# E- Pass (Boarding Pass)

- Each service to have a E-Pass
- E-pass to be sent as hyperlink along with text, whatsapp and email communications in all stages of the appointment/orders
- The hyperlink remains the same and the HTML keeps updating as the appointment request stage changes
- If any of the field input is not available from customer side or from HA end there counter solution is mentioned in below slides

# 1. Diagnostics (Lab tests&scans)

# Hi, Aditya Tandon Male 52 Years Appointment Status APPOINTMENT REQUESTED



**Centre Location** 

E 2, Apollo Hospitals Rd, Block E, Sector 26, Noida. Uttar Pradesh 201301

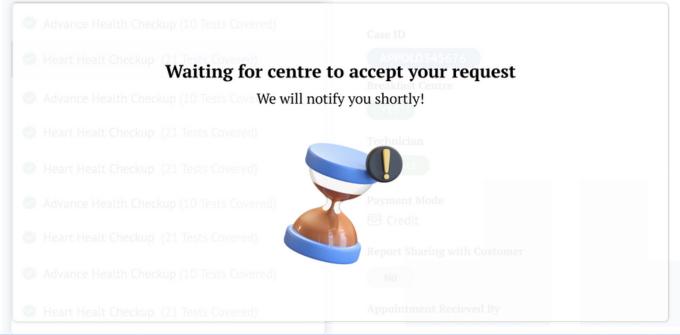
Appointment For (10)

Annual Health Checkup (10 Tests Covered)

Check Tests Covered









### Request stage

- Aditya Tandon : Customer's name
- Male : Customer gender
- 52 years : Age of the customer
- Appointment status : Appointment status
- Appointment Date : Selected date and time for appointment by the customer
- Center location : Center selected by customer for the appointment
- Appointment for: If a healthcheckup show healthcheckup name with number of tests in bracket and dropdown, If single test donot show the dropdown and only show test in "appointment for". If more then 1 tests show one "Multiple tests" below "Appointment for" and list of tests in dropdown
- All the social media, app download, email id, phone number,
   HA website to be made clickable in the footer

### Hi, Aditya Tandon





### Appointment Status

### Appointment Date

Sunday, 12 June

(\) 11:00 - 12:00 AM

### Centre Location

E 2, Apollo Hospitals Rd, Block E, Sector 26, Ls Noida, Uttar Pradesh 201301 Klocation

### Appointment For (10)

Annual Health Checkup (10 Tests Covered)

Check Tests Covered

### **Duration for Test**

() Under 45 Mins

### Point of Contact



Dr. Imran Syahir General Doctor

### Fasting Required



### Payment Mode

□ Prepaid

### Prepration For Checkup

Holisticly actualize enterprise-wide platforms through enterprise-wide deliverables. Holisticly actualize enterprise-wide platforms through enterprise-wide deliverables





### For Centre Use only

### APPOLO345676

Breakfast Centre



Technician

### FEMALE

Payment Settlement Mode

□ Credit

Report Sharing with Customer



### Appointment Recieved By at Centre



Mr. Abhishek Singh



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☐ abc@gmail.com











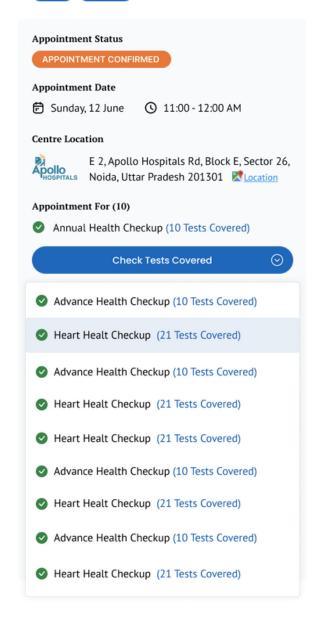
# **Confirmed Stage**

- Aditya Tandon : Customer's name
- Male: Customer gender
- 52 years : Age of the customer
- Appointment status : Appointment status
- Appointment Date: Selected date and time for appointment by the customer
- Center location : Center selected by customer for the appointment
- Appointment for : If a healthcheckup show healthcheckup name with number of tests in bracket and dropdown, If single test donot show the dropdown and only show test in "appointment for". If more then 1 tests show one "Multiple tests" below "Appointment for" and list of tests in dropdown
- Duration of the tests: To be taken from the backend logic shared seperatly.
- Point of contact: Whom customer has to meet at the center
- Fasting required : Fasting required for the tests
- Payment mode: Prepaid: payment between HA and customer
- Prep for checkup: Prep customer has to do before going for the checkup
- Case Id: case id for the particular appointment
- Breakfast at center: YES/NO/NA
- Technician: MALE/FEMALE/ANY: if customer has not opted for any technician gender show "ANY"
- Payment settlement mode: Credit /Cash: Stands for payment between center and HA
- Report sharing with customer: YES/NO as per the policy/package customer has opted for.
- Appointment received by at center: to show email id/ phone number/center spoc details who has confirmed our appointment

