

ABHIJEET BALA

SENIOR ENGINEER - IT

CONTACTS



+918585968585



abhijeetbala@outlook.com



House No. - 724, Sanjay Nagar,
Ward No. -11, Rudrapur, Udham
Singh Nagar, Uttarakhand - 263153, India



<https://abhijeet1002.github.io/resume/>

PROFILE



An accomplished Senior IT Engineer with 6 years of extensive experience, specializing in IT infrastructure management, system administration, and network security. Proven expertise in implementing innovative technological solutions to enhance operational efficiency and drive business growth. Skilled in managing complex IT projects, providing technical leadership, and ensuring the seamless functioning of critical IT systems. Passionate about leveraging emerging technologies to optimize organizational performance and deliver superior IT services.

WORK EXPERIENCE



MAR 2018

PRESENT

SENIOR ENGINEER

SYSKA MITERR PVT LTD. | Dharuhera,

Corporate Office: B-92, Third Floor, South City-1, GGN-122 001, Haryana, India

Unit-1: Plot No.30, 1/A, HSIIDC, Dharuhera, Rewari- 123 106, Haryana, India.

Currently associated with Syska Miterr Private Limited (A joint venture with Syska Led Lights Pvt Ltd. Emdet Engineers Pvt Ltd and Miter & Miter Groups) lead by a team of successful passionate entrepreneurial technologists with decades of experience amongst them in the field of switch-gear, wires & cables, Lighting large scale manufacturing and execution of big businesses and supported by a global network of industry leaders at the forefront of the latest innovation and technology in Switch-gear & Wires and Cables.

Current Responsibilities:

- Orchestrated seamless communication between Corporate Office and Unit 1 while upholding network and systems integrity.
- Proficiently administered Windows Server 2016, overseeing an array of services including Wind-chill Remote Access and Tally Remote Data Services.
- Mastered OS installation (Linux and Windows), peripheral configuration, and driver setup.
- Proficient in troubleshooting OS and server issues across diverse platforms such as Windows (7, 8.1, 10, 11), Linux (Ubuntu 16.04, 18.04, 20.04, 22.04 LTS), and Windows Server 2016.
- Expertly resolved Proximo ERP (Version php7.01) client issues and tackled network-related challenges, including local and network printer troubleshooting.
- Skill-fully managed online meetings via Jitsi Meet, Microsoft Teams, and Zoom, in addition to facilitating data sharing through WD Sharing Point.
- Ensured optimal performance and availability of network infrastructure, including switches, routers, cabling, and firewall configuration and maintenance.
- Proficient in LAN, WLAN, and WAN setup, hardware and networking diagnosis, and installation of various printers.
- Installed, monitored, and maintained CCTV cameras, and managed telephone connections (intercom) with basic proficiency.
- Provided top-tier technical support to users via phone, endpoints, and remote access, while fostering a dynamic team environment with transparent communication and goal alignment.
- Demonstrated leadership acumen by effectively managing team dynamics and setting strategic objectives for heightened productivity and synergy.

SKILLS



Network & System Troubleshooting
(Problem Solving)



Network Infrastructure Design



Firewall (Sophos), Router and switch



Linux (CentOS, Ubuntu, Kubuntu
etc.)



Microsoft System & Servers



Closed-Circuit Television Systems
(CCTV)



Graphic design Software's
(Photoshop, Coreldraw, GIMP etc.)



Web development
(HTML, CSS, JavaScript)



Git and Github



Web development Software's



Vmware san system design and deployment



Closed-Circuit Television Systems (CCTV)



EPABX system Configuration (Intercom)



SAP HANA And ERP Promix Experience
Working with the support team



SEP 2016

FEB 2018

CCE, DMS CLIENT AND SERVER SUPPORT

AGARWAL MOTORS | Rudrapur

Roles & Responsibilities:

- Managed Windows Server 2012 (R2) with diverse services including DMS, Tally 9, Data Management, and File sharing.
- Conducted troubleshooting for client-related issues.
- Ensured manual backup of user data on the server.
- Facilitated user-based software training sessions such as MS-Office.
- Performed repair and maintenance for hardware and software-related issues in systems.
- Collaborated with cross-functional teams to identify and implement system enhancements for improved efficiency and performance.
- Actively participated in IT procurement processes, ensuring the acquisition of necessary hardware and software resources.

MAY 2012

JAN 2016

NETWORK/DESKTOP SUPPORT ENGINEER

HCS | Delhi

Roles & Responsibilities:

- Responsible for providing primary backup for networks and systems should they face any technical problems.
- Responsible for troubleshooting on all programs when required.
- Responsible for developing proposals and helping to finalize opportunities that reduce organization expenses.
- Responsible for creating and keeping up with all of the extensive documentation related to the implemented network.
- Responsible for attending to customer service requests.
- Responsible for Going to the client's location or establishing a remote connection.
- Responsible for resolving software and hardware problems.
- Responsible for guiding users with clear, detailed instructions.

AUG 2011

APR 2012

DESKTOP SUPPORT ENGINEER

Simple Infosystems Pvt. Ltd. | Noida

Roles & Responsibilities:

- Responsible for responding to client inquiries
- Responsible for providing technical support to users
- Responsible for troubleshooting hardware and software issues on site.
- Responsible for providing instructions or directly setting up desktop hardware
- Responsible for assisting with installation of computer software and operating system updates.
- Responsible for recording logs of rendered support.

LANGUAGES



English



Hindi



Bangla



PERSONAL DETAILS



Father's Name

Mr. Gyanendra Bala

Date of birth

02 Oct 1987

Sex

Male

Nationality

Indian

Marital status

Married

EDUCATION



Examination	Year	School/College	Board/University
Class X	2004	Janta Inter College, Rudrapur (U.S.Nagar)	U .A. Board (Uttarakhand)
Class XII	2006	Janta Inter College, Rudrapur (U.S.Nagar)	U .A. Board (Uttarakhand)
B.COM	2009	Kumaun University, Nainital	Kumaun University

TECHNICAL - QUALIFICATION



Higher Diploma in System and Networking (Global Net+) course from **NIIT- Connaught Place, New Delhi**.

(Session- 16 Nov. 2009 to 6 Feb. 2012)

Tally 7.2 & Basic Computer Course (MS-Office (MS_Word, MS_Excel, etc) Internet etc.) From **Bilingual** (The school of foreign languages & Computer education, Haldwani (Uttarakhand)

CERTIFICATIONS:

CERTIFIED	EXAM	INSTITUTE NAME
CompTIA A+	(1) CompTIA A+ Essential (2) CompTIA A+ Practical Application	NIIT- Connaught Place, New Delhi
MCITP (Microsoft certified Information Technology professional)	(1) Windows 7, Configuration (2) Windows server 2008 Active Directory Configuration (3) Windows server 2008 Network Infrastructure, Configuration (4) Server Administrator on Windows server 2008 R2	NIIT- Connaught Place, New Delhi
CCNA	(1)Cisco certified network associate	NIIT- Connaught Place, New Delhi

DECLARATION

All the above information is correct and under my knowledge .I would be responsible for any type of mistake.

Place: Rudrapur

Date: .../..../.....

Abhijeet Bala