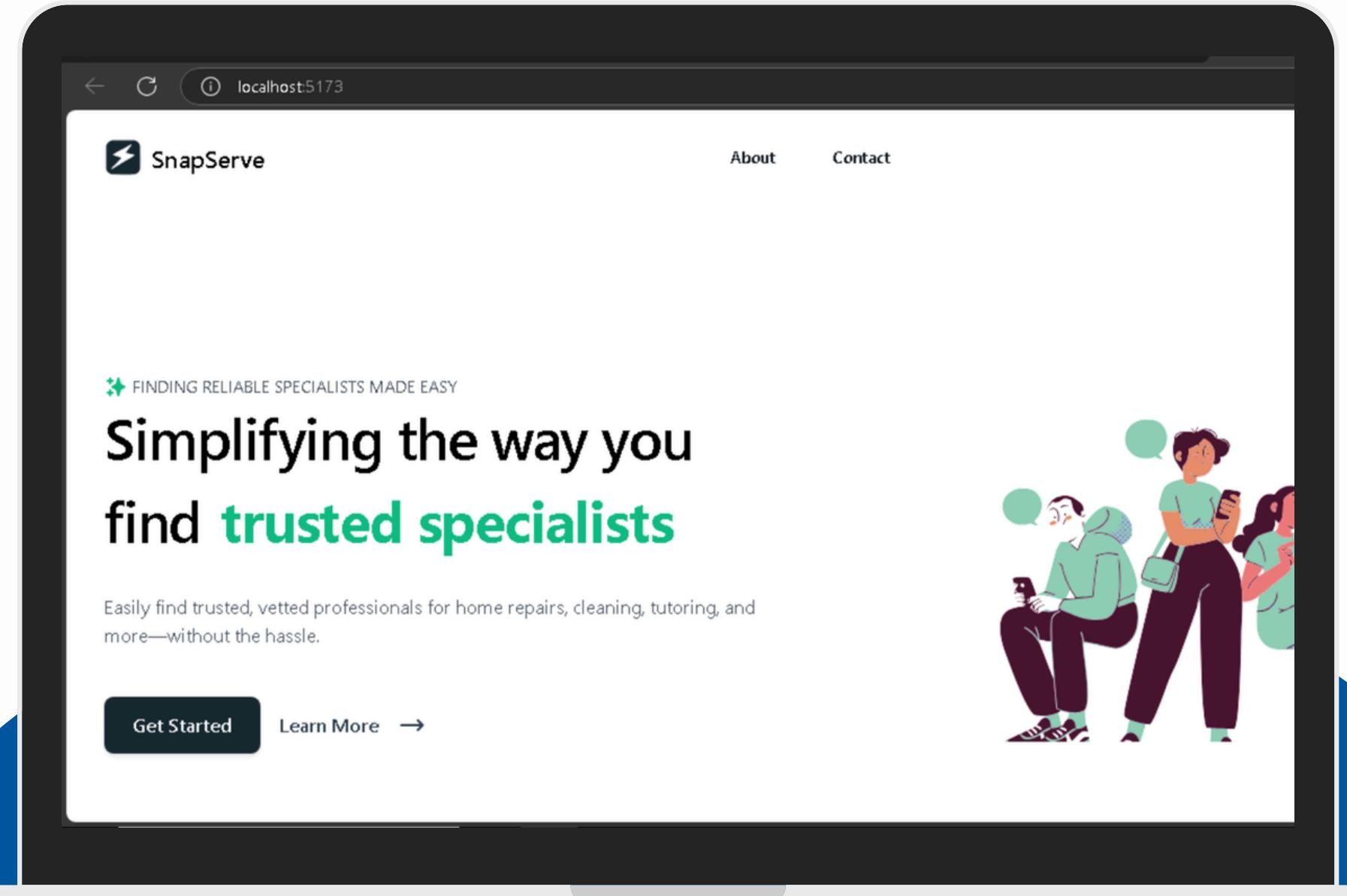


# **SNAPSERVE**

## **Customers to Trusted Specialists**

**By:**  
**Abijith S. & Aarzoo C.**





# Introduction

Snap Serve is a user-friendly platform designed to connect customers with verified specialists in a wide range of industries like home repairs, cleaning, tutoring, personal care, and more.

Our mission is To make the process of finding reliable, available professionals easy and trustworthy.

