

BUSINESS PROCESS MANAGEMENT

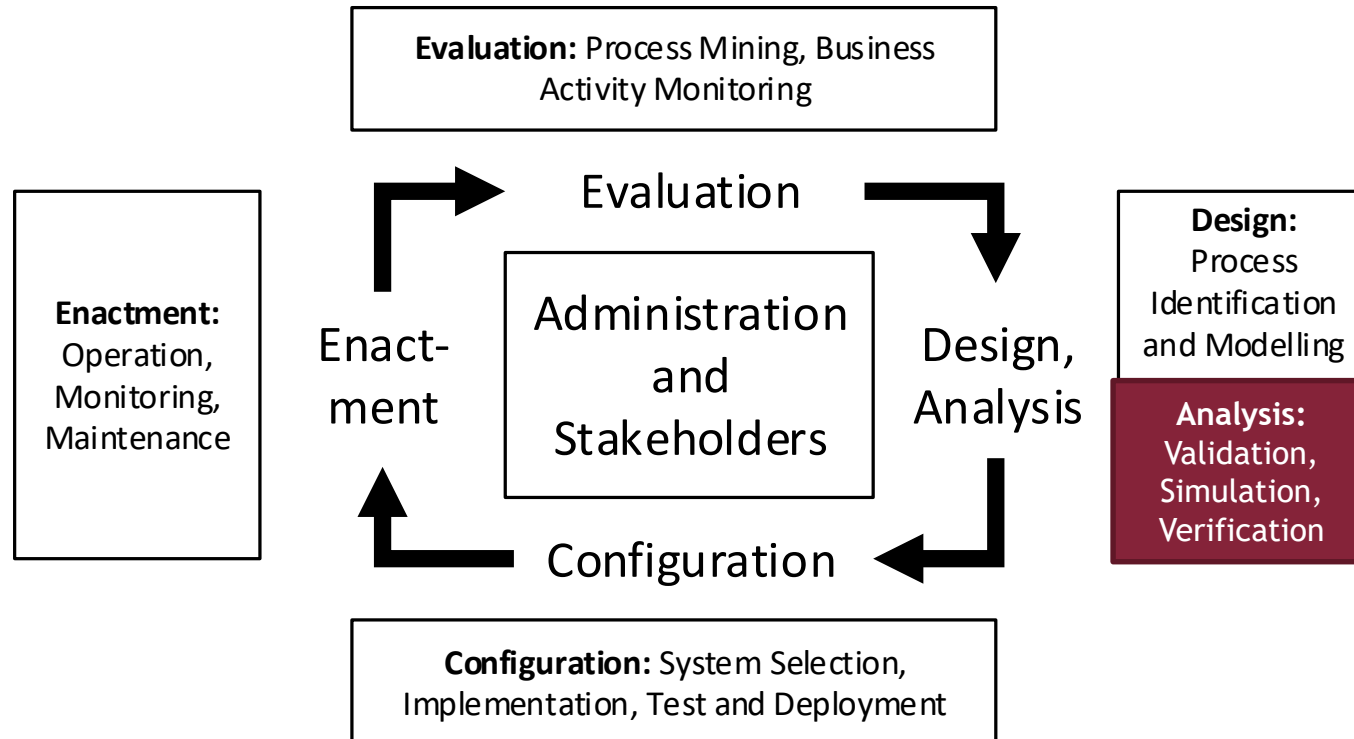
MODEL QUERY I: COMPUTATIONAL TREE LOGIC (CTL)

AGENDA



- Why Model Query?
- Model Checking with Temporal Logic
- Computational Tree Logic (CTL)
- Application of CTL

(PROCESS) MODELS IN THE BPM LIFECYCLE



Lecture

Model query I:
CTL

- **Analyze process models** to find weaknesses and improvement potential (inefficiencies, law violations, etc.)

