

YOUR !idea BILL

!idea

Account No. : 100008415022

Cellular No. : 9822979626

HOV Services Limited

Mr. Abhijeet S Dalal

Unit no 33 ,
Electronics co op Estate
Pune Satara Road
Pune 411009
Maharashtra

Invoice Number : 0157282750

Invoice Date : 12-Feb-2014

Invoice Period : 12-Jan-2014 to 11-Feb-2014

Service Tax No : AAACB2100PST007

Credit Limit : 2000.00

PAN NO : AAACB2100P



There's a substitute for paper but none for trees.Go paperless, Opt for only EBILL.Send SMS ACTEBILL <space> <email id> to 12345

Previous Bill Amount A	Payments B	Adjustments C	Current Charges D	Total Amount Due A - B + C + D	Due Date	Total Amount Payable After Due Date
मागील देयक शुल्क	मागील भरलेले शुल्क	समायोजित राशी	चालू शुल्क	एकूण देयक शुल्क	शुल्क भरण्याची शेवटची तारीख	देय दिनांक नंतरची देय रकम
237.08	237.08	0.00	232.59	232.59	27-Feb-2014	282.59

STD/Roaming itemized are available only on request, kindly contact 12345 or visit your nearest My Idea

Summary of Charges

Particulars / सूची	Amount (₹)	/ एकूण राशी
Balance Carried Forward(A-B+C) / उर्वरित रक्कम		0.00
Current Charges / चालू महिन्याचे शुल्क		
Monthly Charges / मासिक शुल्क	199.00	
Feature Charges / विशेष सुविधा शुल्क	0.00	
Usage & VAS Charges / एकूण वापराचे शुल्क	8.00	
Roaming Charges / रोमिंग शुल्क	0.00	
One Time Charges / एका वेळेस भरावयाचे शुल्क	0.00	
Other Credits & Charges / इतर शुल्क	0.00	
Discounts / एकूण सट	0.00	
Service Tax / सेवा कर @12 %	24.84	
EC + HEC (@3 % on Service Tax)	0.75	
Total Current Charges / एकूण चालू महिन्याचे शुल्क	232.59	
Total Amount Due / एकूण देयक राशी	232.59	

For General Information dial 12345, for Service Requests and Complaints dial Customer Care no. 198 (Toll Free) from your IDEA mobile. e-mail : ccare.mh@idea.adityabirla.com

Please provide your e-mail address _____



IDEA Cellular Limited.

REMITTANCE SLIP (To be enclosed with your payment)

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Please mention your name and Mobile No. at the back of the Cheque

Please draw your Cheque/D.D favouring "IDEA Cellular Ltd. A/C. No. 100008415022"

PAYMENT DETAILS			
Account Number: 100008415022	Invoice No: 0157282750	Due Date: 27-Feb-2014	
HOV Services Limited	Cellular No: 9822979626	Total Amt Due: 232.59	
Cheque <input type="checkbox"/>	Demand Draft <input type="checkbox"/>	Cheque/D.D.No:	Date: Amount :
Bank & Branch:			
Pay your bill Online : 1) Just log onto www.ideacellular.com and go to My Account* 2) Use insta pay option on our website to pay without logging in*			
One time instructions : Opt for ECS for your bank account or provide us the standing instruction on your credit card			
Other Options : Visit your nearest My Idea showroom (To know your nearest My Idea, Please dial *147#) and pay by Cash, Cheque or Credit Card.			
* Not applicable for Company paid connections			

STATEMENT OF ACCOUNT



Account No.: 100008415022

Invoice No.: 0157282750

Invoice Date : 12-Feb-2014

Summary of Charges for Cellular No. 9822979626

Balance Carried Forward

Sr. No.	Description	Date	Amount	Total Amount
Previous Bill Amount				237.080
Payments				
1	Payment Received	28-Jan-2014	237.080	
Total Payments				237.080
Total				0.000

