ABHISHEK SHARMA

Cloud & Infrastructure Engineer | Linux | AWS | Automation (Ansible & Bash)

7+ Years' Experience | Wipro | Banking & Defence Projects

📍 India

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🌐 https://abhishek021997.github.io/ | 🔗 https://github.com/abhishek021997

PROFESSIONAL SUMMARY

Cloud & Infrastructure Engineer with 7+ years of hands-on experience in enterprise IT environments at Wipro, supporting Banking (ICICI Bank, YES Bank) and Government Defence (Indian Air Force) projects. Strong expertise in Linux server administration, production troubleshooting, Bash automation, and infrastructure support. Experienced in handling mission-critical systems, incident management, and improving operational efficiency. Currently expanding expertise in AWS cloud and DevOps practices.

CORE SKILLS

- ➤ **Operating Systems:** Linux (RHEL, CentOS, Ubuntu)
- ➤ **Cloud:** AWS – EC2, IAM, VPC, S3, CloudWatch
- ➤ **Automation & Scripting:** Bash Scripting, Ansible (Playbooks, Inventory, Roles – basic)
- ➤ **Containers:** Docker (basic)
- ➤ **Version Control / CI:** Git, CI/CD fundamentals
- ➤ **Monitoring & Support:** Incident Management, Root Cause Analysis
- ➤ **Processes:** ITIL, SLA-based Support
- ➤ **Domain Experience:** Banking & Defence Infrastructure

CERTIFICATIONS

- Red Hat Certified System Administrator (RHCSA)
- Red Hat Certified Engineer (RHCE)
- Microsoft Azure Administrator Associate (AZ-104)

PROFESSIONAL EXPERIENCE

Wipro Limited

Infrastructure / System Support Engineer   Jan 2019 – Present

Project: Indian Air Force – Infrastructure Support (Jan 2022 – Present)

- Working as **Linux Infrastructure Support Engineer** for a high-security defence environment.
- Resolved Linux production issues related to CPU, memory, disk, and services, improving system uptime and reducing incident resolution time.
- Developing and maintaining **Bash scripts** to automate routine administrative and monitoring tasks.
- Supporting **mission-critical systems** requiring high availability, stability, and strict security compliance.
- Performing **incident management, root cause analysis**, and system recovery.
- Collaborating with application, network, and infra teams for deployments and issue resolution.
- Exposure to **Ansible automation** and AWS cloud infrastructure concepts.

Project: YES Bank – Desktop / System Support (2020 – 2021)

- Provided **L2 desktop and system support** in a banking production environment.
- Troubleshot OS, application, access, and performance-related issues.
- Coordinated with infrastructure and network teams for escalated incidents.
- Worked under **strict SLA and ITIL processes**.

Project: ICICI Bank – Desktop Support (2019 – 2020)
- Supported end users in enterprise banking environment.
- Resolved system, application, and connectivity issues.
- Followed incident, problem, and change management procedures.

PROJECTS

Linux & AWS Infrastructure Automation Project
- Deployed and managed **Linux servers on AWS EC2**.
- Automated user creation, package installation, and service management using **Ansible**.
- Created **Bash scripts** for CPU, memory, disk, and service health monitoring.
- Implemented basic monitoring using **AWS CloudWatch**.

CI/CD & Docker Based Application Deployment
- Built a simple CI/CD pipeline to automate application deployment.
- Containerized applications using **Docker** and deployed on Linux servers.
- Used Git-based workflow to reduce manual deployment effort.

EDUCATION

- **Master of Computer Applications (MCA)**
- **Bachelor of Arts (BA)**