THE NEED FOR AUTOMATIC MODEL QUERY



7000 models



600 models



100 models



700 models



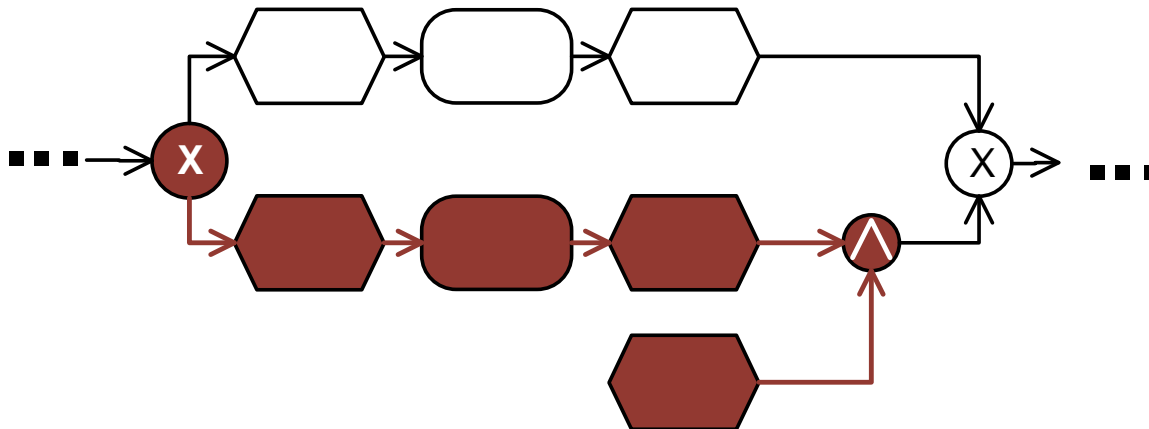
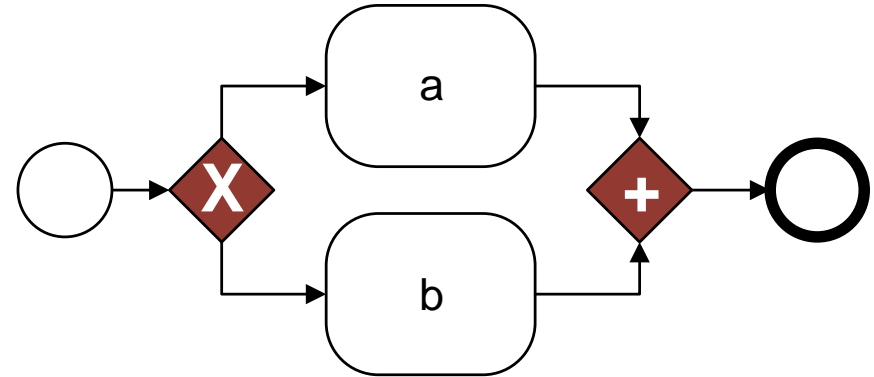
Bundeswehr