# The Challenge: Finding Reliable Specialists

## Time Consuming

Searching for and vetting service providers can be a lengthy and tedious process.

## Lack of Trust

Customers often struggle to find professionals they can trust to complete the job properly.

## Scheduling Difficulties

Coordinating schedules with service providers can be a challenge, especially on short notice.

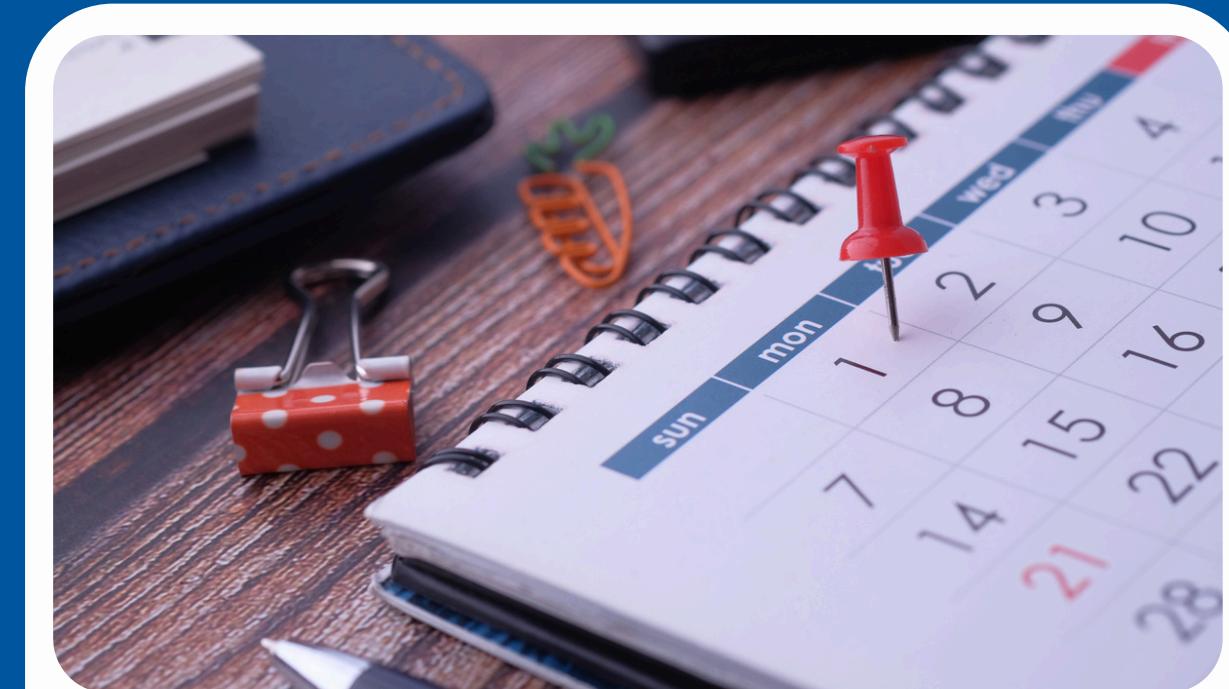


# SnapServe's Solution



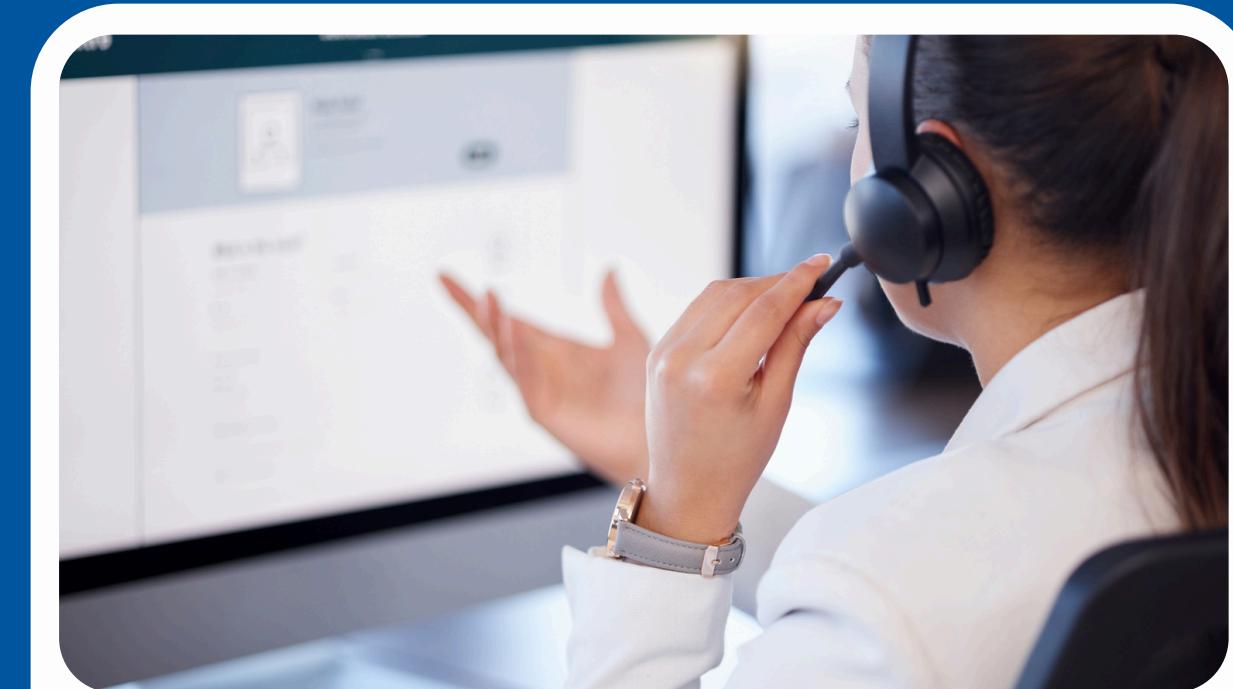
## Verified Professionals

Snap Serve thoroughly vets and validates all service providers, ensuring top-quality work.



## On-Demand Booking

Customers can quickly book appointments with available service providers, often within the same day.



