Abhinav Bharadwaj R

Chennai, Tamil Nadu, India

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💻 Website   in LinkedIn

Summary

Experienced DevOps Engineer with a strong background in the Java technology stack, specializing in designing, developing, deploying, and supporting microservices-based solutions. Adept at leveraging DevOps practices to enhance deployment efficiency, ensure scalability, and empathize and security in cloud environments. Passionate about optimizing cloud environments to deliver robust and resilient services.

Skills

- **DevOps & Automation**: Docker, Kubernetes, Jenkins, Ansible, Terraform, OpenTofu
- **Cloud Platforms**: Microsoft Azure and Amazon Web Services (AWS)
- **Scripting & Programming**: Java, JavaScript, Python, Bash, Shell Scripting
- **Version Control & Collaboration**: Git, GitHub, Jira
- **Operating Systems**: Linux, Windows

Experience

DevOps Engineer

Servion Global Solutions | Oct 2021 - Present (2 years 9 months)

- Leading Enhancements and CRs for existing IVR, IWS (Agent Workspace) Applications based on Java and Genesys Engage platform
- Led Core Banking Transformation Program (CBTP) - a project to migrate the Contact Center applications (Agent Desktop, IVR, and Chatbot) services from Oracle Flexcube to Temenos T24Core (now Transact) for Dubai Islamic Bank (DIB)
- Contributed to channel-level migration of SOAP-based interaction systems from Oracle SOA Suite11g to SOA Suite 12c

Site Reliability Engineer - Networking

Tejas Networks | Nov 2019 - Oct 2021 (2 years)

- Recognised as "Best Partner Support Engineer" for Bharti Airtel Limited supporting SDH Network.
- Major works done on Tejas OEM Equipments across SDH, DWDM and OTN.
- Was part of various support activities across different ISPs like BSNL, Reliance Jio, Bharti Airtel, Vodafone-Idea and other in-house Service providers like PGCIL and RailTel Corporation etc.

Education

Bachelor's Degree, Computer Science and Engineering
Anna University | Jul 2015 - May 2019

Modules: Computer Architecture, Cloud Computing, Software Testing, Software Development, Resource Management Techniques, Database Management System, Programming and Data Structure, Object Oriented Analysis and Design, Microprocessor and Microcontroller, Internet Programming, Computer Networks, Artificial Intelligence, Cryptography and Network Security.

High School Degree, Computer Science
G. K. Shetty Vivekananda Vidyalaya Junior College | Jun 2001 – Mar 2015

Completed Schooling. Active volunteer and a keen student in observing experiments, Quick Learner, Perfectionist.

Licenses & Certifications

KodeKloud Certified: DevOps Engineer - KodeKloud

2DF62E08D3B2 - 12 Factor App

2D03EADD2B88 - DevOps Pre-Requisite Course

0C3BC18A9977 - Fundamentals of DevOps

Microsoft Certified: Azure Cloud Fundamentals - Microsoft

I409-5382 - Azure Fundamentals

I413-0750 - Data Fundamentals

I429-3695 - Security, Compliance, and Identity Fundamentals

I431-0106 - Power Platform Fundamentals

I437-7293 – Azure AI Fundamentals

Genesys Cloud Certified Partner (CCP) - Genesys
Issued May 2022 - Expired May 2024

Honors & Awards

Customer Delight Award - Servion Global Solutions

Oct 2023

Recognized as 'Customer Delight' for outstanding performance in Project delivery and support activities for Contact Center at Dubai Islamic Bank during FY'24 – Q1