2200 models

EXEMPLARY PATTERNS FOR MODEL QUERY



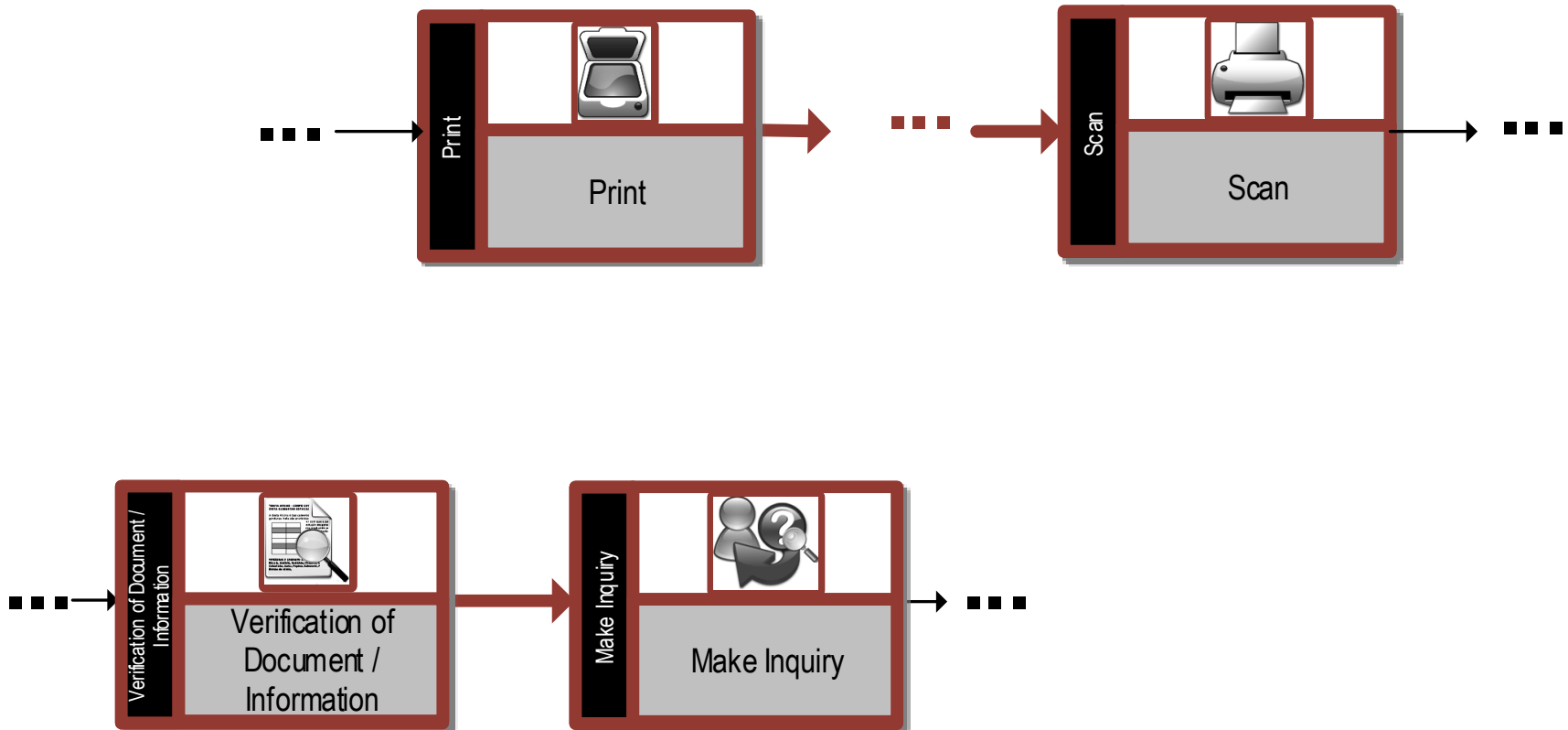
CONFLICT DETECTION



EXEMPLARY PATTERNS FOR MODEL QUERY



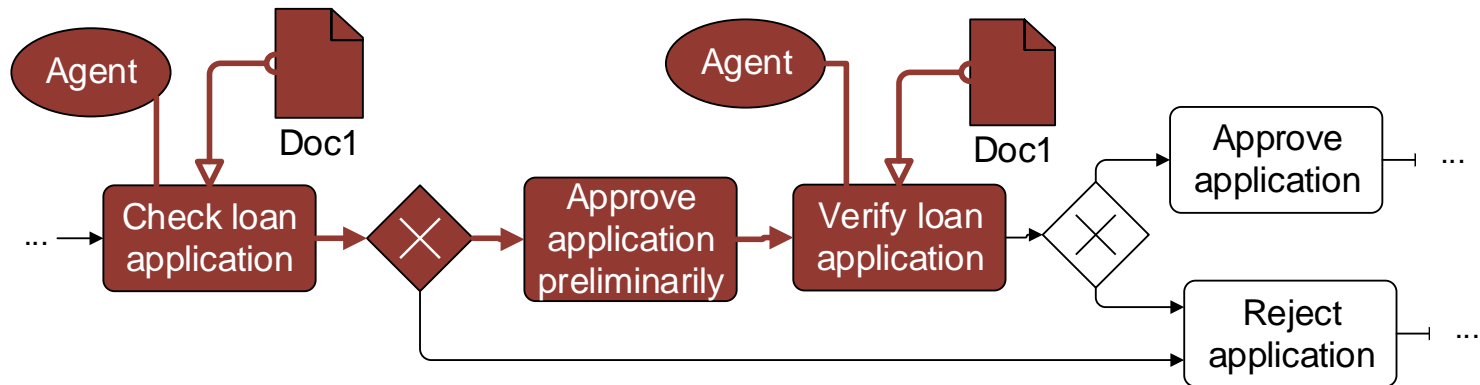
WEAKNESS DETECTION



EXEMPLARY PATTERNS FOR MODEL QUERY



COMPLIANCE CHECKING

