

YOUR !idea BILL

!idea

Account No. : 100008415022

Cellular No. : 9822979626

HOV Services Limited

Mr. Abhijeet S Dalal

Unit no 33 ,
Electronics co op Estate
Pune Satara Road
Pune 411009
Maharashtra

Invoice Number : 0153672024

Invoice Date : 12-Jan-2014

Invoice Period : 12-Dec-2013 to 11-Jan-2014

Service Tax No : AAACB2100PST007

Credit Limit : 1500.00

PAN NO : AAACB2100P



Previous Bill Amount A	Payments B	Adjustments C	Current Charges D	Total Amount Due A - B + C + D	Due Date	Total Amount Payable After Due Date
मागील देयक शुल्क	मागील भरलेले शुल्क	समायोजित राशी	चालू शुल्क	एकूण देयक शुल्क	शुल्क भरण्याची शेवटची तारीख	देय दिनांक नंतरची देय रक्कम
230.34	230.34	0.00	237.08	237.08	27-Jan-2014	287.08

STD/Roaming itemized are available only on request, kindly contact 12345 or visit your nearest My Idea

Summary of Charges

Particulars / सूची	Amount (₹)	/ एकूण राशी
Balance Carried Forward(A-B+C) / उर्वरित रक्कम		0.00
Current Charges / चालू महिन्याचे शुल्क		
Monthly Charges / मासिक शुल्क	199.00	
Feature Charges / विशेष सुविधा शुल्क	0.00	
Usage & VAS Charges / एकूण वापराचे शुल्क	12.00	
Roaming Charges / रोमिंग शुल्क	0.00	
One Time Charges / एका वेळेस भरावयाचे शुल्क	0.00	
Other Credits & Charges / इतर शुल्क	0.00	
Discounts / एकूण सट	0.00	
Service Tax / सेवा कर @12 %	25.32	
EC + HEC (@3 % on Service Tax)	0.76	
Total Current Charges / एकूण चालू महिन्याचे शुल्क	237.08	
Total Amount Due / एकूण देयक राशी	237.08	

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An idea can change your life

For General Information dial 12345, for Service Requests and Complaints dial Customer Care no. 198 (Toll Free) from your IDEA mobile. e-mail : ccare.mh@idea.adityabirla.com

Please provide your e-mail address _____



IDEA Cellular Limited.

REMITTANCE SLIP (To be enclosed with your payment)

!idea

Please mention your name and Mobile No. at the back of the Cheque

Please draw your Cheque/D.D favouring "IDEA Cellular Ltd. A/C. No. 100008415022"

PAYMENT DETAILS				
Account Number: 100008415022	Invoice No: 0153672024	Due Date: 27-Jan-2014		
HOV Services Limited	Cellular No: 9822979626	Total Amt Due: 237.08		
Cheque <input type="checkbox"/>	Demand Draft <input type="checkbox"/>	Cheque/D.D.No:	Date:	Amount :
Bank & Branch:				
Pay your bill Online : 1) Just log onto www.ideacellular.com and go to My Account* 2) Use insta pay option on our website to pay without logging in*				
One time instructions : Opt for ECS for your bank account or provide us the standing instruction on your credit card				
Other Options : Visit your nearest My Idea showroom (To know your nearest My Idea, Please dial *147#) and pay by Cash, Cheque or Credit Card.				
* Not applicable for Company paid connections				

STATEMENT OF ACCOUNT



Account No.: 100008415022

Invoice No.: 0153672024

Invoice Date : 12-Jan-2014

Summary of Charges for Cellular No. 9822979626

Balance Carried Forward

Sr. No.	Description	Date	Amount	Total Amount
Previous Bill Amount				230.340
Payments				
1	Payment Received	28-Dec-2013	230.340	
Total Payments				230.340
Total				0.000

