Abhinav Bharadwaj R

Chennai, Tamil Nadu, India

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# Summary

Experienced DevOps Engineer with a strong background in the Java technology stack, specializing in designing, developing, deploying, and supporting microservices-based solutions. Adept at leveraging DevOps practices to enhance deployment efficiency, ensure scalability, and empathize and security in cloud environments. Passionate about optimizing cloud environments to deliver robust and resilient services.

# Skills

* **DevOps & Automation**: Docker, Kubernetes, Jenkins, Ansible, Terraform, OpenTofu
* **Cloud Platforms**: Microsoft Azure and Amazon Web Services (AWS)
* **Scripting & Programming**: Java, JavaScript, Python, Bash, Shell Scripting
* **Version Control & Collaboration**: Git, GitHub, Jira
* **Operating Systems**: Linux, Windows

# Experience

## A blue and white logo Description automatically generatedDevOps Engineer

Servion Global Solutions | Oct 2021 - Present (2 years 9 months)

* Leading Enhancements and CRs for existing IVR, IWS (Agent Workspace) Applications based on Java and Genesys Engage platform
* Led Core Banking Transformation Program (CBTP) - a project to migrate the Contact Center applications (Agent Desktop, IVR, and Chatbot) services from Oracle Flexcube to Temenos T24Core (now Transact) for Dubai Islamic Bank (DIB)
* Contributed to channel-level migration of SOAP-based interaction systems from Oracle SOA Suite11g to SOA Suite 12c

## Site Reliability Engineer - Networking

Tejas Networks | Nov 2019 - Oct 2021 (2 years)

* Recognised as “Best Partner Support Engineer” for Bharti Airtel Limited supporting SDH Network.
* Major works done on Tejas OEM Equipments across SDH, DWDM and OTN.
* Was part of various support activities across different ISPs like BSNL, Reliance Jio, Bharti Airtel, Vodafone-Idea and other in-house Service providers like PGCIL and RailTel Corporation etc.

# Education

**A logo of a university

Description automatically generatedBachelor’s Degree, Computer Science and Engineering**

Anna University | Jul 2015 - May 2019

Modules: Computer Architecture, Cloud Computing, Software Testing, Software Development, Resource Management Techniques, Database Management System, Programming and Data Structure, Object Oriented Analysis and Design, Microprocessor and Microcontroller, Internet Programming, Computer Networks, Artificial Intelligence, Cryptography and Network Security.

A person with yellow hair crossing his arms

Description automatically generated**High School Degree, Computer Science**

G. K. Shetty Vivekananda Vidyalaya Junior College | Jun 2001 – Mar 2015

Completed Schooling. Active volunteer and a keen student in observing experiments, Quick Learner, Perfectionist.

# Licenses & Certifications

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Description automatically generated **KodeKloud Certified: DevOps Engineer** - KodeKloud

[2DF62E08D3B2 - 12 Factor App](https://kodekloud.com/certificate-verification/2D03F0E29DB0-2DF62E08D3B2-2D01CCE12888/)

[2D03EADD2B88 - DevOps Pre-Requisite Course](https://learn.kodekloud.com/user/certificate/2D03F0E29DB0-2D03EADD2B88-2D01CCE12888)

[0C3BC18A9977 - Fundamentals of DevOps](https://learn.kodekloud.com/certificate/686d1a28-5ea9-4b04-aac9-0c3bc18a9977)

**Microsoft Certified: Azure Cloud Fundamentals** - Microsoft

[I409-5382 - Azure Fundamentals](https://learn.microsoft.com/api/credentials/share/en-us/AbhinavBharadwajR/1569CF7A748FBCC5?sharingId=3CD338C50F6C1D1E)

[I413-0750 - Data Fundamentals](https://learn.microsoft.com/api/credentials/share/en-us/AbhinavBharadwajR/B727E01556660030?sharingId=3CD338C50F6C1D1E)

[I429-3695 - Security, Compliance, and Identity Fundamentals](https://learn.microsoft.com/api/credentials/share/en-us/AbhinavBharadwajR/7A3C0337BF6DD613?sharingId=3CD338C50F6C1D1E)

[I431-0106 - Power Platform Fundamentals](https://learn.microsoft.com/api/credentials/share/en-us/AbhinavBharadwajR/C4EAF138CA0FACB8?sharingId=3CD338C50F6C1D1E)

[I437-7293 – Azure AI Fundamentals](https://learn.microsoft.com/api/credentials/share/en-us/AbhinavBharadwajR/B58236646A9261E1?sharingId=3CD338C50F6C1D1E)

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Description automatically generated**Genesys Cloud Certified Partner (CCP)** - Genesys

Issued May 2022 - Expired May 2024

# Honors & Awards

**Customer Delight Award** - Servion Global Solutions

Oct 2023

Recognized as 'Customer Delight' for outstanding performance in Project delivery and support activities for Contact Center at Dubai Islamic Bank during FY’24 – Q1