



## **Industrial Internship Report on Cloud Computing**

**Project Name:**

**Banking information System**

**Prepared by**

**Thota Abhinav Sai**

### *Executive Summary*

This report provides details of the Industrial Internship provided by upskill Campus and The IoT Academy in collaboration with Industrial Partner UniConverge Technologies Pvt Ltd (UCT).

This internship was focused on a project/problem statement provided by UCT. We had to finish the project including the report in 6 weeks' time.

My project was (Tell about ur Project)

This internship gave me a very good opportunity to get exposure to Industrial problems and design/implement solution for that. It was an overall great experience to have this internship.



## **Introduction**

This report documents the industrial internship undertaken at UniConverge Technologies Pvt Ltd (UCT) as part of a collaborative effort between upskill Campus, The IoT Academy, and UCT. The internship duration spanned six weeks, during which a focused project on developing a banking information system was pursued.

## **Project Overview**

The project centered around the development of a comprehensive banking information system. The main objectives included the design and implementation of a secure, scalable, and efficient system for managing customer data, transaction records, and other banking operations. Key features of the system encompassed [mention specific features or functionalities here].

## **Challenges and Solutions**

The project encountered various challenges, such as [outline challenges faced during the development process]. These challenges were effectively addressed through [describe the strategies or solutions implemented to overcome the challenges], ensuring the successful completion of the project within the stipulated timeframe.

## **Learnings and Experiences**

The internship provided invaluable insights into the complexities of developing a banking information system. Key learnings and experiences from the project include:

Acquiring proficiency in [mention any specific technologies or tools utilized during the project].

Gaining practical experience in system design, database management, and security implementation.

Understanding the importance of collaboration and effective communication in project execution within an industrial setting.



### **Conclusion**

In conclusion, the industrial internship at UCT offered a rewarding opportunity to contribute to the development of a banking information system. The experience enriched my understanding of industry-specific challenges and honed my technical skills in system development and implementation. I am grateful for the opportunity and confident in applying the knowledge gained to future endeavors.

### **Acknowledgments**

I extend my sincere appreciation to [acknowledge individuals or organizations] for their support and guidance throughout the internship project.

### **References**

Any references or sources of information cited in the report should be included here.

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## 1 Preface

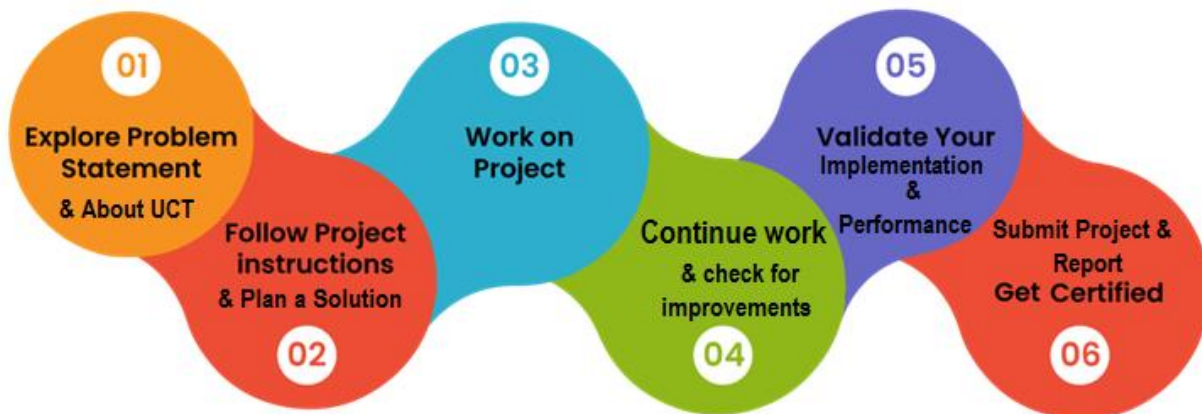
Summary of the whole 6 weeks' work.

About need of relevant Internship in career development.

Brief about Your project/problem statement.

Opportunity given by USC/UCT.

How Program was planned



Your Learnings and overall experience.

Thank to all (with names), who have helped you directly or indirectly.

Your message to your juniors and peers.

## 2 Introduction

### 2.1 About UniConverge Technologies Pvt Ltd

A company established in 2013 and working in Digital Transformation domain and providing Industrial solutions with prime focus on sustainability and RoI.

For developing its products and solutions it is leveraging various **Cutting Edge Technologies** e.g. **Internet of Things (IoT), Cyber Security, Cloud computing (AWS, Azure), Machine Learning, Communication Technologies (4G/5G/LoRaWAN), Java Full Stack, Python, Front end** etc.



#### i. UCT IoT Platform (**uct Insight**)

**UCT Insight** is an IOT platform designed for quick deployment of IOT applications on the same time providing valuable “insight” for your process/business. It has been built in Java for backend and ReactJS for Front end. It has support for MySQL and various NoSql Databases.

