

# Hotel Management System

Title

Problem statement:- Manual hotel booking is inefficient & error prone, an automated system is needed.

## 1. Introduction

### 1.1 Purpose

Defines requirements for the Hotel Management System (HMS) to automate hotel room booking, customer management & reporting. Add food

### 1.2 Scope

\* Customers: Register, log in, book/cancel rooms, pay online.

\* Receptionist: Manage bookings, respond to inquiries.

\* Manager: View reports, update room & financial details.

### 1.3 Overview

System ~~ensures~~ ensures secure transactions, fast booking & simple web based access. Make best facilities gym, spa, pool

## 2. General Description

\* Customers: Book, cancel, and pay for rooms.

\* Receptionists: Handle booking updates & customer queries.

\* Managers: Generate reports & update room details.

UI

## 3. Functional Requirements

1. Customer registration & login

2. Room booking / cancellation

3. Online payment

4. Receptionist manages bookings

5. Manager generates reports

#### 4. Interface Requirements

\* UI : Simple web browser interface

\* Software : Java (J2EE), Mongo DB, Apache Tomcat, HTML/JS

H/W, S/W

Non

#### 5. Performance Requirements

\* Data update :  $\leq 2$  sec

\* Query response :  $\leq 5$  sec

\* Login validation :  $\leq 3$  sec

Sec

Reliab

#### 6. Design Constraints

\* Memory : 10 GB server

\* Language : English only

\* Tech : Java-based, Windows OS

#### 7. Non Functional Requirements

\* Security : HTTPS for payments

Come, 24/7

\* Reliability : Hourly backup, recovery within 1hr

\* Capacity : 10,000 users, 20 Peak transactions

\* Usability : Easy UI, user manual provided.

#### 8. Schedule & Budget

\* Development time : 4-6 months Weeks

\* Budget : Limited

Cost Estimer  
Gov to MD



# Credit Card Processing

## Problem Statement :

Manual credit card processing is slow & insecure, an automated system is needed for fast & safe transactions.

### 1. Introduction

#### 1.1 Purpose

This document defines the requirements for the Credit card processing system (CCPS).  
It aims to provide secure, fast & reliable credit card transactions for customers & merchants.

#### 1.2 Scope

- \* Customers : Make payments securely.
- \* Merchants : Accept payment & verify transactions.
- \* System : Validate cards, process payments & generate transaction reports.

#### 1.3 Overview

Manual credit card is slow & insecure, an automated system is needed for fast & safe transactions.

### 2. General Description

- \* Customers : Use credit cards for payments
- \* Merchants : Receive confirmation of transactions.
- \* Admin/Bank : Manage, monitor & audit transactions.

### 3. Functional Requirements

1. Validate credit card details
2. Authorize transactions
3. Process payments securely
4. Generate receipts & transaction history
5. Admin reporting & monitoring

### 4. Interface Requirements

- \* UI: Simple & secure web interface
- \* Software: Java / Python backend, MySQL.

### 5. Performance Requirements

- \* Transaction approval  $\leq 5$  sec
- \* Data validation  $\leq 2$  sec
- \* System uptime 99.9%.

### 6. Design Constraints

- \* Must comply with PCI-DSS security standards.
- \* Encryption required
- \* Limited budget

### 7. Non Functional Attributes

- \* Security: SSL/TLS encryption
- \* Reliability: Backup every hour

### 8. Schedule & Budget

- \* Development time: 6 months  $\Rightarrow$  26 weeks.
- \* Budget: limited.

## Cost Estimation

1) Development

- ₹ 3 - ₹ 4 lakhs

2) Software/Tools

- ₹ 50,000

3) Hosting & Servers

- ₹ 50,000 - ₹ 70,000

4) Compliance & Security

- ₹ 1 lakh

5) Maintenance

- ₹ 50,000

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Total ₹ 5 - ₹ 6 lakhs

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# Library Management System

## Problem Statement:

Most libraries still rely on manual systems for managing books, members, and transactions.

This leads to frequent errors, data loss, time consuming & difficulty in tracking issued/returned books and fines.

## 1. Introduction

### 1.1 Purpose:

To define the software requirements for automating library operations like book management, user handling, issuing, returning & fine tracking.

### 1.2. Scope

The system manages books, members, transactions, fines & reporting with minimal manual work.

### 1.3 Overview

Provides a web based platform for librarians and members to manage & access library services efficiently.

## 2. General Description

LMS allows librarians to add/manage books & users, issue & return books & generate reports.

### 3- Functional Requirements

- \* Add / update / delete books & users
- \* Issue / return books
- \* Book search by title
- \* Generate reports.

### 4- Interface Requirement

- \* Web-based user interface
- \* Backend database
- \* Optional [barcode scanners]

### 5- Performance Requirement

- \*  $< 2$  seconds response time
- \* Handle 100+ users
- \* Error rate  $< 1\%$

### 6- Design Constraints

- \* Platform independent
- \* web based only.

### 7- Non Functional Attributes

- \* Security
- \* Reliability
- \* Scalability
- \* Data integrity.

### 8- Preliminary Schedule

- \* Time : 3 months
- \* Cost : \$10,000 - \$15,000

Problem Statement

Manual inventory management causes stock loss and inefficiency; a stock Maintenance System ensures accurate tracking & better control.

1) Introduction

\* Purpose :

Automate stock tracking, updates, & reporting.

\* Scope :

Manage inventory levels, track stock management and notify low stock.

2) Functional Requirement

- \* Add / update / delete stock items.
- \* Track incoming & outgoing stock.
- \* Alert for low stock.
- \* Generate reports.

3) Interface Requirement

- \* User friendly web interface
- \* Database backend

4) Performance Requirement

- \* Fast response < 2sec
- \* Support 50+ concurrent users
- \* Handle 10,000+



## 5) Design Constraints

- \* Use open source tech
- \* Cross platform support
- \* Secure user authentication

## 6) Non Functional Requirement

- \* Secure access
- \* Reliable & scalable
- \* Maintain data accuracy.

## 7) Schedule & Budget

- \* Time 2-3 months

- \* Cost : \$ 8000 - \$ 12,000

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## Problem Statement

Manual passport processing is slow & error prone  
automation speeds up application & improves accuracy

### 1) Introduction

Purpose: Automate passport application, verification & issuance.

Scope: Manage application, track status, verify documents & generate reports.

### 2) Functional Requirements

- \* Submit, update & track passport
- \* Verify applicant documents.
- \* Approve or reject applications.

### 3) Interface Requirements

- \* Web based portal
- \* Secure database
- \* Integration with govt ID

### 4) Performance Requirement

- \* Fast response < 2 Sec.
- \* Handle applications
- \* Low error rate

### 5) Design Constraint

- \* Use secure technology
- \* Accessible
- \* Role based user access.

### 6) Non - Functional Requirement

- \* High security
- \* Reliable
- \* Scalable

### 7) Schedule & Budget

- \* Time :- 3-4 months
- \* Cost :- \$12,000 - \$18,000