Customer Information

1. These terms and conditions are in addition to and without prejudice to those contained in the Customer Service Application Form (CSA), and accepted by the subscriber.
All terms and conditions herein shall have the same meaning as defined in CSA Form.
2. The subscriber also has the option to pay through cash at authorized cash collection centers, (Authorized by IDEA Cellular Ltd.) Crossed cheques / draft drawn in favour of IDEA Cellular Limited payable at Maharashtra & Goa & credit card authorization slips/standing instructions on credit cards.
3. Cash payments SHOULD NOT be sent by mail or dropped in the cheque collection boxes. Please make the cash payments at any of our MY IDEA Showroom or at retail outlets through V-topup.
4. Drop your cheques ONLY at our designated cheque collection drop boxes. Post-dated or otherwise invalid / non-bankable/outstation cheques are not acceptable.
5. Fill in complete details including Cheque / Draft Number, drawee bank and branch on the remittance slip and write your Account number, cellular phone number and name on the reverse of the Cheque / Draft.
6. You can also pay by logging on to our website www.ideacellular.com or by giving standing instructions with your bank account/credit card.
7. By making on-time payments you can avoid late payment fees of ₹.50 or 2% of bill outstanding whichever is higher. IDEA Cellular Limited reserves the right to apply the following penal charges - ₹.100+ Service tax per instrument towards cheque return, ₹.100 + service tax per ECS decline and ₹.100 towards the credit card decline.
8. IDEA Cellular Limited reserves the right to vary the rates of the penal charges from time to time and also take recourse to any other course of action as available and considered appropriate, subject to TRAI Regulations.
9. Roaming Calls can be updated in the next bill.
10. No Migration fee is chargeable to any tariff plan change. Log on to www.ideacellular.com to calculate the financial implications of your tariff plan.
11. No increase in rates is permissible in any item of tariff for the next period of six months from date of enrollment.
12. No charge is levied for any service without explicit consent of the consumer.
13. Security deposit, refundable if any, would be made within 60 days of closure of subscription after adjustment of dues; otherwise it will be eligible for interest @ 10% p.a.
14. IDEA Cellular Limited will address all statements and notices under customer services application to the billing address given overleaf. Any statement or notice will be deemed served within 72 hours of posting by mail or courier.
15. In case of any Query, please call our General Information Number (Customer Care Number) 12345 or 9822012345 (Nominal charges apply for agent assistance) and for registering any Complaint or a Service Request, please call customer care number 198 or 9822000198 (Toll Free). If you are not satisfied with the resolution provided and wish to further appeal, you can do so by appealing to our Appellate Authority within 30 days after expiry of the time limit specified for the resolution either through e-mail, fax, post (including courier) or in person with details in prescribed format available on our website www.ideacellular.com.
- Appellate Authority: Mr. Devendra Shrivastva
E-mail id: appellate.mh@idea.adityabirla.com ; Fax No. +91-9850003999
Communication Address: Idea Cellular Ltd. Sharada Center, 11/1 Erandwane, Off Karve Road, Pune-411004.
Working Days: Monday to Friday Working Hours: 9.30 am to 6.00 pm
16. For address change, please submit a letter with address proof at our nearest showroom & the same will be implemented in 4 working days subject to verification.
17. In the event of nonpayment / part payment / late payment of the amount / outstanding by due date/ cheque return instances, IDEA Cellular reserves the right to disconnect the services after taking into consideration all implication of TRAI norms.
18. Any disputes arising out of differences are subject to the exclusive jurisdiction of the Courts of Maharashtra.
19. This is a computer generated invoice and does not need signature.
- 20. Service Tax Category - Telecommunication Services.**
21. Do Not Disturb (DND) Registration process:
- To block all telemarketing Calls & SMS to your mobile, dial 1909 from mobile or SMS 'START <0>' to 1909.
 - To allow telemarketing SMS only from select categories, SMS 'START <preferred category no.>' to 1909. [Eg: To allow Credit card & Education related SMS and block all other categories of SMS, type 'START 1, 2' and SMS to 1909]. However all Telemarketing Calls will remain blocked.
 - Categories & Numbers are as follows: 1- Banking/ Insurance / Financial products / Credit cards. 2 - Real Estate. 3 - Education. 4 - Health. 5 - Consumer goods/automobiles. 6 - Communication / Broadcasting / Entertainment / IT. 7 - Tourism and leisure

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HOV Services Limited

Mr. Abhijeet S Dalal

Charges for Cellular No. 9822979626

Monthly Charges

Rate Plan Description	Period	Amount
T765-Idea 199 1p plan	12-Dec-2013 - 11-Jan-2014	199.000
Total		199.000

Feature Charges

Feature Description	Period	Amount
Full Itemization - Zero Rental (FOC)	12-Jan-2014 - 11-Feb-2014	0.000
Total		0.000

Usage & VAS Charges

Description	Period	Volume	Pulse	Amount
Local Calls - Cellular	-		3220	0.000
Local Calls - Fixed/WLL	-		134	0.000
STD Calls - Cellular	-		600	0.000
SMS	-	12		12.000
Free Airtime(Duration)	-	65:54		
Total				12.000

"For details of charge per pulse for a particular service category, please refer to the Usage Charges section of the bill. Divide the amount charged by the total pulses/ volume for that charge item to arrive at the applied charge per pulse. Note: The above mentioned formula is not applicable for discounted tariff. For reference see your welcome letter. Visit www.ideacellular.com or call customer care for any further clarification."