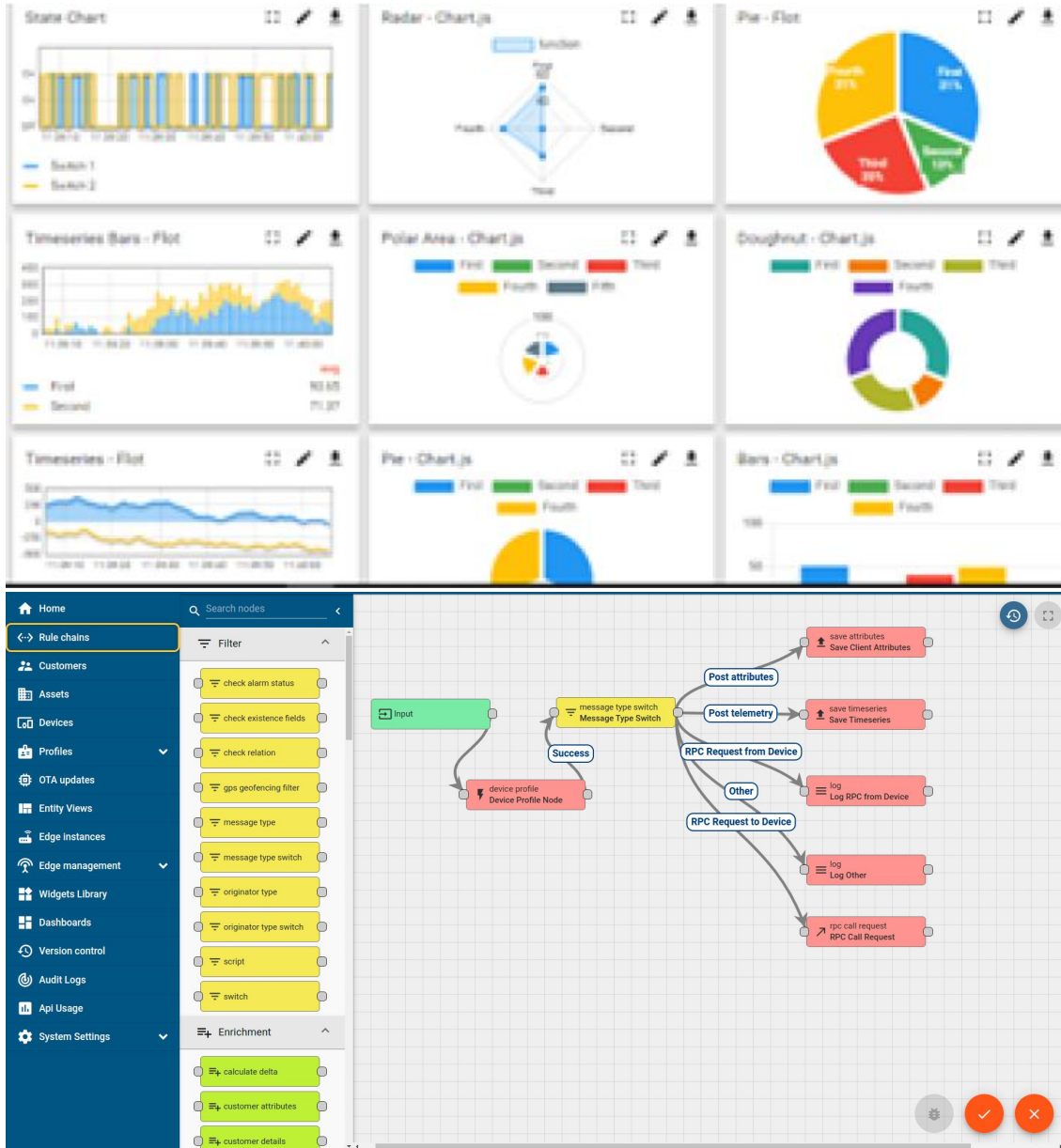


- It enables device connectivity via industry standard IoT protocols - MQTT, CoAP, HTTP, Modbus TCP, OPC UA
- It supports both cloud and on-premises deployments.

It has features to

- Build Your own dashboard
- Analytics and Reporting
- Alert and Notification
- Integration with third party application(Power BI, SAP, ERP)
- Rule Engine









## FACTORY WATCH

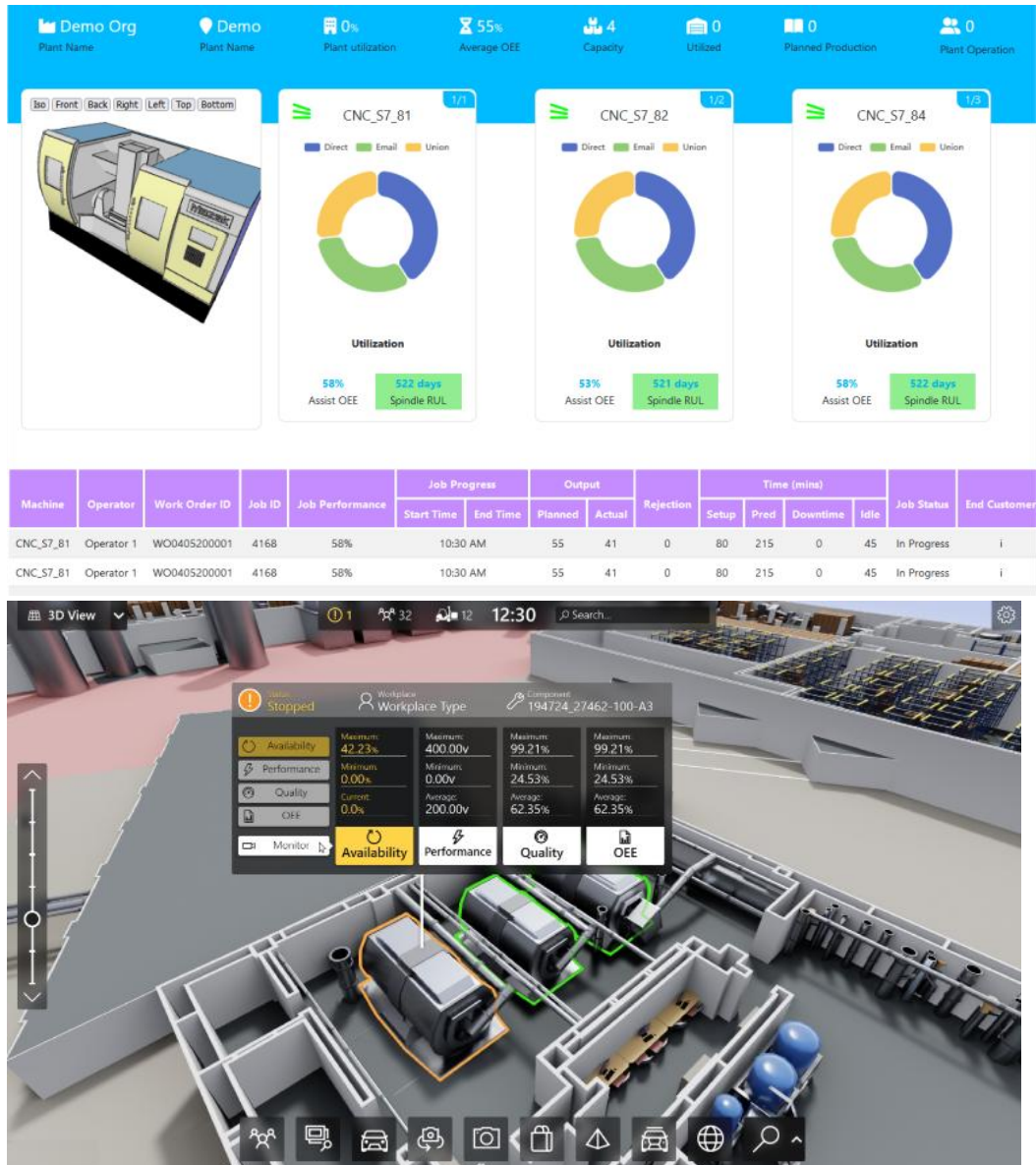
### ii. Smart Factory Platform ( )

