## **Integration Note**

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# **SSO** to Microsoft Office 365

## Introduction

Office 365 is Microsoft's cloud-based Office solution. Out of two variants of Office 365 that Microsoft offers (desktop option, where users have Office applications (e.g.: Word, etc) installed

locally on desktops, but documents and files are stored in the cloud; and a web client, where both documents and applications are stored in the Cloud.

SSO using PingFederate to O365 can be accomplished multiple ways: PingFederate with SAML, PingFederate with WS-Federation/WS-Trust, or an O365 SaaS Connector. In this below exercise, we will use SAML 2.0.

## **Objectives**

- Configure O365 SP connection in PingFederate
- Configure O365 federation setting to authentication with PingFederate

## **Prerequisites**

The following steps (described in more detail below) enable you to use PingFederate and Office 365:

- Sign up for an Office 365 account.
- Set up Active Directory (AD) and enable directory synchronization.
- Create a federated domain in Office 365 and prove ownership of it.
- Install and configure PingFederate.

**Note:** If you need to support *active* clients, such as native desktop applications, for use with

Office 365, ensure that PingFederate is installed with a license that enables the WS-Trust Security Token Service (STS).

Replace the default self-signed SSL server certificate included with PingFederate with one
that is signed by a public Certificate Authority (CA). This enables Office 365 to establish a
trusted SSL session with PingFederate. For instructions on how to do this, refer to the SSL
Server Certificates section of the PingFederate Administrator's Manual.

## Preparing Office 365 for Use with PingFederate

The following sections cover steps needed relating to Office 365.

#### Sign up for Office 365

Microsoft offers various Office 365 plans for different types of organizational needs. Not all of them support Web SSO, but all enterprise plans support federation (see the Office 365 Web site for more information on signing up for Office 365).

## Set up Active Directory and Directory Synchronization

When you configure Office 365 to use federation, all user accounts are stored in AD and are pushed to the cloud. While PingFederate has no restriction on how users are authenticated, synchronization is provided by the Microsoft Online Services (MSOL) Directory Synchronization Tool, which requires AD. This one-way synchronization tool can be downloaded from the administration portal and is similar in functionality to other synchronization products from Microsoft; however, it is specifically designed to work with Office 365. It requires a host connected to AD and that is not a domain controller. For more specific information about system requirements, installation instructions, and configuration, see the Office 365 online help. For more information on setting up AD for use with federated access to Office 365, refer to the online guides found in the online help.

#### **Create a Federated Domain**

After signing up for Office 365, your account is initially associated only with the onmicrosoft.com subdomain you selected during registration (for example, contoso.onmicrosoft.com).

To allow users to SSO to Office 365, add another domain specifically for Web SSO using PowerShell:

- Authenticate to Office 365 using the Connect-MsolService PowerShell cmdlet.<sup>1</sup>
   Enter the same credentials that you use when authenticating to the Microsoft Online Services portal.
- 2. Execute the command:

New-MsolDomain -Name <name> -Authentication Federated

3. Execute the command:

Get-MsolDomainVerificationDns -DomainName <name>

4. To prove that you control the domain, use the output of the **Get-MsolDomainVerificationDNS** command to create a TXT record on the DNS server of the domain used in the previous step, see the examples below.

**Note**: This server must be accessible over the Internet so that Microsoft servers can resolve and access them.

The DNS record name should match the Domain Name and the DNS record value should be MS=<ms portion of the Label>.

information about adding your domain to Office 365, see Microsoft's instructions at http://office.microsoft.com/en-ca/office365-suite-help/add-your-domain-to-office-365HA102818660.aspx.

<sup>&</sup>lt;sup>1</sup> This and the other cmdlets described in this document can be loaded by launching PowerShell using the **Microsoft Online Services Module for Windows PowerShell** desktop and **Start** menu shortcuts.

## Example Values for Creating a Text Record:

Record Type (choose one)	Alias or Hostname	Destination or Points to Address	TTL
тхт	@ or apctest.com	MS=ms78000908	1 Hour
MX	@ or apctest.com	Ms78000908.msv1.invalid.outlook.com	1 Hour

5. Prove your control of the domain by running the command **Confirm-MsolDomain** shown in the sample PowerShell script below.

