

IS480 Final Year Project



AY 2013/14 Term 1

IS480 Scheduling System User Guide (For Admin/Course Coordinator)

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1. Introduction to IS480 Scheduling System

1.1 What is IS480 Scheduling System?

IS480 Scheduling System is a platform for IS480 course coordinator to set up IS480 presentation slots, for supervisors/reviewers to mark their availability and approve or reject bookings and for students to book their presentation slots based on their supervisor/reviewers' availability.

This user guide offers to help admin/course coordinator learn how to get around, navigate and use the system.

1.2 Users of the system

Main users of the system are:

- IS480 course coordinator
- IS480 admin
- IS480 supervisors and reviewers
- IS480 students
- IS480 TAs

2. System functions

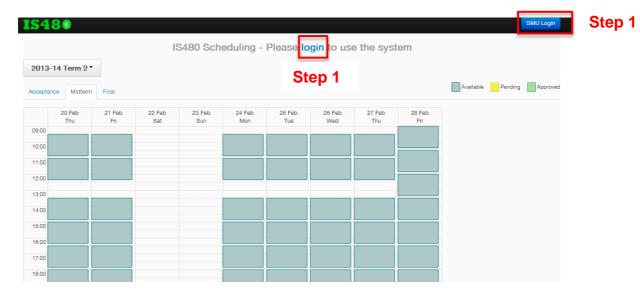
This section shows all main functions in the IS480 Scheduling System that are available to admin/course coordinator.

2.1 Login

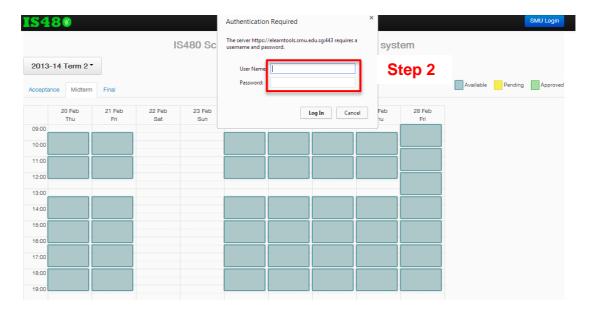
URL to the system:

http://202.161.45.168/is480-scheduling/welcome

Step 1: Click "login" or "SMU Login" button to access the system

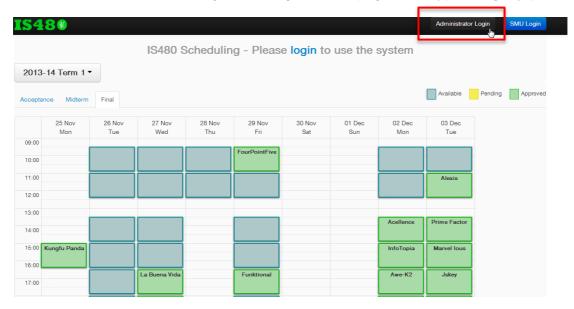


Step 2: Enter your SSO username and password and click "Login"



2.2 Bypass Login

Step 1: Click "Administrator Login" or navigate to the page: /ssobypasslogin.jsp



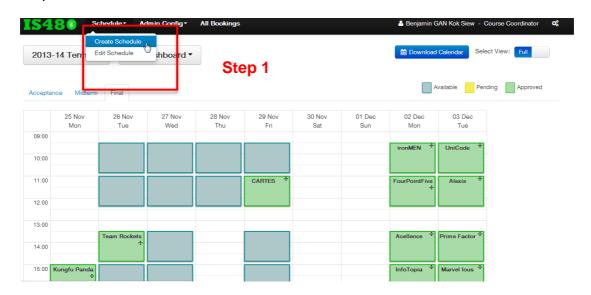
Step 2: Enter the username of the user that you want to login as. The value for "password" is the administrator password that is configured through the "Other Settings" page.



2.3 Schedule

2.3.1 Create schedule

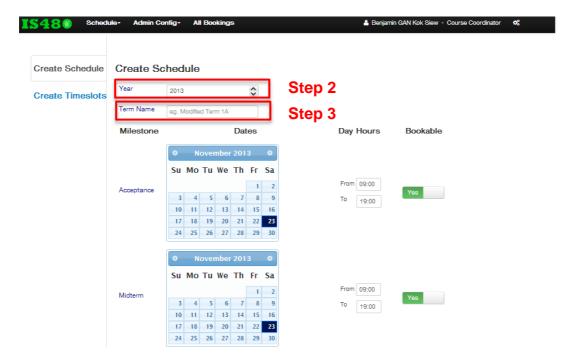
Step 1: Go to nav bar and click "Schedule" then click "Create Schedule"



Step 2: Enter the year that you would like to create for

Step 3: Enter the name of the term (e.g. 2014-15 Term 1)

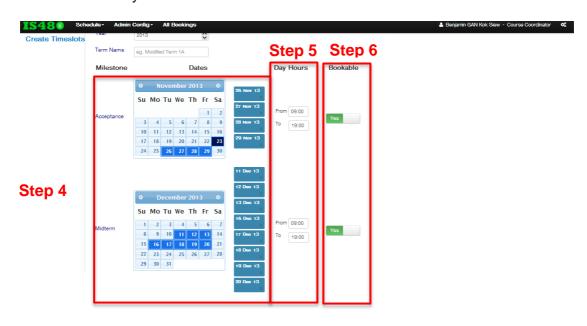
(All terms for a year must have unique names)



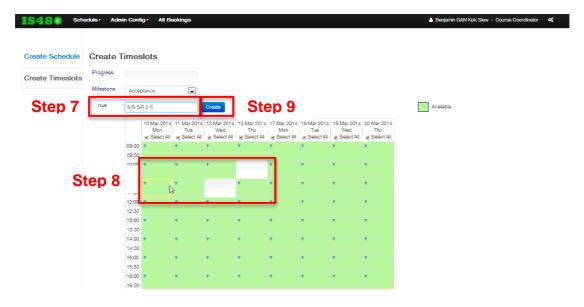
Step 4: Under different milestone, select dates that you would like presentation to be held

Step 5: Under Day Hours, indicate the start time and end time for the presentations (e.g. start from 9am to 6pm)

Step 6: Turn on bookable to allow students to make booking. Turn it off if do not want students to book yet.



- Step 7: Enter the venue for all presentations (will overwrite venue for all time slots)
- Step 8: Mark slots that you want to make unavailable
- Step 9: Click "Create"

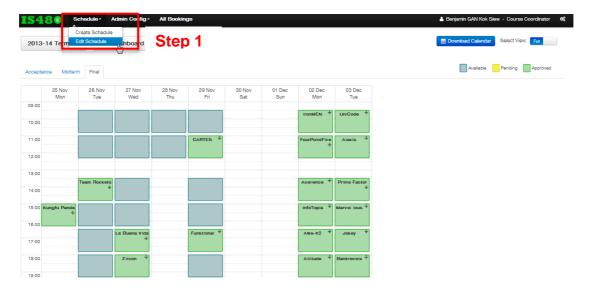


Step 10: Repeat Step 7 and 9 for reminding milestones (e.g. Midterm and Final)

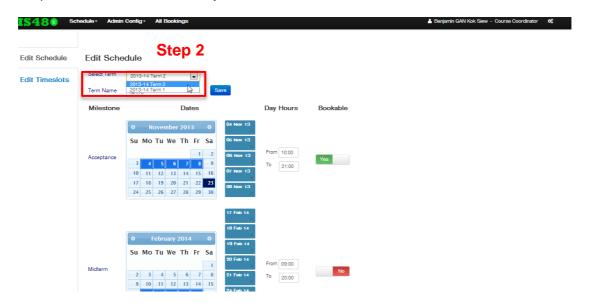


2.3.2 Edit schedule

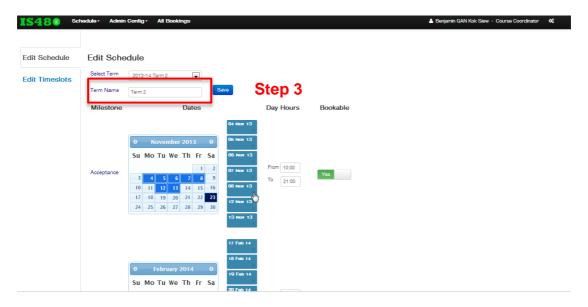
Step 1: Go to nav bar and click "Schedule" then click "Edit Schedule"