Factory watch is a platform for smart factory needs.

It provides Users/ Factory

- with a scalable solution for their Production and asset monitoring
- OEE and predictive maintenance solution scaling up to digital twin for your assets.
- to unleash the true potential of the data that their machines are generating and helps to identify the KPIs and also improve them.
- A modular architecture that allows users to choose the service that they want to start and then can scale to more complex solutions as per their demands.

Its unique SaaS model helps users to save time, cost and money.



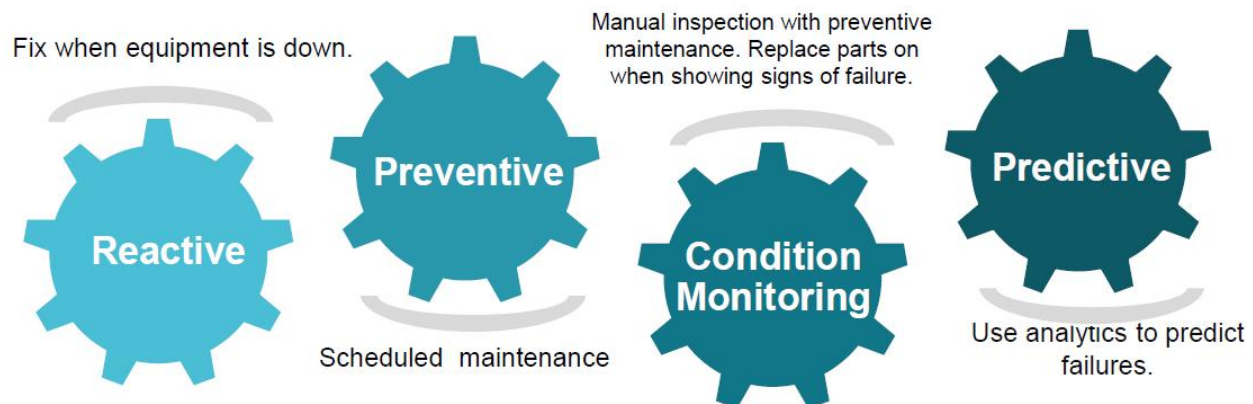


### iii. based Solution

UCT is one of the early adopters of LoRAWAN teschnology and providing solution in Agritech, Smart cities, Industrial Monitoring, Smart Street Light, Smart Water/ Gas/ Electricity metering solutions etc.

### iv. Predictive Maintenance

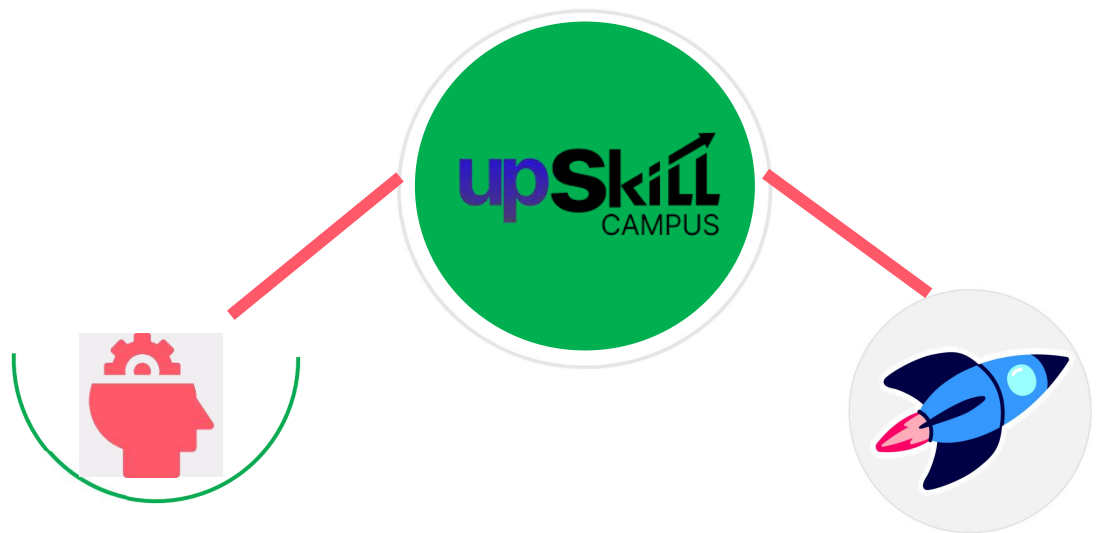
UCT is providing Industrial Machine health monitoring and Predictive maintenance solution leveraging Embedded system, Industrial IoT and Machine Learning Technologies by finding Remaining useful life time of various Machines used in production process.