**Note**: The IssuerURI parameter should be unique so that Office 365 can identify your Identity Provider.

When you execute this, you need to provide the URLs for PingFederate, the public portion of its signing certificate, and some other inputs. To export the signing certificate from PingFederate, refer to the Digital Signing and Decryption Keys and Certificates section of the PingFederate Administrator's Manual. When you finish, remove the BEGIN CERTIFICATE header, END CERTIFICATE footer, and any endlines either manually or automatically using a PowerShell script similar to the sample shown below.

```
PS> $certFile = "C:\temp\pf-signing.crt"
PS> $cert = [IO.File]::ReadAllText($certFile)
PS> $cert = $cert.replace("----BEGIN CERTIFICATE----","")
PS> $cert = $cert.replace("----END CERTIFICATE----","")
PS> $cert = $cert.replace("`r","")
PS> $cert = $cert.replace("`n","")
PS> $domainName = "<Federated Domain Name>"
PS> $hostName = "<Hostname>.$domainName"
PS> $port = 9031
PS> $pingfederate = "https://${hostName}:$port"
PS> $brandName = "<Federated Domain Alias>"
PS> $issuer = "<SAML 20 Entity ID>"
PS> $spId = "urn:federation:MicrosoftOnline"
PS> $activeLogOn = "$pingfederate/idp/sts.wst"
PS> $logOff = "$pingfederate/idp/prp.wsf"
PS> $metaData = "$pingfederate/pf/sts mex.ping?partnerSpId=$spId"
PS> $passiveLogOnPF="$pingfederate/idp/prp.wsf"
```

```
PS> Confirm-MsolDomain -DomainName "$domainName" -ActiveLogOnUri "$activeLogOn" -
FederationBrandName "$brandName" -IssuerUri "$issuer" -LogOffUri "$logOff"
MetadataExchangeUri "$metaData" -PassiveLogOnUri "$passiveLogOnPF"
SigningCertificate "$cert"
```

For more information about the **Confirm-MsolDomain** command, see https://msdn.microsoft.com/en-us/library/azure/dn194117.aspx.

Tip: If you have multiple subdomain accounts in Office 365, you can connect to them in one SP connection using multiple virtual server IDs in PingFederate.

For example, both the marketing and the engineering departments of contoso.com have their own departmental subdomains, marketing.contoso.com and engineering.contoso.com. They are both registered in Office 365 under the parent domain, contoso.com. Their IssuerUri values are marketing.contoso.com and engineering.contoso.com, respectively.

In PingFederate, you can connect to both subdomain accounts in one SP connection by including marketing.contoso.com and engineering.contoso.com as the virtual server IDs.

When you run the <code>Confirm-MsolDomain</code> PowerShell command for an Office 365 subdomain account, you must include the base64url-encoded value of the virtual server ID presenting that subdomain in the paths for the <code>ActiveLogOnUri</code>, <code>LogoffUri</code>, <code>PassiveLogOnUri</code>, and <code>MetadataExchangeUri</code> parameters.

To specify a virtual server ID in the path:

a. Construct a JSON object containing a key-value pair of the virtual server ID in the format of {"vsid":"<VirtualServerIdValue>"}. For example:

```
{"vsid": "Engineering"}
```

b. Base64url-encode the JSON object. For example:

```
eyJ2c2lkIjoiRW5naW5lZXJpbmcifQ
```

c. Insert the base64url-encoded value between /idp or /pf and the rest of the respective endpoint for ActiveLogOnUri, LogoffUri, PassiveLogOnUri, and MetadataExchangeUri.

## For examples:

where  $\protect\operatorname{pingfederate}$  is the Base URL of your PingFederate installation.

d. Repeat these steps for each Office 365 subdomain accounts.

For more information about base64url, see <a href="RFC4648"><u>RFC4648</u></a> (tools.ietf.org/html/rfc4648).

6. To verify that the domain settings are up to date and in effect, run the command:

```
Get-MsolDomainFederationSettings -DomainName <name>
```

7. To change domain settings after the domain is created and verified, run the following command with extra arguments for the settings you want to change:

Set-MsolDomainFederationSettings -DomainName <name>
See the Office 365 documentation for more information on adding a domain to Office 365.

