

SALESFORCE ADMIN RESUME

DIPTI TAWARE

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PROFESSIONAL EXPERIENCE:

Intelogik Solution

- Internship as a salesforce admin in the Salesforce Practice Team for six months.
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PROFESSIONAL SUMMARY:

- Over 6 months of experience in the salesforce.com CRM platform.
 - Experience in the salesforce CRM platform as a **salesforce Configuration/customization functionalities, Development Administration & Implementation.**
 - Creating & maintaining **salesforce documentation & Flows**
 - Experience in implementing **Security & Sharing Rules at Objects, Fields, Record level** for different users at different levels of organisation, also created various **profiles** & configured the permission based on the organisational hierarchy.
 - Experience in creating various **Reports(summary report, matrix reports, joint reports, pie chart, dashboard & graphics) & the Report Folders** also **Email Templates.**
 - Basic knowledge about **CPQ tool in salesforce(Configure, Price, quote Software)**
 - Knowledge of **Clari, Dealhub CPQ** & experience in supporting the administration of **salesforce Sales cloud**
 - Knowledge of **Data Loader, Import Wizard, Workflow Rules, Approval Process, Process Builder & Relationships, OWD.**
 - Worked on enhancement of the existing application from **Classic Salesforce Platform to Lightning .**
 - Knowledge of **FinancialForce PSA, Roles in PSA, Flow Execution etc.**
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SUMMARY OF SKILLS:

- **SFDC Technologies:** Standard objects, Workflow & Approvals, Apex, Trigger, Data Loader, Reports & Dashboards, force.com
- **Languages:** Apex, Trigger, Javascript
- **Tools & Technologies:** force.com, Data Loader, Force.com (Sandbox & Production)

- **Operating System:**Windows 98/NT/7/8, Linux.
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PROFESSIONAL QUALIFICATION:

- B.Tech in CSE from Batu University, Ionere. 2017-2021 with 7.30 CGPA
 - HSC from Pune University, 2016-2017 with 61.23 %
 - SSC from Pune University, 2014-2015 with 76.20 %
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PROJECT DETAILS:

Project Name: Hospital Management System.

Role: Salesforce Admin

Environment: Force.com, salesforce.com

Project Description:

The Application will provide service by maintaining details & data's of doctors, patients, etc. & they intend to use SFDC to place its CRM Functionality in salesforce cloud to provide a platform for Apollo Hospitals clients to run their business efficiently.

The main Aim of this project is CRM (Customer Relationship Management) Track, Receive & Organise patients health information details & to Monitor the patients health.

Roles & Responsibilities:

- Maintain & develop the custom object,custom fields,custom tabs & Validation Rules.
- Worked on Roles & Profiles.
- Used Data Loader for insert ,update,& Bulk import export of data from salesforce.com subject .Used it to read ,extract & load data from comma separated values(CVS) files using Data Loader.
- Defined lookup & Master-Details relationship on the object & created junction object to establish connectivity among objects.
- Involved in identifying ,Planning & Implementing new salesforce.com features & functionalities, Email Alerts,Page Layout, Record Types & Reports to meet business requirements