### Hi, Aditya Tandon











### For Centre Use only

### Case ID

### APPOLO345676

**Breakfast Centre** 



Technician

### FEMALE

Payment Settlement Mode



Report Sharing with Customer



Appointment Recieved By at Centre



Mr. Abhishek Singh

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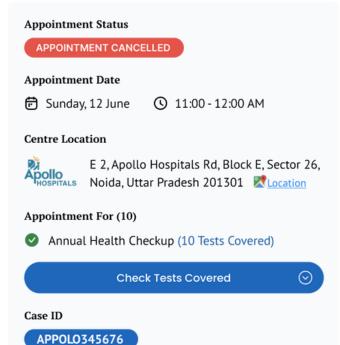




# **Confirmed Stage** with tests dropdown

# Hi, Aditya Tandon Male 52 Years



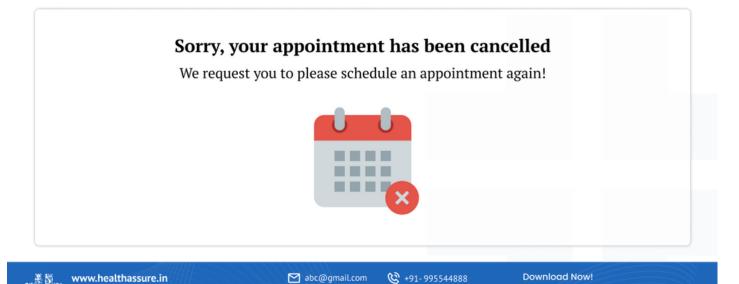


1st Floor, Excom House, North Wing, 7 Saki-vihar



Google Play

App Store



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# **Cancelled Stage**

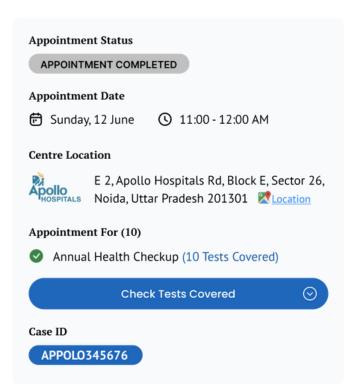
- Aditya Tandon : Customer's name
- Male: Customer gender
- 52 years : Age of the customer
- Appointment status : Appointment status
- Appointment Date: Selected date and time for appointment by the customer
- Center location : Center selected by customer for the appointment
- Appointment for: If a healthcheckup show healthcheckup name with number of tests in bracket and dropdown, If single test donot show the dropdown and only show test in "appointment for". If more then 1 tests show one "Multiple tests" below "Appointment for" and list of tests in dropdown

### Hi, Aditya Tandon







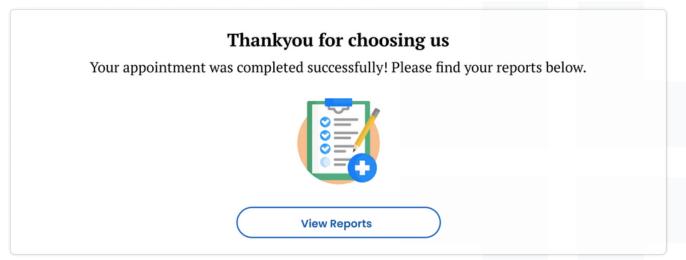




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# Completed / Closed Stage

- Aditya Tandon : Customer's name
- Male: Customer gender
- 52 years : Age of the customer
- Appointment status : Appointment status
- Appointment Date: Selected date and time for appointment by the customer
- Center location : Center selected by customer for the appointment
- Appointment for : If a healthcheckup show healthcheckup name with number of tests in bracket and dropdown, If single test donot show the dropdown and only show test in "appointment for". If more then 1 tests show one "Multiple tests" below "Appointment for" and list of tests in dropdown
- View report button to allow user to view and download the reports of the appointment