

Test Case Id - T001

Test Summary : -To verify that a user can successfully cancel a Cash on Delivery (COD) order before it gets dispatched.

Test Steps:

1. Navigate to the user's order history page.
2. Identify a Cash on Delivery order that is not yet dispatched.
3. Click on the order to view order details.
4. Verify that the order status is "Pending" or any status indicating that the order has not been dispatched.
5. Look for a "Cancel Order" button and click on it.
6. Confirm the cancellation by providing any required information or confirmation.
7. Verify that a confirmation message is displayed indicating the successful cancellation of the order.
8. Optionally, check the system logs or backend data to confirm that the order status has been updated to "Cancelled."

Expected Results:

1. The user should be able to navigate to the order history page.
2. The system should display the order details.
3. The order status should be "Pending" or a similar status indicating it has not been dispatched.
4. The "Cancel Order" button should be present.
5. The system should prompt for confirmation.
6. A confirmation message should be displayed.
7. The cancelled order should not be listed in the order history.
8. Optionally, the backend data or system logs should show the updated status of the order as "Cancelled."

Prerequisites:

1. User is logged into the system.
2. A Cash on Delivery order is placed but not yet dispatched.

Browser:

Chrome 120.0.6099.200

Test Data:

Username and password of Account.