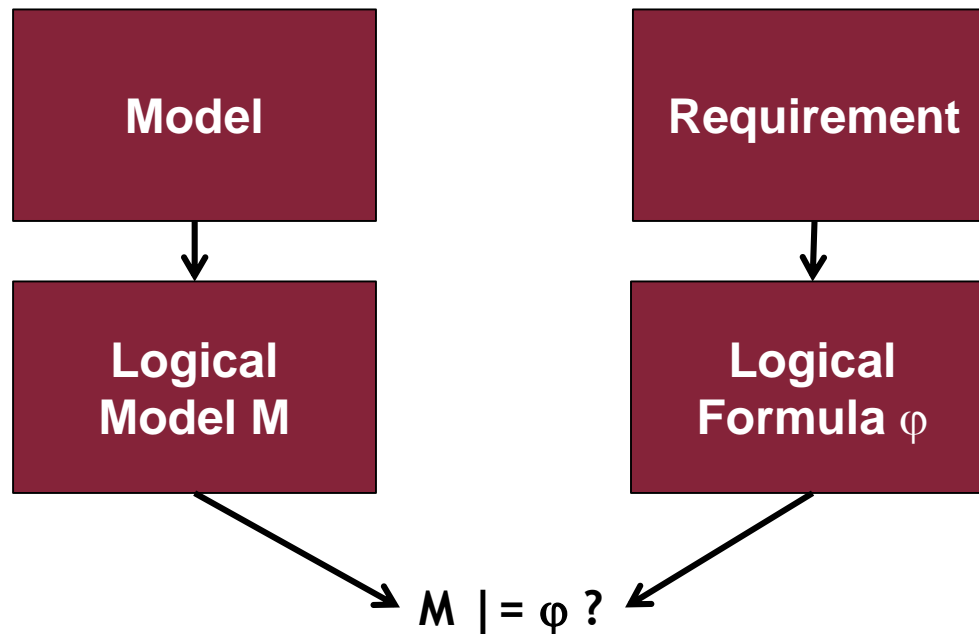


AGENDA



- Why Model Query?
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- Given a (process) model M and a formula φ , **model checking** is the problem of verifying whether or not φ is true in M (written $M \models \varphi$)