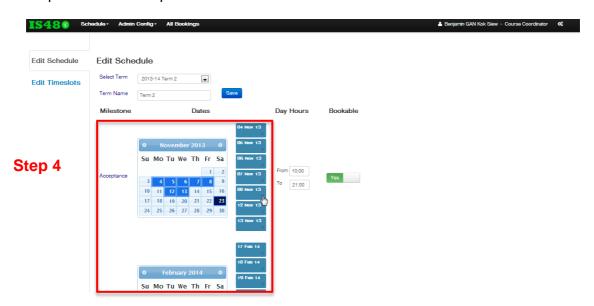
Step 2: Select the term which you would like to edit



Step 3: Update term name by entering a new term name

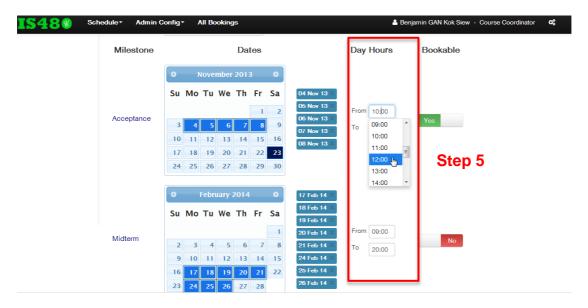


Step 4: Add/remove presentation dates

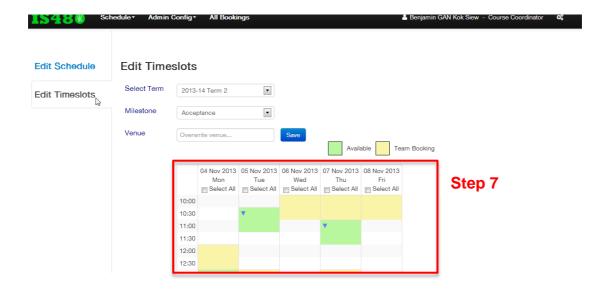


Step 5: Change presentation start and end time

Step 6: Click "Save"



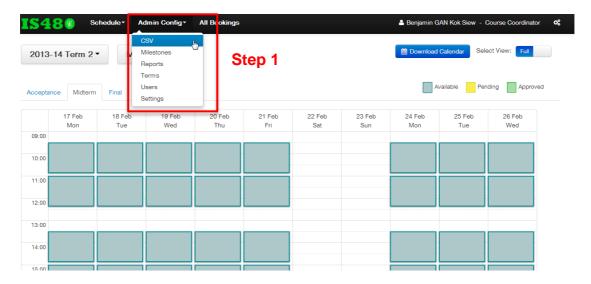
Step 7: Click edit timeslots to add/remove presentation slots and change venue Step 8: Click "Save"



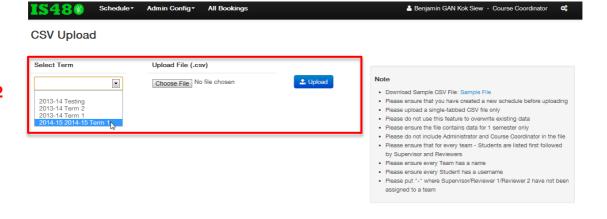
2.4 Admin Configuration

2.4.1 CSV file upload

Step 1: Select "Admin Config" on the nav bar then click "CSV"



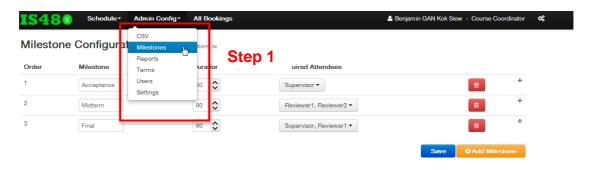
Step 2: Select the term that you want to upload the file to and choose the file from your local desktop and click "Upload". Please read and follow the instructions on the right before uploading the file.



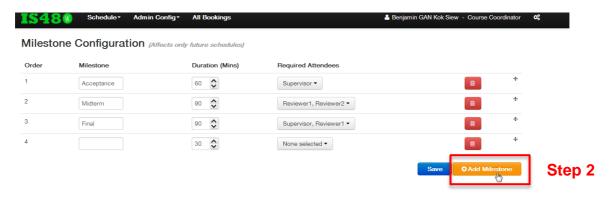
Step 2

2.4.2 Default milestones

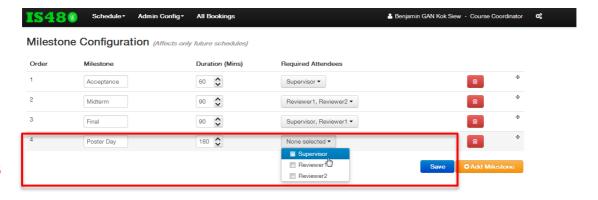
Step 1: Select "Admin Config" on the nav bar then click "Milestones"



Step 2: Click "Add Milestone" to add a new milestone



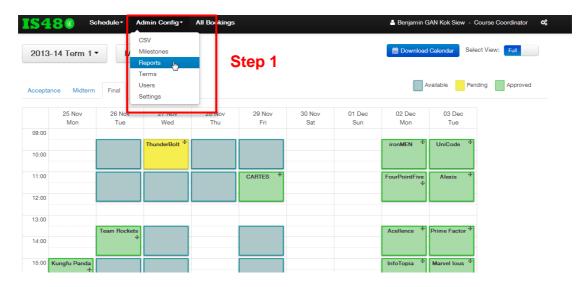
Step 3: Input milestone name, select duration and select required attendee then click "Save"



Step 3

2.4.3 Generate Reports

Step 1: Select "Admin Config" on the nav bar then click "Reports"

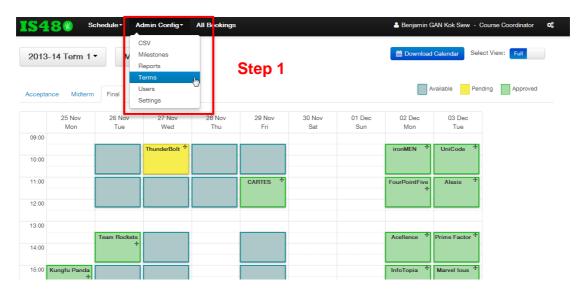


Step 2: Select the report you want to generate and click "Generate Report"

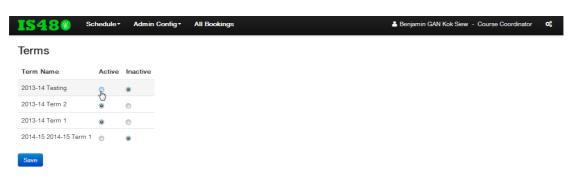


2.4.4 Archive Terms

Step 1: Select "Admin Config" on the nav bar then click "Terms"

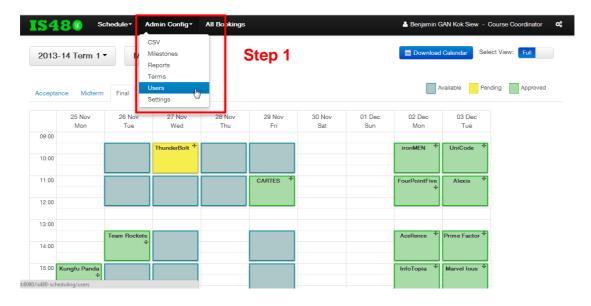


Step 2: Select the term to make it active or inactive and then click "Save". (Terms marked 'Inactive' are not visible to the end user)



