Jay Bodkin

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**PROFILE**

* Certified Scrum Master ([ScrumAlliance.org](https://www.scrumalliance.org/)) with 3 years of experience using adaptations of Agile methodology within both teams collocated and remote locations.
* Development Architect at SAP Labs, Montreal experienced in business analysis, system design, testing, development, and delivery with multiple customer-facing roles interfacing with business partners, managers, and executives.
* IT professional with over 20 years of experience in customer facing roles with best in class corporations.

**COMPETENCIES**

* Passion for team success, their mode of functioning and their motivations.
* Fully conversant with Scrum methodology and Agile manifesto and their application with IT environments.
* Successful track record leading productive daily meetings with globally distributed teams.
* Negotiation – trained in SAP’s negotiation model.
* Professional experience in software development best practices, Test Driven Development and Continuous Integration.

**TRAININGS**

* 2017 Certified Scrum Master, Berteig Consulting
* 2014 Software Development Best Practices, Contrux.com
* 2012 Toastmaster’s International Competent Communicator
* 2011 Business Component Development with EJB Technology, Java EE 6, Exit Certified
* Other trainings completed internal to SAP:
  + SAP Product Security
  + Design Thinking
  + SAP Negotiation Model “Negotiate a better Deal”
  + Managing Difficult Conversations
  + Effective e-mail writing
  + Work efficiency: “Accomplishing More with less”
  + Writing Effective Requirements

**WORK EXPERIENCE**

SAP Canada (SAP Innovative Business Solutions (*formerly Custom Development*)) Montreal, Quebec [2010 – 2017]

**Development Architect / Scrum Lead**

Acting as technical lead and supervising the technical development, identified gaps between a customer’s requirements and SAP standard solution offerings. Gathered user needs and provided development estimations for both high and detailed levels. Supervised and participated in client ordered projects or repeatable custom solutions in a team-oriented collaborative environment. Participated in transition from Waterfall to Agile project methodology with training and coaching from designated Agile coaches. Projects operated using SAP’s Agile inspired methodology. Experience in using and administering Atlassian JIRA, Bitbucket and Confluence. Coordinated development work with offshore teams.

**Project**: Lead Continuous Integration Testing for SAP Custom Development Hybris projects. (2016-2017)

Created test systems for continuous integration cycles to support developers using an SAP Agile methodology-based development sprints for Hybris custom development projects.

**Project**: B2B shop in Hybris (2016 - 2017)

Worked on various development spikes for sprints for different customers as part of learning development in SAP Hybris. Testing (functional and security testing) create continuous integration testing landscape, support other team members as required. (Customers: Amerisourcebergen, BRG Sports, Carrier (United Technologies) Corning Optical Communications.)

**Project: Handheld Inventory. (2010-2015) (Customer: Loblaw Companies Ltd.)**

* Scrum / development leader for globally distributed team. Removed impediments to development, identified risk, created progress (backlog) reports for management. Implemented in over 200 Loblaw stores, this system provides significant savings in inventory management, receivables and order management.
* Improve the offshore support teams with planning, daily meeting, retrospective and review meetings.
* Created estimations, solution definition, effort and resource planning, high-level software designs, and oversee implementation, user acceptance testing and documentation in Solution Manager.
* Designed, developed and sold to Loblaw leadership a UI project for performance tuning to achieve 80% improvements in response times.
* As part of company department effort, converted from Waterfall development methodology to Agile for the final two years of the project.
* Support lead for post-implementation follow-up of approximately 45 change requests and over 200 support issues.

CGI Inc [1998 – 2009]

SAP Enterprise portal development and support for Bell Canada (2003 - 2009)

**Projects:**

* SAP Netweaver Portal upgrade, (2006-2007)
* Finance applications support/development (2001-2003)
* Activity Based Costing (2000)
* Y2k Testing (1998 – 1999)

Consultem Services Conseils Inc [1995-1998]

**SAS Analyst / Programmer** for clients at Bell Canada, Hydro Quebec, Canada National Defense, CP Rail, Société Assurance Automobile Québec.

**EDUCATION**

* 2001 Graduate Certificate in Development for the World Wide Web, Concordia University Center for Continuing Education, Montreal, Quebec
* 1985 BA (Honours Pol Sci / Economics) McMaster University, Hamilton Ontario.

**LANGUAGES**

English, French.