**Jay Bodkin**

Scrum Master

Montréal, Québec H9R 5X7

(514).260.1449|jbodkin@bell.net|linkedin.com/in/jbodkin

**Professional Profile:** Experienced certified Scrum Master with over 10 years IT experience. Skills include team dynamics, analytical thinking and creative problem solving. Able to apply customer service concepts and solutions and guide teams in successfully implementing methodology rules to deliver high quality, rapid and reliable IT business projects

Core Proficiencies

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| * System design | * Certified Scrum Master | * Business analysis |
| * Influential | * Collaborative | * Customer solutions |
| * Observant | * “Design Thinking” methodology | * Negotiation |

Professional Experience

**Development Architect**

SAP Canada (SAP Innovative Business Solutions), Montreal, Quebec, 2010 – 2017

* Architected performance tuning to achieve 80% improvements in response times
* Experienced scrum leader at daily meetings and skilled at operated in an agile model for the company
* Facilitated automated builds and continuous integration to improve project efficiencies
* Created and on boarded project teams and integrated them into the organization by providing them with a clear vision of the product
* Guided communication and information exchange between external groups and the project team
* Managed technical developments between teams in Germany, India and Canada
* Technical lead and supervised technical development
* Implemented systems to achieve significant savings in inventory management, receivables and order management
* Identified gaps between customers requirements and SAP standard solution offerings and created solutions for the customer
* Developed repeatable custom solutions and focused business solutions
* Led Continuous Integration Testing for SAP Custom Development Hybris projects

**Specific Projects**

* Lead Continuous Integration Testing for SAP Custom Development Hybris projects. (2016-2017)
* B2B shop in Hybris (2016 - 2017)
* Handheld Inventory. (2010-2015) (Loblaw Companies Ltd.)
* Repeatable custom solution: Transactions availability for remotes sites. (2014 - Vantage Drilling International Inc.)
* Environmental Compliance Reporting (2013 – Trans Canada Pipelines)

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**Customers Served**

Amerisourcebergen, BRG Sports, Carrier (United Technologies) Corning Optical Communications, Loblaws, Vantage Drilling, Trans Canada Pipelines

**SAP Enterprise portal development and support specialist for Bell Canada**

CGI Inc, 1998 – 2009

**Projects:**

* SAP Netweaver Portal upgrade, (2006-2007)
* Finance applications support/development (2001-2003)
* Activity Based Costing  (2000)
* Y2k Testing (1998 – 1999)

Education & Training

**Certificate in Development for the World Wide Web**

Concordia University, Graduated 2013

**BA (Honours Pol Sci / Economics)**

McMaster University, Graduated 1985

**Training Courses**

* 2017 Scrum Master, Berteig Consulting, 2017
* 2014 Software Development Best Practices, Contrux.com, 2014
* 2011 Business Component Development with EJB Technology, Java EE 6, Exit Certified, 2011

**Certifications**

* Certified Scrum Master (ScrumAliance.org), June 2017
* Hybris core developer 1 (V5), February 2016
* Toastmaster’s International Competent Communicator, 2014
* SAS Certified Programmer (V6), 2001

**IT Platforms**

Atlassian JIRA, Java programming, J2EE (SAP NWCE), EJB, JSP, Javascript, Model View Controller,Eclipse

Java Persistence Layer, Java Web Services, Spring, Hybris Commerce Suite, ABAP, Chef Development Kit

Agile Development, HP Quality Center, Git / Atlassian Bitbucket,Sonarqube

**Languages**

English and French