

OPEN DATA, SIMPLY SEEN

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CIVIC TECH: KEYS TO SUCCESS

Empathy

- Build with, not for
- ➤ Talk to users
- Understand behavior
- ➤ Learn what's out there

Lean

- ➤ It's more than just a technical process
- Expect failure
- Only build what's necessary
- Test, test, test

Data

- Data "lives"everywhere
- Be ready to scrape
- Open data is your friend
- ➤ ETLs are your best friend

Users

- If you build it they will come
- ➤ Listen and learn
- Define metrics
- Find partners

Sustainability

- Consider your
 options: startup,
 open source, non profit, academic,
 etc
- ➤ Tech -> Policy
- Expect to train everyone
- Document everything

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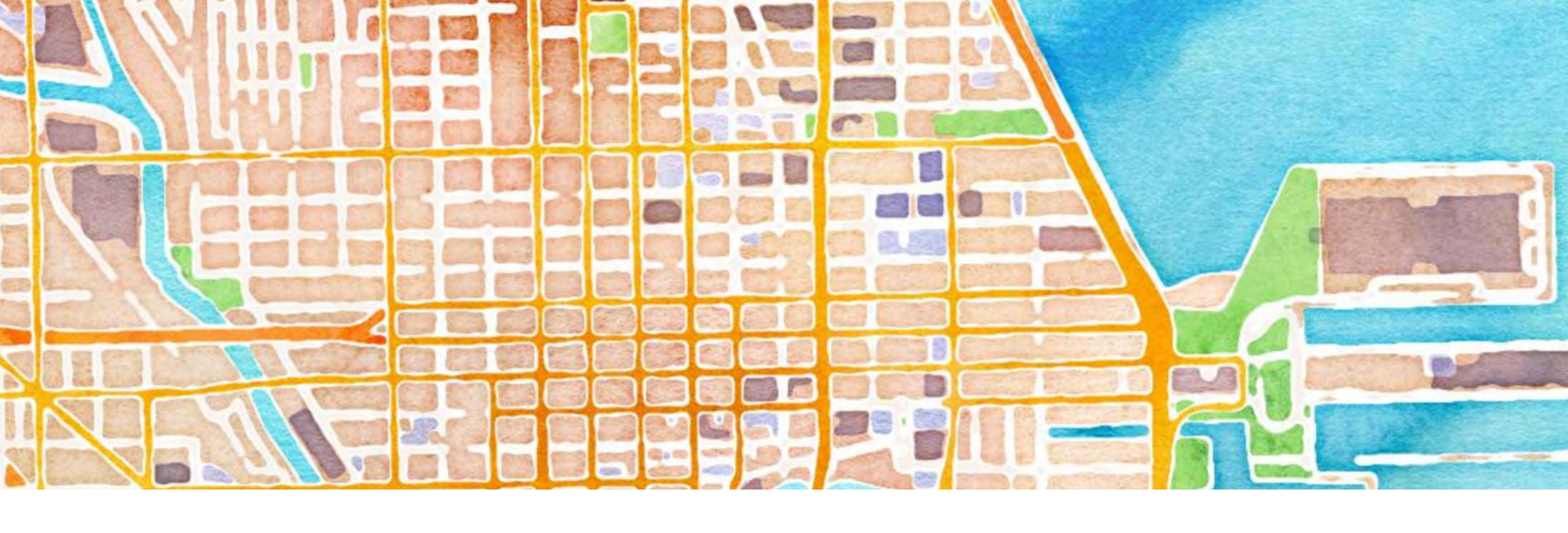
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AGENDA

- Case Studies:
 - ➤ Immigration in LA
 - Toys for Tots
- > Scraping
- > Mapping
 - > Socrata
 - ➤ Google Fusion Tables
 - ➤ Mapbox



IMMIGRATION IN LA

Mapping through a problem with open data



News

I-Team Weather Entertainment •••







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After DACA Announcement, LA Lawyer Warns of Immigration Scams

So-called experts have sought to take advantage of changes in immigration laws By Gerardo Bonilla



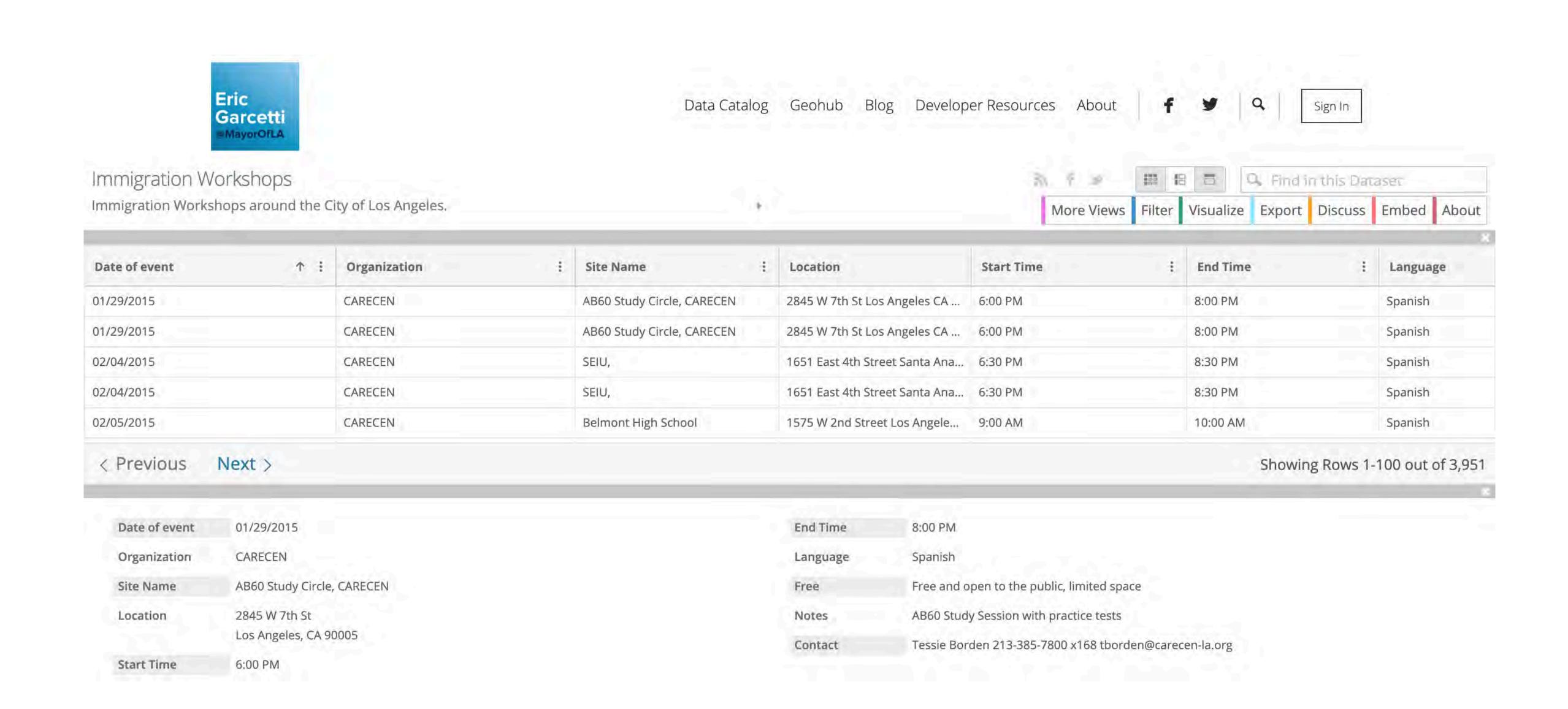




IMMIGRATION POLICY / EDUCATION: CASE STUDY

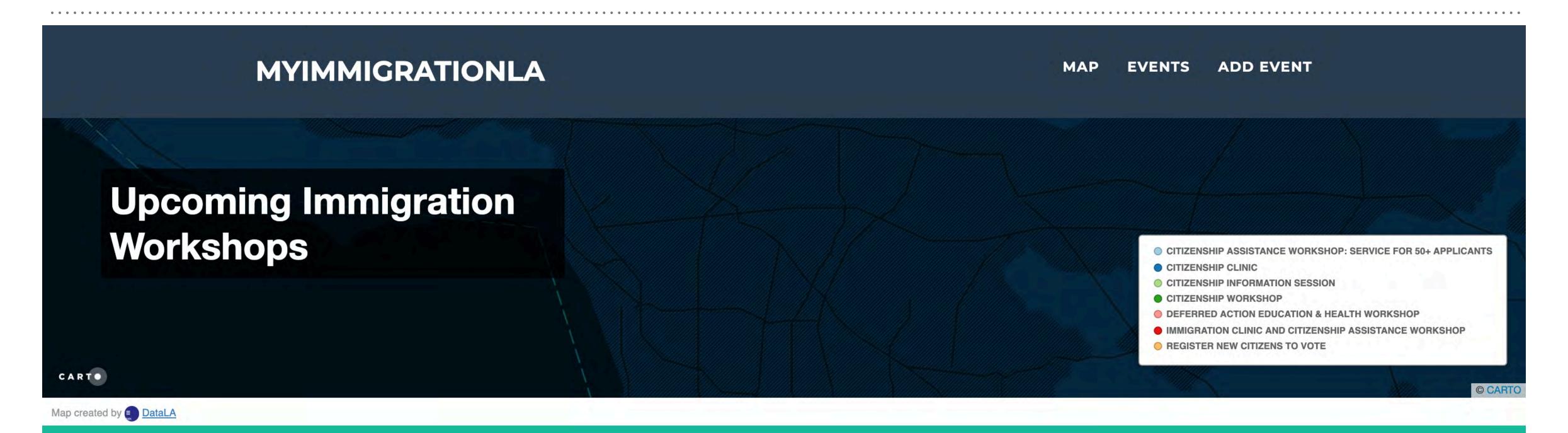
- ➤ Policy: Changing federal rules around immigration policy and enforcement (2015)
- ➤ Problem: Fraud and misinformation taking advantage of residents and discouraging participation
- ➤ Approach
 - > Program: City partners with accredited institutions to host official educational workshops
 - ➤ User needs
 - ➤ "Which workshops can I trust?"
 - ➤ "How do I find ones close to me?"
 - ➤ Intervention
 - ➤ Data capture from partnering organizations (simple excel file)
 - ➤ Post data to open data portal
 - ➤ Create simple, mobile-friendly web app/map for residents to find nearby workshops

