieving a 95% fault resolution SLA
- Managed a team of 10 members, resolving up to 10 faults daily
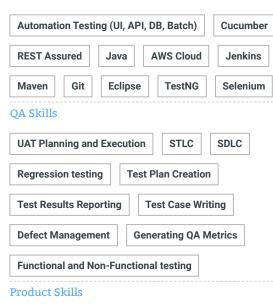
CERTIFICATION

Certified ScrumMaster®

Software Tester Accredited Certification™

AWS Certified Cloud Practitioner

AIGPE Lean Six Sigma White Belt Certification

SKILLS

Technical Skills:

Automation Testing (UI, API, DB, Batch) · Cucumber · REST Assured · Java · AWS Cloud · Jenkins · Maven · Git · Eclipse · TestNG · Selenium

QA Skills

UAT Planning and Execution · STLC · SDLC · Regression testing · Test Plan Creation · Test Results Reporting · Test Case Writing · Defect Management · Generating QA Metrics · Functional and Non-Functional testing

Product Skills

Requirement Analysis · Agile Methodologies

Soft Skills

Communication · Prioritization · Leadership

Leadership Abilities

Team Management · Process Improvements · Mentoring · Training

TRAINING / COURSES

PMI Project Management Professional Examination Study Facilitation Workshop from DG Online

EDUCATION

Master of Business Administration (MBA)

Savitribai Phule Pune University

📅 01/2015 - 01/2017   📍 Pune

- Human Resources Management

Bachelor of Engineering (BE)

University of Pune

📅 01/2009 - 01/2012   📍 Pune

- Bachelor of Engineering (BE)
- Electronics and Telecommunications Engineering