

New ZEO Platform Functionality

Beginning Monday, February 19, searching for a customer in the ZEO Platform will be easier. New functionality will now allow a search based on a partial name.

Use one of the two search methods to find an existing customer

1. Search by Card:

OR

2. Search by Customer Information:
Enter Date of Birth and ONE other search option

Swipe Card OR
Enter Card Number
Click this box: before swiping card

Date of Birth* 10/10/1990
Last Name Shu*
SSN / ITIN ###-##-####
TCF Account Number

Find

Find

Select Customer:

Customer Name	Date of Birth	ZEO Card Number	Address
Priya shukla	10/10/1990		83 W LONGBRANCH DR
Mini Shukla	10/10/1990		7 W ADAMS LN
Misti shukla	10/10/1990		7 W ADAMS LN
Juhi shukla	10/10/1990		241 INDIAN SPRING ST

To search using a partial name, enter the required date of birth. Then:

1. In the "Last Name" field, enter a minimum 3 letters of the last name with an asterisk (*) for the partial search – Example: Shu*
2. Click on Find
3. Locate your customer in the list of names and select your customer
4. Continue with the verification or registration process and then on to transactions