WORKSHOPS POSTED ON OPEN DATA



MYIMMIGRATIONLA (DEPRECATED)

CITIZENSHIP CLINIC



UPCOMING EVENTS

ENGLISH

MARK TWAIN BRANCH LIBRARY

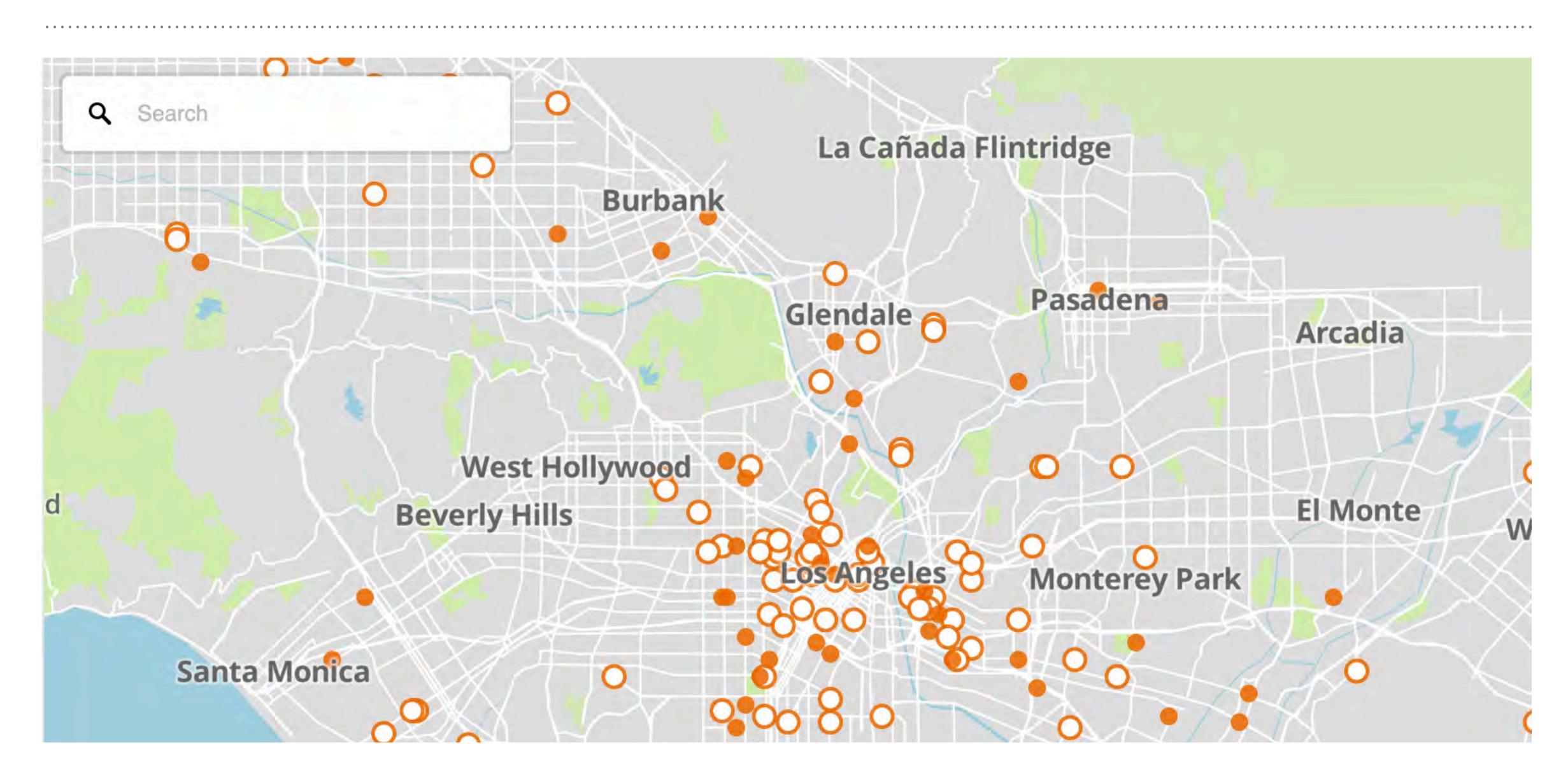
2015-06-02

ENGLISH

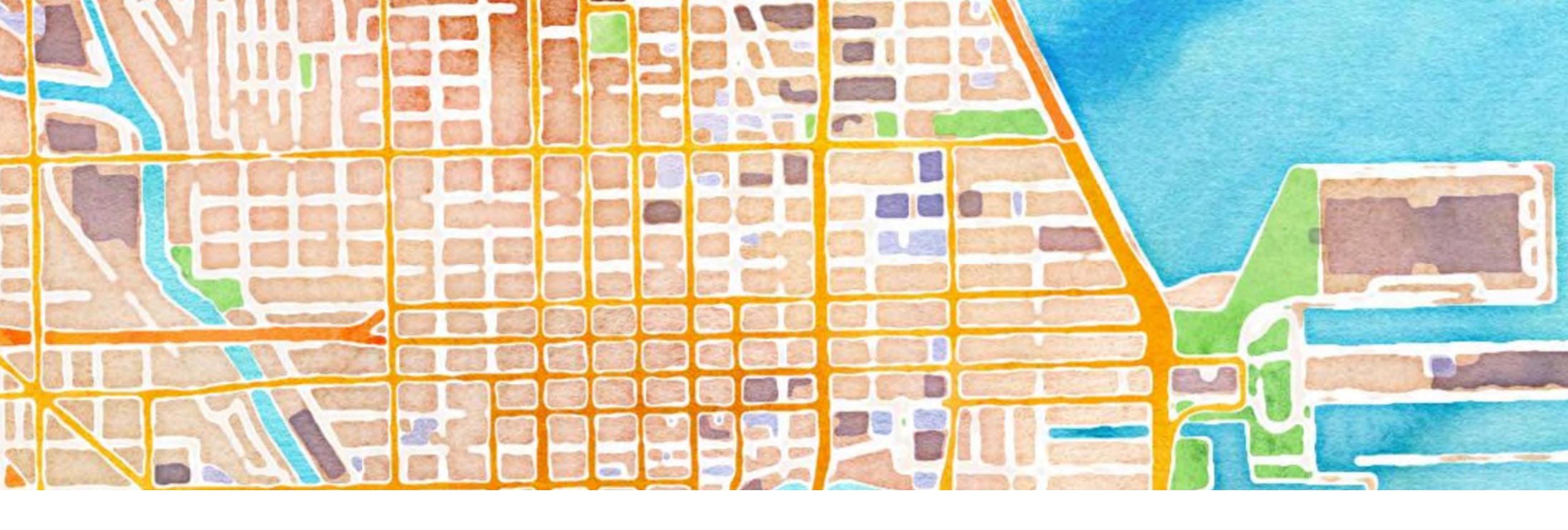
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2015-06-02

CURRENT IMMIGRATION WORKSHOP VISUALIZATION (SOCRATA)



PRO-TIP: PUT DATA ON A (USEFUL) MAP.

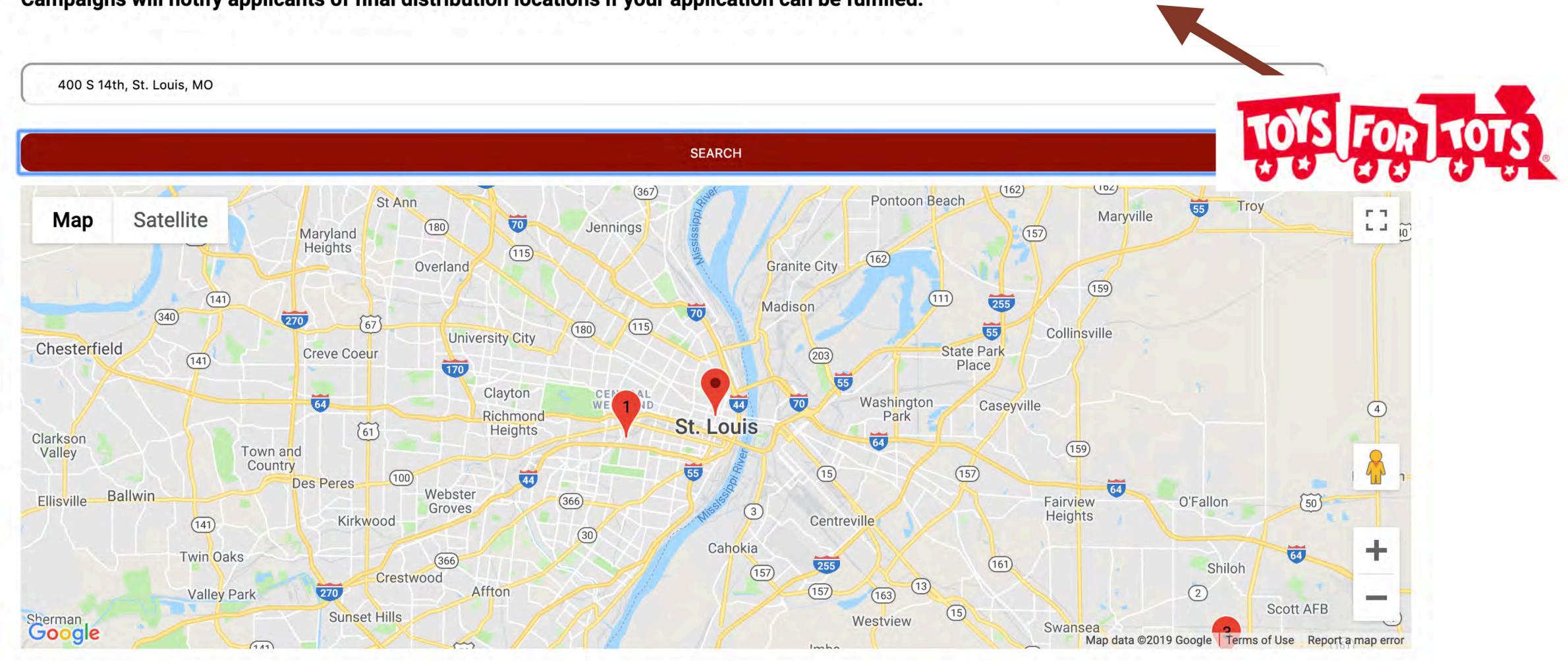


TOYS FOR TOTS

Sometimes you have to scrape by...