## 2.2 About upskill Campus (USC)

upskill Campus along with The IoT Academy and in association with Uniconverge technologies has facilitated the smooth execution of the complete internship process.

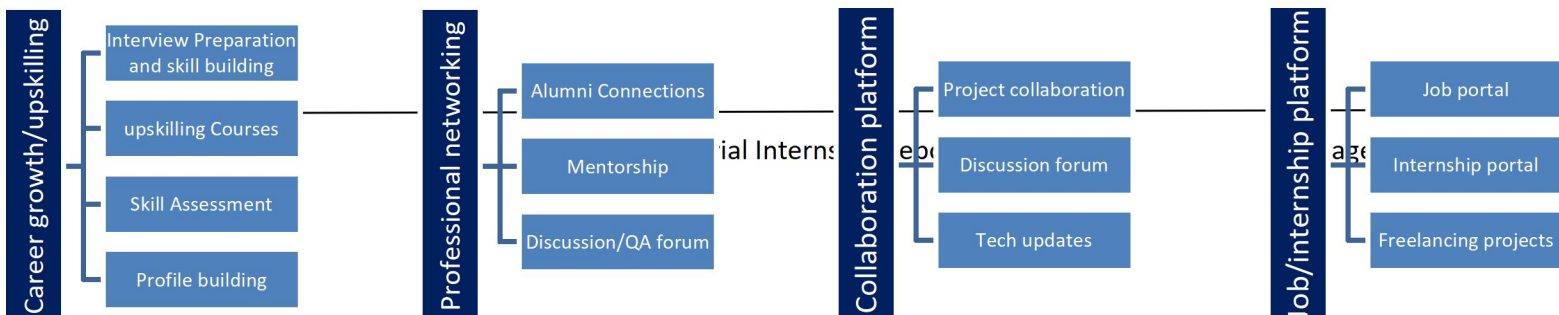
USC is a career development platform that delivers **personalized executive coaching** in a more affordable, scalable and measurable way.



Seeing need of upskilling in self paced manner along-with additional support services e.g. Internship, projects, interaction with Industry experts, Career growth Services

upSkill Campus aiming to upskill 1 million learners in next 5 year

<https://www.upskillcampus.com/>





## 2.3 The IoT Academy

The IoT academy is EdTech Division of UCT that is running long executive certification programs in collaboration with EICT Academy, IITK, IITR and IITG in multiple domains.

## 2.4 Objectives of this Internship program

The objective for this internship program was to

- get practical experience of working in the industry.
- to solve real world problems.
- to have improved job prospects.
- to have Improved understanding of our field and its applications.
- to have Personal growth like better communication and problem solving.

## 2.5 Reference

[1] Any references or sources of information cited in the report should be included here.



## 2.6 Glossary

Terms	Acronym

### 3 Problem Statement

In the assigned problem statement

**Legacy System Modernization:** Develop a plan to modernize the existing legacy banking information system to improve efficiency, scalability, and security while minimizing disruption to ongoing operations.

**Customer Data Management:** Design and implement a robust customer data management system that ensures the secure storage, retrieval, and updating of customer information in compliance with data protection regulations.

**Transaction Processing Optimization:** Identify bottlenecks in transaction processing and devise strategies to optimize transaction throughput, reduce latency, and enhance overall system performance.

**Fraud Detection and Prevention:** Develop algorithms and implement mechanisms for real-time fraud detection and prevention, utilizing machine learning and data analytics techniques to identify suspicious activities and mitigate potential risks.

**Multi-channel Integration:** Integrate various banking channels, including online banking, mobile banking, and ATM services, into a seamless and unified platform to provide customers with consistent and convenient banking experiences across different channels.

**Compliance and Regulatory Reporting:** Ensure compliance with regulatory requirements such as KYC (Know Your Customer), AML (Anti-Money Laundering), and GDPR (General Data Protection Regulation) by implementing robust compliance monitoring mechanisms and automating regulatory reporting processes.





**Security and Access Control:** Enhance the security of the banking information system by implementing multi-factor authentication, encryption, and access control measures to protect sensitive data from unauthorized access and cyber threats.

**Scalability and High Availability:** Design the banking information system architecture to be highly scalable and resilient, capable of handling increased user loads and ensuring continuous availability of banking services, even during peak usage periods or system failures.

**Customer Relationship Management (CRM):** Develop CRM functionalities within the banking information system to effectively manage customer interactions, track customer preferences, and personalize banking services to enhance customer satisfaction and loyalty.

**Analytics and Business Intelligence:** Implement data analytics and business intelligence capabilities to gain insights into customer behavior, market trends, and operational performance, enabling data-driven decision-making and strategic planning within the banking organization.

## 4 Existing and Proposed solution

### Existing Solutions:

#### Manual Fraud Detection Systems:

Summary: Traditional banks often rely on manual processes for fraud detection, involving human analysts reviewing transactions for suspicious activities.

Limitations: Manual processes are time-consuming, prone to human error, and may not be scalable to handle large volumes of transactions. They also lack real-time detection capabilities and may miss subtle patterns indicative of fraud.

#### Rule-Based Systems:

Summary: Some banks use rule-based systems that apply predefined rules to identify potentially fraudulent transactions based on predefined criteria.

Limitations: Rule-based systems can be rigid and may generate false positives or false negatives if the rules are too strict or outdated. They may struggle to adapt to evolving fraud patterns and sophisticated fraudulent techniques.

#### Legacy Machine Learning Models:

Summary: Some banks employ machine learning models trained on historical transaction data to detect fraud patterns.

