

Paper Code : 21315

F-415

B.C.A. (Third Semester)

Examination, 2021-22

(New Course)

Paper No. BCA-305-N

ORGANISATIONAL BEHAVIOUR

Time : Three Hours] [Maximum Marks : 70

Note : Attempt any five questions. All questions carry equal marks.

1. What are the principles underlying the conceptual foundations of organizational behaviour? Discuss.
2. Discuss the application areas and importance of the study of organizational behaviour. What

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is its relationship with other disciplines and fields of study?

3. What is Perception? State its nature and the processes that lead to the evolution of perception. How is the perception of an employee crucial towards the functioning of an organization?
4. What are the different types of Personalities? Enumerate, which type of personality is desirable for a manager? Why? Give reasons.
5. How is attitude helpful in acquiring motivation? Explain their relation with regards to the smooth functioning of an organization.
6. Explain leadership styles with the help of illustrative examples. Explain the behavioural

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(2)

theory of leadership and state its importance to the organization.

7. What are the stages of Group Development? Explain their importance as well as their relevance. Differentiate between (a) coupling and cohesiveness of groups (b) formal and Informal groups.
8. What is Conflict? What are its sources and types? State and discuss the classification of the different types of conflict and their methods of resolution.
9. What are the approaches to power within an organization? Explain how power can be channelized constructively for achieving improved functionality and productivity.

10. What are the sources of power? Explain how the external environment of the organization can contribute to the enhancement of power within the organization.

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