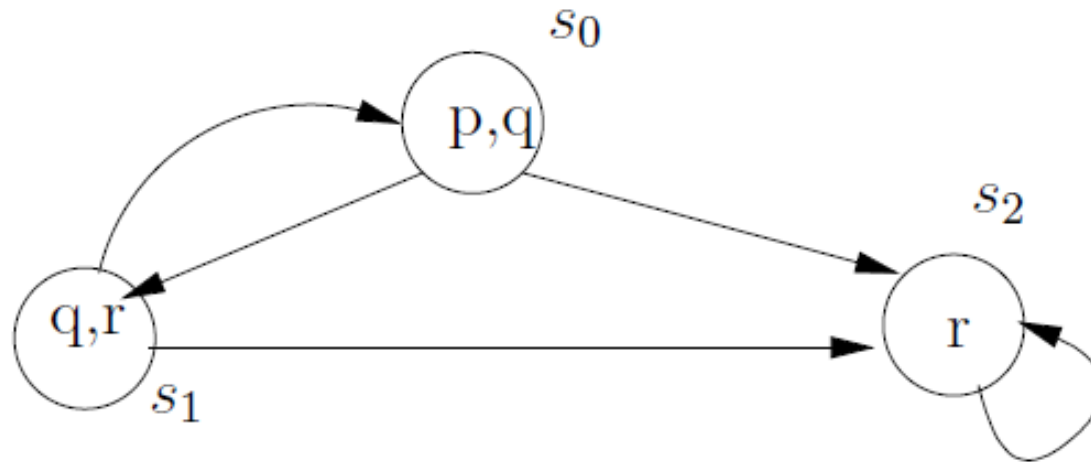
- A transition system represents a system (e.g., a process model) by means of states and transitions between states
- Transition system: $M=(S,R_t,L)$
- Set of states S
- Binary relation $R_t \subseteq S \times S$
- AP is a set of atomic propositions
- Labelling function $L: S \rightarrow \mathbb{P}(AP)$
- The relation R_t is serial, i.e., for every state $s \in S$, there exists a state s' such that $sR_t s'$

TRANSITION SYSTEMS



EXAMPLE

$$\blacksquare M=(S,R_t,L)$$



$$\blacksquare S=\{s_0,s_1,s_2\}$$

$$\blacksquare R_t=\{(s_0,s_1), (s_0,s_2), (s_1,s_0), (s_1,s_2), (s_2,s_2)\},$$

$$\blacksquare L(s_0)=\{p,q\}, L(s_1)=\{q,r\}, L(s_2)=\{r\}$$

- Many model checking approaches are based mainly on temporal logic
- Various kinds of temporal logic:
 - Linear Temporal Logic (LTL),
 - Computational Tree Logic (CTL)
 - CTL*, ...
- Here: CTL

AGENDA



- Why Model Query?
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- Set of atomic propositions $P = \{p_1, p_2, \dots\}$
- Atomic propositions stand for atomic facts which may hold in a model, e.g.
 - “check invoice”
 - “grant credit”
 - “employee”
- CTL Syntax:

$$\varphi ::= p_i \mid \varphi \mid \neg\varphi \mid \varphi \wedge \varphi \mid \varphi \vee \varphi \mid \varphi \rightarrow \varphi \mid AX\varphi \mid EX\varphi \mid AF\varphi \mid EF\varphi \mid AG\varphi \mid EG\varphi \mid A[\varphi U \varphi] \mid E[\varphi U \varphi]$$

- Unary Operators
 - A: for **A**ll paths
 - E: there **E**xists a path
 - X: ne**X**t state
 - F: in a **F**uture state
 - G: **G**lobally in the future
- Binary Operator
 - U: **U**ntil
- Example
 - **AG(p→(EFq))**: “It is globally the case that, if p is true, then there exists a path from where we have found p such that at some point in the future q is true”