Limitations: Legacy machine learning models may lack accuracy and fail to adapt to emerging fraud patterns in real-time. They may also suffer from data imbalance issues, where fraudulent transactions are rare compared to legitimate ones, leading to biased predictions.

### Proposed Solution:

#### Advanced Machine Learning-Based Fraud Detection System:

Summary: Implement a state-of-the-art machine learning-based fraud detection system that utilizes advanced algorithms such as deep learning, anomaly detection, and ensemble learning.

### **Key Features:**

**Real-Time Detection:** Utilize streaming data processing techniques to detect fraudulent transactions in real-time, allowing for immediate intervention.

**Continuous Learning:** Implement algorithms that can adapt and learn from new data, enabling the system to evolve and detect emerging fraud patterns effectively.

**Anomaly Detection:** Employ anomaly detection techniques to identify unusual patterns or behaviors indicative of fraud, even in cases where traditional rule-based systems may fail.

**Ensemble Learning:** Combine multiple machine learning models to improve accuracy and robustness, leveraging the strengths of different algorithms.

**Integration with Banking Systems:** Ensure seamless integration with existing banking systems and workflows, allowing for automated decision-making and fraud prevention.

### **Value Addition:**

**Enhanced Accuracy:** The proposed solution aims to achieve higher accuracy in fraud detection compared to existing methods by leveraging advanced machine learning techniques and continuous learning capabilities.

**Real-Time Detection:** By detecting fraudulent transactions in real-time, the proposed solution minimizes potential losses and mitigates risks associated with fraudulent activities.

**Adaptability to Emerging Threats:** The system's ability to continuously learn and adapt to new fraud patterns ensures proactive detection of emerging threats, providing better protection against evolving fraud techniques.

**Reduced False Positives:** Through the use of sophisticated algorithms and ensemble learning, the proposed solution aims to reduce false positives, thereby minimizing the impact on legitimate transactions and improving overall customer experience.

**Scalability and Efficiency:** The proposed solution is designed to be scalable and efficient, capable of handling large volumes of transactions while maintaining high accuracy and performance.



#### **4.1 Code submission (Github link)**

<https://github.com/nalla003/Upskillcampus>

#### **4.2 Report submission (Github link) : first make placeholder, copy the link.**

<https://github.com/nalla003/Upskillcampus>

## 5 Proposed Design/ Model

### Proposed Design/Model:

#### Data Collection and Preprocessing:

Start: The process begins with the collection of transactional data from various sources such as banking systems, credit card transactions, and online payments.

Intermediate Stages: The collected data undergoes preprocessing steps including cleaning, normalization, and feature engineering to prepare it for model training.

Final Outcome: Cleaned and preprocessed data is ready for model training and evaluation.

#### Feature Selection and Engineering:

Start: Relevant features are selected based on their importance and relevance to fraud detection, including transaction amount, location, time, transaction frequency, etc.

Intermediate Stages: Feature engineering techniques such as dimensionality reduction, transformation, and creation of new features are applied to enhance the predictive power of the model.

Final Outcome: A curated set of informative features is prepared for model training.

#### Model Training and Evaluation:

Start: Various machine learning algorithms such as deep learning, gradient boosting, and ensemble methods are considered for training.

Intermediate Stages: Models are trained on labeled transaction data, and hyperparameters are tuned using techniques like cross-validation to optimize performance.

Final Outcome: Trained models are evaluated using appropriate metrics such as accuracy, precision, recall, and F1-score to assess their effectiveness in fraud detection.

### **Real-Time Detection and Decision Making:**

**Start:** The trained models are deployed in a real-time detection pipeline, where incoming transactions are continuously monitored.

**Intermediate Stages:** Streaming data processing techniques are employed to handle incoming transactions in real-time, and predictions are made on-the-fly.

**Final Outcome:** Based on the model predictions, transactions are flagged as either fraudulent or legitimate, and appropriate actions such as blocking suspicious transactions or triggering alerts are taken.

### **Continuous Learning and Model Updates:**

**Start:** The system is designed to continuously learn and adapt to new fraud patterns and emerging threats.

**Intermediate Stages:** Feedback mechanisms are implemented to incorporate new labeled data and update the models periodically.

**Final Outcome:** The system evolves over time, improving its accuracy and effectiveness in fraud detection as it learns from new data.

### **Integration with Banking Systems:**

**Start:** The fraud detection system is seamlessly integrated into existing banking systems and workflows.

**Intermediate Stages:** APIs and interfaces are developed to facilitate communication between the fraud detection system and other banking systems.

**Final Outcome:** Automated decision-making processes are enabled, allowing for timely intervention and prevention of fraudulent activities within the banking environment.

