

Abhishek Danalakota

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CAREER OBJECTIVE

Dedicated and results-driven Azure Cloud/DevOps Engineer with a strong background in cloud technologies, automation, and continuous integration/continuous deployment (CI/CD) pipelines.

My objective is to contribute my expertise in designing, deploying, and managing Azure-based infrastructures while optimising DevOps practices to streamline software development lifecycles.

As a proactive team player, I am eager to collaborate with cross-functional teams and utilise my problem-solving abilities to drive business growth and achieve exceptional results in the rapidly evolving world of cloud computing.

WORK HISTORY

Current Employer - Ernst & Young Ireland

Designation - Cloud/DevOps Consultant

Line of business - Platform Delivery team

Date - from 06 Sep 2021 – till present



Job roles and responsibilities:

- Implementing branching strategy, governance, automatic triggers, approval gates and validation checks in Azure DevOps organization
- Writing PowerShell scripts and use Infrastructure as Code (IaC) like Terraform to deploy Azure infrastructure
- Troubleshooting and supporting any incidents that are related to (Azure Active Directory, AD Conditional access policies, Azure DevOps, Automation accounts, Key Vault, AVD, Azure Windows & Linux servers VM's, Firewall, Azure Backup, CosmosDB etc)
- Build Power Automate flows to automate provisioning of Azure AD users, refreshing access token and automate data refresh on storage account.
- Configuring Power BI Dashboards and Power BI gateway connections.
- Manage Azure AD identity which includes Conditional access policies, Privileged Identity Management to restrict access on specific resources to mitigate risks and manage Azure devices using Intune.
- Collaborating with global EY stakeholders to deliver the assigned projects within the defined timeframe.
- Created estimations documents to procuring Azure, Office E5 & Dynamics 365 licenses from Microsoft partners.

Current Employer - Genpact Ireland Ltd

Designation – Developer Support Engineer

Line of business – Facebook Marketing API's

Date - from 09 Mar 2020 – 31 Aug 2021



Job roles and responsibilities:

- Assist developers with Facebook API integrations using Graph API Explorer
- Provide effective technical consultation to Facebook developers regarding all products and services.
- Decipher and troubleshoot bug reports and maintain communication with Product Engineering for further assessment.
- Debug code snippet and coding samples from developers and fix their issues.
- As part of 24x7x365 operational model, I was acting as the point of contact for Platform developers to manage technical product issues and escalations to meet the SLA and maintain service availability
- Build product insights from developer experience/sentiments and work with cross-functional partners to take appropriate action to build, drive and improve Facebook tools and processes.
- Writing technical documentations to developers to make them understand about the issue and drive them to solution.
- Drive to meet or exceed daily performance metrics related to key performance indicators (KPIs)

Current Employer – IBM India Pvt Ltd

Designation – Associate System Engineer

Line of business – Identity and Management

Date - from 14 Feb 2018 – 17 Jan 2019



Job roles and responsibilities:

- Experience managing user life cycle and integrating application requirements in a shared services framework.
- Managed Network Access and Firewall administration using IBM BigFix.
- Created Action Scripts and Fixlets to automate deployments and changes to the client data and security.
- Analysed and clarified customer technical inquiries related to Active Directory and RSA Token Authentication.
- Strong knowledge and experience managing the following IAM activities: ID administration, provisioning, governance/auditing, IAM reporting, IAM tool operations.
- Worked on Linux servers for providing access to new customers and stakeholders.

AREA OF EXPERIENCE & TECHNICAL SKILLS

- Operating systems: Microsoft windows 10, 8.1, 8, 7, Vista, XP, Ubuntu and Mac
- Windows servers: Windows server 2012, 2016 and 2019
- DevOps: Azure DevOps, Git & GitHub
- Backup Solution: Azure Backup and CommVault Mettalic Backup
- Firewall Appliance: Azure Firewalls
- Cloud Computing: Microsoft Azure and AWS
- Infrastructure as Code: Terraform

CERTIFICATIONS

- Microsoft Certified Identity and Access Administrator (SC -300)
- Microsoft Certified Azure Administrator (AZ-104)
- Microsoft Azure Fundamentals Certified (AZ-900)
- Amazon Web Services Cloud Practitioner Essentials (Second Edition)
- Agile Scrum Trained (Genpact)
- Online Basic Lean Certified (Genpact)
- Certified Network Security Specialist (CNSS)
- Certified ITIL V3 foundations (Genpact)

EXTRA CIRCULAM ACTIVITIES

- Participated in Irish Cancer society Marathon and raised few euros.
- Host Cloud Platform team catchups meetings every week by getting agenda.
- I was a part of KBC DUBLIN MARATHON 2019 given my services as helpdesk volunteer and very happy to meet new people.
- Active member of engagement activity Genpact conducting Fun @ Friday sessions leading to engage every team member from different teams to participate and make them refresh.

EDUCATION

Master of Science in Data Analytics, Dublin Business School

2019-2020

Completed Master's in Data Analytics in Dublin (2.1)

Bachelor of Technology in Computer Science, JNT University

2013-2017

Completed Bachelor's in Computer Science with 1.1