TOYS FOR TOTS

NOTE: Locations on the map DO NOT represent the physical location of a campaign. DO NOT appear at the location displayed on the map. Campaigns will notify applicants of final distribution locations if your application can be fulfilled.



TOYS TO TOTS: CASE STUDY

- > Problem: Difficult to find where to donate toys during the holiday season
- > Approach
 - ➤ User needs
 - This website isn't helpful. (Sadly.)
 - ➤ "How do I find donation locations close to me?"
 - ➤ Intervention
 - ➤ Data scraping from Toys for Tots webpage
 - ➤ Aggregate and geocode the data with Google Fusion Tables
 - ➤ Use open source, GitHub-hosted, mobile-friendly search and map app

TOYS FOR TOTS

STAILOR THO-AOUTH HOITH

Department of Health & Senior Services

912 Wildwood Drive - For State Employees Only

Department of Health & Senior Services

920 Wildwood Drive - For State Employees Only

Department of Health & Senior Services

930 Wildwood Drive - For State Employees Only

Advance Spinal Rejuvenation

3237 W. Truman Blvd. Suite 101

Bush's Florist

620 Madison St.

Capital 8 Theaters

3600 Country Club Drive

Capital City Chrysler Jeep Ram

3201 Missouri Blvd.

Department of Social Services

615 Howerton - For State Employees Only

Department of Natural Resources

1101 Riverside Drive - For State Employees Only

Five Below

735 Stoneridge Pkwy.

Furniture Factory Outlet

2010 Missouri Blvd.

Missouri Lottery 1823 Southridge

OA Budget & Planning

2nd Floor Capital Building For State Employees Only

Pizza Hut

3601 Country Club Drive

Riley Chevrolet

2033 Christy Drive

Riley Toyota Scion

2105 Christy drive

River Region Credit Union

2009 Schotthill Woods Drive

River Region Credit Union

3608 Truman Blvd.

River Region Credit union

3124 West Edgewood Drive

Samuel's Tuxedo

236 E. High St.

St. Stanislaus

Wardsville

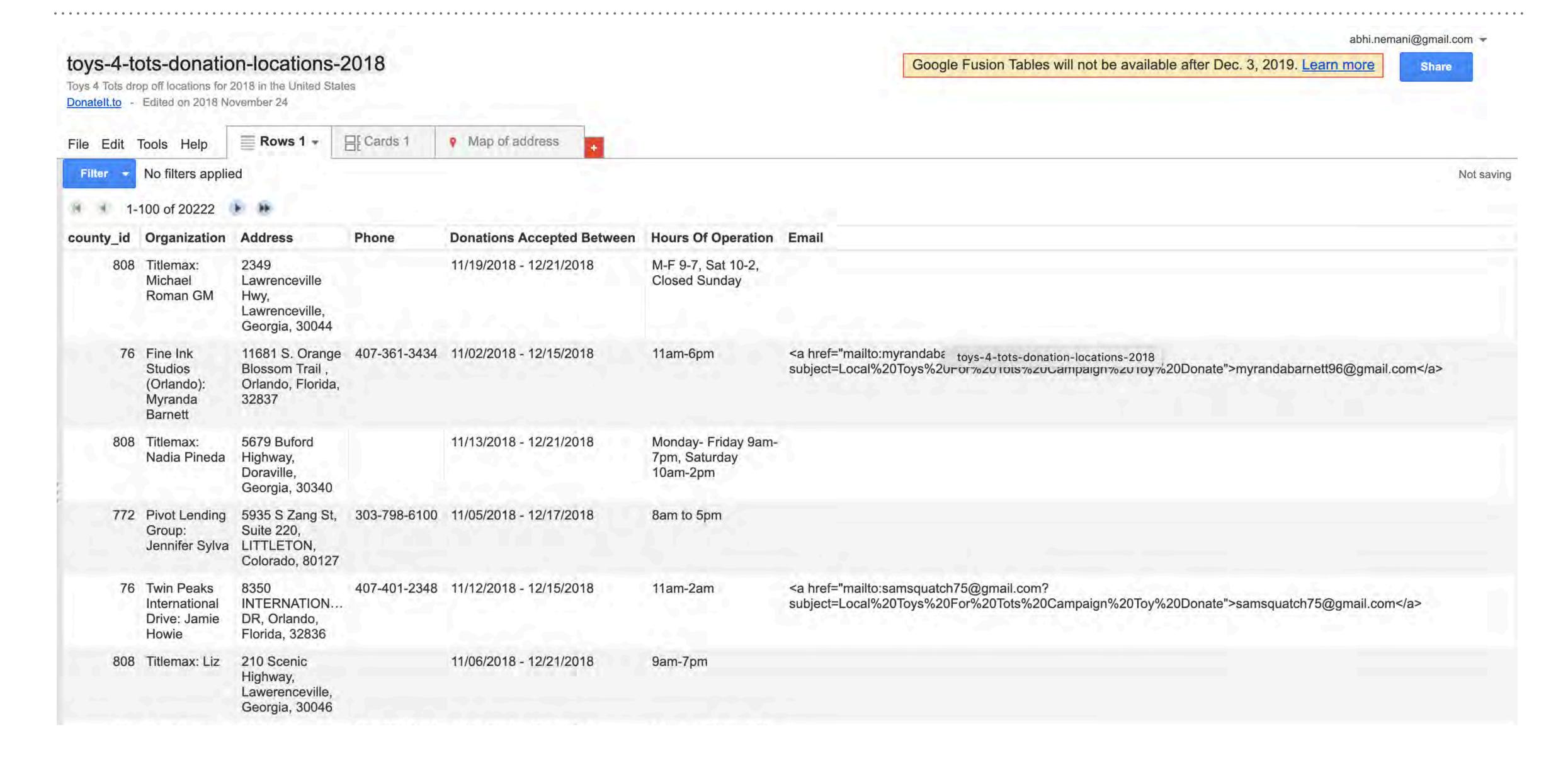
State Farm Insurance

722 Jefferson St.

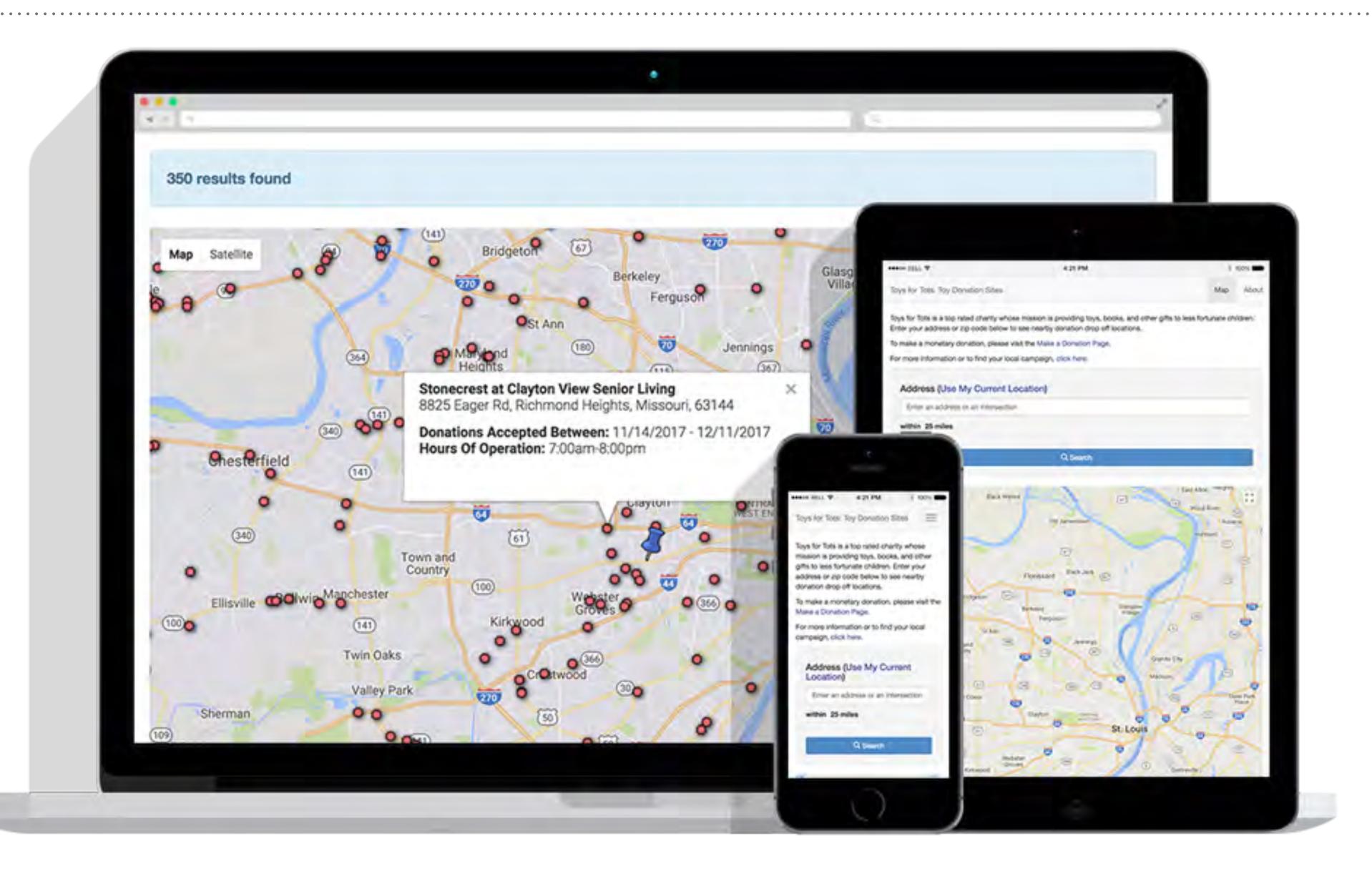
GETTING THE DATA

- "Data" typically shared on flyers or inperson
- ➤ Main website did not have a CSV, API, or any machine-readable format
- ➤ Data had to be scraped from main website
 - ➤ Data was posted as an html table
 - ➤ Developer used PHP Scraper <u>Gouette</u>
 - More information

DATA HOSTED ON GOOGLE FUSION TABLES



DONATEIT.TO BY JOHN KRAMLICH



GOOD CIVIC TECH IS SOMETIMES SHORT-LIVED.



