

Order Form		
Date: Order Form Number:	December 13, 2023	Expires in 30 days
Company:	Company A	
Address:	9th Floor Boston, MA 02111	

Client Information					
Client:	Company B	Billing Contant:	Rob Keatts	Services Billing:	Upfront
Client Contact Name: Client		Bill to Email:	abc@companyb.comn	Subscription Billing:	Monthly
Contact Email:		Bill to Address:		Payment Terms:	Net 30

Products						
Professional Services						
Product	Services Description			Price	Discount \$	One-Time Fees
Product A	Per Statement of Work		SOW-CFCU-WCOBCMC-2023	\$10,000		\$10,000
Product B	Per Statement of Work			\$15,000		\$15,000
Product C	Per Statement of Work			\$5,000	\$5,000	\$0
Product D	Per Statement of Work			\$5,000	\$5,000	\$0
Total:						\$25,000
Subscription Services						
Product	Services Description	Term (Years)	Renewal Term (Year)	Price	Discount \$	Monthly Fees
Product A	A conversational digital assistant to provide answers to frequently asked questions (FAQs) on a public website.	3	1	\$2,500	\$250	\$2,250
Product B	The ability for a Posh digital product to transfer a chat to one of the Client's live chat agents.	3	1	\$500	\$50	\$450
Product C	A conversational digital assistant to provide answers to FAQs within the digital and mobile banking version or the authenticated environment.	3	1	\$3,500	\$350	\$3,150
Product D	The ability for a Posh digital product to transfer a chat to one of the Client's live chat agents.	3	1	\$500	\$50	\$450
					Total:	\$6,300
Included above:						
Analytics Dashboard	Unlimited seats for the Client to view data and analytics related to all products purchased.					
Content Management System	Unlimited seats for the Client to view and manage customized content for Digital and Voice products.					

Invoice Schedule		
Year	Description	Total
1	Upfront, One-Time Implementation Fees	\$25,000
1	Minimum Monthly Subscription Fees	\$6,300
2	Minimum Monthly Subscription Fees	\$6,300
3	Minimum Monthly Subscription Fees	\$6,300
4	Minimum Monthly Subscription Fees (Renewed)	\$6,615

General Terms and Conditions

<b>Payment Terms:</b> All fees are due Net 30 days from invoice date. Professional Services Fees are invoiced within 30 days of Project Kick-off. Annual fees are invoiced at "Go-Live", and then annually every year thereafter.	<b>Renewal Terms:</b> This Order Form will renew for successive 12 month terms, unless either Party provides written notice of non-renewal to the other Party at least 60 days prior to the end of the current Term. Unless otherwise communicated by the parties, in writing, or a new Order Form is executed, an automatic increase of 5% will apply to the Annual Subscription Fees on renewal of each Term.
<b>Effective Dates:</b> Subscription Service will commence on the "Go Live" date of each product purchased with the duration of the Order Form Term, at the minimum. End of service date "End Date" will be determined based on the Renewal Terms above. If the "Go Live" date does not occur within one year of the order form signing date, the effective subscription start date shall begin on the signing date anniversary, unless mutually agreed upon by both parties.	

**Order Form Acceptance and Authorization**

Client Company Name: Company B Company Name: Company A

Client Signatory Name:

12/15/2023 12/15/2023

Date: Date:

End of Order Form

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