



COUSTOMER CHURN ANALYSIS DASHBOARD

1869

Customers at Risk

2173

Tech Tickets

885

Admin Tickets

\$2.86M

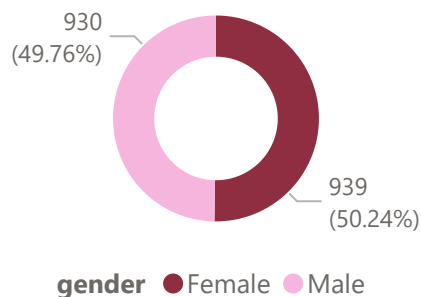
Total Charges

139.13K

Monthly Charges

CUSTOMER DEMOGRAPHICS

Churn Customers by Gender



25%

Seniorcitizens

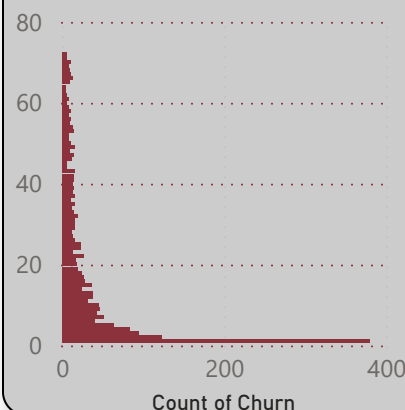
36%

% of Patner

17%

% of Dependents

Churn by Tenure



SUBSCRIBED CUSTOMERS

91%

PhoneSevices

75%

PaperLessBilling...

44%

SreamingTv%

44%

StreamingMovi...

28%

OnlineBackup %

17%

TechSupport%

16%

OnlineSecurity%

Multiple Line

No

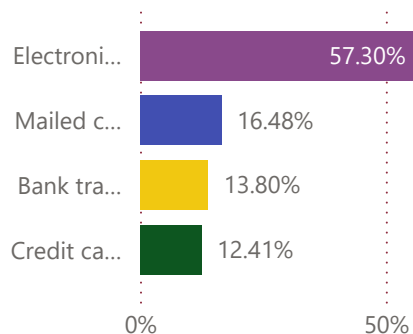
849

Yes

850

CUSTOMER ACCOUNT INFORMATION

PAYMENT METHOD



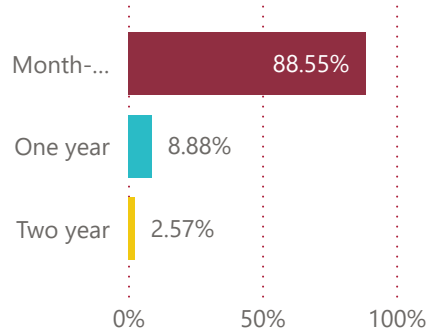
PAPERLESS BILLING



AVG CHARGES

74.44
Average of MonthlyCharges
\$1,531.796094168004
Average of TotalCharges

TYPES OF CONTRACT



INTERNET SERVICE USERS