A BIT OF HISTORY

Data capture

FOIA & Scrapers



Personal Databases

CSV, MySQL, etc



Data validation

Geocoding, cleanup, etc





Source Data(base)

Webpages, PDFs
Unstructured data





Data "Product"

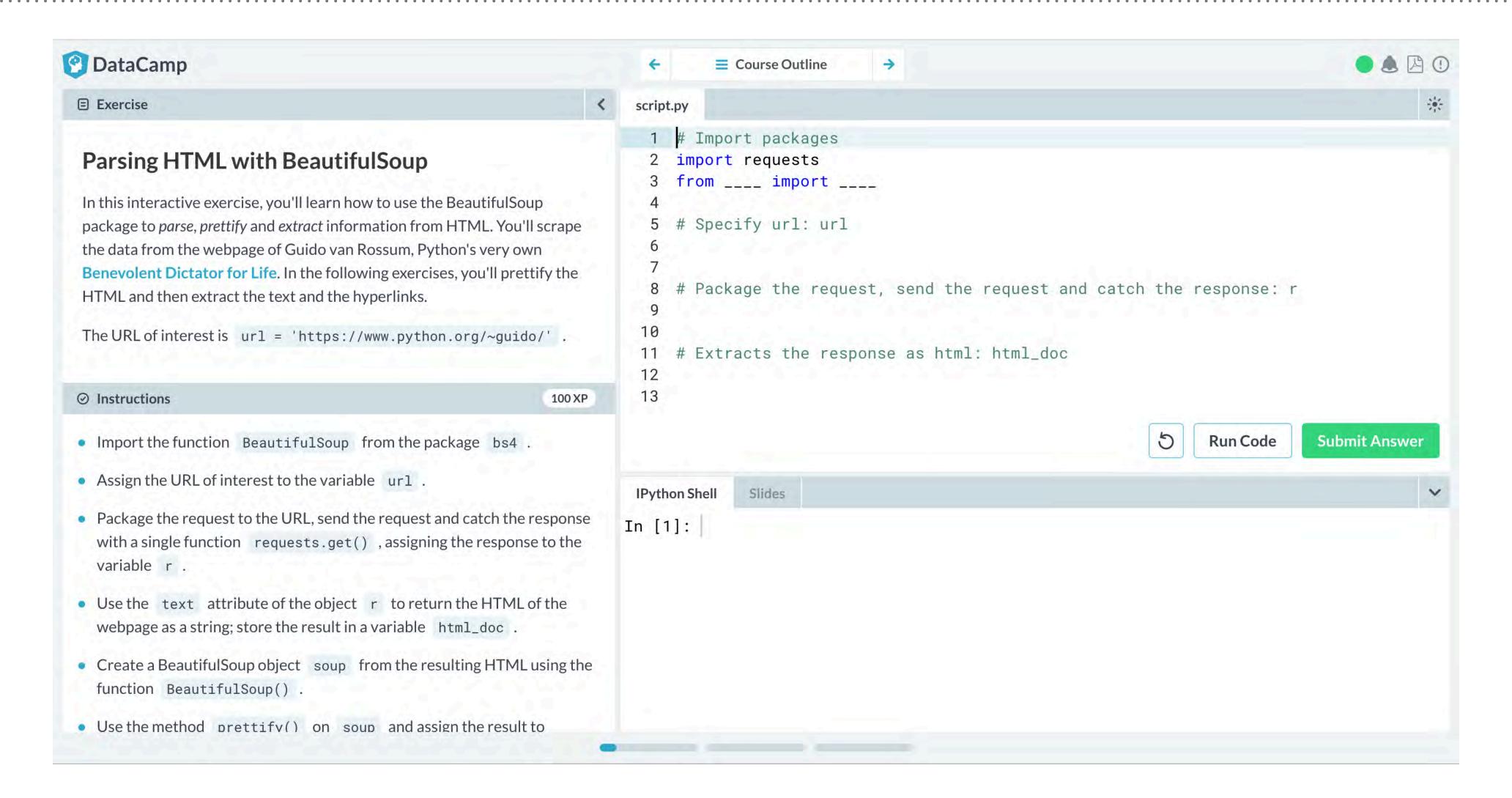
Apps, maps, etc



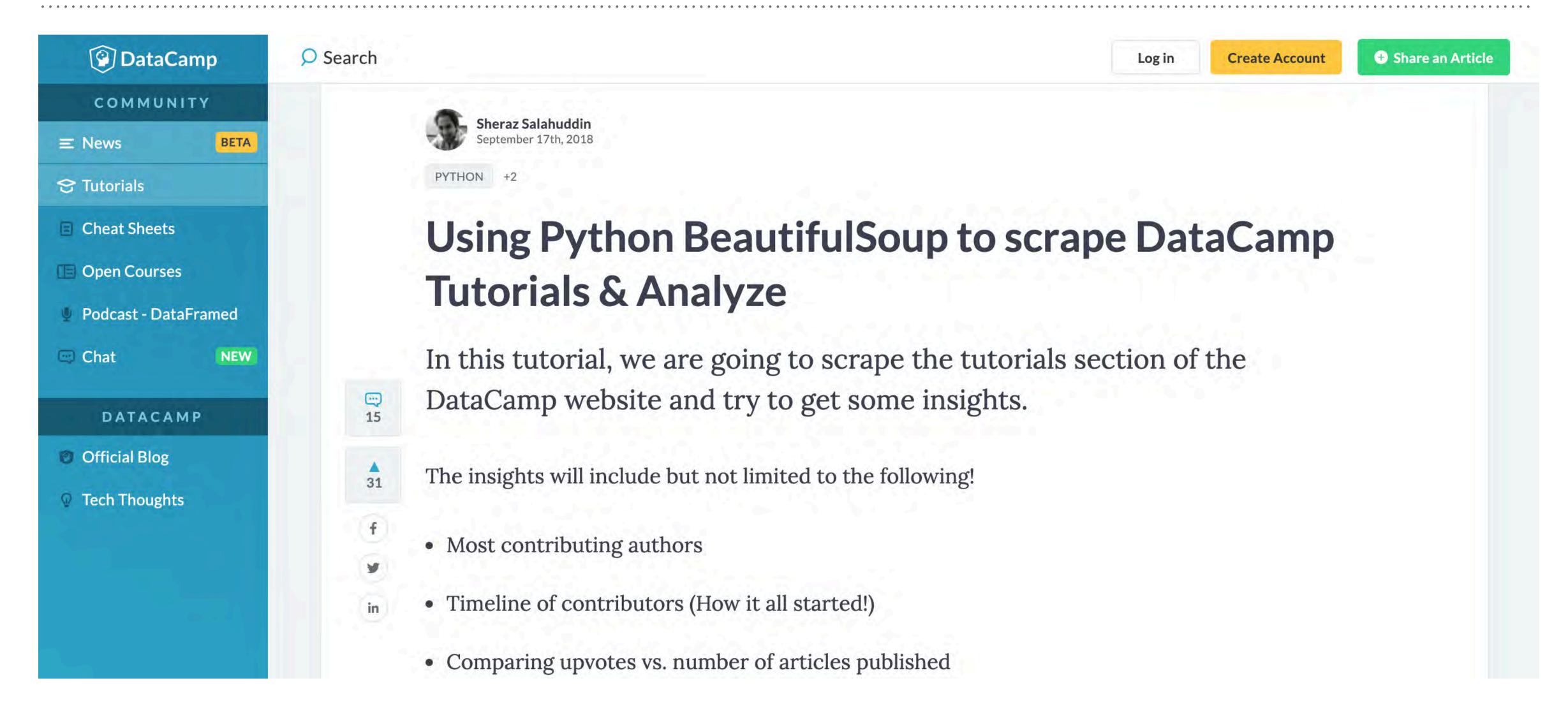
SCRAPING

Getting something you can work with...