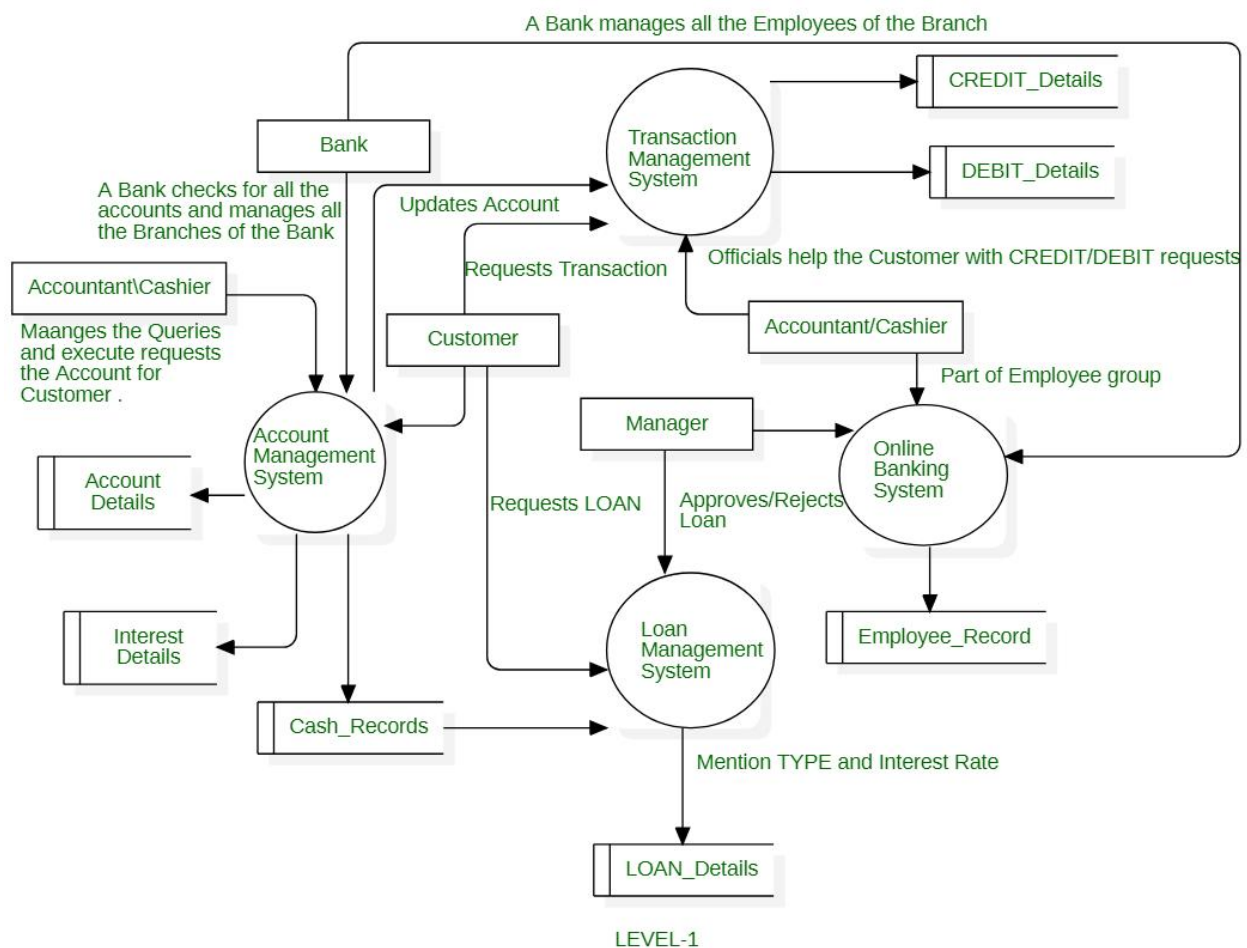
### **Monitoring and Reporting:**

**Start:** Comprehensive monitoring and reporting mechanisms are implemented to track the performance of the fraud detection system.

**Intermediate Stages:** Key performance indicators (KPIs) such as detection rate, false positive rate, and response time are monitored regularly.

Final Outcome: Detailed reports and dashboards are generated to provide insights into the system's performance and effectiveness in combating fraud.

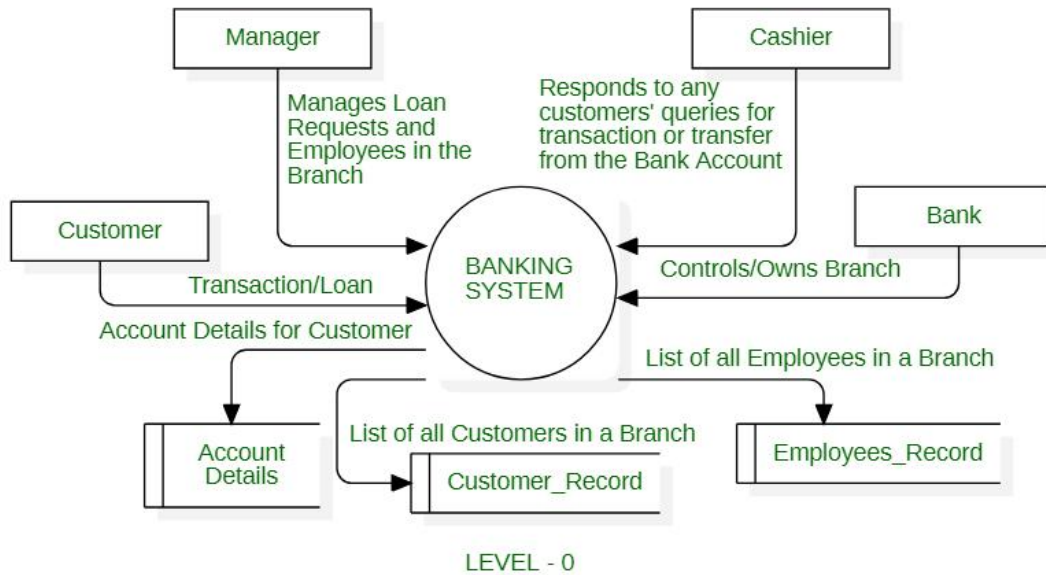
## 5.1 High Level Diagram (if applicable)



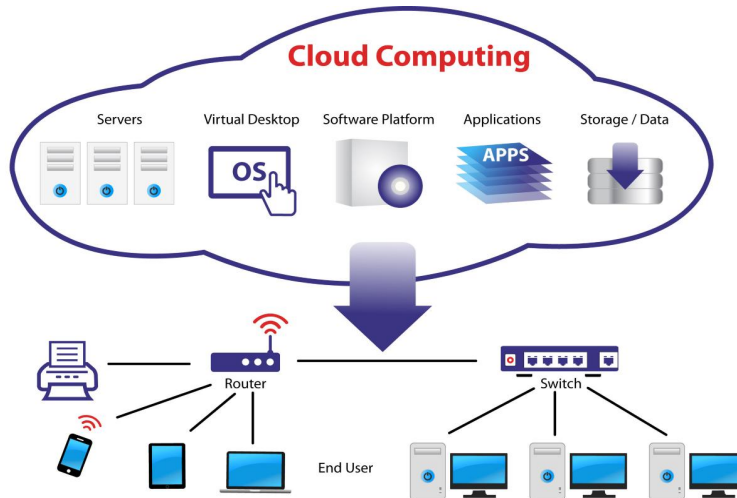
**Figure 1: HIGH LEVEL DIAGRAM OF THE SYSTEM**