2.4.5 Manage Users

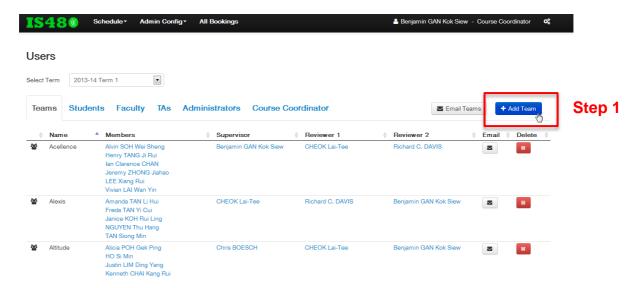
Step 1: Select "Admin Config" on the nav bar then click "Users"



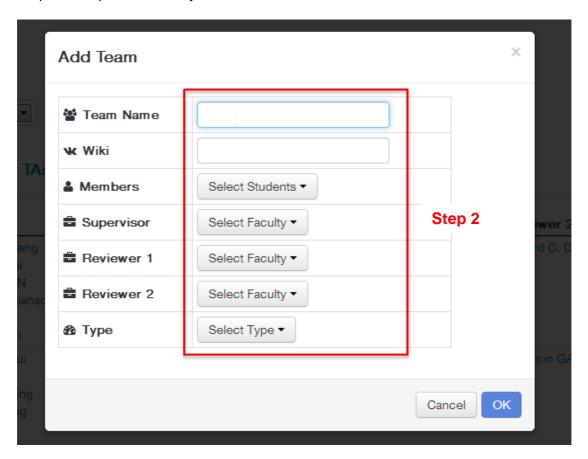
2.4.5.1 Teams

2.4.5.1.1 Add new team

Step 1: Under "Teams" tab, click "Add Team" button

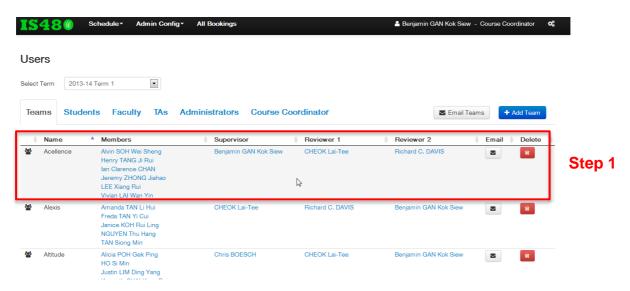


Step 2: Fill up all necessary information and click "Ok". A new team will be created



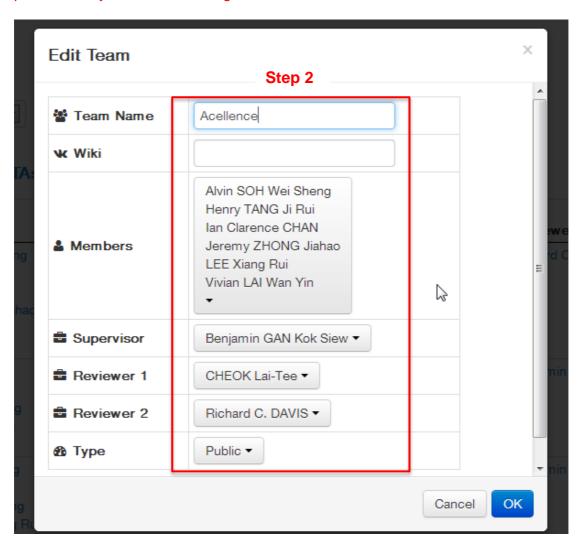
2.4.5.1.2 Edit team (assign supervisor, reviewers etc)

Step 1: Under "Teams" tab, hover to the team and click anywhere within the team's space



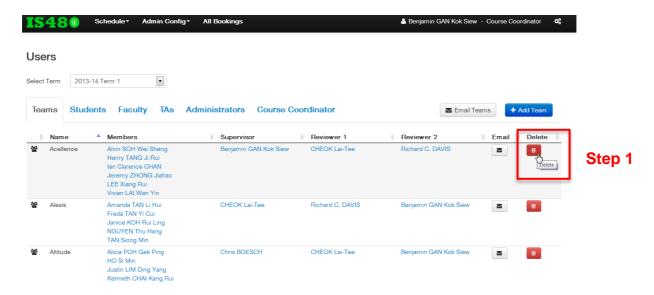
Step 2: Update any information for the team (e.g. add team wiki, change supervisor, or presentation type etc.) and click "Ok"

Note: If any faculty member (e.g. supervisor, reviewer etc.) is removed from the team, the course coordinator is assigned to the position automatically. This is done to prevent the system from crashing

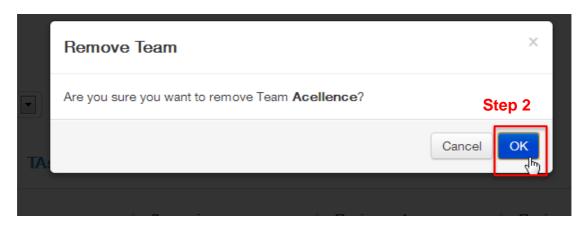


2.4.5.1.3 Remove team

Step 1: Under "Teams" tab and "Delete" column, click on the delete button

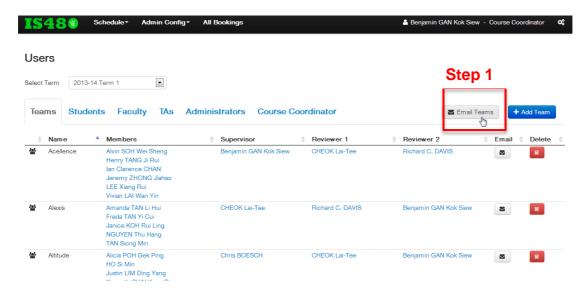


Step 2: Click "Ok" to remove the team from the system

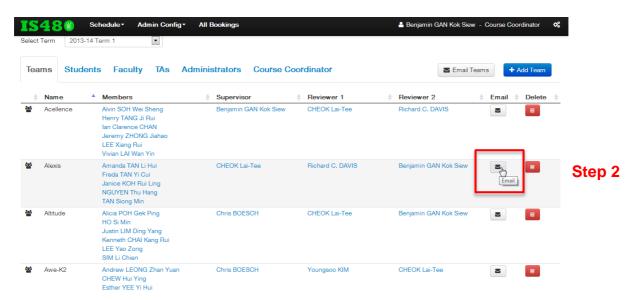


2.4.5.1.4 Email team/teams

Step 1: Click "Email Teams" button to email all teams in the system



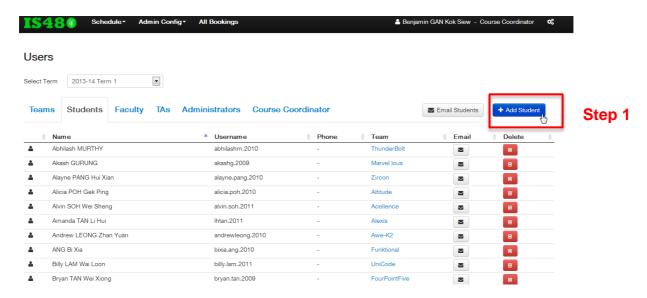
Step 2: Click on the "Email" button next to the team to email individual team



