

Open  
8am-7pm Mon-Fri  
10am-3.30pm Sat

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Mr Abhishek Danalakota  
Apartment 312  
The Hawthorns  
Carrington  
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Ireland

4218985600  
11 January 2022

Dear Mr Danalakota,

### Welcome to Laya Healthcare – looking after you always!

I would like to thank you sincerely for choosing **laya healthcare** to look after your healthcare needs; you've made the right choice. Your policy documentation is available in your secure Member Area at [www.layahealthcare.ie/memberarea](http://www.layahealthcare.ie/memberarea). To become more familiar with your cover be sure to read your policy documents, including your rules booklet, so you know exactly how you're covered.

### What to do next

- Start by registering for your Member Area using your Membership Number, which is on the top right of this letter. This is your personalised online service, which allows you to; change your personal details, review your cover for hospitals, scan centres, and everyday medical expenses, download claim forms, renew your policy online and more.
- Be sure to download our **Laya Healthcare Member App**. Through the app you can access your digital membership card; which also contains your membership number, submit and track any everyday medical expense claims you have at any time during the year and find useful contact numbers at a glance.
- As well as policy details, your Rules Booklet also contains information regarding Lifetime Community Rating. If you require further details on this please visit [www.layahealthcare.ie/lcr](http://www.layahealthcare.ie/lcr).
- Visit [www.layalife.ie](http://www.layalife.ie) and [www.layatransportinsurance.ie](http://www.layatransportinsurance.ie) to find out more about the discounts available for our members.

### Your Personal Information

Rest assured, **laya healthcare** is committed to protecting your privacy and we take great care in handling your personal information. If you'd like to find out about how we use personal information read our Privacy Policy at [www.layahealthcare.ie/privacypolicy](http://www.layahealthcare.ie/privacypolicy) or by emailing [info@layahealthcare.ie](mailto:info@layahealthcare.ie).

### Keeping in touch

Remember our friendly, efficient team is on hand to help you whenever you need support, just contact us and we will be happy to help.

Finally, on behalf of the team at **laya healthcare**, now proudly part of AIG, thank you for your membership.

Looking after you always,

Ben Fearn  
Head of Customer Service