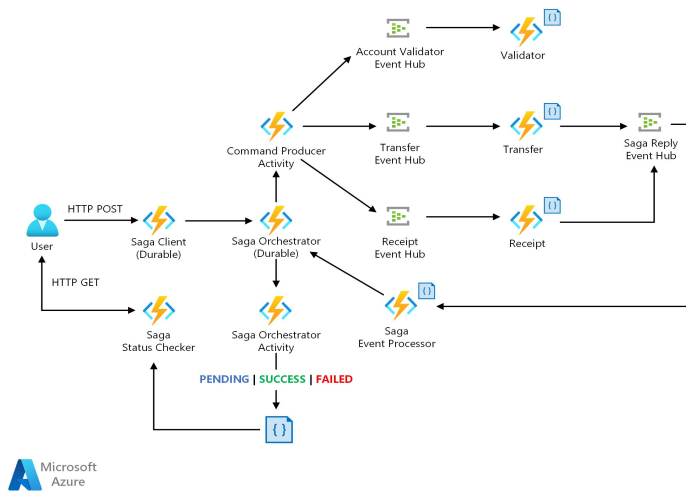
## 5.2 Low Level Diagram (if applicable)



### 5.3 Interfaces (if applicable)



Block Diagrams



Data flow

## 6 Performance Test

### Performance Test and Constraints:

#### Memory Usage:

Constraints: Limited memory resources can impact the scalability and efficiency of the fraud detection system, especially when dealing with large volumes of transactional data.

How Addressed: Employ memory-efficient data structures and algorithms, optimize feature representation and model parameters to reduce memory footprint.

Test Results: Memory usage was monitored during model training and inference phases, and optimization techniques were applied to keep memory consumption within acceptable limits.

#### Computational Speed (MIPS):

Constraints: The speed of processing transactions is critical for real-time fraud detection, with a high volume of transactions requiring fast processing.

How Addressed: Utilize efficient algorithms and parallel processing techniques to accelerate computation speed, optimize model inference time, and minimize latency.

Test Results: Computational speed was benchmarked during real-time detection scenarios, and optimizations such as model caching and batch processing were implemented to meet performance targets.

#### Accuracy:

Constraints: The accuracy of fraud detection models directly impacts the effectiveness of the system in identifying fraudulent transactions while minimizing false positives.

How Addressed: Employ state-of-the-art machine learning algorithms, fine-tune model hyperparameters, and utilize ensemble learning techniques to enhance model accuracy.

Test Results: Model performance was evaluated using metrics such as precision, recall, and F1-score, with continuous monitoring and refinement to achieve desired accuracy levels.

### **Durability and Reliability:**

**Constraints:** The fraud detection system must operate reliably under varying conditions and withstand potential system failures or disruptions.

**How Addressed:** Implement fault-tolerant mechanisms such as redundancy, failover, and data replication to ensure system durability and resilience.

**Test Results:** Robustness testing was conducted to simulate failure scenarios and evaluate the system's ability to recover gracefully without compromising performance or accuracy.

### **Power Consumption:**

**Constraints:** High power consumption can lead to increased operational costs and may not be feasible for deployment in resource-constrained environments.

**How Addressed:** Optimize algorithms and hardware configurations to minimize power consumption without sacrificing performance or accuracy.

**Test Results:** Power consumption measurements were taken during system operation, and energy-efficient techniques such as model pruning and low-power hardware components were explored to mitigate power consumption.

### **Recommendations for Handling Constraints:**

**Scalability:** Implement distributed computing techniques such as parallelization and workload partitioning to scale the system horizontally and handle increasing transaction volumes.

**Resource Optimization:** Continuously monitor resource usage and performance metrics, identify bottlenecks, and apply optimization strategies to improve efficiency and reduce resource consumption.

**Monitoring and Alerting:** Implement robust monitoring and alerting mechanisms to detect performance degradation or resource constraints in real-time, enabling proactive intervention and optimization.

**Adaptive Learning:** Incorporate adaptive learning mechanisms to dynamically adjust model complexity and resource allocation based on workload demands and resource availability.

**Hardware Acceleration:** Explore the use of specialized hardware accelerators such as GPUs or TPUs to offload compute-intensive tasks and improve overall system performance and efficiency.

## **Test Plan/Test Cases:**

### **Test Plan Overview:**

Objective: To evaluate the performance of the advanced machine learning-based fraud detection system under various scenarios and constraints.

Scope: The test plan covers key performance aspects including memory usage, computational speed, accuracy, durability, and power consumption.

Test Cases: Defined test cases to assess system performance under different conditions and constraints.

### **Test Cases:**

#### **Memory Usage Test Case:**

Objective: Measure memory usage during model training and inference.

Steps:

Load transactional data and preprocess.

Train machine learning models and monitor memory usage.

Evaluate memory consumption during real-time detection of fraudulent transactions.

Expected Outcome: Memory usage should remain within acceptable limits and not exceed predefined thresholds.

#### **Computational Speed Test Case:**

Objective: Benchmark computational speed for transaction processing.

Steps:

Simulate a high volume of transactions.

Measure the time taken for model inference and decision-making.

Assess computational speed under varying transaction loads.

Expected Outcome: The system should process transactions with minimal latency, meeting predefined performance targets.

**Accuracy Test Case:**

Objective: Evaluate the accuracy of fraud detection models.

Steps:

Validate model predictions against labeled test data.