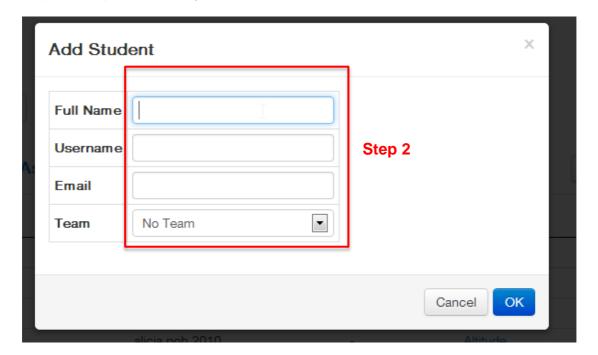
2.4.5.2 Students

2.4.5.2.1 Add new student

Step 1: Under "Students" tab, click "Add Student" button

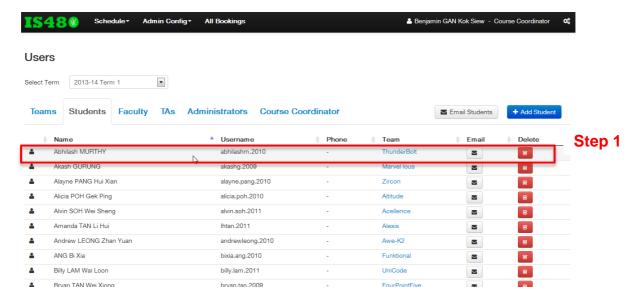


Step 2: Fill up all necessary information and click "Ok". A new student will be created

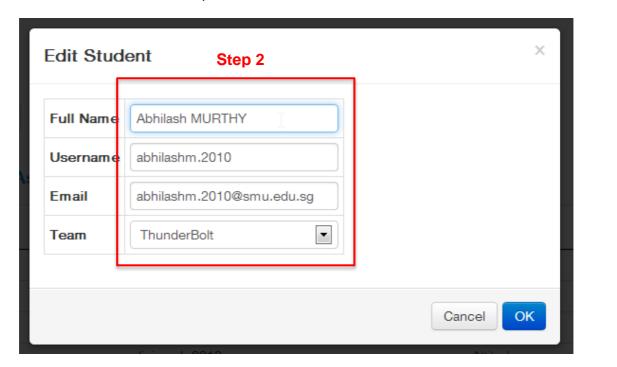


2.4.5.2.2 Edit student

Step 1: Under "Students" tab, hover to the student and click anywhere within the student's space

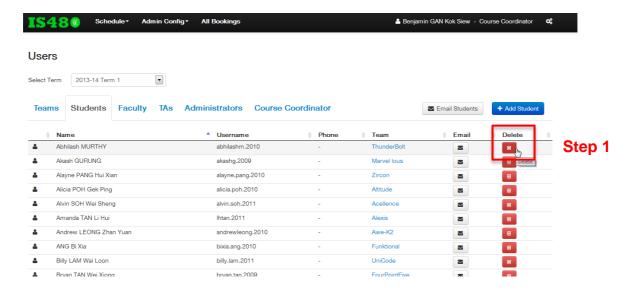


Step 2: Update any information for the student (e.g. student username, assign the student to another team etc.) and click "Ok"



2.4.5.2.3 Remove student

Step 1: Under "Students" tab and "Delete" column, click on the delete button

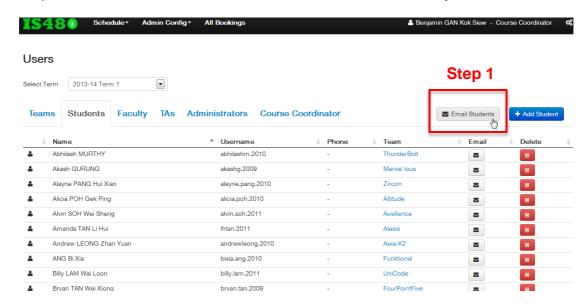


Step 2: Click "Ok" to remove the student from the system

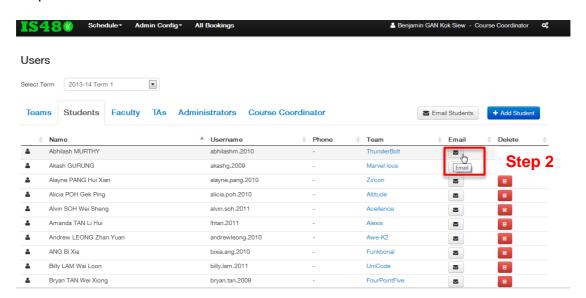


2.4.5.2.4 Email student/students

Step 1: Click "Email Students" button to email all students in the system



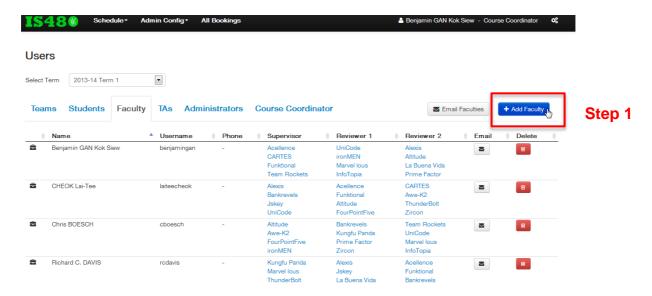
Step 2: Click on the "Email" button next to the student to email individual student



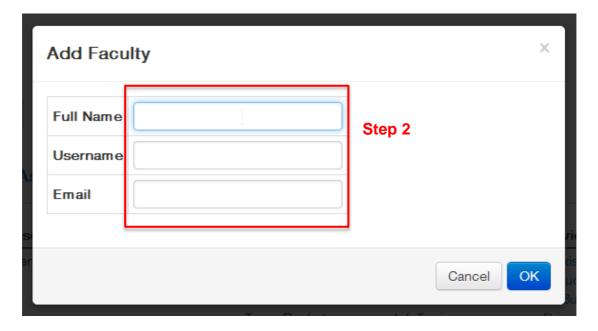
2.4.5.3 Faculty

2.4.5.3.1 Add new faculty

Step 1: Under "Faculty" tab, click "Add Faculty" button

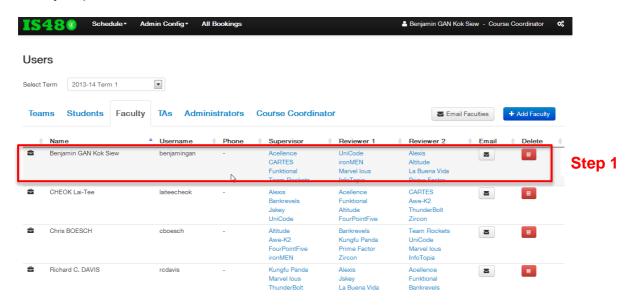


Step 2: Fill up all necessary information and click "Ok". A new faculty will be created

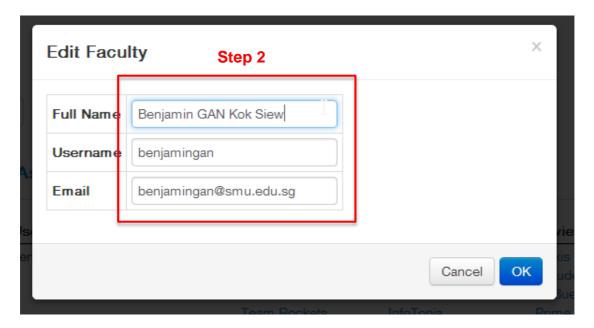


2.4.5.3.2 Edit faculty

Step 1: Under "Faculty" tab, hover to the faculty and click anywhere within the faculty's space

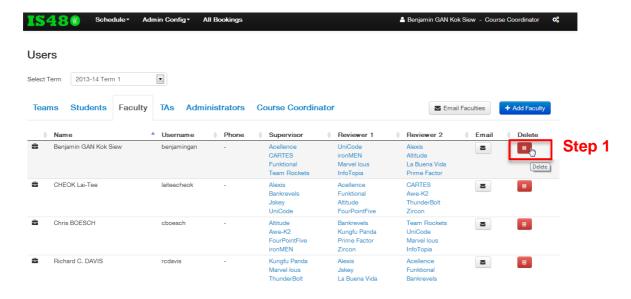


Step 2: Update any information for the faculty (e.g. faculty username and email etc.) and click "Ok"