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## **Installing and Configuring PingFederate**

Using PingFederate for SSO to Office 365 makes it a key component of your daily operations. When you use PingFederate in this way, it is important that your deployment be highly available. For information on installation and high availability, refer to the Installation section of the PingFederate Getting Started Guide and the PingFederate Server Clustering Guide. After you install PingFederate, configure it for use with Office 365 by creating an IdP Adapter and a WSFederation connection at minimum.

### **PingFederate System Setup**

## **Omit Line Breaks in Digital Signatures**

Configure PingFederate to omit line breaks in digital signatures by using one of the following procedures.

**Note:** This change is global, for all cases in which PingFederate may write encoded signatures to XML or log files.

## On Windows (running PingFederate from the command line):

- 1. Open <pf install>/pingfederate/bin/run.bat in a text editor.
- 2. Locate the variable PF JAVA OPTS
- 3. Add -Dorg.apache.xml.security.ignoreLineBreaks=true as a variable value.

## On Windows (running PingFederate as a service):

1. Open <pf\_install>/pingfederate/sbin/wrapper/PingFederateService.conf in a text editor.

#### Example:

wrapper.java.additional.9=-Dorg.apache.xml.security.ignoreLineBreaks=true

- 2. Locate the heading:
  - # Java Additional Parameters
- 3. Add -Dorg.apache.xml.security.ignoreLineBreaks=true as a variable value below the heading.

## On Linux/Unix (running PingFederate from the command line or as a service):

- 1. Open <pf install>/pingfederate/bin/run.sh in a text editor.
- 2. Locate an instance where the environment variable JAVA OPTS is set.
- 3. Add -Dorg.apache.xml.security.ignoreLineBreaks=true as a variable value.

## Installing the Username Token Translator to install the

### **Username Token Translator:**

- 1. Download the Username Token Translator from the Downloads page at pingidentity.com.
- 2. Extract the pf-username-token-translator-1.1.jar from the dist directory in the ZIP file to:

<pf-install>/pingfederate/server/default/deploy

**Note:** For PingFederate 7.2 or higher, Username Token Processor is part of the product and does not require a separate download or installation.

## **Restart PingFederate**

Restart PingFederate and launch the administrative console to perform the remainder of the setup.

#### **Enable Server Protocols**

In the PingFederate administrative console, make sure that the necessary protocols are enabled by clicking **Server Settings** and then **Roles & Protocols**. Ensure that **WS-Federation** is selected at a minimum under the IdP role. Select **WS-Trust** if you need to support active clients.

**Note**: The WS-Trust STS is licensed separately. This protocol selection is available only if an STS-enabled license is installed.

## **Replacing the Default SSL Certificates**

When PingFederate is installed, the included SSL certificate is self-signed. Left as is, email and some other Office 365 applications do not work because Microsoft's WS-Trust clients are not able to establish an SSL connection with PingFederate. To ensure proper functionality, be sure to replace the default SSL certificate with one that is signed by a public Certificate Authority (CA). For instructions on how to do this, refer to the SSL Server Certificates section of the PingFederate Administrator's Manual.

## **Configuring an LDAP Connection**

If you have not yet already done so, create a connection from PingFederate to your LDAP data store, see Managing Data Stores in the System Settings chapter of the PingFederate Administrator's Manual for instructions on configuring an LDAP connection.

**Note**: Ensure the objectGUID attribute is set to binary. It must be a binary attribute to create a connection to Office 365.

**Tip**: If you need to support multiple Office 365 subdomain accounts via one SP connection in PingFederate 7.2 (or higher), create additional LDAP data store connections to LDAP servers of the subdomains.

## **Creating a Password Credential Validator**

After configuring an LDAP connection, the next step is to create an LDAP Password Credential Validator, see Validating Password Credentials in the Security Management chapter of the PingFederate Administrator's Manual for instructions on configuring an LDAP connection.

**Tip**: If you need to support multiple Office 365 subdomain accounts via one SP connection in PingFederate 7.2 (or higher), create additional LDAP password credential validators against your LDAP data store connections.

## **Creating an IdP Adapter**

PingFederate supports a wide selection of integration kits that plug into the PingFederate server enabling it to interface with various identity management systems. After authentication, PingFederate can look up more attributes in various data stores to collect additional information that is placed in the SAML token passed to Office 365.

