

E- Pass (Boarding Pass)

- Each service to have a E-Pass
- E-pass to be sent as hyperlink along with text, whatsapp and email communications in all stages of the appointment/orders
- The hyperlink remains the same and the HTML keeps updating as the appointment request stage changes
- If any of the field input is not available from customer side or from HA end - there counter solution is mentioned in below slides


1. Diagnostics (Lab tests&scans)


Request stage

- Aditya Tandon : Customer's name
- Male : Customer gender
- 52 years : Age of the customer
- Appointment status : Appointment status
- Appointment Date : Selected date and time for appointment by the customer
- Center location : Center selected by customer for the appointment
- Appointment for : If a healthcheckup - show healthcheckup name with number of tests in bracket and dropdown, If single test donot show the dropdown and only show test in "appointment for". If more then 1 tests show one "Multiple tests" below "Appointment for" and list of tests in dropdown
- All the social media, app download, email id, phone number, HA website to be made clickable in the footer

Hi, Aditya Tandon

Male52 Years





Appointment Status


APPOINTMENT REQUESTED

Appointment Date

📅 Sunday, 12 June

🕒 11:00 - 12:00 AM

Centre Location

 E 2, Apollo Hospitals Rd, Block E, Sector 26, Noida, Uttar Pradesh 201301 [Location](#)

Appointment For (10)

✅ Annual Health Checkup (10 Tests Covered)

Check Tests Covered

⌕ Advance Health Checkup (10 Tests Covered)

⌕ Heart Health Checkup (21 Tests Covered)

⌕ Advance Health Checkup (10 Tests Covered)

⌕ Heart Health Checkup (21 Tests Covered)

⌕ Heart Health Checkup (21 Tests Covered)

⌕ Advance Health Checkup (10 Tests Covered)

⌕ Heart Health Checkup (21 Tests Covered)

⌕ Advance Health Checkup (10 Tests Covered)

⌕ Heart Health Checkup (21 Tests Covered)

Case ID

APPOLO544576

Technician

Payment Mode

Credit


Report Sharing with Customer


No

Appointment Recieved By

Waiting for centre to accept your request

We will notify you shortly!



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📘

🌐

📺

Hi, Aditya Tandon

Male52 Years

HealthAssure

Appointment Status

APPOINTMENT CONFIRMED

Appointment Date

Sunday, 12 June11:00 - 12:00 AM

Centre Location

E 2, Apollo Hospitals Rd, Block E, Sector 26, Noida, Uttar Pradesh 201301

Appointment For (10)

Annual Health Checkup (10 Tests Covered)

Check Tests Covered

Duration for Test

Under 45 Mins

Point of Contact

Dr. Imran SyahirGeneral Doctor

Fasting Required

YES

Payment Mode

Prepaid

Preparation For Checkup

Holistically actualize enterprise-wide platforms through enterprise-wide deliverables.Holistically actualize enterprise-wide platforms through enterprise-wide deliverables

For Centre Use only

Case ID

APPOLO345676

Breakfast Centre

YES

Technician

FEMALE

Payment Settlement Mode

Credit

Report Sharing with Customer

No

Appointment Recieved By at Centre

Mr. Abhishek Singh

+91- 995544888

abc@gmail.com

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in

Confirmed Stage

- Aditya Tandon : Customer's name
- Male : Customer gender
- 52 years : Age of the customer
- Appointment status : Appointment status
- Appointment Date : Selected date and time for appointment by the customer
- Center location : Center selected by customer for the appointment
- Appointment for : If a healthcheckup - show healthcheckup name with number of tests in bracket and dropdown, If single test donot show the dropdown and only show test in "appointment for". If more then 1 tests show one "Multiple tests" below "Appointment for" and list of tests in dropdown
- Duration of the tests : To be taken from the backend - logic shared seperatly.
- Point of contact : Whom customer has to meet at the center
- Fasting required : Fasting required for the tests
- Payment mode : Prepaid : payment between HA and customer
- Prep for checkup : Prep customer has to do before going for the checkup
- Case Id : case id for the particular appointment
- Breakfast at center : YES/NO/NA
- Technician : MALE/FEMALE/ANY : if customer has not opted for any technician gender show "ANY"
- Payment settlement mode : Credit /Cash : Stands for payment between center and HA
- Report sharing with customer : YES/NO as per the policy/package customer has opted for.
- Appointment received by at center : to show email id/ phone number/center spoc details who has confirmed our appointment