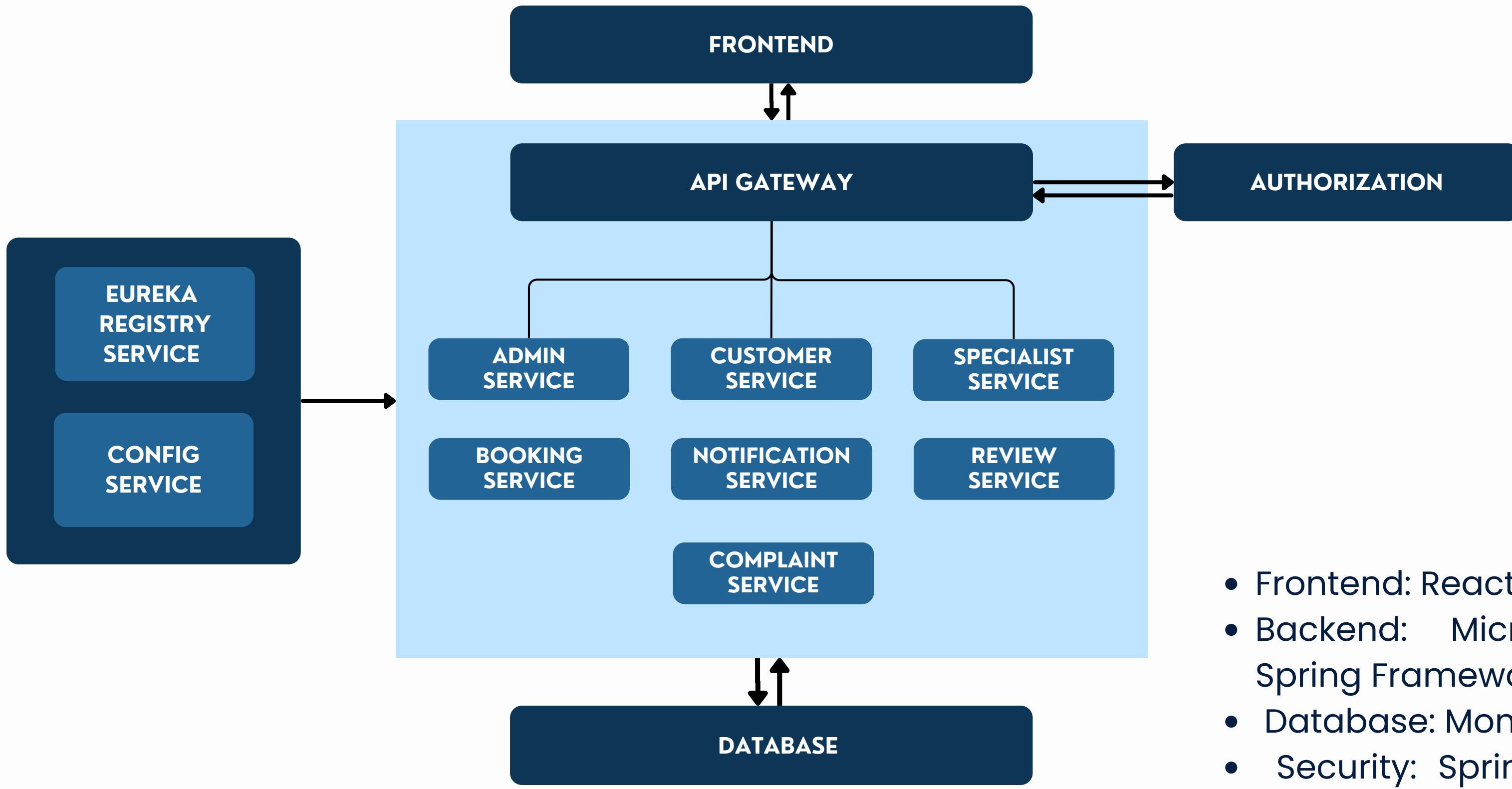
## Responsive Support

Snap Serve's dedicated customer service team is available to assist with any questions or concerns. Snap Serve stands behind the work of its service providers, offering a satisfaction guarantee.

# How Snap Serve Works: A 4-Step Process

- 01** **Search**  
Customers can easily search for the desired service and location.
- 02** **Select**  
Customers can review provider profiles, ratings, and availability to choose the best fit.
- 03** **Book**  
Customers can securely book and pay for the service through the SnapServe platform.
- 04** **Pay & Rate**  
After the service is completed, customers can pay securely through the platform and leave feedback to help others make better choices.

# High Level Architecture



- Frontend: React.js, Tailwind CSS
- Backend: Microservices with Spring Framework
- Database: MongoDB Atlas
- Security: Spring Security with JWT (JSON Web Tokens)

# Backend

localhost:8761

## Instances currently registered with Eureka

Application	AMIs	Availability Zones	Status
ADMIN-SERVICE	n/a (1)	(1)	UP (1) - <a href="#">admin-service:70a5747b423357517e1ced8f5d65ce9b</a>
AUTH-SERVICE	n/a (1)	(1)	UP (1) - <a href="#">auth-service:afe104b0d5c04dbc8eeb66e43543453d</a>
BOOKING-SERVICE	n/a (1)	(1)	UP (1) - <a href="#">booking-service:0f25debd1b072cf0fb5be27e76fb4fe</a>