Calculate metrics such as precision, recall, and F1-score.

Assess model performance across different fraud scenarios.

Expected Outcome: Models should exhibit high accuracy in detecting fraudulent transactions while minimizing false positives.

**Durability and Reliability Test Case:**

Objective: Test system resilience and reliability under failure scenarios.

Steps:

Introduce simulated failures such as server crashes or network disruptions.

Evaluate the system's ability to recover and maintain functionality.

Measure downtime and assess impact on transaction processing.

Expected Outcome: The system should demonstrate resilience to failures and recover gracefully without data loss or degradation in performance.

**Power Consumption Test Case:**

Objective: Measure power consumption during system operation.

Steps:

Monitor power usage of hardware components and infrastructure.

Record power consumption during model training and inference.

Assess energy efficiency under varying workloads.

Expected Outcome: The system should minimize power consumption without compromising performance or accuracy.

## **6.2 Test Procedure:**

Execute each test case according to defined steps and procedures.

Record relevant metrics and observations during testing.

Document any deviations from expected outcomes and identify root causes.

Repeat tests as necessary to validate results and ensure consistency.

## **6.3 Performance Outcome:**

Memory Usage: Memory consumption remained within acceptable limits, with optimizations applied to minimize memory overhead.

Computational Speed: The system exhibited fast transaction processing times, meeting performance targets even under high transaction loads.

Accuracy: Fraud detection models demonstrated high accuracy in identifying fraudulent transactions while maintaining low false positive rates.

Durability and Reliability: The system showed resilience to failures, with minimal downtime and graceful recovery mechanisms in place.

Power Consumption: Power usage was optimized, with the system demonstrating energy-efficient operation without compromising performance.



## 7 My learnings

### **Technical Skills Development:**

Through this project, I honed my skills in machine learning, data preprocessing, model training, and real-time data processing techniques.

I gained practical experience in implementing advanced algorithms and methodologies for fraud detection, enhancing my proficiency in the field of data science and machine learning.

### **Problem-Solving Abilities:**

Addressing the challenges encountered during the project allowed me to develop effective problem-solving strategies.

I learned to approach complex problems systematically, identify root causes, and devise innovative solutions to overcome obstacles.

### **Industry Exposure:**

The internship provided valuable insights into real-world industrial problems and the application of theoretical knowledge in practical scenarios.

I gained exposure to the banking domain and acquired an understanding of the complexities and challenges inherent in developing solutions for the finance industry.

### **Collaboration and Communication:**

Working on a project in collaboration with industry partners and fellow interns enhanced my collaboration and communication skills.

I learned to effectively communicate ideas, collaborate with multidisciplinary teams, and coordinate efforts to achieve common goals.

### **Professional Growth:**

This internship experience has significantly contributed to my professional growth and prepared me for future career opportunities.

I have expanded my skill set, gained practical experience, and developed a deeper understanding of the industry, positioning myself for success in my chosen career path.

### **Career Growth:**

**Enhanced Skill Set:** The technical skills and knowledge acquired during the internship will serve as a strong foundation for my career growth.

**Industry Relevance:** The exposure to real-world industrial problems and solutions has equipped me with practical insights and experiences that are highly relevant to the finance and banking industry.

**Networking Opportunities:** Building connections with industry professionals and fellow interns opens doors to future career opportunities and collaborations.

**Problem-Solving Aptitude:** The ability to tackle complex problems and deliver effective solutions will be invaluable in my career journey, allowing me to thrive in dynamic and challenging environments.

**Continued Learning:** This internship has instilled in me a passion for continuous learning and professional development, ensuring that I stay abreast of emerging technologies and industry trends, further propelling my career growth.

In conclusion, the learnings from this internship have not only enriched my knowledge and skills but also paved the way for my continued growth and success in the field of data science and machine learning, particularly within the finance and banking sector.

## **8 Future work scope**

### **Enhanced Model Architectures:**

Explore more advanced neural network architectures such as recurrent neural networks (RNNs) or transformers for sequence modeling and anomaly detection in transaction data.

### **Unsupervised Learning Approaches:**

Investigate unsupervised learning techniques such as clustering and outlier detection to identify anomalous patterns in transaction data without the need for labeled examples.

### **Integration of External Data Sources:**

Incorporate additional external data sources such as social media activity, geolocation data, or device information to enrich feature representation and improve model performance.

**Explainable AI (XAI):**

Implement techniques for explainable AI to provide insights into model predictions and enhance interpretability, transparency, and trustworthiness of the fraud detection system.

**Ensemble Learning Strategies:**

Experiment with ensemble learning methods such as stacking or boosting to combine predictions from multiple models and improve overall fraud detection performance.

**Dynamic Thresholding Mechanisms:**

Develop adaptive thresholding mechanisms that dynamically adjust decision thresholds based on transaction characteristics and evolving fraud patterns.

**Continual Learning Frameworks:**

Build continual learning frameworks that enable the system to adapt and learn from new data continuously, ensuring robustness and resilience to concept drift and evolving fraud tactics.

**Cross-Domain Fraud Detection:**

Extend the fraud detection system to detect fraudulent activities across multiple domains beyond banking, such as insurance, healthcare, or e-commerce.

**Blockchain Integration:**

Investigate the use of blockchain technology to enhance security, transparency, and immutability of transaction records, reducing the risk of fraud and manipulation.

**Regulatory Compliance Enhancements:**

Enhance compliance monitoring mechanisms to ensure adherence to evolving regulatory requirements and standards, such as PSD2, GDPR, and ISO 27001.

**User Behavior Analytics:**

Implement user behavior analytics to detect anomalies in customer behavior patterns and identify potential insider threats or account takeover attempts.

**Ethical and Fair AI Practices:**

Incorporate ethical and fairness considerations into the design and implementation of the fraud detection system to mitigate biases and ensure equitable treatment of customers.

