

# Passport Automation System

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## Problem Statement

It consists of all requirements required for the passport automation like application, payment processing, appointment scheduling.

## Introduction

### Purpose of this document

- To define specifications and requirements for the development of passport automation

### Scope of this document

- To describe the overall objectives and scope.

### Overview

- Designed to streamline and automate passport application, processing and management procedures

## General description

### User registration

- Allow user to register and receive unique login credentials.
- option for individual or family accounts.

### Application submission

- Users can submit passport applications
- Officers can verify
- System validates application details

### Payment processing

- Support online payment for passport application fees
- Multiple payment for passport application fees

### Appointment Scheduling

- Users can schedule appointments for various passport-related tasks

## functional requirements:

### User registration

- Register users and assign unique login credentials



- Provide options for individuals or family accounts

## Application Submission

- Allow electronic submission of passport applications
- Validate application details

## Application Processing

- Passport officers review applications
- verify and approve applications

## Payment processing

- Support online payment for application fees
- Multiple payment options available

## Interface requirements

### User Interface

- Intuitive interface for easy navigation
- Clear display of application details and status

### Performance requirements

## Response time

- Quick response time for user interaction
- Minimal downtime for system maintenance.

## Scalability

- Handle large volumes of application and transactions
- Scalable architecture to accommodate growth