Security

Keeping your data safe is one of our top priorities. We work hard to make sure that ShareLaTeX is as secure as we can make it, and your input and feedback on our security is always appreciated.

Responsible disclosure

Please send reports of any urgent or sensitive security issues to support@sharelatex.com. (mailto:support@sharelatex.com) Use our public key (/sharelatex-security.pub) to encrypt your message and please provide us with a secure way to contact you.

Note that the URLs at **/learn**, **/help** and **ctan.sharelatex.com** are not under our direct control, and vulnerabilities should be reported to either MediaWiki or TenderApp respectively.

We are very grateful for all the responsibly reported security vulnerabilities, however listing on the hall of fame is reserved for people who report vulnerabilities that were previously unknown and we regard as serious.

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