Hi, Aditya Tandon

Male

52 Years



Appointment Status

APPOINTMENT CONFIRMED

Appointment Date

Sunday, 12 June 11:00 - 12:00 AM

Centre Location

 E 2, Apollo Hospitals Rd, Block E, Sector 26,
Noida, Uttar Pradesh 201301 [Location](#)

Appointment For (10)

✓ Annual Health Checkup (10 Tests Covered)

Check Tests Covered

✓ Advance Health Checkup (10 Tests Covered)

✓ Heart Healt Checkup (21 Tests Covered)

✓ Advance Health Checkup (10 Tests Covered)

✓ Heart Healt Checkup (21 Tests Covered)

✓ Heart Healt Checkup (21 Tests Covered)

✓ Advance Health Checkup (10 Tests Covered)

✓ Heart Healt Checkup (21 Tests Covered)

✓ Advance Health Checkup (10 Tests Covered)

✓ Heart Healt Checkup (21 Tests Covered)



For Centre Use only

Case ID

APPOL0345676

Breakfast Centre

YES

Technician

FEMALE

Payment Settlement Mode

Credit

Report Sharing with Customer

No

Appointment Recieved By at Centre



Mr. Abhishek Singh

+91- 995544888

abc@gmail.com

Confirmed Stage with tests dropdown



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Hi, Aditya Tandon

Male 52 Years




Appointment Status

APPOINTMENT CANCELLED

Appointment Date

Sunday, 12 June 11:00 - 12:00 AM

Centre Location

 E 2, Apollo Hospitals Rd, Block E, Sector 26,
Noida, Uttar Pradesh 201301 [Location](#)

Appointment For (10)

✓ Annual Health Checkup (10 Tests Covered)

Check Tests Covered

Case ID

APPOLO345676



Sorry, your appointment has been cancelled

We request you to please schedule an appointment again!



Cancelled Stage

- Aditya Tandon : Customer's name
- Male : Customer gender
- 52 years : Age of the customer
- Appointment status : Appointment status
- Appointment Date : Selected date and time for appointment by the customer
- Center location : Center selected by customer for the appointment
- Appointment for : If a healthcheckup - show healthcheckup name with number of tests in bracket and dropdown, If single test donot show the dropdown and only show test in "appointment for". If more then 1 tests show one "Multiple tests" below "Appointment for" and list of tests in dropdown



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Completed /Closed Stage

Hi, Aditya Tandon

Male

52 Years



Appointment Status

APPOINTMENT COMPLETED

Appointment Date

Sunday, 12 June 11:00 - 12:00 AM

Centre Location



E 2, Apollo Hospitals Rd, Block E, Sector 26,
Noida, Uttar Pradesh 201301 [Location](#)

Appointment For (10)

✓ Annual Health Checkup (10 Tests Covered)

Check Tests Covered



Case ID

APPOLO345676

Thankyou for choosing us

Your appointment was completed successfully! Please find your reports below.



View Reports

- Aditya Tandon : Customer's name
- Male : Customer gender
- 52 years : Age of the customer
- Appointment status : Appointment status
- Appointment Date : Selected date and time for appointment by the customer
- Center location : Center selected by customer for the appointment
- Appointment for : If a healthcheckup - show healthcheckup name with number of tests in bracket and dropdown, If single test donot show the dropdown and only show test in "appointment for". If more then 1 tests show one "Multiple tests" below "Appointment for" and list of tests in dropdown
- View report button to allow user to view and download the reports of the appointment



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2. Wellness session (Fitness)

Hi, Aditya Tandon

Male

52 Years



Appointment Status

APPOINTMENT CONFIRMED

Appointment Date

Sunday, 12 June 11: 00 AM - 12: 00 PM

Appointment Details

Live Session (Online) [Join now](#)

Appointment For

Back Body Workout

[View Appointment Details](#)

Appointment With

Rakesh Syahir (Zumba Trainer)

Duration

Under 45 Mins

Before You Go

1. Workout sessions not not advised for users suffering or recovering from any injuries, cardiac issues, breathing issues, chronic illnesses etc. Please workout in consultation with your doctor or the instructor at the beginning of the class.

2. "Join Now" button gets activated at the time of the session only.