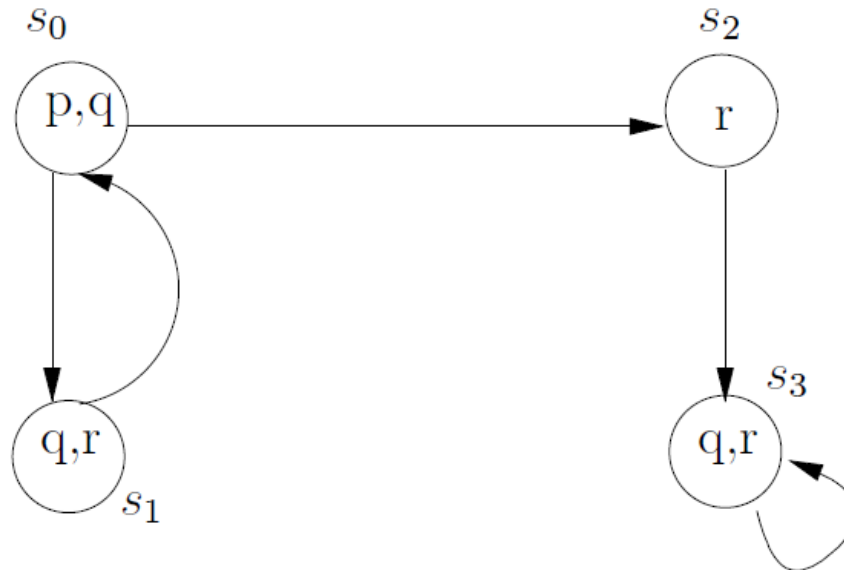
- Let $M=(S,R_t,L)$ be a transition system.
- Let φ be a CTL formula and $s \in S$
- $M, s \models \varphi$ is defined inductively on the structure of φ :

- | | | |
|--------------------------------------|-----|--|
| ▪ $M, s \models p$ | iff | $p \in L(s)$ |
| ▪ $M, s \models \neg\varphi$ | iff | $M, s \not\models \varphi$ |
| ▪ $M, s \models \varphi \wedge \psi$ | iff | $M, s \models \varphi$ and $M, s \models \psi$ |
| ▪ $M, s \models \varphi \vee \psi$ | iff | $M, s \models \varphi$ or $M, s \models \psi$ |
| ▪ $M, s \models AX\varphi$ | iff | $\forall s'$ such that $sR_t s'$, $M, s' \models \varphi$ |
| ▪ $M, s \models EX\varphi$ | iff | $\exists s'$ such that $sR_t s'$ and $M, s' \models \varphi$ |

- $M, s_1 \models AG\varphi$ iff for all paths $(s_1, s_2, s_3, s_4, \dots)$ such that $s_i R_t s_{i+1}$ and for all i , it is the case that $M, s_i \models \varphi$
- $M, s_1 \models EG\varphi$ iff there is a path $(s_1, s_2, s_3, s_4, \dots)$ such that $s_i R_t s_{i+1}$ and for all i it is the case that $M, s_i \models \varphi$
- $M, s_1 \models AF\varphi$ iff for all paths $(s_1, s_2, s_3, s_4, \dots)$ such that $s_i R_t s_{i+1}$, there is a state s_i such that $M, s_i \models \varphi$
- $M, s_1 \models EF\varphi$ iff there is a path $(s_1, s_2, s_3, s_4, \dots)$ such that $s_i R_t s_{i+1}$, and there is a state s_i such that $M, s_i \models \varphi$

- $M, s_1 \models A[\varphi U \psi]$ iff for all paths $(s_1, s_2, s_3, s_4, \dots)$ such that $s_i R_t s_{i+1}$ and there is a state s_j such that $M, s_j \models \psi$ and $M, s_i \models \varphi$ for all $i < j$.
- $M, s_1 \models E[\varphi U \psi]$ iff there exists a path $(s_1, s_2, s_3, s_4, \dots)$ such that $s_i R_t s_{i+1}$ and there is a state s_j such that $M, s_j \models \psi$ and $M, s_i \models \varphi$ for all $i < j$.
- We write $M \models \varphi$ if a formula is true in all states of a model.