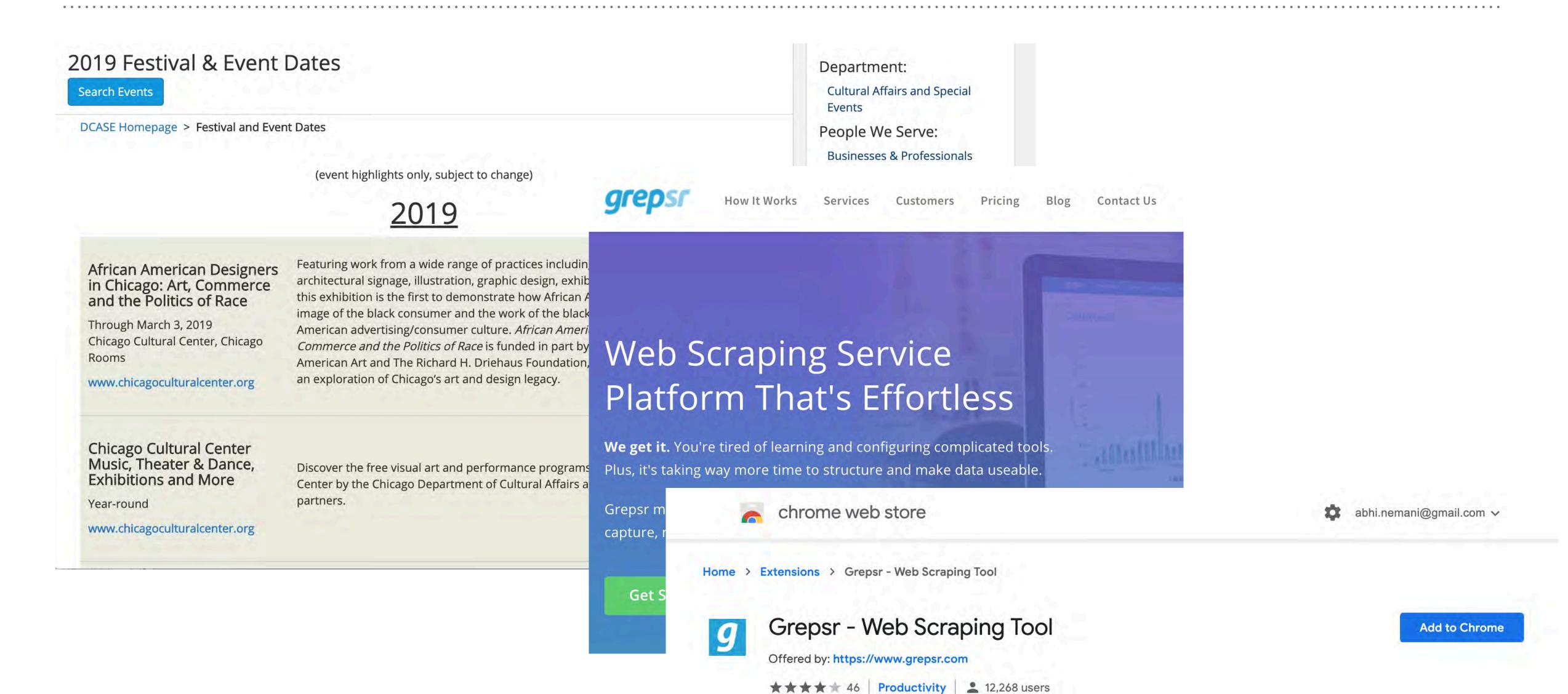
INTERACTIVE BEAUTIFULSOUP TUTORIAL



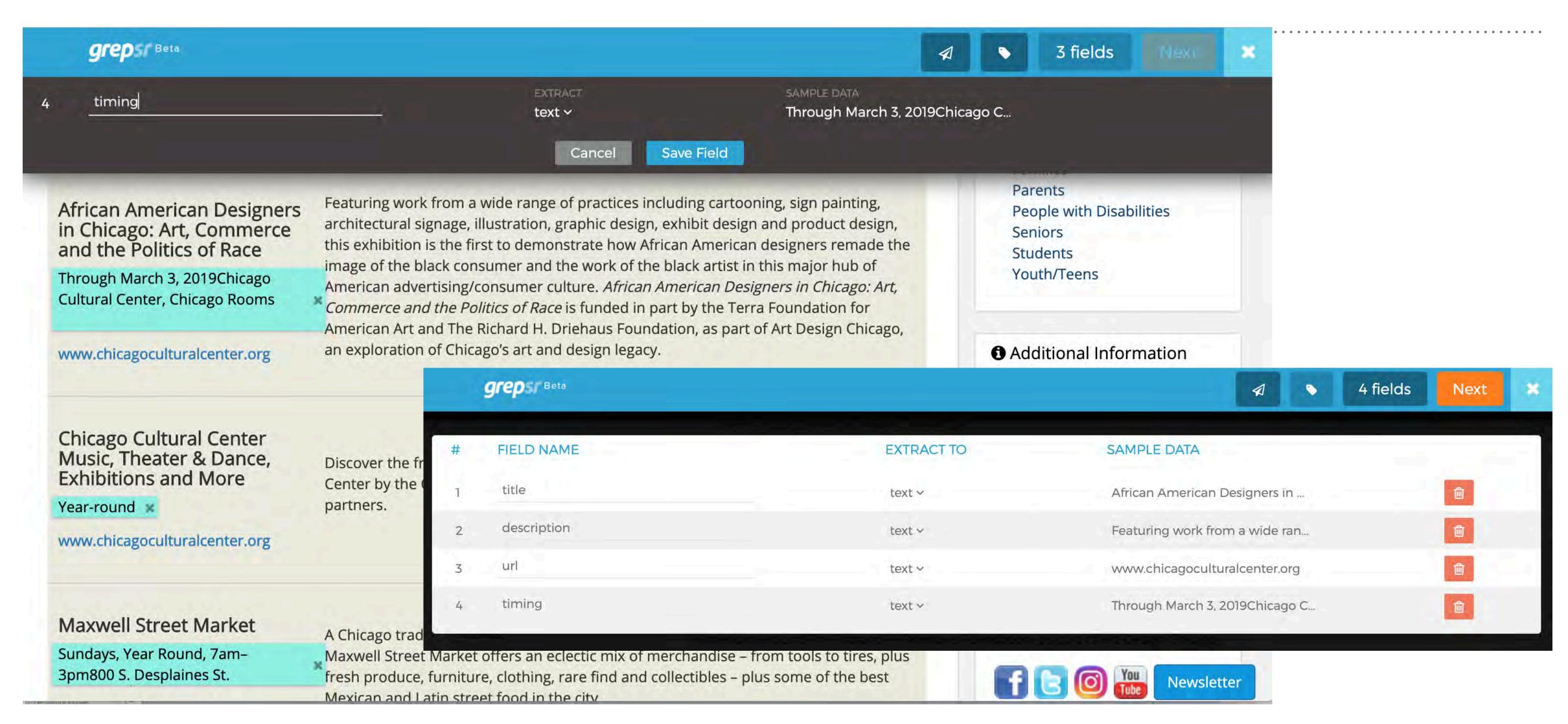
BEAUTIFULSOUP EXAMPLE WITH WORKING CODE



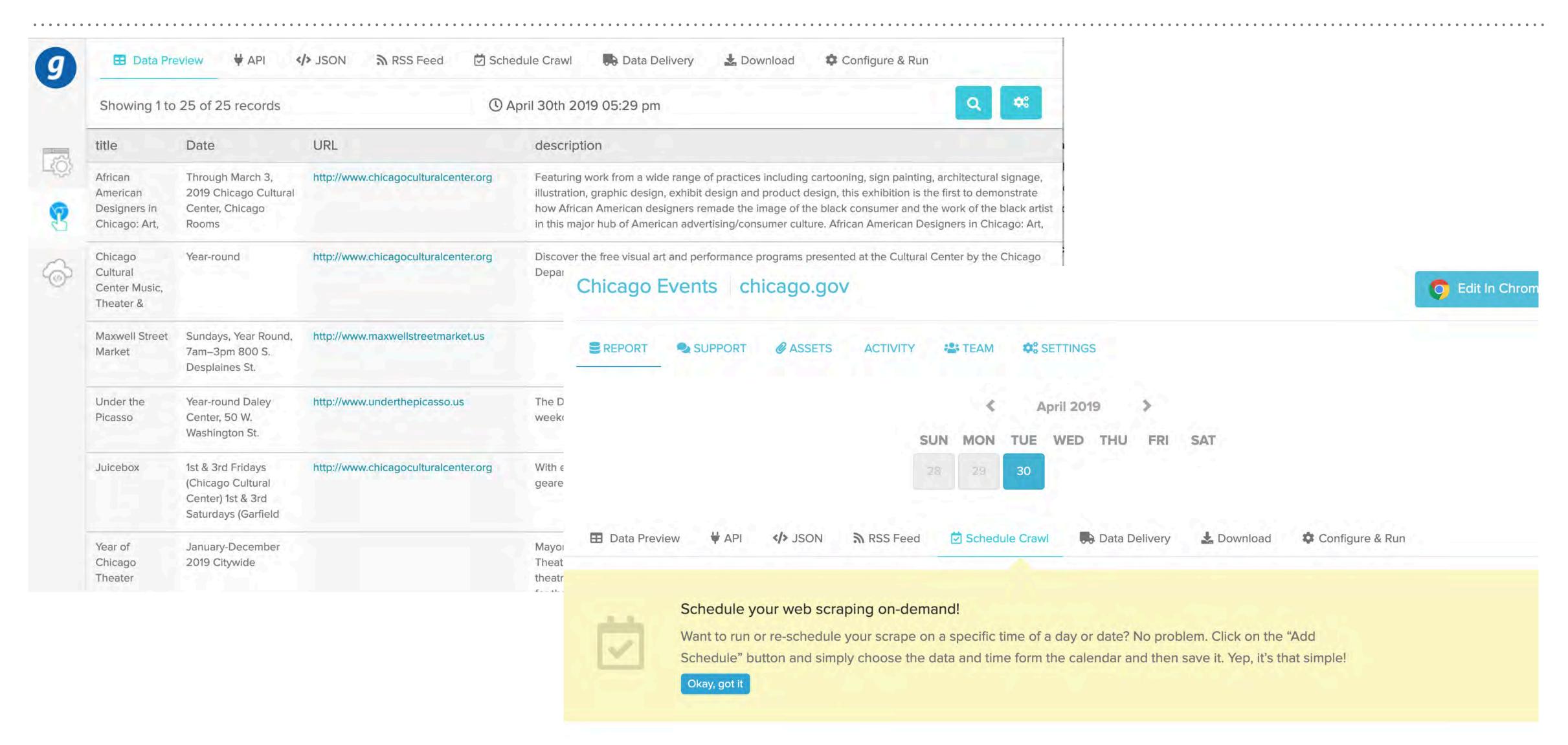
IN-BROWSER SCRAPING: GREPSER.COM



FROM WEBPAGES TO STRUCTURED DATA



FROM WEBPAGES TO SPREADSHEETS (AND SCHEDULED UPDATES)



CUTE PETS: THE OPPORTUNITY AND PROBLEM WITH SCRAPING



A ream built a twitter bot powered by a web scraper to tweet out pictures of adoptable pets. It was redeployed a dozen times. But the webpage changed and the code wasn't maintained so the scraper and the bot broke.

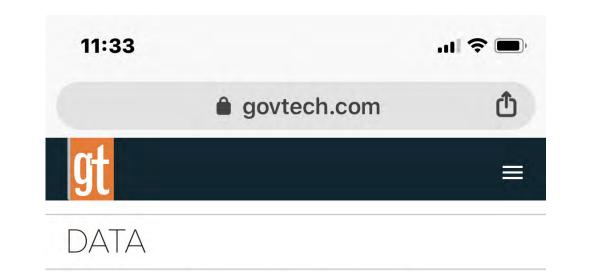




Source: flickr

Cute Pets is a twitter bot that shares photos and info about adoptable animals in shelters. It allows to better share information about adoptable animals with potential adopters. The project was started in Denver and has since spread to covering 15 U.S. cities, including Boston, Austin, and San Francisco.





What Open Data is **Doing for Denver Dogs**

A new Twitter bot gathers up doggie data from the Denver Animal Shelter's website and works to find potential adopters.