Confirmed Stage

- Aditya Tandon : Customer's name
- Male : Customer gender
- 52 years : Age of the customer
- Appointment status : appointment status
- Appointment date & time : Selected date and time for appointment by the customer
- Appointment details : To have join now as hyperlink to redirect user to the zoom link, join now button to only be activated at time of session
- Appointment for : To show session name and drop down to have session breakdown
- Appointment with : to show trainer name
- All the social media, app download, email id, phone number, HA website to be made clickable in the footer



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Hi, Aditya Tandon

Male 52 Years



Appointment Status

APPOINTMENT CONFIRMED

Appointment Date

Sunday, 12 June 11: 00 AM - 12: 00 PM

Appointment Details

Live Session (Online) [Join now](#)

Appointment For

Back Body Workout

View Appointment Details

- 15 min Warm up
- 30 mins Pilates Routine
- 10 mins cool down and 5 mins Q&A



Confirmed Stage Dropdown

Hi, Aditya Tandon

Male

52 Years



Appointment Status

APPOINTMENT CANCELLED

Appointment Date

Sunday, 12 June 11:00 AM - 12:00 PM

Appointment Details

Live Session (Online) [Join now](#)

Appointment For

Back Body Workout

View Appointment Details



Sorry, your appointment has been cancelled

We request you to please schedule an appointment again!



Cancelled Stage

- Aditya Tandon : Customer's name
- Male : Customer gender
- 52 years : Age of the customer
- Appointment status : Appointment status
- Appointment Date : to show fitness session details
- Appointment for : to show fitness session name



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2. Doctor consultation (Doctor visits)

Hi, Aditya Tandon

Male 52 Years




Appointment Status

APPOINTMENT REQUESTED


Appointment Date

Sunday, 12 June 11:00 AM - 12:00 PM

Centre Location

 E 2, Apollo Hospitals Rd, Block E, Sector 26,
Noida, Uttar Pradesh 201301 [Location](#)

Appointment For

 Gynecologists Appointment



Request stage

- Aditya Tandon : Customer's name
- Male : Customer gender
- 52 years : Age of the customer
- Appointment status : Appointment status
- Appointment Date : Selected date and time for appointment by the customer
- Center location : Center selected by customer for the appointment
- Appointment for : to show speciality
- All the social media, app download, email id, phone number, HA website to be made clickable in the footer
-

Waiting for centre to accept your request

We will notify you shortly!



Case ID

APPO10X45676

Breakfast Centre

Technician

Payment Mode

Credit

Report Sharing with Customer

No

Appointment Recieved By



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Hi, Aditya Tandon

Male

52 Years



Appointment Status

APPOINTMENT CONFIRMED

Appointment Date

Sunday, 12 June 11: 00 AM - 12: 00 PM

Centre Location



E 2, Apollo Hospitals Rd, Block E, Sector 26,
Noida, Uttar Pradesh 201301 [Location](#)

Appointment For

Gynecologists Consultation

Appointment With

Dr. Rakesh Syahir (Gynecologists)

Point of Contact



Mr. Imran Syahir

Fasting Required

YES

Payment Mode

Prepaid

Before You Go

Holistically actualize enterprise-wide platforms through enterprise-wide deliverables. Holistically actualize enterprise-wide platforms through enterprise-wide deliverables



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Case ID

APPOLO345676

Breakfast Centre

YES

Technician

FEMALE

Payment Settlement Mode

Credit

Report Sharing with Customer

No

Appointment Recieved By at Centre



Mr. Abhishek Singh

+91- 995544888

abc@gmail.com

Confirmed Stage

- Aditya Tandon : Customer's name
- Male : Customer gender
- 52 years : Age of the customer
- Appointment status : Appointment status
- Appointment Date : Selected date and time for appointment by the customer
- Center location : Center selected by customer for the appointment
- Appointment with : to show the doctor name, (entered by operations team while confirming the appointment)
- Point of contact : to show poc for customer at center - to be entered by operations team while confirming the appointment
- Fasting required : Fasting required for the tests
- Payment mode : Prepaid : payment between HA and customer
- Before you go : Prep customer has to do before going for the checkup
- Case Id : case id for the particular appointment
- Breakfast at center : YES/NO/NA
- Technician : MALE/FEMALE/ANY : if customer has not opted for any technician gender show "ANY"
- Payment settlement mode : Credit /Cash : Stands for payment between center and HA
- Report sharing with customer : YES/NO as per the policy/package customer has opted for.
- Appointment received by at center : to show email id/ phone number/center spoc details who has confirmed our appointment



