



DEPARTMENT OF MATHEMATICS
INDIAN INSTITUTE OF TECHNOLOGY GUWAHATI

MA 597 Queueing Theory and Applications

January - May 2019

Exercise Sheet - 3

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1. For a homogeneous CTMC (with infinitesimal matrix Q), show that the Laplace transform of the transition probability matrix $P(t)$, denoted by $\bar{P}(s)$, is given by $\bar{P}(s) = (sI - Q)^{-1}$. Also show that 0 is an eigenvalue of Q .
2. Consider the following pure birth process, known as the Yule process, in which each individual in the population independently gives birth at rate λ , that is, $\lambda_k = k\lambda, k \geq 1$. If we start with a single individual at time 0, what is the population size at time $t > 0$? What if we start with $i > 1$ individuals?
3. Consider two independent series of events E and F occurring in accordance with Poisson processes with rates λ and μ respectively. Show that the number N of occurrences of E between two successive occurrences of F has a geometric distribution.
4. There are m different types of coupons. Each time a person collects a coupon it is, independently of ones previously obtained, a type j coupon with probability p_j , $\sum_{j=1}^m p_j = 1$. Let N denote the number of coupons one needs to collect in order to have a complete collection of at least one of each type. Find $E(N)$.
5. Suppose that items arrive at a processing unit in accordance with a Poisson process with intensity λ . At a fixed time T , all items are dispatched from the system. Choose an intermediate time $t \in (0, T)$ at which all items in the system are dispatched, so as to minimize the total expected wait of all items.
6. Suppose that families migrate to an area at a Poisson rate $\lambda = 2$ per week. If the number of people in each family is independent and takes on the values 1, 2, 3, 4 with respective probabilities $1/6, 1/3, 1/3, 1/6$, then what is the expected value and variance of the number of individuals migrating to this area during a fixed five-week period.
7. An insurance company feels that each of its policyholders has a rating value and that a policyholder having rating value λ will make claims at times distributed according to a Poisson process with rate λ , when time is measured in years. The firm also believes that rating values vary from policyholder to policyholder, with the probability distribution of the value of a new policyholder being uniformly distributed over $(0, 1)$. Given that a policyholder has made n claims in his or her first t years, what is the conditional distribution of the time until the policyholder's next claim?