### Welcome to City Hall.

@abhinemani

### Here's your equipment





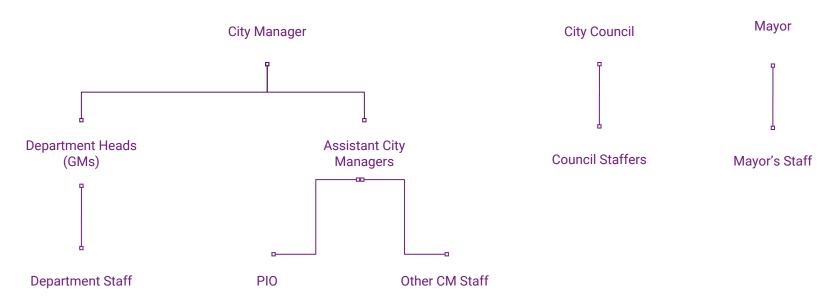
### Homework.

#### Different Structures & Roles

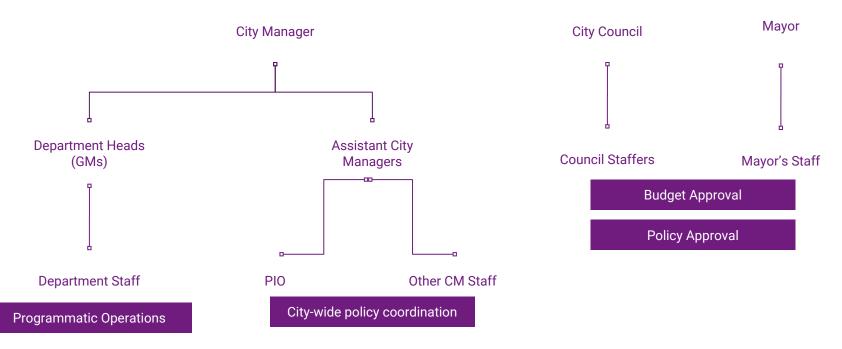
It's complicated. Truly.

- City Manager v Mayor v Council
  - Weak mayor v strong mayor
- Departmental Staff
- Other electeds
  - Eg DA, Controller
- CTO v CIO v CDO
  - Chief Information Officer
  - Chief Data Officer
  - Chief Technology Officer

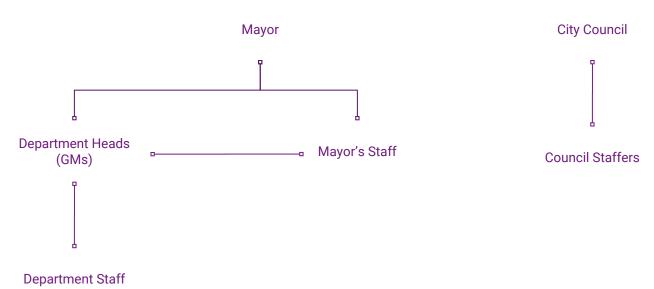
### Council-Manager; Weak mayor



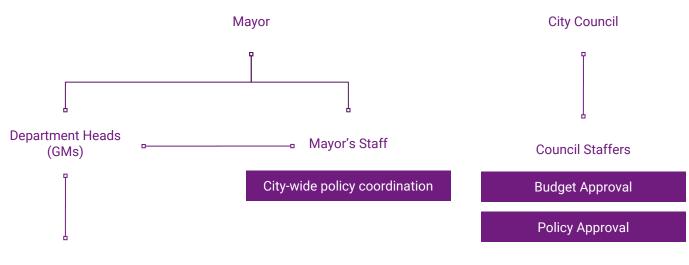
#### Council-Manager; Weak mayor



### **Mayor-Council; Strong Mayor**

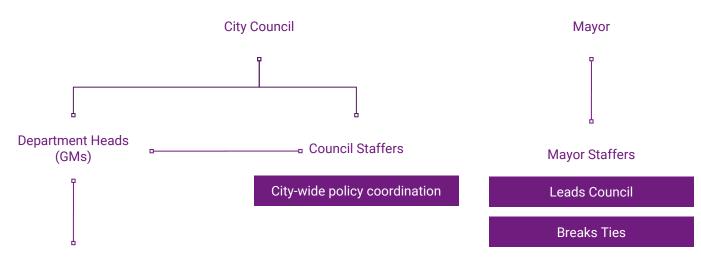


### **Mayor Council; Strong Mayor**



**Department Staff** 

### Mayor Council; Weak Mayor



**Department Staff** 

# **About City Managers**

Think Leo from the West Wing.

- City Managers are usually "career-bureaucrats" that often go from city to city in a region.
  - Full-time jobs; long-term appointments
- Main responsibility typically centers around budgetary compliance and legal compliance.
- They often have discretionary budgetary flexibility — or at least know where money is.
  - Council usually still has to approve any significant departure from the approved budget.

### **About City Councils**

Basically the opposite of House of Cards

- Elected. Usually part-time.
   Historically very low voter turnout.
- Size of council ranges: 7-15 (or more).
- Councils primary authority is always to approve the budget, and usually to approve any significant changes to the city code/charter.
- Council members are often considering bids for higher office (eg assembly), so are eager for press.
- Council members are very connected to their individual districts and constituents.

## **About Department Heads & Staff**

Watch Parks and Rec;)

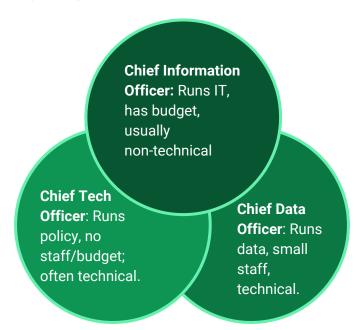
- Department heads are usually nominated by mayor or CM; approved by City Council.
- Make budget recommendations for their departments each fiscal year; budget is always a top concern.
  - Show ROI
- Departmental staff is usually "decentralized" meaning that you'll find IT, BI, policy, etc in every department.
- Department people are "civil service" meaning they are in it for the long haul, and incentivized by impressing their superiors and not screwing up.

# **About Mayors & Mayors Staff**

Think Veep:)

- All mayors play a ceremonial role, whether if it giving awards or attending city functions; they all give many speeches and host events.
- Most mayor's offices are fairly small as they are closely scrutinized.
- Mayor's staff usually come from their campaign. Roles include chief of staff, policy director, and communications director; some interns as well.
- Sometimes (usually in larger cities)
  mayor's will appoint C-Level
  executives with no formal, but
  informal authority (see next).

#### The Tech "C-Suite"



**Other Important People** 



## Learnings.

### Cities are not counties.

- Cities don't run hospitals or schools (usually). Counties do, so they have lots more money.
- Counties are usually run by a elected set of supervisors.
- Counties often get less national press but locally their actions are closely monitored (but usually boring).

### Most people have no authority.

- Decisions are made by groups.
- Always empower your contacts.
- Cities like all governments are designed to be slow.

### Cities talk to each other.

- At every serious level of local government (Mayor, City Manager, CIO, etc) there is a major trade association everyone goes to.
- People rely on those groups to talk about what's working.
- There end up being very strong personal bonds between city officials from different jurisdictions.

Welcome.

(And don't forget to get your ID made.)