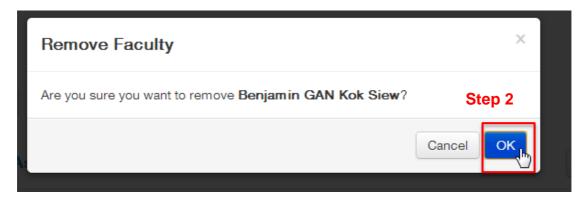


2.4.5.3.3 Remove faculty

Step 1: Under "Faculty" tab and "Delete" column, click on the delete button Note: If any faculty member (e.g. supervisor, reviewer etc.) is removed from the team, the course coordinator is assigned to the position automatically. This is done to prevent the system from crashing

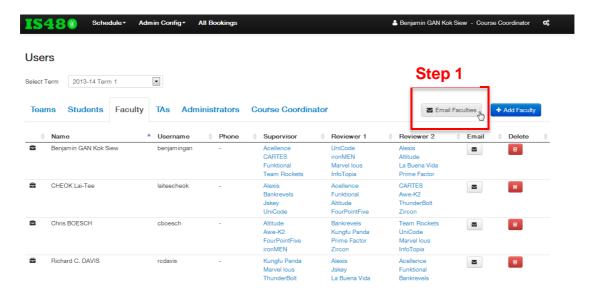


Step 2: Click "Ok" to remove the faculty from the system

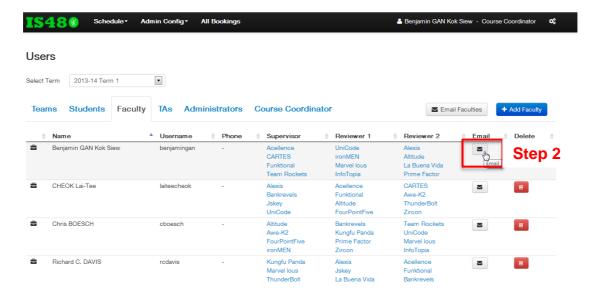


2.4.5.3.4 Email faculty/faculties

Step 1: Click "Email Faculties" button to email all faculties in the system



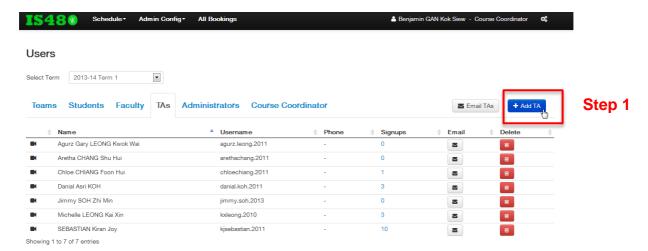
Step 2: Click on the "Email" button next to the faculty to email individual faculty



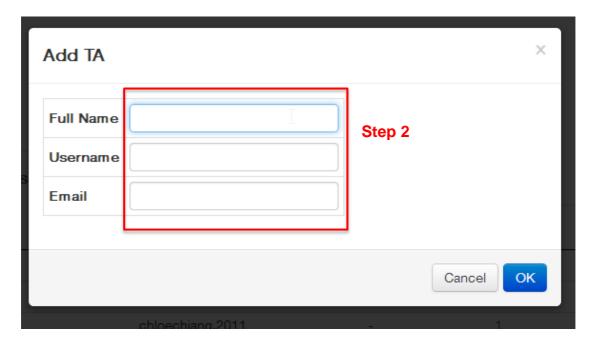
2.4.5.4 TA

2.4.5.4.1 Add new TA

Step 1: Under "TAs" tab, click "Add TA" button

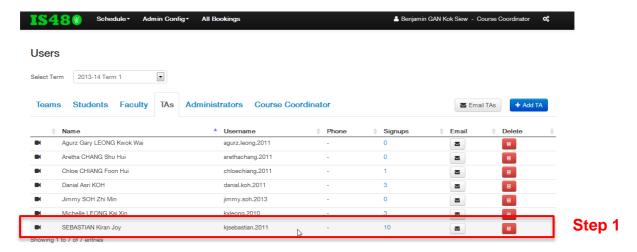


Step 2: Fill up all necessary information and click "Ok". A new TA will be created

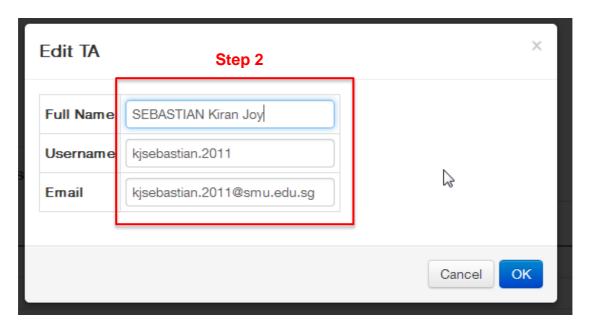


2.4.5.4.2 Edit TA

Step 1: Under "TAs" tab, hover to the TA and click anywhere within the TA's space

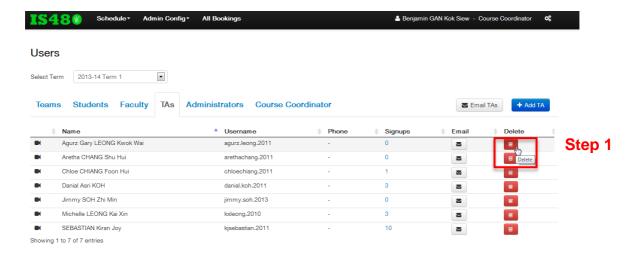


Step 2: Update any information for the TA (e.g. TA username and email etc.) and click "Ok"