Customer Information

1. These terms and conditions are in addition to and without prejudice to those contained in the Customer Service Application Form (CSA), and accepted by the subscriber.
All terms and conditions herein shall have the same meaning as defined in CSA Form.
2. The subscriber also has the option to pay through cash at authorized cash collection centers, (Authorized by IDEA Cellular Ltd.) Crossed cheques / draft drawn in favour of IDEA Cellular Limited payable at Maharashtra & Goa & credit card authorization slips/standing instructions on credit cards.
3. Cash payments SHOULD NOT be sent by mail or dropped in the cheque collection boxes. Please make the cash payments at any of our MY IDEA Showroom or at retail outlets through V-topup.
4. Drop your cheques ONLY at our designated cheque collection drop boxes. Post-dated or otherwise invalid / non-bankable/outstation cheques are not acceptable.
5. Fill in complete details including Cheque / Draft Number, drawee bank and branch on the remittance slip and write your Account number, cellular phone number and name on the reverse of the Cheque / Draft.
6. You can also pay by logging on to our website www.ideacellular.com or by giving standing instructions with your bank account/credit card.
7. By making on-time payments you can avoid late payment fees of ₹.50 or 2% of bill outstanding whichever is higher. IDEA Cellular Limited reserves the right to apply the following penal charges - ₹.100+ Service tax per instrument towards cheque return, ₹.100 + service tax per ECS decline and ₹.100 towards the credit card decline.
8. IDEA Cellular Limited reserves the right to vary the rates of the penal charges from time to time and also take recourse to any other course of action as available and considered appropriate, subject to TRAI Regulations.
9. Roaming Calls can be updated in the next bill.
10. No Migration fee is chargeable to any tariff plan change. Log on to www.ideacellular.com to calculate the financial implications of your tariff plan.
11. No increase in rates is permissible in any item of tariff for the next period of six months from date of enrollment.
12. No charge is levied for any service without explicit consent of the consumer.
13. Security deposit, refundable if any, would be made within 60 days of closure of subscription after adjustment of dues; otherwise it will be eligible for interest @ 10% p.a.
14. IDEA Cellular Limited will address all statements and notices under customer services application to the billing address given overleaf. Any statement or notice will be deemed served within 72 hours of posting by mail or courier.
15. In case of any Query, please call our General Information Number (Customer Care Number) 12345 or 9822012345 (Nominal charges apply for agent assistance) and for registering any Complaint or a Service Request, please call customer care number 198 or 9822000198 (Toll Free). If you are not satisfied with the resolution provided and wish to further appeal, you can do so by appealing to our Appellate Authority within 30 days after expiry of the time limit specified for the resolution either through e-mail, fax, post (including courier) or in person with details in prescribed format available on our website www.ideacellular.com.
- Appellate Authority: Mr. Devendra Shrivastva
E-mail id: appellate.mh@idea.adityabirla.com ; Fax No. +91-9850003999
Communication Address: Idea Cellular Ltd. Sharada Center, 11/1 Erandwane, Off Karve Road, Pune-411004.
Working Days: Monday to Friday Working Hours: 9.30 am to 6.00 pm
16. For address change, please submit a letter with address proof at our nearest showroom & the same will be implemented in 4 working days subject to verification.
17. In the event of nonpayment / part payment / late payment of the amount / outstanding by due date/ cheque return instances, IDEA Cellular reserves the right to disconnect the services after taking into consideration all implication of TRAI norms.
18. Any disputes arising out of differences are subject to the exclusive jurisdiction of the Courts of Maharashtra.
19. This is a computer generated invoice and does not need signature.
- 20. Service Tax Category - Telecommunication Services.**
21. Do Not Disturb (DND) Registration process:
- To block all telemarketing Calls & SMS to your mobile, dial 1909 from mobile or SMS 'START <0>' to 1909.
 - To allow telemarketing SMS only from select categories, SMS 'START <preferred category no.> to 1909. [Eg: To allow Credit card & Education related SMS and block all other categories of SMS, type 'START 1, 2' and SMS to 1909]. However all Telemarketing Calls will remain blocked.
 - Categories & Numbers are as follows: 1- Banking/ Insurance / Financial products / Credit cards. 2 - Real Estate. 3 - Education. 4 - Health. 5 - Consumer goods/automobiles. 6 - Communication / Broadcasting / Entertainment / IT. 7 - Tourism and leisure

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HOV Services Limited

Mr. Abhijeet S Dalal

Charges for Cellular No. 9822979626

Monthly Charges

Rate Plan Description	Period	Amount
T765-Idea 199 1p plan	12-Jan-2014 - 11-Feb-2014	199.000
Total		199.000

Feature Charges

Feature Description	Period	Amount
Full Itemization - Zero Rental (FOC)	12-Feb-2014 - 11-Mar-2014	0.000
Total		0.000

Usage & VAS Charges

Description	Period	Volume	Pulse	Amount
Local Calls - Cellular	-		1848	0.000
Local Calls - Fixed/WLL	-		394	0.000
SMS	-	6		8.000
Free Airtime(Duration)	-	37:22		
Total				8.000

"For details of charge per pulse for a particular service category, please refer to the Usage Charges section of the bill. Divide the amount charged by the total pulses/ volume for that charge item to arrive at the applied charge per pulse. Note: The above mentioned formula is not applicable for discounted tariff. For reference see your welcome letter. Visit www.ideacellular.com or call customer care for any further clarification."

(₹.)

