

## Refund and Cancellation Policy

Our focus is complete customer satisfaction. In the event, if a customer is displeased with the services provided, we will refund back the money, provided the reasons are genuine and proved after investigation.

In case of dissatisfaction from our services, customers have the liberty to cancel their course enrollment and request a refund from us. Our Policy for the cancellation and refund will be as follows:

### Cancellation Policy

For Cancellations please contact us via [contact us link](#).

In case of multiple session courses, requests received before the start of the second session of the course will be treated as cancellation of services and refund of the full course fee will be made according to the Refund Policy.

In case of single session courses, requests received before the end of the course session will be treated as cancellation of services and refund of the full course fee will be made according to the Refund Policy.

### Refund Policy

In case a customer is not completely satisfied with our services, we can provide him a full refund, with no penalty charges, subject to intimation of cancellation of course enrollment as per the Cancellation Policy. Refunds will be issued to the original source of payment. Refunds will be made within 5 Business Days.