EXAMPLES



- $M, s_0 \models \text{EX}(\neg p)$
- $M, s_0 \models \text{EX}(r)$
- $M, s_1 \models \text{AG}(q \vee r)$
- $M, s_2 \models \text{A}[r\text{U}q]$

- $M, s_0 \models \text{A}[p\text{U}q]$
- $M, s_1 \models \text{E}[q\text{UEG}(r)]$
- $M, s_0 \models \neg \text{AG}(q)$
- $M, s_1 \models \text{EF}(\text{AG}(q))$

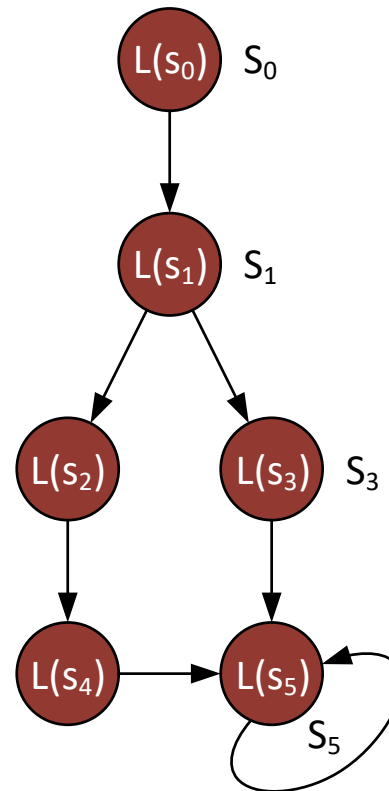
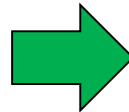
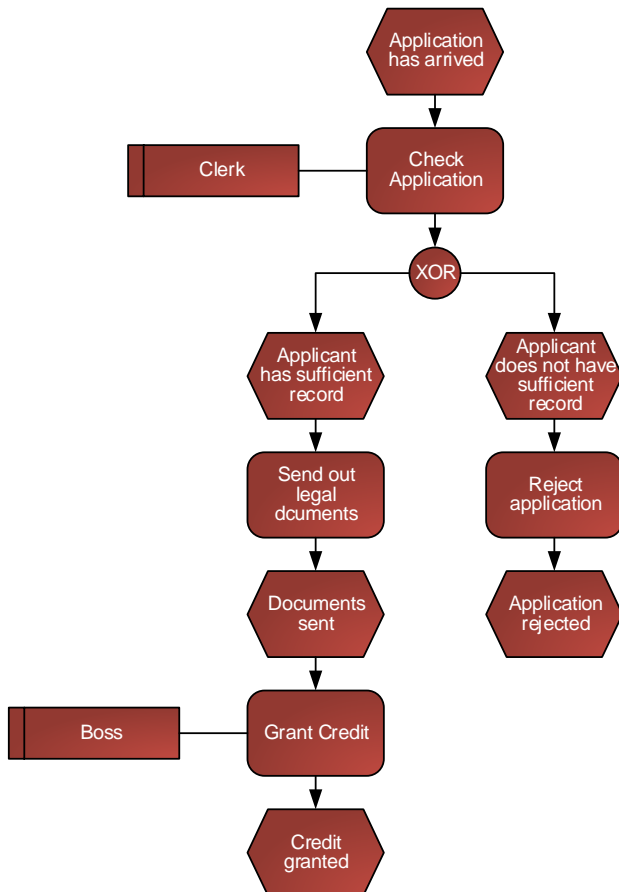
AGENDA



- Why Model Query?
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- Computational Tree Logic (CTL)
- Application of CTL for BPM

- How can we use CTL to analyze (process) models?
- **Step 1:** transform a model into a transition system
 - activities \rightarrow states
 - Events $\rightarrow \emptyset$
 - labels \rightarrow atomic propositions
 - annotated objects \rightarrow atomic propositions
- **Step 2:** create CTL formulas representing, e.g., compliance rules or weakness patterns
- **Step 3:** check the transition system with a CTL model checker

COMPLIANCE EXAMPLE



- $L(s_0) = \{\text{start}\}$
- $L(s_1) = \{\text{n_check_a p p l i c a t i o n, o_clerk}\}$
- $L(s_2) = \{\text{n_send_ou t_l e g a l_d o c u m e n t s}\}$
- $L(s_3) = \{\text{n_reject_a p p l i c a t i o n}\}$
- $L(s_4) = \{\text{n_grant_c r e d i t, o_boss}\}$
- $L(s_5) = \{\text{end}\}$