COMPLAINT-SERVICE	n/a (1)	(1)	UP (1) - <a href="#">complaint-service:74e092681be1c7f6ca12a876401da20e</a>
CONFIG-SERVICE	n/a (1)	(1)	UP (1) - <a href="#">config-service:8da20ecd950edc2e9fca5c62ddaaaf1</a>
CUSTOMER-SERVICE	n/a (1)	(1)	UP (1) - <a href="#">customer-service:72a3abf42626fa6ca8030e48f7be6c4f</a>
GATEWAY-SERVICE	n/a (1)	(1)	UP (1) - <a href="#">gateway-service:5cf2506a54da609a72327f319d19c490</a>
NOTIFICATION-SERVICE	n/a (1)	(1)	UP (1) - <a href="#">notification-service:5550ae9d51533bc6527c69d407c3107f</a>
REVIEW-SERVICE	n/a (1)	(1)	UP (1) - <a href="#">review-service:101a1e31ad93223c46f5c642cba55da0</a>
SPECIALIST-SERVICE	n/a (1)	(1)	UP (1) - <a href="#">specialist-service:1740f7a8342481c527b33f412ef72068</a>

## General Info

Name	Value
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# **WEB APPLICATION DEMO**



# FUTURE SCOPE

- Payment Intergration
- Uploading Images to Cloud
- SMS Notifications
- Communication using chats and calls



# CONCLUSION

**In conclusion, Snap Serve is a powerful, user-friendly solution designed to streamline service management and improve efficiency. With its seamless functionality, it enhances both provider and client experiences. We're excited about its potential to drive success and look forward to its impact. Thank you!**

# THANK YOU!