Regardless of which integration kit is used or the source of the attributes, two things need to be provided to Office 365:

**User Principal Name (UPN)** – Format as an email address and the domain name must match the domain name registered with Office 365. For example, if the domain <code>contoso.com</code> is created using the <code>New-MsolDomain</code> PowerShell command, then the UPN attribute value in the SAML assertion for all users must be their username followed by <code>@contoso.com</code>.

**Note**: The UPN of the user in AD can be different from what is placed in the SAML assertion created by PingFederate.

**ObjectId** - The Office 365 Directory Synchronization Tool (described below) copies this Id to the cloud when it creates shadow accounts. The ObjectId, which uniquely represents the user in AD, is an immutable identifier used to associate local and remote identities. The AD attribute is a binary value, so must be base-64 encoded in order to be transmitted in a SAML token.

**Note**: The expected value can be determined by examining the **ImmutableID** attribute output by the **Get-MsolUser** PowerShell command after synchronization is set up.

PingFederate packages an HTML Form adapter that renders a simple HTML form in which users can enter their username and password. This credential can be checked against AD using the previously configured Password Credential Validator.

#### **Configuring a Username Token Processor Instance**

To allow email clients, mobile phones, and other active clients that use Office 365 to authenticate, users must provide the username and password of their AD domain account. For this credential to be verified, Office 365 relays them to PingFederate using the WS-Trust protocol. For the username and password to be validated, a username token processor is set up to bind to the domain controller. Whenever requests

are sent to PingFederate, they include a UsernameToken element that PingFederate passes along for authentication.

**Note:** This configuration is *not required* for browser-only implementations (passive WSFederation).

**Tip**: With PingFederate higher version), you can also configure the Kerberos token processor to allow the STS to accept and validate Kerberos tokens and to enable SSO for clients that support Kerberos authentication. See User Kerberos Token Processor User Guide for detailed configuration instructions.

## **Creating a Connection to Office 365**

Setting up SSO in PingFederate is done on a connection-by-connection basis. When you create a connection for Office 365, use the following properties:

- The protocol must include **WS-Federation** at minimum for browser-based SSO. Add **WSTrust** for active clients such as native desktop applications.
- The Partner's Realm (i.e., Connection ID) must be **urn:federation:MicrosoftOnline**.
- Claims required by Office 365:

```
http://schemas.microsoft.com/LiveID/Federation/2008/05/ImmutableID http://schemas.xmlsoap.org/claims/UPN
```

- The name identifier type is UPN.
- The Office 365 endpoint where WS-Federation messages must be sent is:

```
https://login.microsoftonline.com/login.srf
```

The signing algorithm must be SHA-1.

#### To create a connection, follow these steps:

- 1. From PingFederate's Main Menu, under SP Connection click Create New.
- 2. Click Next.
- 3. Select the Browser SSO Profiles checkbox and select WS-Federation as the Protocol.

If you do not see **WS-Federation** in the list, ensure it has been enabled in the server settings for roles and protocols, see Choosing Roles and Protocols in the System Settings chapter of the PingFederate Administrator's Manual.

If you are configuring the connection for active federation, select the **WS-Trust STS** checkbox and **SAML 1.1** as the Default Token Type.

- 4. Click Next and then again on the Connection Options screen.
- 5. On the General Info screen, enter the following and then click **Next**:

```
Partner's Realm (Connection ID) — urn:federation:MicrosoftOnline Connection Name — Office 365
```

Virtual Server ID — Enter the domain name as the issuer entity ID to be used with Office 365 (for example, contoso.com). This domain name should match the issuer entity ID as specified in the PowerShell script used in the Create a Federated Domain section. If no value is entered here, the server-wide default is used. Either the Virtual Server ID or the server-wide default must be set. For more information on setting the server-wide default, see Specifying Federation Information.

**Note:** To support multiple Office 365 subdomain accounts via one SP connection in PingFederate, add a virtual server ID for each subdomain; the virtual server ID value should match the issuer entity ID (IssuerUri) of the respective subdomain account in Office 365.