BY JASON SHUEH / MAY 8, 2014



STINKDOG PHOTOS

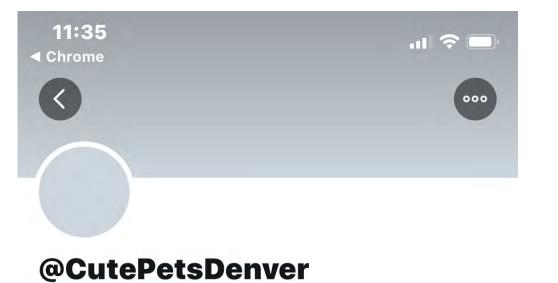


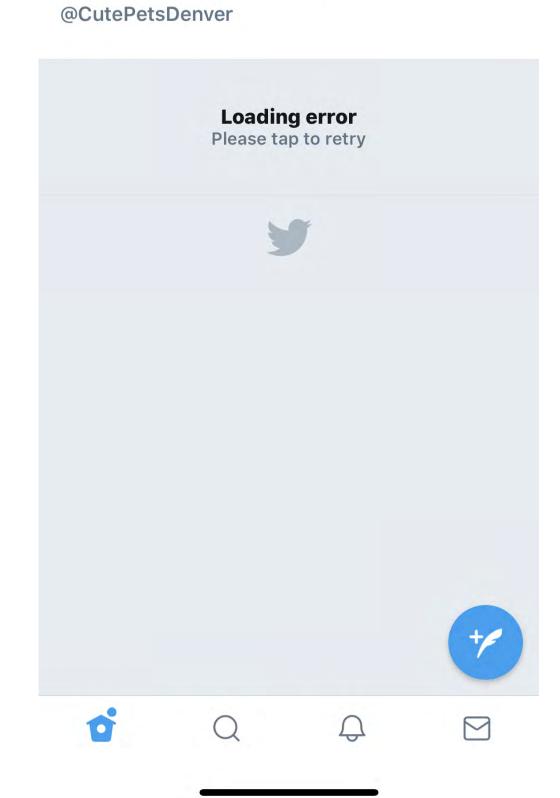




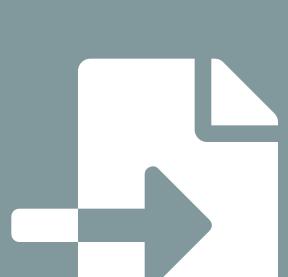






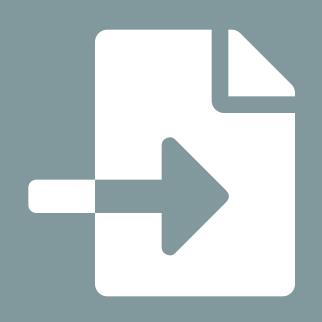


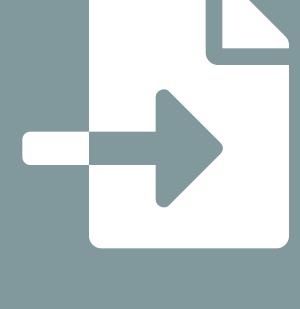
Data Centralization





Data Consumption





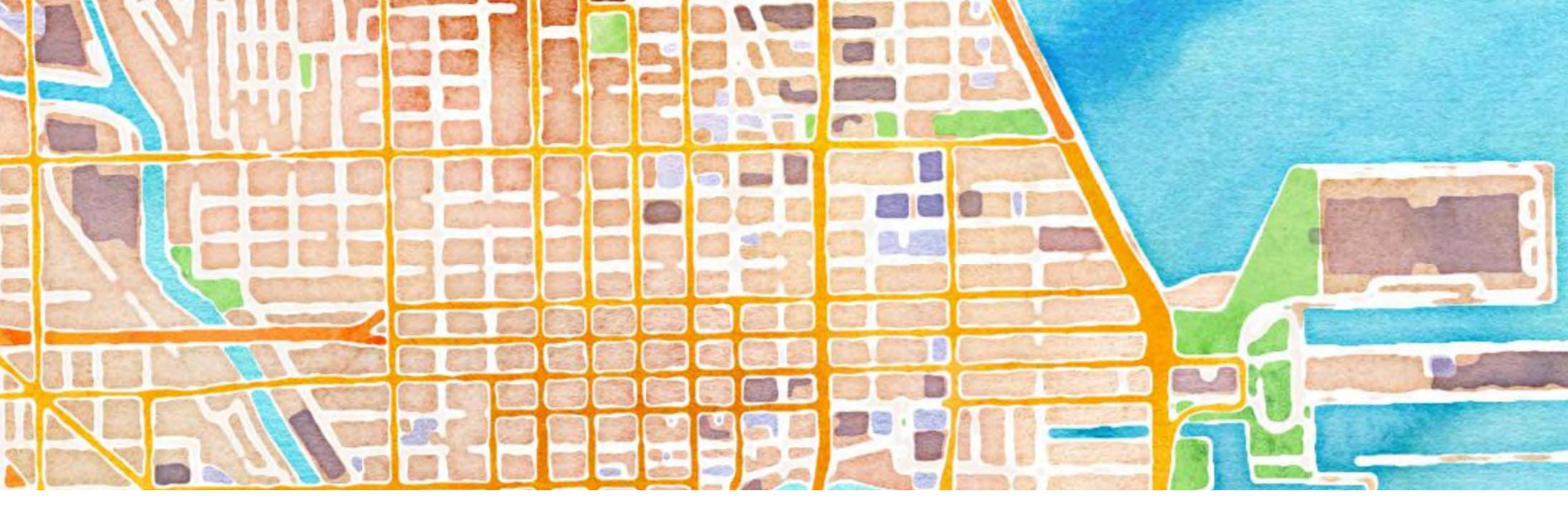
MODERN OPEN DATA WORKFLOW: MAKES SCRAPING LESS ESSENTIAL BUT STILL SOMETIMES NECESSARY

Datastore



Data "Product"

Source Data(base)



GEOCODING & WEB MAP MAKING

Addresses are just the start



GEOCODING

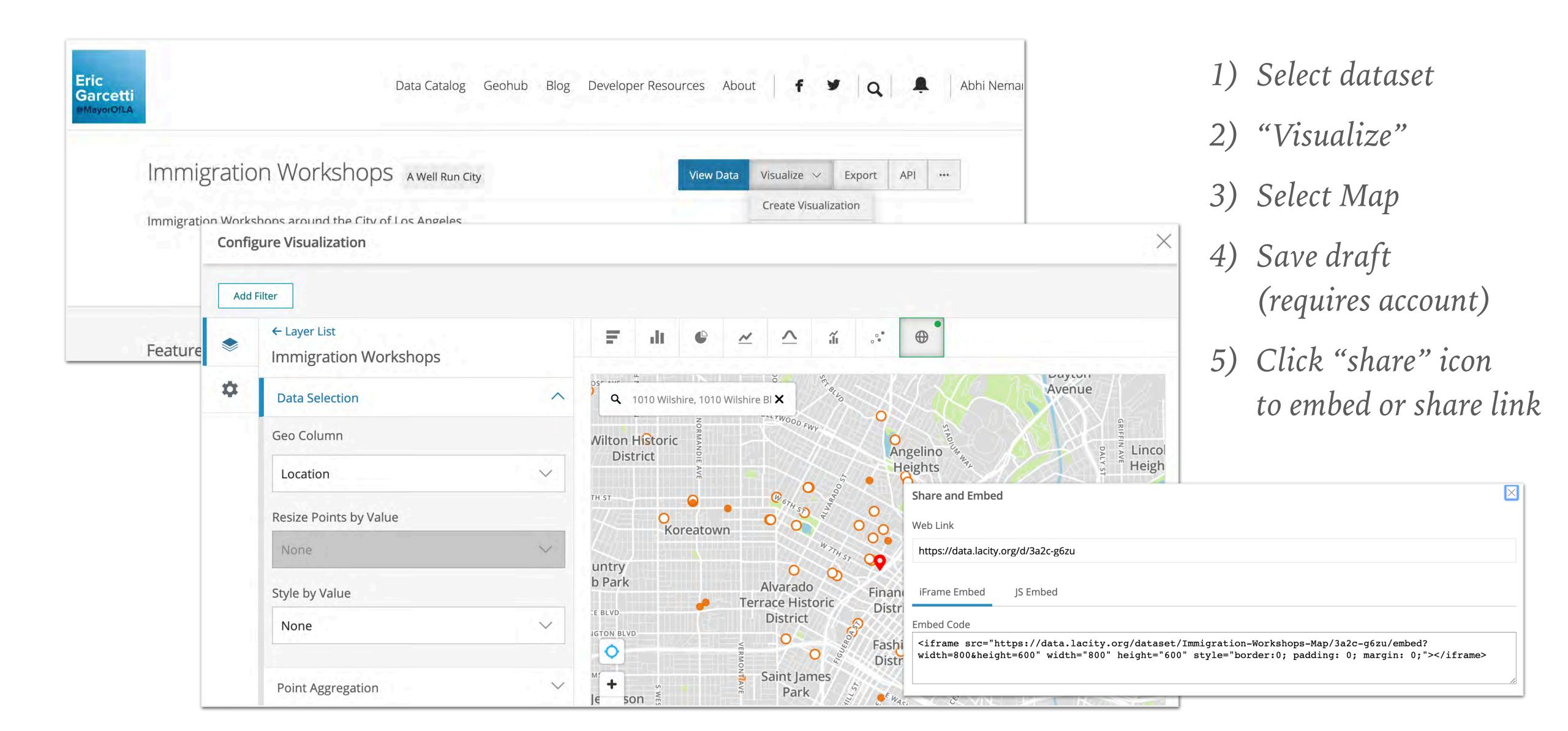
- ➤ Geocoding is the process of going from a street address to a "coordinate plane"
 - ➤ Typically (and ideally) latitude & longitude (ie lat/long)
- ➤ Web mapping services require lat/long
 - ➤ Addresses can be ambiguous
 - > Same streets in many cities
- ➤ Geocoding services can be expensive
 - ➤ Popular geocoding services: Google Maps, CARTO, Esri, Mapquest
 - ➤ Some governments/companies have their own geocoding services



