**Patrick Swann**

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*PatrickLSwann@gmail.com  [Linkedin](http://www.linkedin.com/in/patrick-swann-W1111)                                             438-379-6988* Chambly*,PQ*

Result Driven leader with experience managing teams in a private corporation. Proven ability to work seamlessly within a global network. Extremely analytical and data driven. Excellent communication and interpersonal skills that allow for interaction with diverse groups, both internal and external. Highly motivated with a desire to build strong relationships with all key stakeholders. A devoted and enthusiastic coach and mentor with a proven ability to get results.

***Areas of Knowledge include:***

|  |  |  |
| --- | --- | --- |
| * Branding |  Operation Excellence |  Strategic Planning |
|  Logistics Operation |  Budgeting |  Process Implementation |
|  Project Management   Relationship Management |  Leadership   Quality Assurance   International Business | * Crisis Management * Philanthropy * Transitional Management |

**Education**

**Air Canada Internal Education System**

Flight Path, Lean Six Sigma, Pit crew, Servigistics, Trax, IAuditor

AC internal education systems, Youth Union leadership.

1997-2020

**Governor General Canadian Leadership Conference**

**Leadership and Sustainability**

2012

**Social Science**

Dawson College, Montreal, QC – 1993-1997

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**Professional Experience**

**Breakfast Club of Canada** • Boucherville, QC Nov 2020 –

**Government Affairs Officer –**

Drive to Implement a National School Food Program throughout Canada. Facilitate communication with School Food nutrition leaders within government and stakeholders in Eastern Canada and the Territories for the purpose of mapping results and sustain stakeholder relationships with key oﬃcials.

Focus on eliminate schools waitlist by grassroots communications with schools and community program leaders. implementation of communication standards. Communicate and draw recommendations related to an equitable formula to distribute funding towards waitlist schools as well as develop strategies, priorities and eliminate delays for schools.

**Air Canada** • Montreal, QC • Sept 1997 – July 2020

**Operational Excellence**

**Quality Assurance Manager- Airports – Nov 2019 – July 2020**

Audited Eastern Canada Airports on Airport processes, standards and regulation. Audited airport operations that included passenger airport entry, Maple Leaf lounge environment, employee gate interaction, aircraft grooming standards, aircraft arrivals and aircraft departures. Data provided to leadership for continuous improvement initiatives.

**Operational Excellence**

**Quality Assurance Manager- Planning Jan 2018 – Nov 2019**

Member of a team standardizing mapping practices for Maintenance, Airports and Planning. Building internal bridges to simplify lanes of communication from long-term planning, medium planning, short term planning.

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**Operational Excellence**

**Performance / Process Manager- Maintenance 2014-2018**

Coached and managed a team of Aircraft Maintenance Engineers (Vancouver, Toronto. Montreal). Team objectives to gather feedback from frontline employees and create continuous improvement initiatives from the ground up. Creating a national standard for equipment and processes.

Worked with Stakeholders to implement 5S philosophy (Lean Six Sigma) within Vancouver, Calgary, Toronto, Halifax, and Montreal.

Lead Project Manager in Implement 6 new logistic locations within Canadian airport hubs (Vancouver, Calgary, Montreal, and Toronto). Creation of new data roots in material availability and providing an accurate data tracking of material usage.  Enabling to predict future requirements within an airport environment, decrease logistical time improving on time performance and cabin quality. Creation of 35,666,273 cubic inches of space from 16,627,680.

Brand management launch of new uniform program and categorization of the unionized workforce within Aircraft Maintenance Engineer team. Allowing to quantify headcount within categories, quick reference of level of experience within work environment and help predicting future hiring curves within each AME category.

**AOG (Aircraft on Ground) Manager - Maintenance 2008-2014**

Responsible for 24/7 global logistics for daily operation for Aircrafts on Ground (AOG).  Managed a team of 30 expeditors on pinpoint logistics, minimal impact to operation, customer experiences and precise communication. Team supported medical office for global supply of portable oxygen cylinders for passengers requiring oxygen to fly. Provided solutions and support to global airlines network. Created and mentored Airframe AOG desk; overseeing all logistics and communication for aircraft checks throughout the Global MRO network (Maintenance, Repair and Operations). Supported Global locations such as Singapore, [Shanghai](https://www.shanghai-airport.com/), Hong Kong, Tel Aviv, Miami, Duluth, Trois-Rivières and Mirabel.

**Air Canada Foundation Ambassador 2005 -**

Supported foundation initiatives on improving the welfare of children's health and well-being across the world.