

# **MODULE 11: Semi-Markovian Queueing Systems (contd...)**

## **LECTURE 40**

### **M/G/1 Queues: Waiting Times and Busy Period**

## M/G/1 Queues : Waiting Times

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- **Question:** Are there relationships, along the lines of  $L = \lambda W$ , between higher order moments? Or, between distributions (equivalently, LSTs)?
- The stationary distribution for the  $M/G/1$  can be written in terms of waiting-time CDF as

$$p_n = \pi_n = \frac{1}{n!} \int_0^\infty (\lambda t)^n e^{-\lambda t} dF_T(t), \quad n \geq 1$$

► This is so because the system size under FCFS will equal  $n$  at an arbitrary departure point if there have been  $n$  (Poisson) arrivals during the departure's system wait.

- If we multiply the above equation by  $z^n$  and sum over  $n$

$$P(z) = \sum_{n=0}^{\infty} p_n z^n = \int_0^\infty e^{-\lambda t} \sum_{n=0}^{\infty} \frac{(\lambda t z)^n}{n!} dF_T(t) = \int_0^\infty e^{-\lambda t(1-z)} dF_T(t)$$

That is,  $P(z) = F_T^*[\lambda(1-z)]$  (Here,  $F_T^*(s)$  is the LST of  $F_T(t)$ ) (1)

- By repeated differentiation of  $P(z) = F_T^*[\lambda(1-z)]$ , we can now find the relationship between moments of system size and system wait. By chain rule, we have that

$$\begin{aligned}\frac{d^k P(z)}{dz^k} &= (-1)^k \lambda^k \frac{d^k F_T^*(u)}{du^k} \bigg|_{u=\lambda(1-z)} \\ &= (-1)^k \lambda^k (-1)^k E \left[ T^k e^{-Tu} \right] \bigg|_{u=\lambda(1-z)}\end{aligned}$$

- Let  $L_{(k)}$  denote the  $k$ th factorial moment of the system size and  $W_k$  the regular  $k$ th moment of the system waiting time. Then

$$L_{(k)} = \frac{d^k P(z)}{dz^k} \bigg|_{z=1} = \lambda^k W_k.$$

*case:*  
 $k=2$   
 $E[N(N-1)] = \lambda^2 E(T^2)$  (2)

The above is a generalization of Little's law.

- We now look at the relationship between the distributions.
- Recall that, in the  $M/M/1$  queue, we saw that the system waiting time distribution can be written in terms of the service time distribution as

$$F_T(t) = (1 - \rho) \sum_{n=0}^{\infty} \rho^n B^{(n+1)}(t), \quad (3)$$

where  $B^{(n+1)}(t)$  is the  $(n+1)$ -fold convolution of the exponential CDF  $B(t)$ .

- Memoryless property helped to get the above result, taking care of the situation that the arrivals catch the server in the middle of a serving period with probability  $\rho$ .
- We do not have memoryless property now, and hence we require an alternative approach to derive a comparable result for  $M/G/1$ .

- We start with deriving a simple relationship between the LSTs of the service and waiting times,  $B^*(s)$  and  $F_T^*(s)$ . We know that  $P(z) = F_T^*[\lambda(1-z)]$  and, from our earlier results, we also know that

$$P(z) = \Pi(z) = \frac{(1-\rho)(1-z)K(z)}{K(z)-z}.$$

But the PGF  $K(z)$  of  $\{k_i\}$  is given by

$$K(z) = \int_0^\infty e^{-\lambda t} \sum_{n=0}^\infty \frac{(\lambda t z)^n}{n!} dB(t) = \int_0^\infty e^{-\lambda t(1-z)} dB(t).$$

That is,  $K(z) = B^*[\lambda(1-z)].$  (4)

- We will now put all of these together.

- Putting all these three facts together, we obtain

$$F_T^*[\lambda(1-z)] = \frac{(1-\rho)(1-z)B^*[\lambda(1-z)]}{B^*[\lambda(1-z)] - z}$$

Equivalently, 
$$F_T^*(s) = \frac{(1-\rho)sB^*(s)}{s - \lambda[1 - B^*(s)]}. \quad (5)$$

- Now, since  $T = T_q + S$ , we know, from the convolution property of transforms, that  $F_T^*(s) = F_{T_q}^*(s)B^*(s)$ . Thus,

$$F_{T_q}^*(s) = \frac{(1-\rho)s}{s - \lambda[1 - B^*(s)]}. \quad (6)$$

Ex. Take exponential & derive result similar to M/M/1.