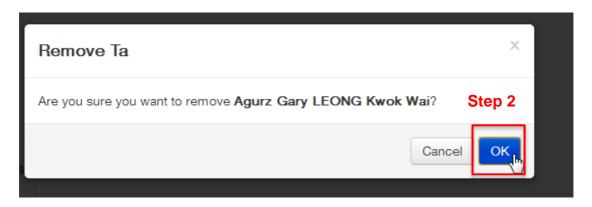


2.4.5.4.3 Remove TA

Step 1: Under "TAs" tab and "Delete" column, click on the delete button

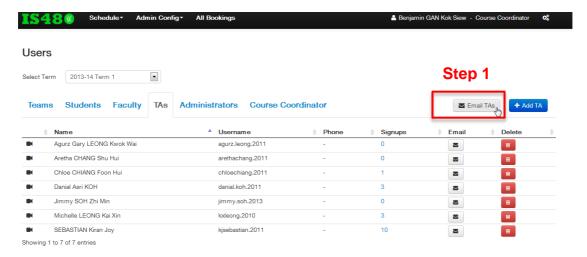


Step 2: Click "Ok" to remove the TA from the system

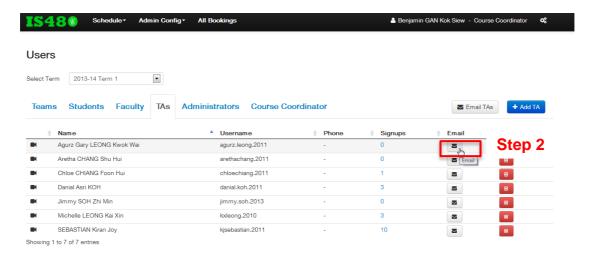


2.4.5.4.4 Email TA/TAs

Step 1: Click "Email TAs" button to email all TAs in the system

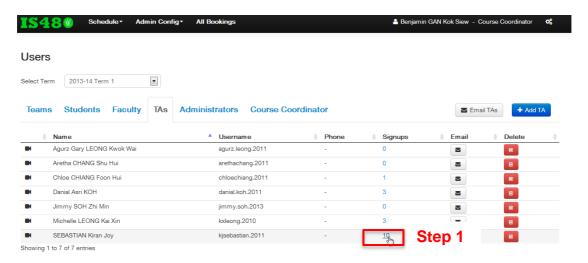


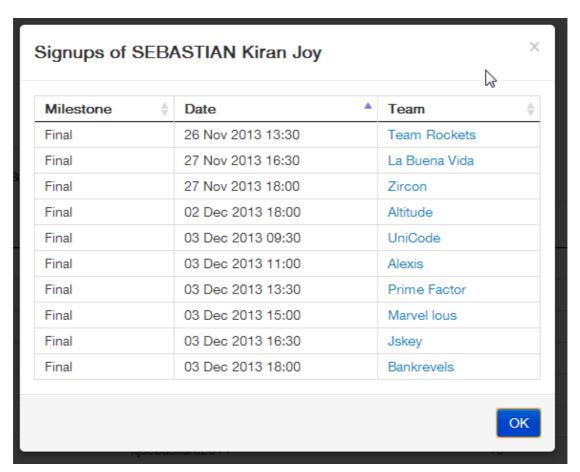
Step 2: Click on the "Email" button next to the TA to email individual TA



2.4.5.4.5 View TA signups

Step 1: Under "TAs" tab and "Signups" column, click on the number

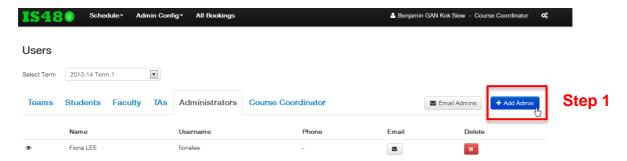




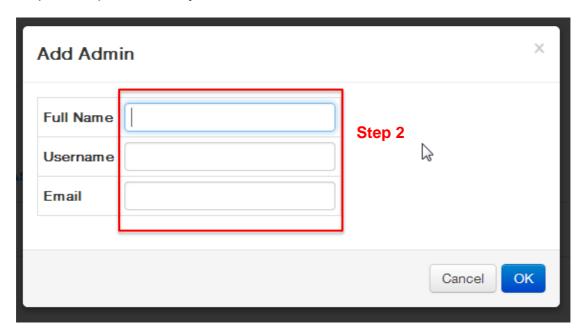
2.4.5.5 Admin

2.4.5.5.1 Add new admin

Step 1: Under "Administrators" tab, click "Add Admin" button

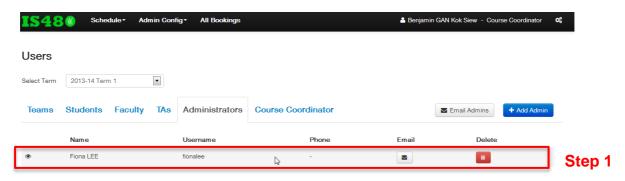


Step 2: Fill up all necessary information and click "Ok". A new admin will be created

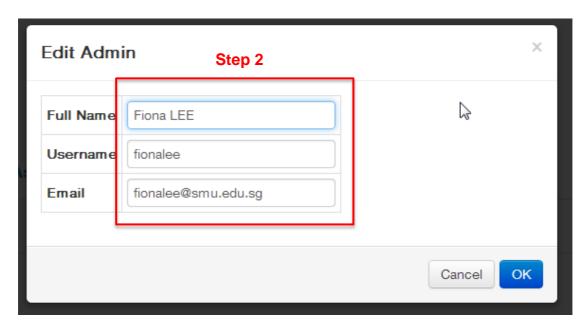


2.4.5.5.2 Edit Admin

Step 1: Under "Administrators" tab, hover to the admin and click anywhere within the admin's space

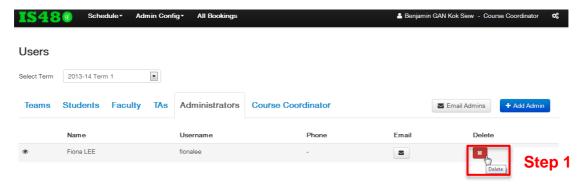


Step 2: Update any information for the admin (e.g. admin username and email etc.) and click "Ok"



2.4.5.5.3 Remove admin

Step 1: Under "Administrators" tab and "Delete" column, click on the delete button (Note: The person logged in cannot delete himself or herself from the system)

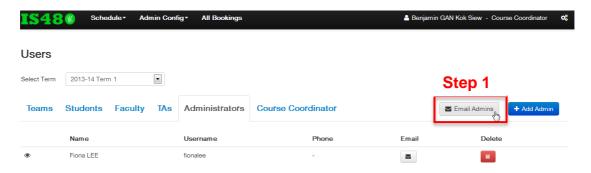


Step 2: Click "Ok" to remove the admin from the system

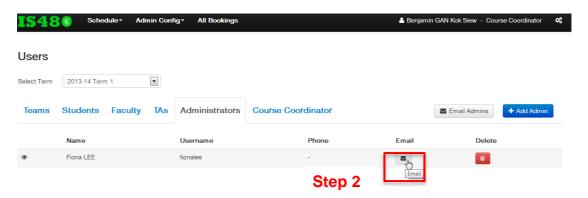


2.4.5.5.4 Email Admin/Admins

Step 1: Click "Email Admins" button to email all admins in the system

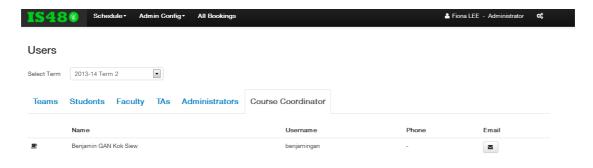


Step 2: Click on the "Email" button next to the admin to email individual admin



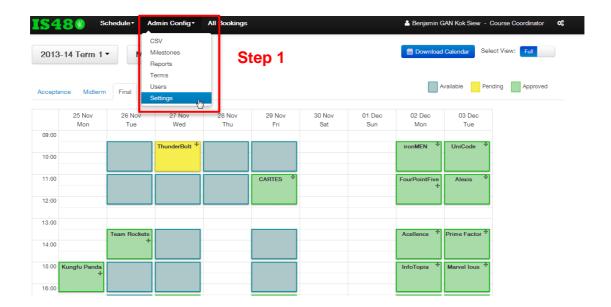
2.4.5.6 Course Coordinator

Course Coordinator cannot be removed from the system.



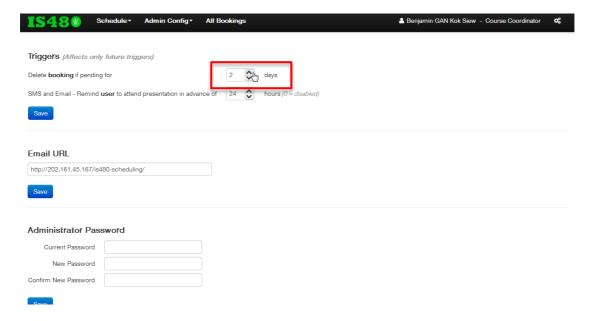
2.4.6 Settings

Step 1: Select "Admin Config" on the nav bar then click "Settings"



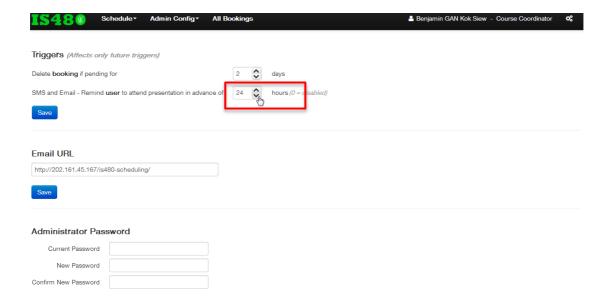
2.4.6.1 Booking auto deletion setting

Enter/Move up/Move down to adjust the number of days before a pending booking is removed from the system. (E.g. 2 days means that if the booking is still not approved after 2 days, it will be automatically removed from the system. An email is sent 1 day before the booking is deleted to remind the faculty to respond.). Click "Save" once the change is made.