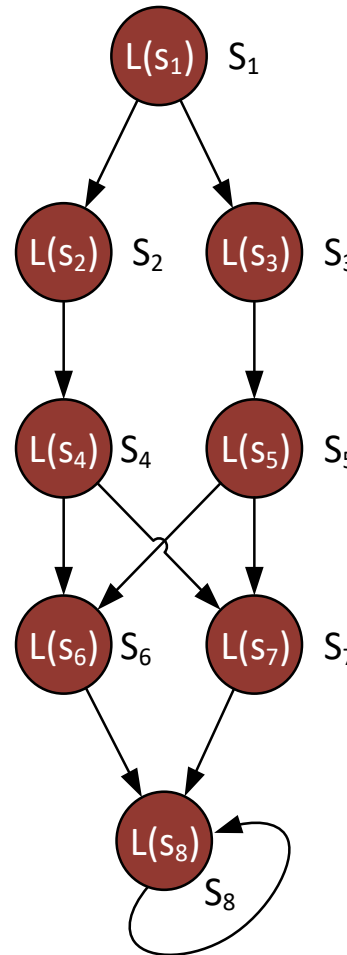
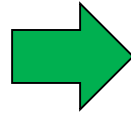
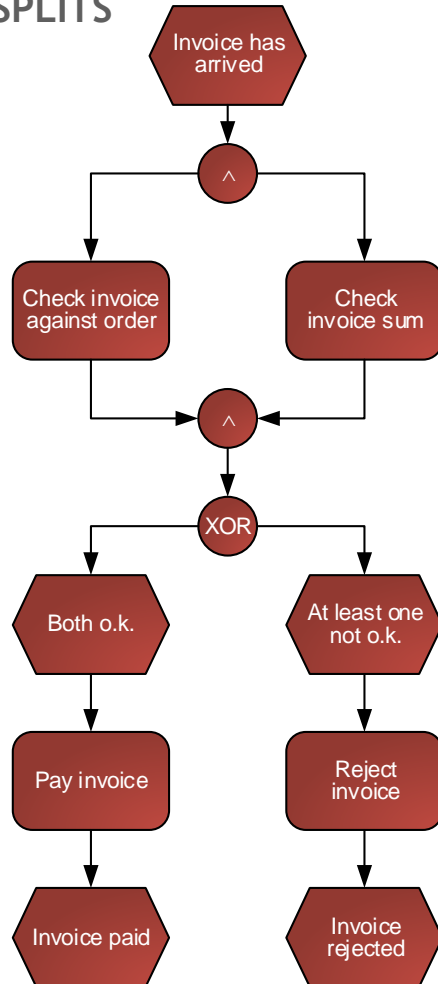
COMPLIANCE EXAMPLE



- Rule 1: Legal Documents have to be sent to the customer, before a credit can be granted
- $M, s_0 \models A[(\neg n_grant_credit) \cup \neg send_out_legal_documents]$
- Rule 2: Credits can only be granted by the boss
- $M, s_0 \models \neg EF(n_grant_credit \wedge \neg o_boss)$

CAUTION!

AND SPLITS



- $L(s_1) = \{\text{start}\}$
- $L(s_2) = \{\text{Check_invoice_against_order}\}$
- $L(s_3) = \{\text{Check_invoice_sum}\}$
- $L(s_4) = \{\text{Check_invoice_sum}\}$
- $L(s_5) = \{\text{Check_invoice_against_order}\}$
- $L(s_6) = \{\text{Pay_invoice}\}$
- $L(s_7) = \{\text{Reject_invoice}\}$
- $L(s_8) = \{\text{end}\}$

KEY LEARNINGS



- BPMN models can be transformed into a transition system (M)
- (Legal) regulations can be transformed into formulas
- For compliance checking, queries are ALWAYS formulated starting in s_0

BUSINESS PROCESS MANAGEMENT

MODEL QUERY 1: COMPUTATIONAL TREE LOGIC (CTL)

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