- 6. Click **Configure Browser SSO**, click **Next** on the Assertion Lifetime screen, and click **Configure Assertion Creation**.
- 7. On the Identity Mapping screen, select User Principal Name and click Next.
- 8. Add two attributes to Extend the Contract and then click **Next**:
  - Enter ImmutableID and select http://schemas.microsoft.com/LiveID/Federation/2008/05 as the Attribute Name Format.
  - Enter UPN and select http://schemas.xmlsoap.org/claims as the Attribute Name Format.
- 9. On the IdP Adapter Mapping screen, click **Map New Adapter Instance**, select the HTML Form adapter as the Adapter Instance and click **Next**.
- 10. On the Virtual Server IDs screen (visible only if you added multiple virtual server IDs on the General Info to support multiple Office 365 subdomain accounts), select the Restrict Virtual Server IDs checkbox, choose the virtual server ID representing the subdomain this IdP adapter is meant for, and click Next. This restricts resources to the right subdomain. For more information, see Restricting an IdP Adapter to certain Virtual Server IDs in the PingFederate Administrator's Manual.

**Important:** If you have only one IdP adapter for users across subdomains, consider using an OGNL expression on the Issuance Criteria screen to protect against unauthorized access in step 19. Leave the Restrict Virtual Server IDs checkbox unchecked and click **Next**.

- 11. On the Assertion Mapping screen, select the first option to retrieve additional attributes from multiple data stores using one mapping and click **Next**.
- 12. On the Attribute Sources & User Lookup Screen, click Add Attribute Source.
- 13. On the Data Store screen, enter a value for Attribute Source Description (for example, AD), select the previously created data store from the Active Data Store drop-down list, and click **Next**.
- 14. On the LDAP Directory Search screen, enter the following:
  - Base DN Specify the base DN of the container holding user entries from which additional attributes should be retrieved (for example, CN=Users, DC=example, DC=com).

Root Object Class - Select <Show All Attributes>.

Attribute – Select **objectGUID** and click **Add Attribute**. Select **userPrincipalName** as another attribute and click **Add Attribute**. Click **Next**.

- 15. On the LDAP Binary Attribute Encoding Types screen, select **Base64** as the Attribute Encoding Type for the objectGUID attribute (if it isn't already selected) and click **Next**.
- 16. On the LDAP Filter screen, specify the value you want to search by in the Filter field (for example, sAMAccountName=\${username}, userPrincipalName=\${username}@contoso.com, etc.) and click **Next**.

**Note**: The value of \${username} in this context is the value entered on the login page that PingFederate presents to the user for passive (browser-based) SSO.

- 17. Click Done and Next.
- 18. On the Attribute Contract Fulfillment screen, enter the following values and click Next.

Adapter contract	Source	Value
ImmutableID	LDAP	objectGUID
SAML_SUBJECT	LDAP	userPrincipalName
UPN	LDAP	userPrincipalName

- 19. On the Issuance Criteria screen, if you have only one IdP adapter for users across subdomains, consider using an OGNL expression to verify the virtual server ID in conjunction with other conditions, such as group membership information, to protect against unauthorized access (see Issuance Criteria and Multiple Virtual Server IDs in the Administrator's Manual for a sample OGNL expression); otherwise, click Next.
- 20. On the Summary screen, click **Done**.
- 21. On the Protocol Settings screen, click Configure Protocol Settings and enter https://login.microsoftonline.com/login.srf <sup>as the</sup> Endpoint URL <sup>and click</sup> Next·
- 22. Click Done and Next, and then Done and Next.

**Note:** If you are not using active federation, then you do not need to configure WS-Trust STS settings. If the task bar is showing **WS-Trust STS**, return the Connection Type screen and clear the WS-Trust checkbox. Then go to the Credentials screen.

23. On the WS-Trust STS screen, click **Configure WS-Trust STS**.

24. On the Protocol Settings Screen, enter urn:federation:MicrosoftOnline as the Partner Service Identifier and click Add.

Enter the URL that was passed as the ActiveLogOnUri to the Set-MsolDomainFederationSettings PowerShell cmdlet, minus the URI scheme (for example, contoso.com:9031/idp/sts.wst) and click Add.

**Note**: Though it might seem odd to add the identifier of the PingFederate server to the list of acceptable *partner* identifiers, both it and the URN are necessary for successful interoperability.