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Hi, Aditya Tandon

Male

52 Years



Appointment Status

APPOINTMENT CANCELLED

Appointment Date

Sunday, 12 June 11: 00 AM - 12: 00 PM

Centre Location



E 2, Apollo Hospitals Rd, Block E, Sector 26,
Noida, Uttar Pradesh 201301 [Location](#)

Appointment For

Gynecologists Appointment

Case ID

APPOLO345676



Cancelled Stage

- Aditya Tandon : Customer's name
- Male : Customer gender
- 52 years : Age of the customer
- Appointment status : Appointment status
- Appointment Date : Selected date and time for appointment by the customer
- Center location : Center selected by customer for the appointment
- Appointment for : to show speciality of the doctor consultation booked
- Case Id : to showcase HA case id

Sorry, your appointment has been cancelled

We request you to please schedule an appointment again!



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Hi, Aditya Tandon

Male 52 Years




Appointment Status

APPOINTMENT COMPLETED

Appointment Date

Sunday, 12 June 11: 00 AM - 12: 00 PM

Centre Location

 E 2, Apollo Hospitals Rd, Block E, Sector 26,
Noida, Uttar Pradesh 201301 [Location](#)

Appointment For

✓ Gynecologists Appointment

Case ID

APPOL0345676



Completed Stage

- Aditya Tandon : Customer's name
- Male : Customer gender
- 52 years : Age of the customer
- Appointment status : Appointment status
- Appointment Date : Selected date and time for appointment by the customer
- Center location : Center selected by customer for the appointment
- Appointment for : to show speciality of the doctor consultation booked
- Case Id : to showcase HA case id
- View report button to allow user to view and download the reports of the appointment

Thankyou for choosing us

Your appointment was completed successfully! Please find your reports below.



View Reports



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2. Tele consultation (Tele consults)

Hi, Aditya Tandon

Male

52 Years



Session Status

APPOINTMENT REQUESTED

Session Time

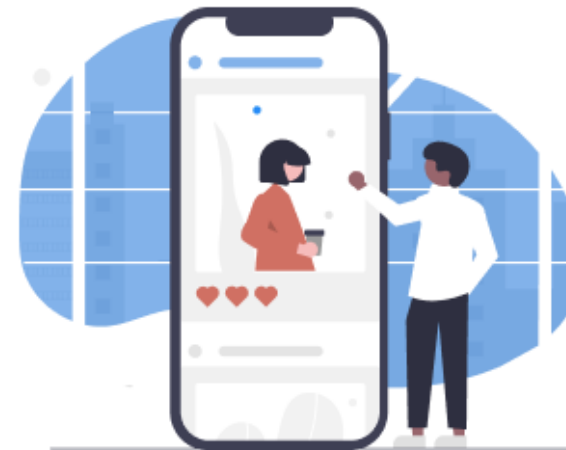
Sunday, 12 June 11:00 AM - 12:00 PM

Centre Location

Telephonic Consultation

Appointment For

Gynecologists Consultation



Waiting for doctor to accept your request

We will notify you shortly!



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Request stage

- Aditya Tandon : Customer's name
- Male : Customer gender
- 52 years : Age of the customer
- Appointment status : Appointment status
- Appointment Date : Selected date and time for appointment by the customer
- Center location : to show service name (tele consultation)
- Appointment for : to show speciality of consultation
- All the social media, app download, email id, phone number, HA website to be made clickable in the footer

Hi, Aditya Tandon

Male 52 Years



Session Status

APPOINTMENT CONFIRMED

Session Time

Sunday, 12 June 11:00 AM - 12:00 PM

Centre Location

Telephonic Consultation

Appointment For

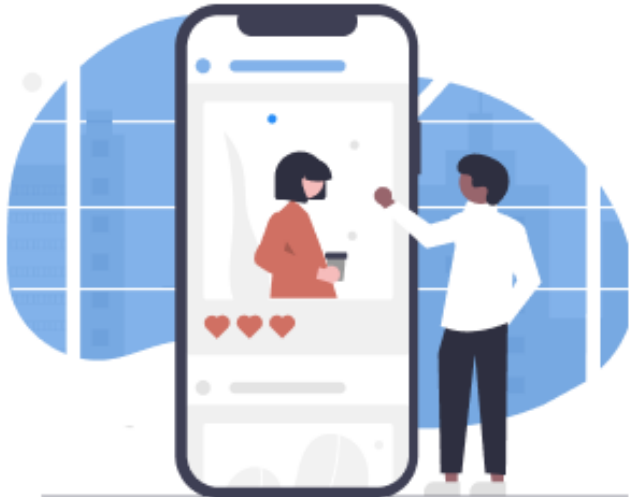
Gynecologists Consultation

Appointment with

Dr. Rakesh Syahir (Gynecologists)