- Now, expanding the right hand side as a geometric series (since  $(\lambda/s) [1 - B^*(s)] < 1$ ),

$$F_{T_q}^*(s) = (1 - \rho) \sum_{n=0}^{\infty} \left( \frac{\lambda}{s} [1 - B^*(s)] \right)^n = (1 - \rho) \sum_{n=0}^{\infty} \rho^n \left( \frac{\mu}{s} [1 - B^*(s)] \right)^n.$$

- It can be seen that  $\mu[1 - B^*(s)]/s$  is the LST of the residual service time distribution

$$R(t) = \mu \int_0^t [1 - B(x)] dx. \quad [\text{Recall our renewal theory results.}]$$

►  $R(t)$  is the CDF of the remaining service time of the customer being served at the time of an arbitrary arrival, given that the arrival occurs when the server is busy.

- We thus obtain

$$F_{T_q}^*(s) = (1 - \rho) \sum_{n=0}^{\infty} \rho^n [R^*(s)]^n.$$

After term-by-term inversion utilizing the convolution property, we obtain

$$F_{T_q}(t) = (1 - \rho) \sum_{n=0}^{\infty} \rho^n R^{(n)}(t),$$

a result similar to the  $M/M/1$  case.

## Busy Period Analysis

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- Determination of the distribution of the busy period for  $M/G/1$  is difficult than that of  $M/M/1$ .
  - But it not that much difficult to find the LST of the busy period, from which the moments can be obtained.
  - Let  $G(x)$  denote the CDF of the busy period  $X$  of an  $M/G/1$  with service CDF  $B(t)$ .
  - We condition  $X$  on the length of the first service time inaugurating the busy period.
    - ◆ Each arrival during the first service time of the busy period generates its own busy period.
- Then,

$$\begin{aligned} G(x) &= \int_0^x \Pr\{\text{busy period generated by all arrivals during } t \leq x - t | \text{first service time} = t\} dB(t) \\ &= \int_0^x \sum_{n=0}^{\infty} \frac{e^{-\lambda t} (\lambda t)^n}{n!} G^{(n)}(x - t) dB(t) \end{aligned} \quad (7)$$

where  $G^{(n)}(x)$  is the  $n$ -fold convolution of  $G(x)$ .

Next, let  $G^*(s)$  be the LST of  $G(x)$ , and  $B^*(s)$  be the LST of  $B(t)$ .



- Then, by taking the transform of both sides of the above, it is found that

$$G^*(s) = \int_0^\infty \int_0^x \sum_{n=0}^\infty e^{-sx} \frac{e^{-\lambda t} (\lambda t)^n}{n!} G^{(n)}(x-t) dB(t) dx.$$

- Changing the order of integration

$$\begin{aligned} G^*(s) &= \int_0^\infty \int_t^\infty \sum_{n=0}^\infty e^{-sx} \frac{e^{-\lambda t} (\lambda t)^n}{n!} G^{(n)}(x-t) dx dB(t) \\ &= \int_0^\infty \sum_{n=0}^\infty \frac{e^{-\lambda t} (\lambda t)^n}{n!} \int_t^\infty e^{-sx} G^{(n)}(x-t) dx dB(t) \end{aligned}$$

- Applying a change of variables  $y = x - t$  to the inner integral gives

$$G^*(s) = \int_0^\infty \sum_{n=0}^\infty \frac{e^{-\lambda t} (\lambda t)^n}{n!} \left( e^{-st} \int_0^\infty e^{-sy} G^{(n)}(y) dy \right) dB(t)$$

- By the convolution property.

$$G^*(s) = \int_0^\infty \sum_{n=0}^\infty \frac{e^{-\lambda t} (\lambda t)^n}{n!} e^{-st} [G^*(s)]^n dB(t) = \int_0^\infty e^{-\lambda t} e^{\lambda t G^*(s)} e^{-st} dB(t)$$

That is,  $G^*(s) = B^*[s + \lambda - \lambda G^*(s)].$  (8)

- Hence, the mean length of the busy period is found as

$$E[X] = - \left. \frac{dG^*(s)}{ds} \right|_{s=0} \equiv G^{*'}(0),$$

where  $G^{*'}(s) = B^{*'}[s + \lambda - \lambda G^*(s)] [1 - \lambda G^{*'}(s)].$

- Therefore,

$$E[X] = -B^{*'} [\lambda - \lambda G^{*}(0)] [1 - \lambda G^{*'}(0)] = -B^{*'}(0) \{1 + \lambda E[X]\},$$

or

$$E[X] = -\frac{B^{*'}(0)}{1 + \lambda B^{*'}(0)}.$$

Because  $B^{*'}(0) = -1/\mu$ ,

$$E[X] = \frac{1/\mu}{1 - \lambda/\mu} = \frac{1}{\mu - \lambda}.$$

- This is exactly the same result we obtained earlier for  $M/M/1$ .