- 25. Click Next and on the Token Lifetime screen, click Next.
- 26. On the Token Creation screen, click Configure Token Creation.
- 27. On the Attribute Contract screen, add the same two attributes to Extend the Contract and then click **Next**:
  - Enter ImmutableID and select http://schemas.microsoft.com/LiveID/Federation/2008/05 as the Attribute Name Format.
  - Enter UPN and select http://schemas.xmlsoap.org/claims as the Attribute Name Format.
- 28. On the Request Contract screen, click Next.
- 30. On the IdP Token Processor Mapping Screen, click Map New Token Processor Instance.
- 31. On the Token Processor Instance screen, select the Username token processor previously created for the Token Processor Instance and click **Next**.
- 32. On the Virtual Server IDs screen (visible only if you added multiple virtual server IDs on the General Info to support multiple Office 365 subdomain accounts), select the Restrict Virtual Server IDs checkbox, choose the virtual server ID representing the subdomain this token processor is meant for, and click Next. This restricts resources to the right subdomain. For more information, see Restricting a Token Processor to certain Virtual Server IDs in the PingFederate Administrator's Manual.

**Important:** If you have only one token processor for users across subdomains, consider using an OGNL expression on the Issuance Criteria screen to protect against unauthorized access.

- 33. On the Attribute Retrieval screen, select the option to retrieve additional attributes from data stores and click **Next**.
- 34. On the Attribute Sources & User Lookup Screen, click Add Attribute Source.
- 35. On the Data Store screen, define the following fields and then click **Next**:

Attribute Source Id – Enter a value that uniquely identifies the data source for the mapping (for example, AttributeSource1).

Attribute Source Description – Enter a description (for example, AD).

Active Data Store – Select the previously created data store.

**36.** On the LDAP Directory Search screen:

Base DN – Enter the base DN of the container holding user entries that will authenticate to Office 365 using an active client (for example, CN=Users, DC=example, DC=com).

Root Object Class - Select <Show All Attributes>.

Attribute – Select objectGUID and click Add Attribute. Select userPrincipalName as another Attribute and click Add Attribute. Click Next.

- 37. On the LDAP Binary Attribute Encoding Types screen, select **Base64** as the Attribute Encoding Type for the objectGUID attribute (if it isn't already selected) and click **Next**.
- 38. On the LDAP Filter screen, specify a Filter that can be used to find the user that is being authenticated (for example, userPrincipalName=\${username} or userPrincipalName=\${principal} for Kerberos).

Note: The username sent is always a UPN.

- 39. Click Next, Done, and then Next.
- 40. On the Attribute Contract Fulfillment screen, enter the following values, click **Next** and then **Next** again.

Adapter contract	Source	Value
ImmutableID	LDAP	objectGUID
SAML_SUBJECT	LDAP	userPrincipalName
UPN	LDAP	userPrincipalName

- 41. On the Issuance Criteria screen, if you have only one token processor for users across subdomains, consider using an OGNL expression to verify the virtual server ID in conjunction with other conditions, such as group membership information, to protect against unauthorized access (see Issuance Criteria and Multiple Virtual Server IDs in the Administrator's Manual for a sample OGNL expression); otherwise, click Next.
- 42. On the Summary screen, click **Done**.
- 43. If you have multiple token processors for different subdomains, repeat steps 27 through 42 to add them one at a time.
- 44. If you are configuring a Kerberos token processor, repeat steps 27 through 42 to map a Kerberos token processor instance.

**Note**: For PingFederate 6.10 to 7.1.4, when mapping a token processor to the WS-Trust connection, only one Username Token Processor and one Kerberos Token Processor can be mapped to the connection. Mapping two token processors of the same type causes unwanted server behavior. For PingFederate 7.2 or higher, multiple Username Token Processors are allowed; however, they must not share the same allowed virtual server ID value selected on the Virtual Server IDs screen in step 32. The same rule applies to Kerberos Token Processors as well.

- 45. Click Next until you reach the Credentials screen.
- 46. On the Credentials screen, click Configure Credentials.
- 47. Select the certificate you exported and uploaded to Office 365 when you executed the Confirm—MsolDomain PowerShell command. Select RSA SHA1 from the Signing Algorithm drop-down list and click Next.
- 48. Click Done and Next.
- 49. On the Activation & Summary screen, select the Active option at the top of the screen and click Save.
- 50. Finally, on the **SP Connections** screen click **Save**.