

Abidan Martinez

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Work Experience

IT Technician @ Chukchansi Gold Resort & Casino - Current

Jan 2022 – Present // Coarsegold, CA

- Responsible for the support of computer systems, network equipment, selected software on the property.
- Support end users and guests effectively in a 24x7x365 environment with any equipment problems.
- Maintains proper security levels and access rights for software and end user PC's.
- Ensures the quality of systems operations in all areas of the company.
- Monitors all supported equipment, identifying potential problems and repairing same as needed.
- Maintains a working knowledge of all appropriate software and network applications.
- Performs excellent customer service at all times.

Fulfillment Center Associate @ Amazon

Sept 2021 – Dec 2021 // Fresno, CA

- Picked products for customer orders.
- Transfer containers around facility.
- Stowed vendor products.

Operations Manager @ Savory Sandwiches Inc.

Oct 2014 – Apr 2021 // Fresno, CA

- Troubleshooted errors in DSD (Direct Store Delivery) system, accounting software and PCs.
- Managed operational software programs and equipment.
- Promoted/motivated team efficiency and productivity.
- Created daily production schedule.
- Organized weekly employee shifts.
- Maintained low-cost product expenses.
- Managed driver routes.
- Purchased inventory and supplies.
- Sorted drivers' monies, checks, etc.
- Pursued referrals for the company.
- Created daily bank deposits.
- Handled employee payroll.
- Handled customer service issues.
- Ran delivery routes.

Education

Clever Programmer Bootcamp

Dec 2021 – April 2022

Fresno Pacific University

Jan 2020 – May 2021 // Fresno, CA

Bachelor's Degree in Computer Information Systems

Fresno City College

Aug 2017 – May 2020 // Fresno, CA

Associate Degree in Computer Information Technology, Web Development Certificate

Technical Skills

Programming Languages

JavaScript (ES6), HTML5, CSS3, Python, Markdown, SQL

Libraries & Frameworks

Bootstrap, Django, Mocha, React

Tools

Git (Version Control), GitHub, Test Driven Development (TDD), Command Line (Bash)

Design

Responsive Web Design, Accessibility

Projects

Red Bull Concept

Concept site to showcase Red Bull products and team. Built with HTML5 and CSS3.

SSIMS (Savory Sandwiches Information Management System)

Multi-page web app for internal business use for a local food manufacturer. Built with Django, HTML, CSS, Python.

Web Development Site

Multi-page site to share personally learned knowledge of Web Development topics.