(₹.)

Service Tax	25.320
Education Cess + Higher Education Cess(EC+HEC)	0.760
TotalTax	26.080
Total Current Charges	237.080
Current Monthly Amount	237.080
Total Amount Due	237.080

Account No.: 100008415022

Invoice No.: 0153672024

Invoice Date : 12-Jan-2014

HOV Services Limited

Mr. Abhijeet S Dalal

Itemized Details for Cellular No. 9822979626

Outgoing Call Details

Local Calls - Cellular

Sr. No.	Date	Time hh:mm:ss	Number Called	Time Band	Duration mm:ss	Pulse	Call Charges	Sr. No.	Date	Time hh:mm:ss	Number Called	Time Band	Duration mm:ss	Pulse	Call Charges
1	12-Dec	09:19:46	919960362689	P	00:20	20	0.000	36	29-Dec	10:08:14	09561420733	P	00:08	8	0.000
2	15-Dec	02:01:12	09561420733	O	00:10	10	0.000	37	29-Dec	14:45:24	919765539499	P	00:51	51	0.000
3	16-Dec	19:21:37	919561420733	P	00:10	10	0.000	38	29-Dec	16:34:37	919765539499	P	00:10	10	0.000
4	17-Dec	10:39:28	09850870988	P	00:01	1	0.000	39	30-Dec	12:41:36	09561420733	P	00:22	22	0.000
5	19-Dec	11:02:58	09850870988	P	00:26	26	0.000	40	30-Dec	14:30:15	09881087560	P	00:14	14	0.000
6	19-Dec	12:54:56	09850975029	P	00:33	33	0.000	41	30-Dec	14:31:04	09860124175	P	00:44	44	0.000
7	20-Dec	20:38:23	919561420733	P	00:14	14	0.000	42	30-Dec	15:34:54	09881396554	P	00:26	26	0.000
8	21-Dec	11:35:50	09823156663	P	00:27	27	0.000	43	30-Dec	18:00:19	09881396554	P	00:18	18	0.000
9	21-Dec	11:36:54	09860124175	P	00:22	22	0.000	44	30-Dec	18:37:24	09881396554	P	00:15	15	0.000
10	21-Dec	18:02:46	918055612399	P	00:53	53	0.000	45	31-Dec	10:44:00	919860124175	P	02:09	129	0.000
11	21-Dec	18:03:59	919860124175	P	01:28	88	0.000	46	31-Dec	13:38:54	09561420733	P	01:04	64	0.000
12	21-Dec	19:24:02	09561420733	P	00:13	13	0.000	47	31-Dec	16:27:49	09860124175	P	00:07	7	0.000
13	21-Dec	19:39:06	919860124175	P	00:24	24	0.000	48	31-Dec	17:19:30	919860124175	P	00:30	30	0.000
14	22-Dec	12:09:15	09850975029	P	02:35	155	0.000	49	31-Dec	17:40:03	09860302487	P	02:24	144	0.000
15	22-Dec	16:59:34	09561420733	P	01:02	62	0.000	50	31-Dec	17:43:54	09860124175	P	00:13	13	0.000
16	22-Dec	17:17:04	09561420733	P	00:13	13	0.000	51	31-Dec	23:57:44	09881087560	O	02:25	145	0.000
17	23-Dec	09:28:55	09561420733	P	00:10	10	0.000	52	01-Jan	19:13:29	09960362689	P	00:15	15	0.000
18	23-Dec	17:26:29	09823806644	P	00:59	59	0.000	53	03-Jan	16:46:13	08308824055	P	01:05	65	0.000
19	24-Dec	15:34:19	09851420733	P	00:21	21	0.000	54	03-Jan	16:50:47	08308824055	P	01:09	69	0.000
20	24-Dec	15:34:57	918087003995	P	00:09	9	0.000	55	04-Jan	08:55:32	09970113794	P	00:49	49	0.000
21	25-Dec	13:45:20	09850870988	P	00:37	37	0.000	56	04-Jan	11:16:51	09970113794	P	00:23	23	0.000
22	25-Dec	14:35:55	919850870988	P	00:33	33	0.000	57	04-Jan	11:17:19	09970113794	P	01:41	101	0.000
23	26-Dec	12:45:01	09860124175	P	01:17	77	0.000	58	05-Jan	09:23:36	09921048156	P	01:00	60	0.000
24	26-Dec	16:41:30	09850601409	P	00:57	57	0.000	59	05-Jan	09:37:01	09011829588	P	00:18	18	0.000
25	26-Dec	20:39:42	08805015520	P	02:34	154	0.000	60	05-Jan	13:25:59	09561420733	P	00:16	16	0.000
26	27-Dec	09:14:48	919960362689	P	00:15	15	0.000	61	05-Jan	14:05:22	09561420733	P	00:09	9	0.000
27	27-Dec	20:33:39	09881087560	P	02:33	153	0.000	62	06-Jan	11:59:00	09850601409	P	00:33	33	0.000
28	27-Dec	20:47:54	919860124175	P	01:44	104	0.000	63	06-Jan	16:29:56	09561420733	P	00:41	41	0.000
29	28-Dec	10:23:02	09850601409	P	00:43	43	0.000	64	07-Jan	20:51:23	09881396554	P	00:37	37	0.000
30	28-Dec	12:07:06	09881396554	P	00:49	49	0.000	65	08-Jan	10:30:42	919881396554	P	00:27	27	0.000
31	28-Dec	17:05:17	09850975029	P	00:45	45	0.000	66	08-Jan	22:14:01	919881084362	P	04:14	254	0.000
32	28-Dec	17:07:03	09850975029	P	00:07	7	0.000	67	10-Jan	20:48:14	919561420733	P	00:19	19	0.000
33	28-Dec	17:26:44	09850601409	P	00:35	35	0.000	68	11-Jan	11:24:12	09561849597	P	00:14	14	0.000
34	29-Dec	07:48:14	09561420733	O	00:09	9	0.000	69	11-Jan	11:24:48	09561849597	P	01:39	99	0.000
35	29-Dec	09:23:09	09158336156	P	00:43	43	0.000								
Total															0.000

