

# YEMINENI RAJASEKHAR

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## PROFESSIONAL SUMMARY

ECE graduate with strong foundation in **Python, Data Structures, OOP, SQL, and AWS cloud basics**. Experience in customer-facing technical support roles with hands-on troubleshooting and client handling. Actively building software development skills through projects and certifications, seeking an entry-level role in **Software Development / Cloud / Support Engineering**.

## TECHNICAL SKILLS

<b>Programming Languages</b>	: Python, C, Java (Basic)
<b>Cloud</b>	: AWS (EC2, S3, IAM, Lambda, VPC)
<b>Database</b>	: SQL
<b>Web Technologies</b>	: HTML, CSS
<b>Concepts</b>	: OOP, Problem Solving, Data Structures

## EXPERIENCE

<b>Paytm</b> <b>FSE</b>	April 2025 – August 2025
<ul style="list-style-type: none"><li>Provided technical support and resolved merchant queries for smooth service usage.</li><li>Performed installations, configuration, and basic troubleshooting of merchant onboarding setup and app related issues.</li><li>Resolved client issues related to login, KYC, settlement delays, transaction failures, connectivity/network problems and app errors.</li></ul>	

  

<b>Reliance Jio</b> <b>HSO</b>	June 2024 – April 2025
<ul style="list-style-type: none"><li>Handled customer service and support by identifying issues, explaining solutions, and ensuring first-level resolution.</li><li>Resolved Customer Queries and Provided step-by-step guidance to improve product usage and satisfaction.</li></ul>	

## PROJECTS

### CGPA Calculator – Python-Based Academic Grading Tool for JNTUK R19 Regulation.

<https://github.com/SEKHAR112/CGPA-CALCULATOR>

- Developed a command-line application in Python to automate CGPA calculation as per JNTUK R19 credit and grading standards.
- Designed a grade-to-point mapping system (O, S, A, B, C, D) and used weighted averages to ensure accurate CGPA calculation.
- Implemented input validation and error handling for accurate results.
- Tools used: Python, Git, GitHub.

### Transformer Health Maintenance using IOT with Android Application.

- Transformer health is monitored on live and break of the voltage when overload occurred or when transmission lines are disturbed then an alert message will be sent to the official that is in charge.

## EDUCATION

<b>B. TECH – Electronics &amp; Communication Engineering (ECE)</b>	2019-2023
Kallam Haranadhareddy Institute of Technology, Guntur, AP	CGPA: 6.67
<b>Intermediate (MPC)</b>	2017-2019
NRI Junior College, Guntur, AP	Percentage: 93%
<b>SSC (10<sup>th</sup>)</b>	2016-2017
Government High School, Repalle, AP	Percentage: 82%

## CERTIFICATIONS

- PYTHON Certificate Obtained from Code Tantra. [2023]
- AWS Certificate obtained through offline training. [2023]