- ➤ Socrata
 - ➤ Government must have Socrata
 - ➤ Government must have set up geocoding/georeferencing
- ➤ Google Maps / Fusion Tables
 - ➤ Fusion Tables requires little-to-no coding, but will be deprecated EOY
 - Google Maps costs \$ and requires database/ coding
- ➤ Mapbox
 - ➤ Data must have lat/long already
 - ➤ Requires some coding
 - ➤ Javascript



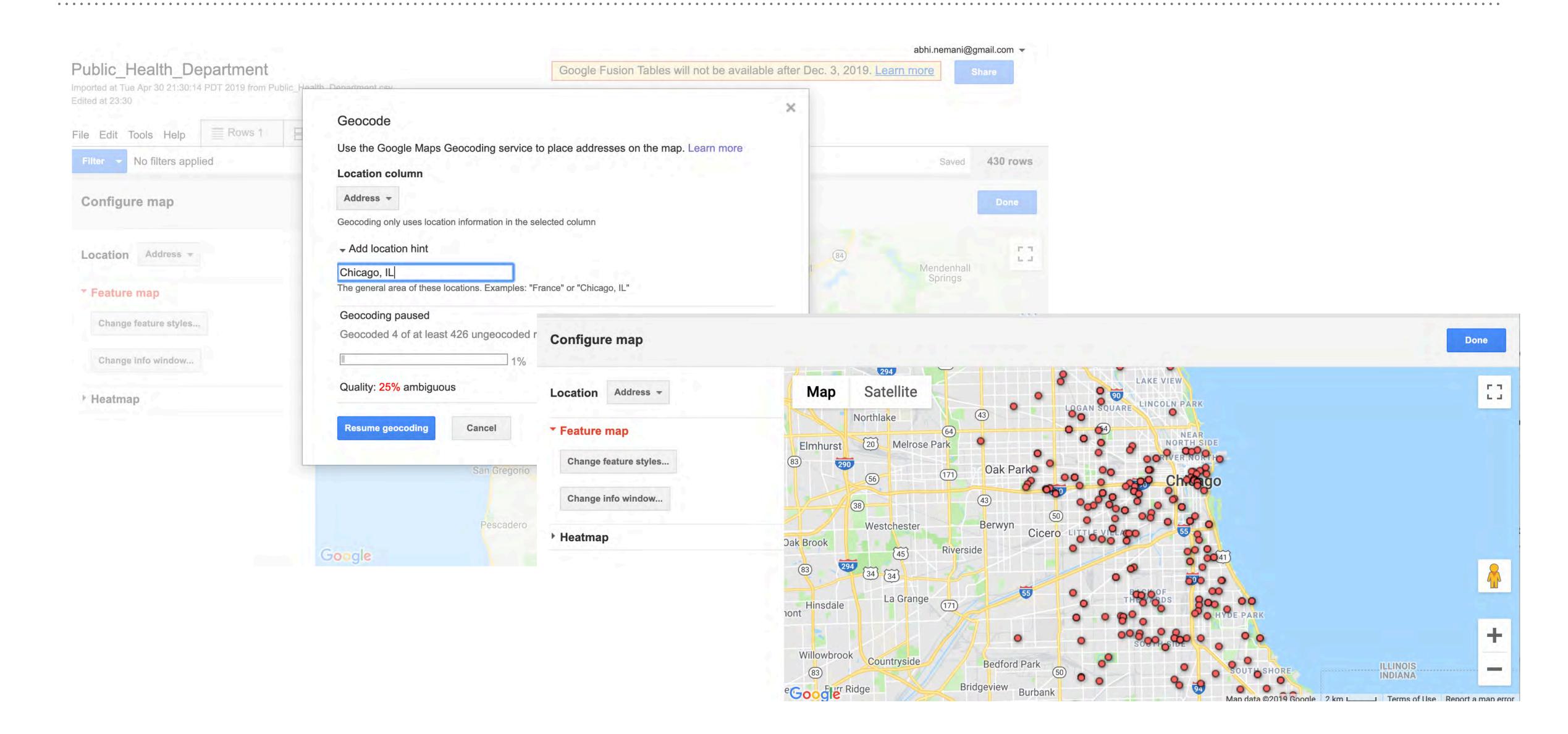
MAP MAKING WITH SOCRATA



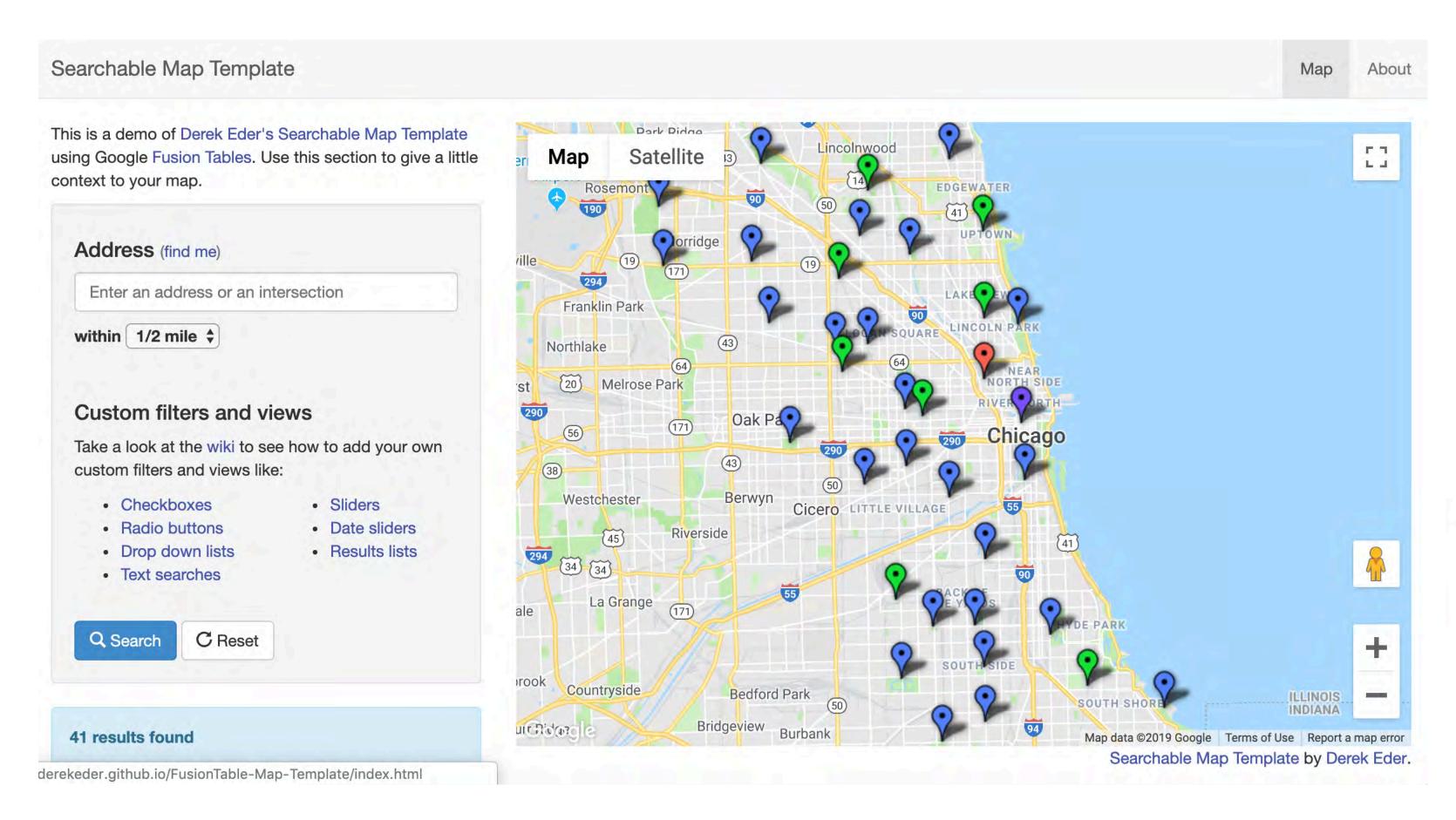
MAP MAKING WITH FUSION TABLES

- 1. Download excel-file / CSV with some address data
- 2. Open fusion tables and upload data file
- 3. Identify which column has location data
- 4. Create map view (and wait for geocoding)
 - 1. Provide disambiguation help (eg State, County, etc) if possible
- 5. Customize tooltip and icons
- 6. Publish