2.4.6.2 Email/SMS reminder setting

Enter/Move up/Move down to adjust the number of hours before a presentation to trigger reminders (this will affect both email/SMS reminders). Click "Save" once change is made.

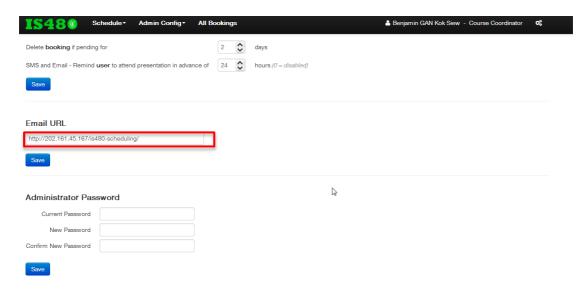


2.4.6.3 Change URL embedded in the email

The URL embedded in the email template can be changed from the system interface.

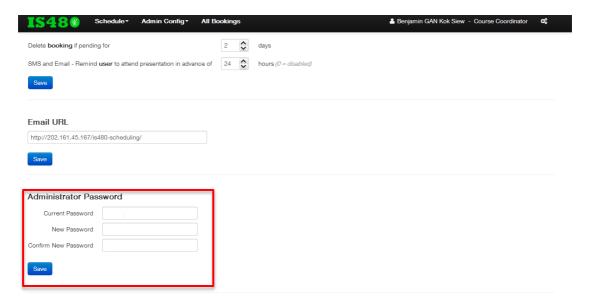


Enter the new URL here. It will change URL embedded in all email templates. Click "Save" once change is made.



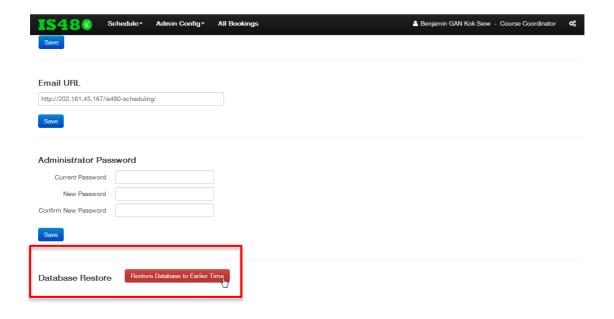
2.4.6.4 Change bypass password

This is the password used to login as any user into the system through the <u>bypass</u> <u>login page</u>. Enter current password, new password and confirm new password to change the bypass password. Click "Save" once the change is made.



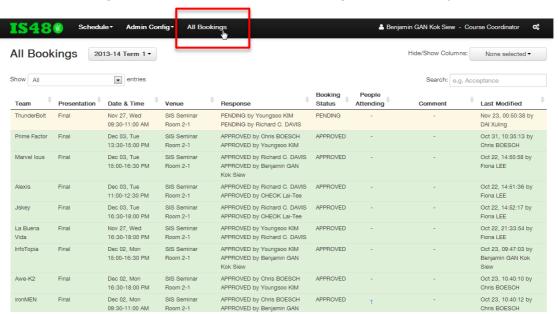
2.4.6.5 Database Restore

Click "Restore Database to Earlier Time" to restore database from last backup

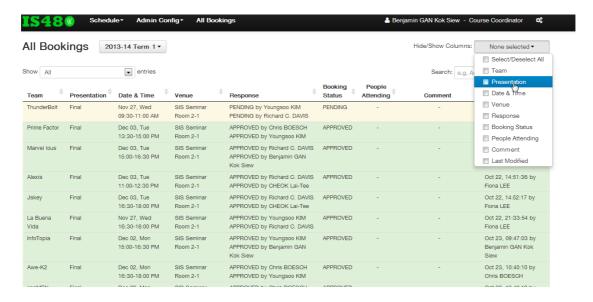


2.5 View all bookings

Click "All Bookings" on the nav bar to view all bookings made in the system



Click "Hide/Show Columns" to hide columns that you do not want to be shown on the table

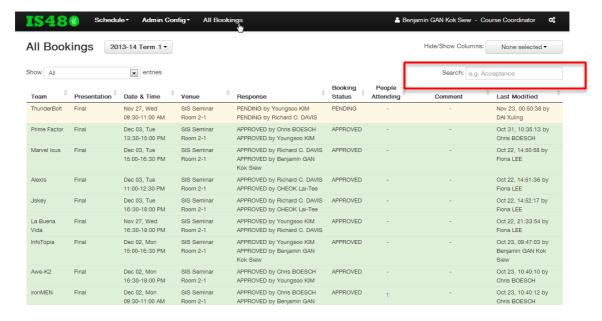


2.6 Search booking

Click "All Bookings" on the nav bar to view all bookings made in the system.

Type a key word to search for booking.

Note: You can also click on the header name of table to sort the booking (e.g. click team header to sort booking by team)

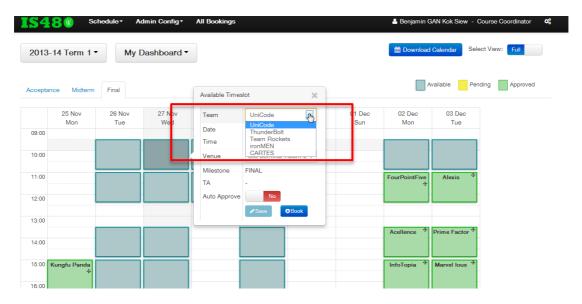


2.7 Create booking on behalf of a team

Click on any available slots and select a team from the list and click "Book".

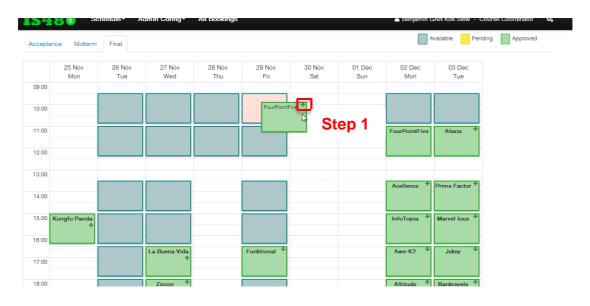
Turn ON "Auto Approve" to bypass the approval process. (This booking will not go through the approval process; it will be automatically approved by the system).

Turn OFF "Auto Approve" means that the booking has to go through the entire approval process (email will be triggered to required attendees for approval)



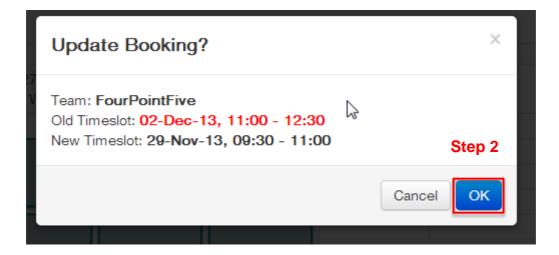
2.8 Edit booking

Step 1: Move the cursor to the arrow in the right hand corner of the slot and drag to a new available slot.



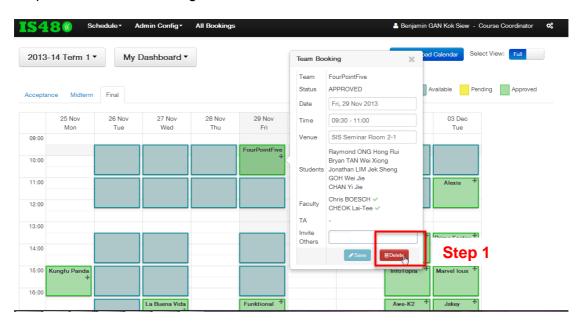
Step 2: Click "Ok" to confirm on the change

*Note: If the booking is confirmed, it will remain as an "approved" booking. An email will be triggered all stakeholder involved to inform them about the change. If the booking is in "pending" status, a new email with new information will be triggered to required attendees for approval again.