Service Tax	24.840
Education Cess + Higher Education Cess(EC+HEC)	0.750
TotalTax	25.590
Total Current Charges	232.590
Current Monthly Amount	232.590
Total Amount Due	232.590

Account No.: 100008415022

Invoice No.: 0157282750

Invoice Date : 12-Feb-2014

HOV Services Limited

Mr. Abhijeet S Dalal

Itemized Details for Cellular No. 9822979626

Outgoing Call Details

Local Calls - Cellular

Sr. No.	Date	Time	Number	Time	Duration	Pulse	Call	Sr. No.	Date	Time	Number	Time	Duration	Pulse	Call
		hh:mm:ss	Called	Band	mm:ss		Charges			hh:mm:ss	Called	Band	mm:ss		Charges
1	12-Jan	16:05:00	918554968455	P	00:01	1	0.000	20	29-Jan	10:55:26	919561420733	P	00:29	29	0.000
2	13-Jan	09:21:40	919623831711	P	00:41	41	0.000	21	30-Jan	10:32:40	09561420733	P	01:08	68	0.000
3	13-Jan	18:47:08	09561420733	P	00:36	36	0.000	22	30-Jan	16:42:42	09823156663	P	01:23	83	0.000
4	14-Jan	17:26:35	09881199603	P	00:28	28	0.000	23	30-Jan	16:44:43	09561420733	P	00:16	16	0.000
5	15-Jan	09:11:01	919960362689	P	00:22	22	0.000	24	30-Jan	18:48:28	919561420733	P	01:29	89	0.000
6	16-Jan	13:17:38	09850870988	P	00:20	20	0.000	25	30-Jan	19:22:22	09860416220	P	00:33	33	0.000
7	16-Jan	16:58:46	09850870988	P	00:11	11	0.000	26	31-Jan	18:19:39	919561420733	P	01:01	61	0.000
8	17-Jan	19:12:09	919561420733	P	02:51	171	0.000	27	31-Jan	20:02:09	919561420733	P	00:30	30	0.000
9	19-Jan	01:48:26	09561420733	O	00:01	1	0.000	28	01-Feb	08:32:00	919561420733	P	00:48	48	0.000
10	19-Jan	12:24:50	09881084362	P	03:54	234	0.000	29	01-Feb	10:33:05	09767049482	P	01:14	74	0.000
11	19-Jan	12:33:40	09881084362	P	01:18	78	0.000	30	01-Feb	15:54:30	919561420733	P	01:26	86	0.000
12	21-Jan	16:11:46	09561420733	P	00:33	33	0.000	31	01-Feb	20:19:59	919561420733	P	02:03	123	0.000
13	21-Jan	16:12:32	09561420733	P	00:34	34	0.000	32	02-Feb	06:53:39	919561420733	O	00:57	57	0.000
14	22-Jan	06:57:47	919561420733	O	00:12	12	0.000	33	02-Feb	09:04:36	09970113794	P	00:51	51	0.000
15	24-Jan	18:47:14	08308824055	P	00:01	1	0.000	34	02-Feb	12:44:52	09665733310	P	01:45	105	0.000
16	26-Jan	13:09:06	09561420733	P	00:50	50	0.000	35	02-Feb	13:24:33	919665733310	P	00:20	20	0.000
17	27-Jan	09:12:37	919561420733	P	00:08	8	0.000	36	04-Feb	19:42:32	08379043048	P	00:08	8	0.000
18	27-Jan	09:44:15	919561420733	P	00:02	2	0.000	37	07-Feb	14:09:34	919561420733	P	00:54	54	0.000
19	28-Jan	13:25:34	919561420733	P	00:30	30	0.000								
Total															0.000

Local Calls - Fixed/WLL

Sr. No.	Date	Time	Number	Time	Duration	Pulse	Call	Sr. No.	Date	Time	Number	Time	Duration	Pulse	Call
		hh:mm:ss	Called	Band	mm:ss		Charges			hh:mm:ss	Called	Band	mm:ss		Charges
1	12-Jan	20:07:52	02032311133	P	01:25	85	0.000	3	13-Jan	09:20:50	02066206339	P	00:30	30	0.000
2	12-Jan	20:52:57	02032311133	P	04:23	263	0.000	4	03-Feb	08:49:22	02066206339	P	00:16	16	0.000
Total															0.000

SMS

Sr. No.	Date	Time	Destination	Volume	SMS	Sr. No.	Date	Time	Destination	Volume	SMS
		hh:mm:ss	Number		Charges			hh:mm:ss	Number		Charges
1	18-Jan	21:47:10	09762153220	1	1.000	4	31-Jan	21:14:41	09561420733	1	1.000
2	26-Jan	08:36:12	58888	1	3.000	5	03-Feb	22:01:26	09561420733	1	1.000
3	30-Jan	09:16:01	08379043048	1	1.000	6	03-Feb	22:39:31	09561420733	1	1.000
Total											8.000