ABHIJEET KARMAKER

WEB DEVELOPER

A B O U T M E

Currently working as a Microsoft 365 Technical Premier Analyst IV, Microsoft 365 Certified. Post-Graduated in Computer Software and Database Development and Bachelor's in Computer Science Engineering.

C O N T A C T

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📍

E D U C A T I O N

LAMBTON COLLEGE
Post-Graduation – Computer Software and Database Development
*2019, **3.5 GPA***

DR. M.G.R EDUCATIONAL AND RESEARCH INSTITUTE UNIVERSITY
Bachelor of Technology – Computer Science Engineering, 2014, **3.3 GPA**

OBJECTIVE

Junior Web Developer with recent graduate and able to build a Web presence from the ground up, from concept, navigation, layout and programming to UI. Skilled at writing well-designed, testable, and efficient code using current best practices in Web development HTML 5, CSS 3, JavaScript, React JS and NodeJS. Fast learner, hard worker and a team player who is passionate and proficient in an array of scripting language. Proven ability in optimizing web functionalities that improve data retrieval and workflow efficiencies.

EXPERIENCE

TECHNICAL PREMIER ANALYST IV
(March 2020 - Present)

- Knowledge and experience in creating and running PowerShell scripts
- A specialization on an advanced product like Exchange, Azure, SharePoint or Team
- Assist M365 Premier partners and customers by taking the necessary steps to solve technical problems: identify causes, offer remote support using virtual machines.
- Assess customer problems and build trust through your system administrator or technical advisor experience.
- Provide customized technical solutions to large corporations around the world. Your customers will be system administrators, IT directors and executives.
- Manage client escalations and de-escalations and work with engineering teams to offer premier-level resolutions.
- Tackle new technical challenges daily, whether it's about security AAD, autopilot, device management or others.

JUNIOR WEB DEVELOPER – INTERN
(January 2019-April 2019)

- Work towards weekly milestones in an agile development environment.
- Interaction designs in HTML, CSS and JavaScript.
- Program the server-side code, using JavaScript and NodeJS back-end technologies.
- Create responsive web pages that would look equally great on desktop, tablet and mobile devices.

SKILLS

HTML 5, CSS 3, JavaScript, Java, ReactJS, NodeJS, Express JS, Bootstrap, MongoDB, Mongoose, SQL, JSON, Restful APIs
VS code, Git, GitHub, Eclipse, Microsoft 365 (Exchange, Teams, Azure, PowerShell)

CERTIFICATES & ACHIEVEMENTS

- Microsoft 365 Certified: Fundamentals MS-900
- Oracle Database 10g: Introduction to SQL
- Deans Honor List

- Programming interaction with JavaScript libraries like jQuery and ReactJS, Reacts hooks.
- Testing cross-browser, cross-platform and cross-device compatibility for inconsistencies.
- Participated in architecture discussions and writing code to scale.
- Write and maintain proper programming documentation.

TECHNICAL SUPPORT ADVISOR
(July 2018-January 2019)

- Demonstrated strong written and verbal communication skills while assisting Rogers customers with their issues.
- Established trusting relationships with customers and provided effective solutions.

SOFTWARE TESTING ENGINEER
(December 2014-August 2017)

- Experience in Manual & Automated Testing of GUI and functional aspects of Client - server and Web based Applications on multiple levels of SDLC and Software Testing Life Cycle (STLC).
- Good Knowledge of Object Oriented programming Concepts(OOPS) and Java Skills
- Good experience in creating test scripts using WebDriver, Selenium RC, Selenium-IDE, Selenium Grid in Java.
- Experience in Functional, Regression and System testing using Manual and Automated testing tools - selenium WebDriver.
- Responsible for entering bugs into an automated bug management system such as JIRA, Mantis and performing regression tests after the bugs were fixed.
- Performed End-to-End testing, Integration testing and User Acceptance Testing.