

10 potential questions and answers that a development team might ask you about the WorkSafeNow Platform project.

1. Question: What are the priority features for the initial MVP (Minimum Viable Product) release?

Answer: The highest priority features for our MVP (Minimum Viable Product) include the core safety document management system, basic compliance dashboard, user authentication with role-based access, and the fundamental AI recommendation engine. We need to ensure small business owners can easily upload, store, and manage their safety documentation while receiving basic compliance guidance specific to their industry.

2. Question: How will the AI recommendation engine be trained to provide accurate compliance guidance across different industries?

Answer: We'll train the AI using a combination of industry-specific OSHA regulations, best practices from safety experts, and anonymized data from our beta users. We're working with safety compliance experts to develop training datasets that cover the most common industries our target customers operate in. The system will improve over time as we collect more data and feedback.

3. Question: What integrations with existing business systems are most important for our small business customers?

Answer: Based on our market research, the most important integrations are with common HR systems, payroll software, and document management platforms that small businesses typically use. We should prioritize API connections with QuickBooks, ADP, Gusto, Microsoft 365, and Google Workspace as these are widely used by our target audience.

4. Question: What are the expected peak usage patterns for the platform?

Answer: We anticipate peak usage at month-end and quarter-end when businesses typically handle compliance reporting. Additionally, there may be spikes after new OSHA regulation announcements or following safety incidents in specific industries. The system should be able to handle at least 500 concurrent users during these peak times for our initial rollout.

5. Question: How detailed should the mobile experience be compared to the desktop version?

Answer: The mobile experience should focus on key actions users need on-the-go: accessing safety documents, completing inspections/checklists, reporting incidents, and receiving notifications. The more complex reporting and configuration tasks can be limited to the desktop experience, but the mobile version must allow for real-time documentation and reporting from job sites.

6. Question: What's the expected timeline for expanding beyond the MVP (Minimum Viable Product) features?

Answer: We plan to gather feedback for 2-3 months after the MVP launch before beginning development on the next feature set. This will allow us to prioritize enhancements based on real user feedback. Phase 2 development would likely begin in month 10, with a focus on expanding the AI capabilities and adding more industry-specific templates.

7. Question: How will we measure the success of the AI recommendation engine?

Answer: We'll measure success through several metrics: accuracy of recommendations compared to expert assessment (aiming for 90%+), user adoption rate of suggested actions, reduction in compliance gaps for businesses using the platform, and direct user feedback on recommendation relevance. We'll implement a feedback mechanism allowing users to rate the quality of AI suggestions.

8. Question: What level of customization should we allow for different business types?

Answer: We need to strike a balance between customization and simplicity. Users should be able to select their industry and sub-industry, customize checklist items, set company-specific policies, and configure notification preferences. However, we should maintain a consistent structure for core compliance elements to ensure OSHA requirements are met regardless of customization.

9. Question: What are the data retention requirements for compliance documentation?

Answer: OSHA requires different retention periods for various documents - some need to be kept for 5 years, others for 30 years. Our system needs to be capable of maintaining these records for the required duration while allowing businesses to set their own archiving policies within these constraints. We should implement a tiered storage system to manage costs while ensuring compliance.

10. Question: How will we handle updates to OSHA regulations to ensure the platform remains compliant?

Answer: We'll establish a compliance monitoring team that tracks OSHA regulatory changes. When updates occur, our safety experts will review the changes and work with the development team to update the platform's recommendation engine, templates, and reporting tools. We'll implement a versioning system for compliance rules to maintain audit trails and inform users of regulatory changes affecting their business.