Action Confusion matrix																					1		
action_acc_lock	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
action_ext_trainings	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
action_listen	0	0	24	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
action_send_it_email	0	0	0	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
action_status	_ 0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
action_thinkhr	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
respond_IndFAQ	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
utter_acc_lock	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0		
utter_ask_more	_ 0	0	0	0	0	0	0	0	9	0	0	0	0	0	0	0	0	0	0	0	0		
utter_ask_what	_ 0	0	0	0	0	0	0	0	0	3	0	0	0	0	0	0	0	0	0	0	0		
Line label appears a label app	_ 0	0	0	0	0	0	0	0	0	0	4	0	0	0	0	0	0	0	0	0	0		
utter_curse_response	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0		
utter_ext_training	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0		
utter_feedback	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	0		
utter_goodbye	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0		
utter_greet	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	0	0	0	0	0		
utter_sad_reason	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0		
utter_status	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0		
utter_thanks_ask	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	0	0		
utter_thinkhr	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0		
utter_which_ticket	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1		
	action_acc_lock -	action_ext_trainings -	action_listen -	action_send_it_email -	action_status -	action_thinkhr -	respond_IndFAQ -	utter_acc_lock -	utter_ask_more -	utter_ask_what -	utter_click_button -	ত্র utter_curse_response -	utter_ext_training -	utter_feedback -	utter_goodbye -	utter_greet -	utter_sad_reason -	utter_status -	utter_thanks_ask -	utter_thinkhr -	utter_which_ticket -	ı	
										Pre	edicted la												

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