

Service Agreement Contract

COMPREHENSIVE SERVICE AGREEMENT CONTRACT

Contract Reference No: SA-2025-001

Agreement Executed On: March 15, 2025

CONTRACT SUMMARY

Service Provider Entity:

- CloudTech Solutions Inc. (California Corporation)
- Client Organization: Global Manufacturing Corp. (Delaware Corporation)

Service Period:

Commencement: April 1, 2025

Conclusion: March 31, 2027

Contract Duration: 24 months

Aggregate Contract Worth:

Bi-annual Value: \$84,000.00

Monthly Service Fee: \$3,500.00

Implementation Cost: \$12,000.00 (one-time)

Total Agreement Value: \$96,000.00

Legal Jurisdiction:

Governed by California State Law

Federal Regulations Apply

Disputes: San Francisco Superior Court

SERVICE PROVIDER

Corporate Entity: CloudTech Solutions Inc.

Incorporation State: California

Federal Tax ID: 77-8899001

Corporate Headquarters:

2500 Innovation Drive, Suite 400

San Francisco, CA 94107

Business Phone: (415) 555-0123
Corporate Email: contracts@cloudtechsolutions.com
CA Business License: CA-TECH-2023-4567
Contract Signatory: David Chen, Chief Executive Officer

CLIENT

Corporate Entity: Global Manufacturing Corp.
Incorporation State: Delaware
Federal Tax ID: 22-3344556

Principal Office:
1800 Industrial Parkway
Chicago, IL 60601

Business Phone: (312) 555-0987
Corporate Email: vendor.management@globalmfg.com
Primary Contact: Lisa Rodriguez, VP of Technology
Contract Signatory: Lisa Rodriguez, VP Technology

SCOPE OF SERVICES

CloudTech Solutions Inc. agrees to provide comprehensive cloud infrastructure services for the total agreement value of \$96,000.00 over the 24-month engagement:

Service Category	Description	Monthly Value	24-Month Value
Cloud Infrastructure	AWS/Azure cloud management and optimization	\$2,200	\$52,800
Security Services	Cybersecurity monitoring and compliance	\$800	\$19,200
Technical Support	24/7 technical support and incident response	\$400	\$9,600
Consulting Services	Strategic technology consulting and planning	\$100	\$2,400
Total Monthly	Combined Services	\$3,500	\$84,000

Service Level Commitments:

- 99.95% cloud infrastructure uptime guarantee
- Response time under 1 second for critical applications
- Security incident response within 2 hours
- Quarterly strategic technology reviews

FINANCIAL TERMS AND PAYMENT SCHEDULE

Payment Structure (Total: \$96,000)

Payment Type	Amount
Implementation Fee	\$12,000
Monthly Service Fee	\$3,500
24-Month Service Total	\$84,000
Total Contract Value	\$96,000

Payment Schedule

- **Implementation Fee Due:** Within 15 days of contract execution (March 30, 2025)
- **Monthly Payments:** 1st of each month starting April 1, 2025
- **Final Payment:** March 1, 2027
- **Payment Method:** Wire transfer or ACH
- **Late Fee:** 2% per month on overdue amounts
- **Grace Period:** 15 business days

Annual Prepayment Incentive: Client paying full annual amount (\$42,000) in advance receives a 4% discount, reducing annual cost to \$40,320.

CONTRACT TERM AND DURATION

Agreement Period Effective Date: April 1, 2025 at 12:01 AM Pacific Time

Termination Date: March 31, 2027 at 11:59 PM Pacific Time

Total Contract Duration: Twenty-four (24) consecutive months

Contract Years: April 1, 2025 - March 31, 2027

Renewal and Extension Options

- **Automatic Renewal:** Contract automatically renews for successive two-year periods unless terminated
- **Non-Renewal Notice:** Either party may provide 90 days written notice to prevent renewal
- **Early Termination:** Either party may terminate with 60 days written notice
- **Termination for Cause:** Immediate termination allowed for material breach after 15-day cure period

GOVERNING LAW AND DISPUTE RESOLUTION

Applicable Law This agreement between CloudTech Solutions Inc. and Global Manufacturing Corp., valued at \$96,000 over 24 months, shall be governed by and construed in accordance with the laws of the State of California, without regard to conflict of law principles. Federal laws of the United States shall apply where applicable.

Jurisdiction and Venue Any disputes arising from this contract shall be resolved through binding arbitration in San Francisco, California, under the Commercial Arbitration Rules of the American Arbitration Association. If arbitration is unavailable, exclusive jurisdiction shall be in the Superior Court of California, County of San Francisco.

Attorney Fees and Costs The prevailing party in any dispute resolution proceeding shall be entitled to reasonable attorney fees and costs, not to exceed 20% of the total contract value (\$19,200).

SERVICE PROVIDER

Legal Entity: CloudTech Solutions Inc.

Authorized Signatory: David Chen

Title: Chief Executive Officer

Date: _____

Contract Value Acknowledged: \$96,000

CLIENT

Legal Entity: Global Manufacturing Corp.

Authorized Signatory: Lisa Rodriguez

Title: VP of Technology

Date: _____

Contract Value Acknowledged: \$96,000