* Step 1
  + This SR was assigned to me. My name is Venkatesh and I will be helping you with your issue.   
    For the job that is having the error please provide the following:   
      
    1. Dump of the tables wip\_entities and wip\_discrete\_jobs in xls format and with column headers   
    2. Output of wipjob11i. Use the note below:   
      
    Discrete Job/EAM Work Order Diagnostic script wipjob11i.sql ( [Doc ID 316142.1](https://support.oracle.com/epmos/faces/DocumentDisplay?parent=SrDetailText&sourceId=3-10593378241&id=316142.1) )
* Step 2

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| https://support.oracle.com/epmos/adf/images/t.gif | Hi,   The jobs are in status 'pending close'. We will change the status using the scrip below and then resubmit the jobs  for closure. So please do the following:   For work orders in pending close status use the following datafix on a TEST/DEV instance first. First run Datafix 1 followed by datafix 2.   ========  1st Data fix:  ========  create table wip\_discrete\_jobs\_bkp  as select \* from wip\_discrete\_jobs where  (wip\_entity\_id,organization\_id)  in (select temp.wip\_entity\_id,temp.organization\_id  from wip\_dj\_close\_temp temp,wip\_entities we  where temp.wip\_entity\_id=we.wip\_entity\_id  and temp.organization\_id=we.organization\_id  and we.entity\_type=6)  and status\_type=14;   create table wip\_dj\_close\_temp\_bkp  as select \* from wip\_dj\_close\_temp  where (wip\_entity\_id,organization\_id) in  (select wip\_entity\_id,organization\_id  from wip\_discrete\_jobs\_bkp);   update wip\_discrete\_jobs  set status\_type=5  where (wip\_entity\_id,organization\_id)  in (select temp.wip\_entity\_id,temp.organization\_id  from wip\_dj\_close\_temp temp,wip\_entities we  where temp.wip\_entity\_id=we.wip\_entity\_id  and temp.organization\_id=we.organization\_id  and we.entity\_type=6)  and status\_type=14;   delete from wip\_dj\_close\_temp  where (wip\_entity\_id,organization\_id) in  (select wip\_entity\_id,organization\_id  from wip\_discrete\_jobs\_bkp);   commit;  -----------------------------------------------------------------    =========  2nd Data fix:  =========   update eam\_work\_order\_details set user\_defined\_status\_id = 5 where  wip\_entity\_id in(select wip\_entity\_id from wip\_eam\_work\_orders\_v where  status\_type = 5 and user\_defined\_status\_id =14)   Now ensure that the cost manager is active and then submit the jobs for closure through UI again  Check if they get closed normally. Thanks |