Before You Go

1. Digital Prescription are issued within 24 hours from time of consultation.
2. For video consultation, link will be triggered to customers by doctor via text message if when required for consultation.
3. Customers wont be charged for consultation which are for less then 1 minute in duration.



Confirmed stage

- Aditya Tandon : Customer's name
- Male : Customer gender
- 52 years : Age of the customer
- Appointment status : Appointment status
- Appointment Date : Selected date and time for appointment by the customer
- Center location : to show service name (tele consultation)
- Appointment for : to show speciality of consultation
- All the social media, app download, email id, phone number, HA website to be made clickable in the footer
- Appointment with : to show doctor selected for the appointment
- Before you go : to show special notes as mentioned



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Hi, Aditya Tandon

Male 52 Years



Session Status

APPOINTMENT CANCELLED

Session Time

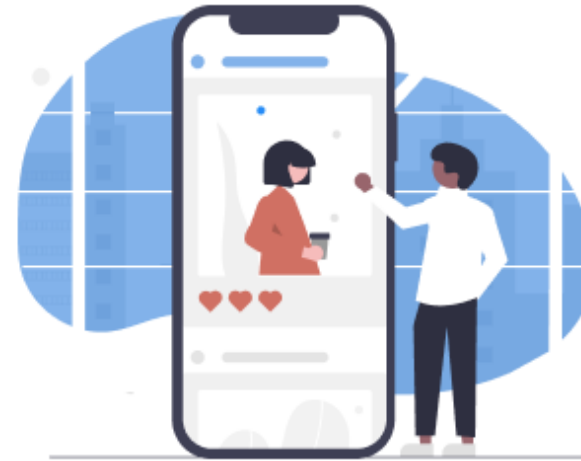
Sunday, 12 June 11:00 AM - 12:00 PM

Centre Location

Telephonic Consultation

Appointment For

Gynecologists Consultation



Sorry, your appointment has been cancelled

We request you to please schedule a session again!



Cancelled stage

- Aditya Tandon : Customer's name
- Male : Customer gender
- 52 years : Age of the customer
- Appointment status : Appointment status
- Appointment Date : Selected date and time for appointment by the customer
- Center location : Center selected by customer for the appointment
- Appointment for : to show speciality of the consultation booked
- Case Id : to showcase HA case id



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Hi, Aditya Tandon

Male

52 Years



Session Status

APPOINTMENT COMPLETED

Session Time

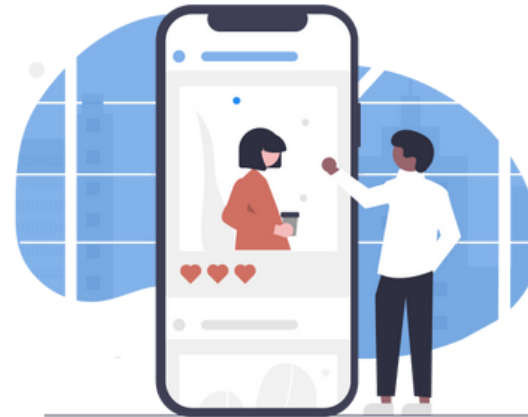
Sunday, 12 June 11:00 AM - 12:00 PM

Centre Location

Telephonic Consultation

Appointment For

Gynecologists Consultation



Thankyou for choosing us

Your telephonic appointment was completed successfully!



View Reports

Completed stage

- Aditya Tandon : Customer's name
- Male : Customer gender
- 52 years : Age of the customer
- Appointment status : Appointment status
- Appointment Date : Selected date and time for appointment by the customer
- Center location : Center selected by customer for the appointment
- Appointment for : to show speciality of the doctor consultation booked
- Case Id : to showcase HA case id
- View report button to allow user to view and download the reports of the appointment



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