Local Calls - Fixed/WLL

Sr. No.	Date	Time hh:mm:ss	Number Called	Time Band	Duration mm:ss	Pulse	Call Charges	Sr. No.	Date	Time hh:mm:ss	Number Called	Time Band	Duration mm:ss	Pulse	Call Charges
1	17-Dec	20:42:05	02065606404	P	00:41	41	0.000	3	28-Dec	16:47:08	02065222303	P	01:19	79	0.000
2	19-Dec	08:37:53	02066206339	P	00:14	14	0.000								
Total															0.000

STD Calls - Cellular

Sr. No.	Date	Time hh:mm:ss	Number Called	Time Band	Duration mm:ss	Pulse	Call Charges	Sr. No.	Date	Time hh:mm:ss	Number Called	Time Band	Duration mm:ss	Pulse	Call Charges
1	25-Dec	21:34:33	07355873558	P	10:00	600	0.000								
Total															0.000

SMS

Sr. No.	Date	Time hh:mm:ss	Destination Number	Volume	SMS Charges	Sr. No.	Date	Time hh:mm:ss	Destination Number	Volume	SMS Charges
1	12-Dec	09:16:59	09960362689	1	1.000	7	25-Dec	07:02:57	09561849597	1	1.000
2	14-Dec	23:12:10	09561420733	1	1.000	8	28-Dec	17:06:48	09850975029	1	1.000
3	18-Dec	08:38:50	09960362689	1	1.000	9	30-Dec	11:22:38	08308824055	1	1.000
4	18-Dec	08:38:54	09762153220	1	1.000	10	03-Jan	09:01:08	918390011410	1	1.000
5	18-Dec	08:39:22	09823091037	1	1.000	11	03-Jan	12:52:08	08308824055	1	1.000
6	22-Dec	12:15:47	09850975029	1	1.000	12	04-Jan	13:09:57	09881396554	1	1.000
Total											12.000