

# Secure Remote Access Solution

We provide highly reliable and secure remote access software to help you facilitate organized workflows and increase business productivity.



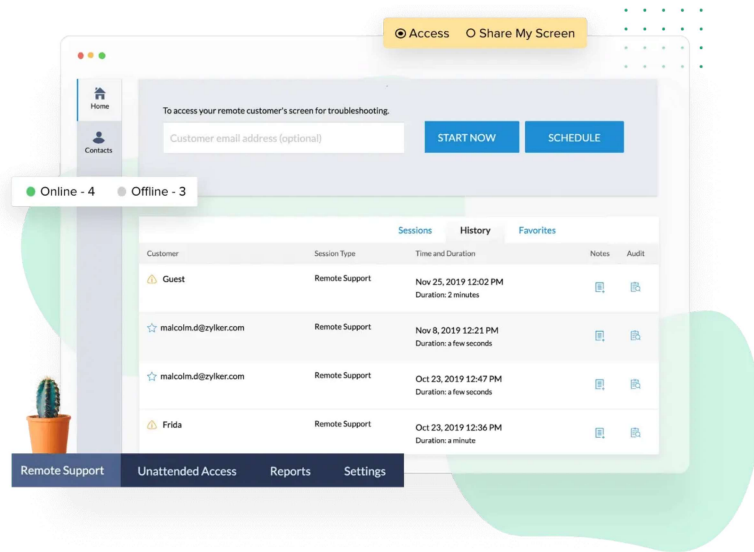
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## What is secure remote access?

We provide highly reliable remote support software to help you facilitate organized workflows and increase business productivity.

**Experience instant and secure remote access solutions**



With the Zoho Assist remote access solution, you can instantly provide remote support to your customers around the globe. With remote support, customers do not have to wait for a technician to arrive on site to resolve issues in their systems.

## Access any remote system or device

Assist facilitates efficient access to any remote PC, tablet, or mobile phone. All you have to do is initiate a session and share the session information with your customer. Once they join the session, you can access and control their device.

## Digitize organization workflows

Remote support capability helps you quickly automate all tasks within the organization. All work processes in will be made undemanding.

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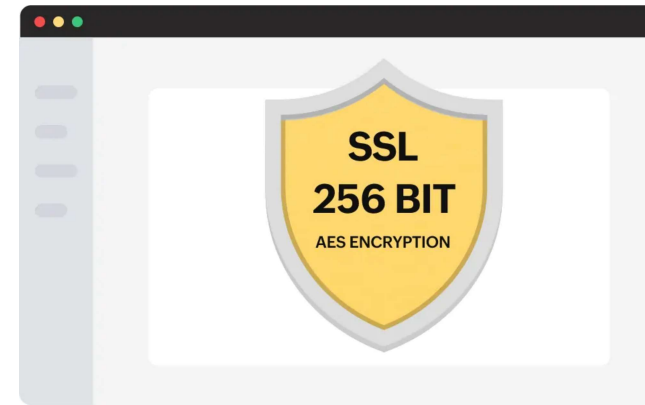
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# How secure is Zoho Assist?

Assist is built with industry-standard protocols, including SSL and 256-bit AES encryption, to ensure the highest standard of remote access security for business and personal use.



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code to authenticate the customer.

The technician must share a unique session ID with the customer so they can receive remote support.

conducted with Zoho Assist will automatically terminate after a fixed timeframe set by the technician.

## o-factor authentication

Factor authentication provides an additional layer of security for Assist users.

## Firewall-frien

Assist is a highly firew which will not force y compromise on secu remote access or con





What do we offer in the reliable remote access tool?

# Key features of remote access solution

Assist is feature-filled and secure remote access software with a designated technician and customer panel that eases navigation through the system during active remote support sessions.



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## Multi-monitor navigation

View multiple monitors connected to a remote system with different view types.

## Diagnostic tools

Assist's multiple built-in diagnostic tools help diagnose and manage any issues that arise in a remote system. Scheduled system diagnostics help prevent security breaches and IT-related incidents.

## File transfer

Technicians and customers can send and receive files of all formats up to 2GB during an ongoing remote support session.

## Reboot and reconnect

Reboot any remote system and automatically reconnect after terminating your remote session.



# Frequently Asked Questions

## 1. What is remote access? ^

Remote access features help you provide remote support to any device, in any location, at any time. Zoho Assist is a lightweight remote access tool with a simple and intuitive interface that empowers you to deliver instant remote support to your customers.

## 2. What are the methods of secure remote access? v

## 3. How does secure remote access software work? ^

Zoho Assist enables you to initiate secure remote access sessions in just two easy steps. Log in to your Assist account and use the **Start Now** button to host a session. Share the session information

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on?

## 5. Is Zoho Assist secure remote access software? v

## 6. What secure technologies are used to establish remote access? v

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 [Free Training](#) An overview on Zoho Assist  
[Save your seat now](#)

## Features

Instant Remote Support  
Unattended Remote Access  
Session Recording  
Security

## Resources

Pricing  
Help Center  
Training  
Forums & Community

## Know-how

Remote Desktop Software  
How to Setup Remote Desktop?  
Remote Access Software  
Remote Desktop Connection  
Windows Remote access  
Linux Remote Desktop Software  
Remote Desktop for Mac  
Remote Access for iPhone  
Raspberry Pi Remote Desktop  
Remote PC access  
Free Remote Access  
Remote Access for Android  
Remote Desktop Sharing  
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## Customer Stories

Reviews  
Case Studies  
Testimonials

## Compare with

AnyDesk  
TeamViewer  
LogMeln  
PcAnywhere

Adopt Remote Work  
Hassle Free VPN Alternative  
Zoho Assist for an Enterprise  
Remote IT Support  
On the Go Remote Support for Handhelds  
Remote Desktop  
RDP Alternative  
Remote admin software

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RDP  
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