MAP MAKING WITH FUSION TABLES



MAP/APP MAKING WITH FUSION TABLES: EDER'S SEARCHABLE MAP

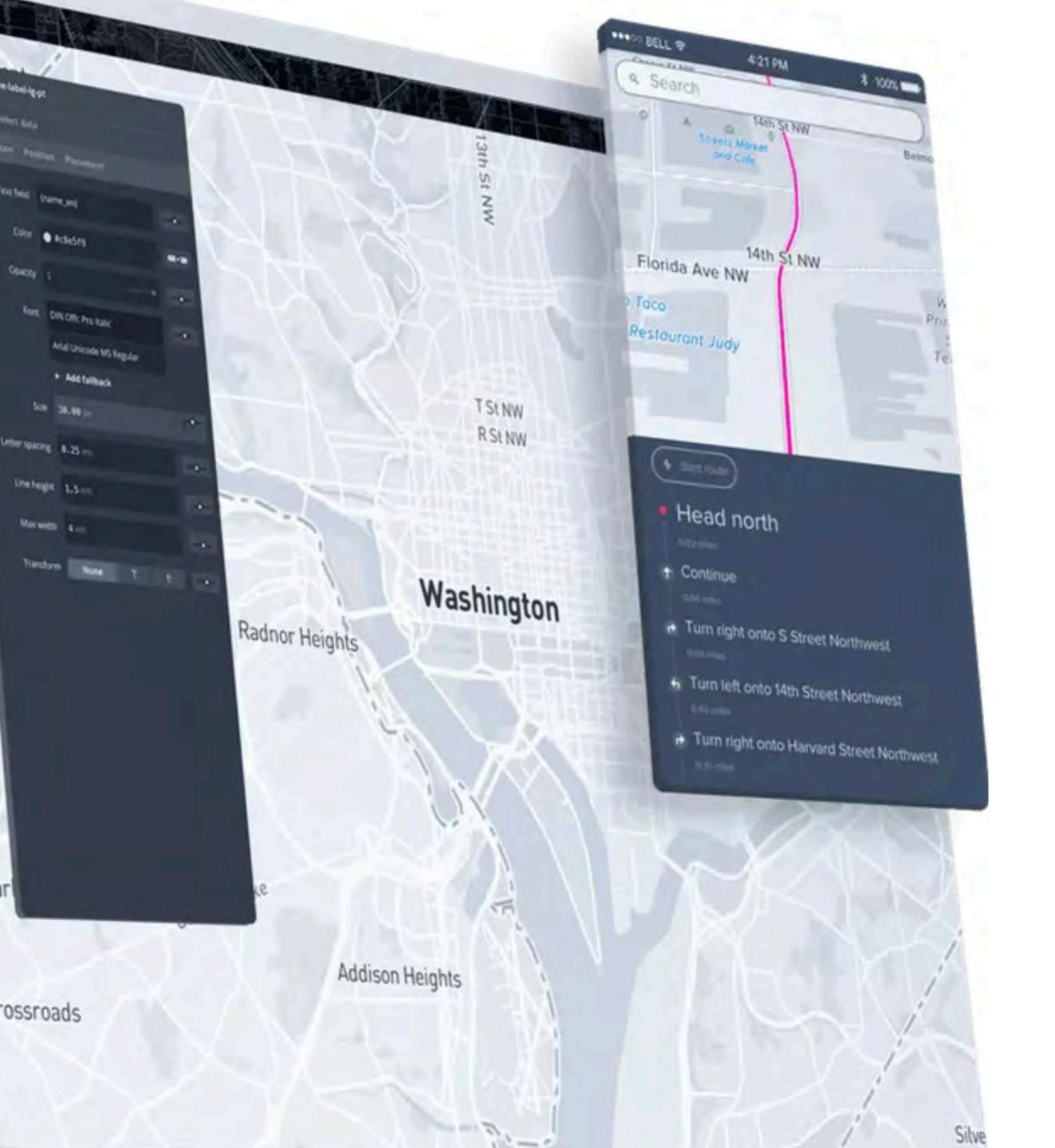


Features

- full screen, iframe and content templates
- display up to 100,000 map points
- address search (with variable radius and geocomplete)
- geolocation (find me!)
- results count
- RESTful URLs for sharing searches
- ability to easily add additional search filters (checkboxes, sliders, etc)
- mobile and tablet friendly using responsive design
- built with HTML, CSS and Javascript no server side code required

To embed, you can use the following code on your page:

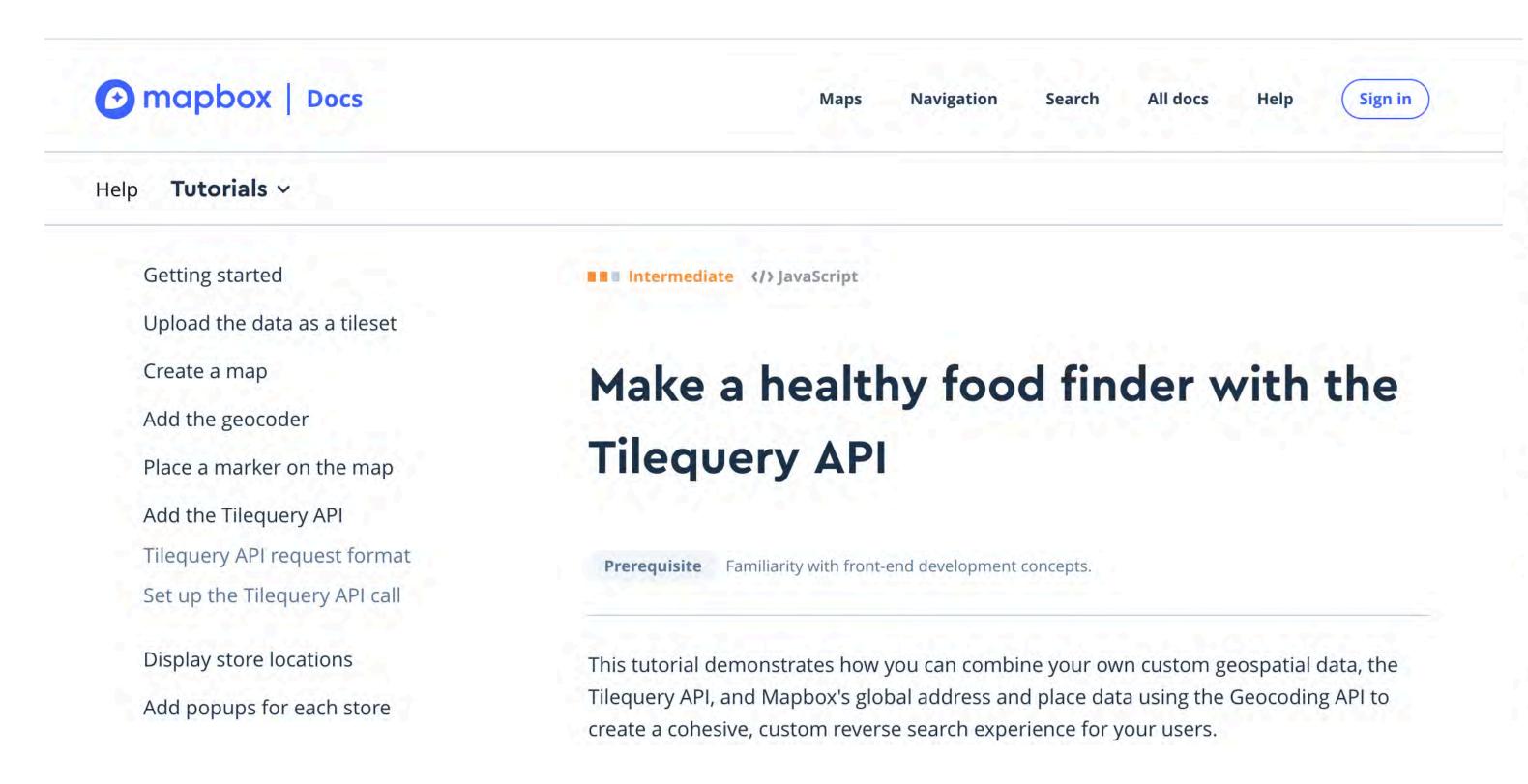
```
<iframe
    style="border-style: none;"
    src="/path/to/map-template/index_iframe.html"
    width="600"
    height="950" >
</iframe>
```



MAPBOX FOR MAPPING

- ➤ MapBox is built on open source code and open data
- > Free for testing / development
- ➤ Built initially for map styling; now serves as (mostly) full-service map web service
- ➤ Three kinds of core elements
 - ➤ Datasets: Geo-coded datafiles
 - ➤ GeoJSON, JSON, CSV, KML, etc
 - ➤ Tilesets: Vector-files with base-layers and custom datasets
 - > Styles: Designed / styled maps for use in app-development

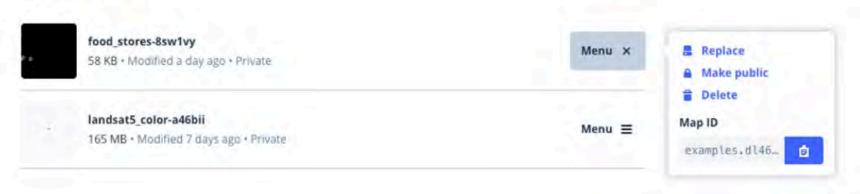
MAPBOX: SEARCHABLE / EMBEDDABLE MAP



Upload the data as a tileset

A tileset is a collection of raster or vector data broken up into a uniform grid of square tiles. Tilesets are highly cacheable and load quickly, and help Mapbox maps load quickly. In this step, you will upload the food store location to Mapbox as a new tileset so that you can access it in later steps.

- 1. Log into Mapbox Studio and navigate to the Tilesets page.
- 2. Click the **New tileset** button.
- 3. Click the **Select a file** button and navigate to the location in which you saved the food stores.csv file.
- 4. Select food_stores.csv, then click Confirm.
- 5. When the upload successfully finishes, it will appear at the top of the custom tilesets list on your Tilesets page.
- 6. Click on the **Menu** button next to the new tileset's name. Find the *Map ID*, which is the tileset's unique identifier. You will need to use this in a later step, so remember where you found it!



Instructions Link: https://docs.mapbox.com/help/tutorials/tilequery-healthy-food-finder/

LECTURE 10 ASSIGNMENT (ASSIGNED 5/1)

- Writing Assignment / Midterm (more on next slide)
 - ➤ Memo to the New Mayor: 1 page, single-spaced; Due 5/13
- ➤ Project Work
 - ➤ Request GitHub Student Pack: https://education.github.com/pack
 - ➤ *Begin* to follow instructions on creating interactive map (next element of Civic Hacker Toolkit):

 https://docs.mapbox.com/help/tutorials/tilequery-healthy-food-finder/
 - ➤ Code samples for reference:
 - mapbox-searchable-map: https://github.com/abhinemani/mapbox-searchable-map
 - ➤ fusiontables-searchable-map: https://github.com/abhinemani/fusiontables-searchable-map
 - > JKAN Pages: <u>fusiontables embed</u>, <u>mapbox-map</u>, <u>Mapbox-embed</u>

WRITING ASSIGNMENT: MEMO TO THE NEW MAYOR

- ➤ By now, you should have read perspectives on civic data from dozens of industry leaders and practitioners, heard about how it has been implemented by the government and used by residents, and even worked with some yourself. To assess your comprehension of this material, you are to write a 1-page, single-spaced memo/briefing for the new mayor of Chicago on the role you see technology playing in the city government.
- ➤ This can focus *on any or all* of the topics covered to date: data-driven decision making and policy, lean principles, user needs (empathy), open data, and community engagement. You should answer three questions: 1) what's working; 2) what's not; and 3) what (if anything) to focus on for the next 4 years? You should include what you have learned about Chicago, as well as other cities/governments regarding policies, programs, systems, and tools. Your grade will be measured on grasp of the materials, as well as evidence of your own thinking/perspective.
- ➤ Due: Wednesday, 5/13, at the beginning of class