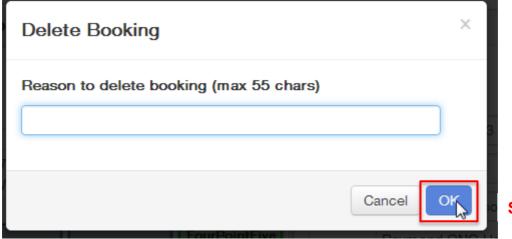


2.9 Delete booking

Step 1: Click on the booking slot and click "Delete" button.



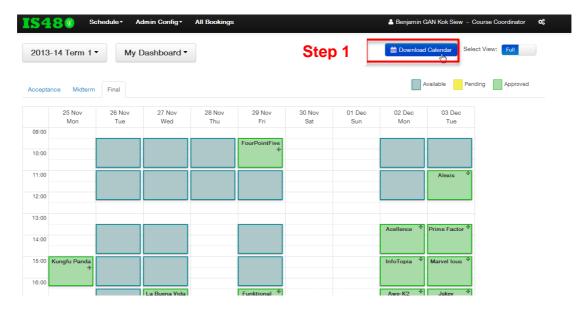
Step 2: Enter a reason for deleting the booking and click "Ok".



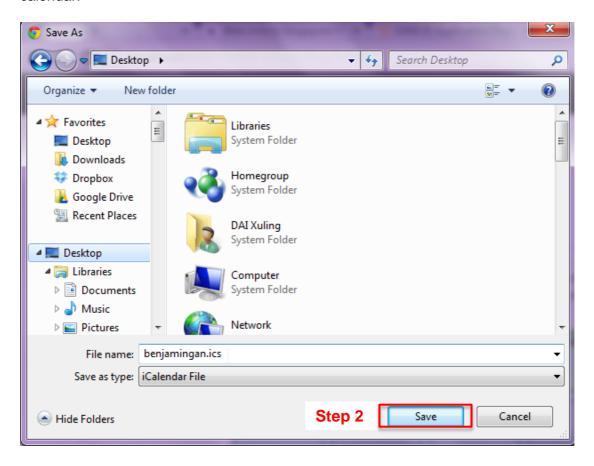
Step 2

2.10 Export ICS file

Step 1: Click "Download Calendar" to export all bookings to your personal calendar.



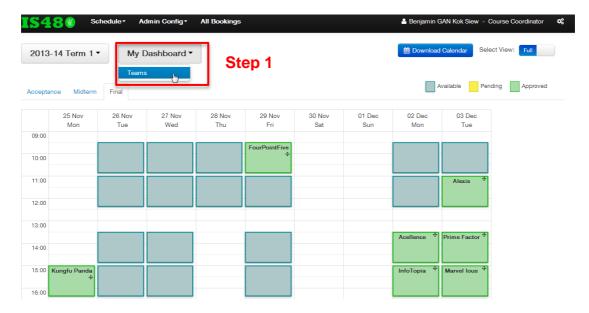
Step 2: Save the ics file to your desired location and import it to your personal calendar.



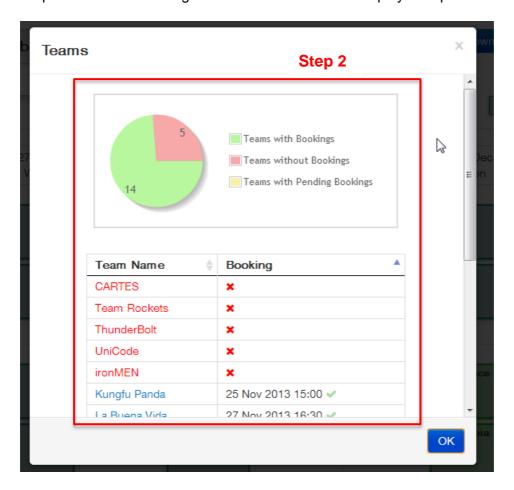
2.11 My Dashboard

2.11.1 Teams

Step 1: Under "My Dashboard", click "Teams"

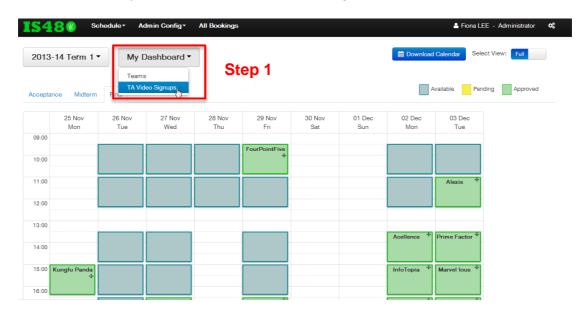


Step 2: All teams' booking status information will be displayed in pie chart and table.

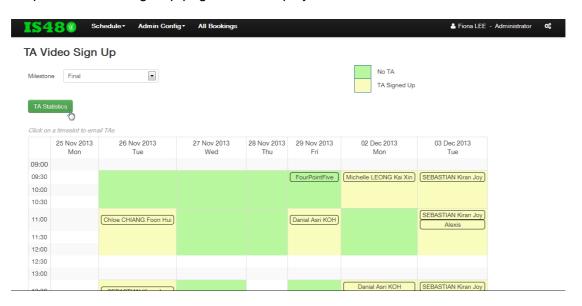


2.11.2 TA Video Signups

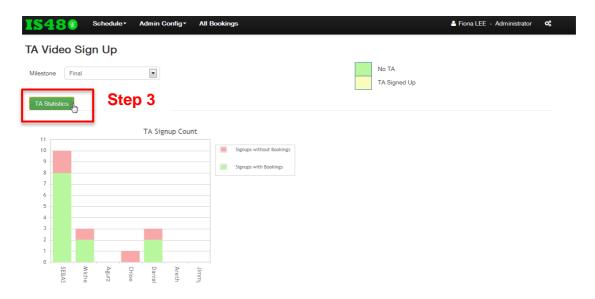
Step 1: Under "My Dashboard", click "TA Video Signups"



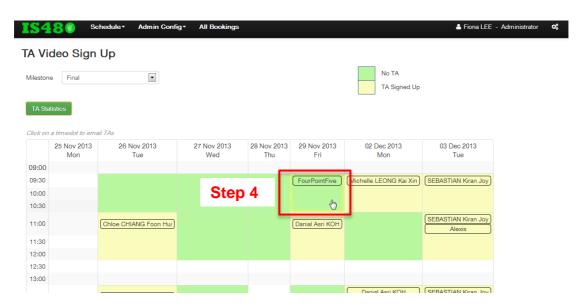
Step 2: TA Video Sign Up page will be displayed



Step 3: Click on "TA Statistics" to see total number of signups by TAs.

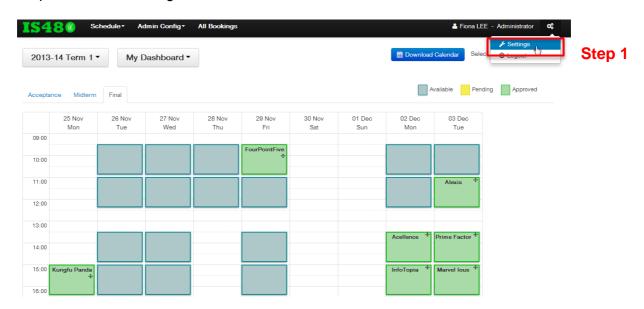


Step 4: Click on slot without TA to email all TAs to inform them that the slot has no TA allocated.



2.12 SMS notification

Step 1: Click on "Settings" to subscribe to SMS reminder service



Step 2: Turn it "On" and enter a valid Singapore Mobile number. An SMS reminder will be sent to your mobile number 24 hours before presentation.

