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Experiment No 2 Chat Bot using DialogFlow

 Dialogflow Essentials

Global ▾

FlightBookingChatb... ▾ ⚙

en +

Intents +

Entities +

Knowledge ^[beta]

Fulfillment

Integrations

Training

Intents

CREATE INTENT ⋮

Search intents 🔍

- Booking Flight Ticket
- Default Fallback Intent
- Default Welcome Intent
- Departure and Landing
- Passenger Details
- Providing Date and time
- Selecting Airlines

• Default Welcome Intent

SAVE ⋮

“ is there any flight today?

“ just going to say hi

“ heya

“ hello hi

“ howdy

“ hey there

“ hi there

“ greetings

“ hey

• Default Welcome Intent

SAVE



1 Hi! How are you doing?
Greetings from Abhishek Flights!
I can help you Book flight Tickets.

Please select an airline:

- 1. Indigo Flights
- 2. Spice Jet
- 3. Air India
- 4. Vistara

2 Hello! How can I help you?
Greetings from Abhishek Flights!
I can help you Book flight Tickets.



Please select an airline:

- 1. Indigo Flights
- 2. Spice Jet
- 3. Air India
- 4. Vistara

3 Good day! What can I do for you today?
Greetings from Abhishek Flights!
I can help you Book flight Tickets.

Please select an airline:

- 1. Indigo Flights
- 2. Spice Jet
- 3. Air India
- 4. Vistara

• Selecting Airlines

SAVE



Responses



DEFAULT +

Text Response



- 1 Okay, I'll Book you a ticket from this Airlines.
Lets start Booking a Flight Ticket
Can you Provide me the Date and Time of the Airline.



- 2 Enter a text response variant



ADD RESPONSES

- Providing Date and time

SAVE



” book for 3:00 AM

” 3:00 AM

” 3:00 PM

” book a ticket for 3:00 PM

” book a ticket for 3:00 AM

- Providing Date and time

SAVE



[+ New parameter](#)

Responses ?



DEFAULT +

Text Response



- 1 Initiated booking a flight ticket for \$date-time
Can you provide me the location of Departure and Landing?
- 2 Enter a text response variant



• Departure and Landing

SAVE

Enter action name

REQUIRED ?	PARAMETER NAME ?	ENTITY ?	VALUE	IS LIST ?	PROMPTS ?
<input checked="" type="checkbox"/>	geo-city	@sys.geo-city	\$geo-city	<input type="checkbox"/>	Define prompts...
<input checked="" type="checkbox"/>	geo-city-2	@sys.geo-city	\$geo-city-2	<input type="checkbox"/>	Define prompts...
<input type="checkbox"/>	Enter name	Enter entity	Enter value	<input type="checkbox"/>	—

+ New parameter

Responses ?

DEFAULT +

Text Response		
1	I'll book you a flight from \$geo-city to \$geo-city-2. Provide me the details of Passengers. The number of Children (Aged below 13) and Number of Adults.	
2	Yes, there are flights available from \$geo-city to \$geo-city-2. Provide me the details of Passengers. The number of Children (Aged below 13) and Number of Adults.	
3	Enter a text response variant	

• Departure and Landing

SAVE

you have to create an exhaustive list. Dialogflow will find out the list with similar expressions. To extract parameter values, use [annotations](#) with available [system](#) or [custom](#) entity types.

” Add user expression

” Mumbai and London

” departure Mumbai and landing at London

” departure is from Mumbai and landing is to London

• Passenger Details

SAVE



Responses ?



DEFAULT +

Text Response



- 1 Okay, I got the information of Passengers.
The number of Adults travelling are : \$number & number of Children are : \$number2
- 2 Thankyou for the information you provided.
The number of Adults travelling are : \$number & number of Children are : \$number2
- 3 Enter a text response variant

Flight Booking Chatbot Home

Search

Search



FlightBookingChatbot


POWERED BY Dialogflow


hello

Greetings! How can I assist?
Greetings from Abhishek Flights! I
can help you Book flight Tickets.
Please select an airline: 1. Indigo
Flights 2. Spice Jet 3. Air India
4.Vistara

Ask something...



 FlightBookingChatbot


POWERED BY  Dialogflow


Flights 2. Spice Jet 3. Air India
4.Vistara

indigo

Okay, I'll Book you a ticket from this Airlines. Lets start Booking a Flight Ticket Can you Provide me the Date and Time of the Airline.

Ask something...

 FlightBookingChatbot


POWERED BY  Dialogflow


Ticket Can you Provide me the Date and Time of the Airline.

15th september 2023 at 10pm

Initiated booking a flight ticket for 2023-09-15T22:00:00+06:00 Can you provide me the location of Departure and Landing?

Ask something...


 FlightBookingChatbot


POWERED BY  Dialogflow

departure mumbai and landing at london

I'll book you a flight from Mumbai to London Provide me the details of Passengers. The number of Children (Aged below 13) and Number of Adults.

Ask something...

 FlightBookingChatbot

POWERED BY  Dialogflow

Children (Aged below 13) and Number of Adults.

2 adults and 1 children

Okay, I got the information of Passengers. The number of Adults travelling are : 2 & number of Children are : 1

Ask something...