

# CV

**Bilal Ameen**, Digital Product Strategist  
abilalameen@gmail.com · (+45) 4246 4296  
[www.bilal.pk](http://www.bilal.pk) · [www.linkedin.com/in/bilalameen](https://www.linkedin.com/in/bilalameen)  
Denmark - Open for relocation



## Introduction

I am a Digital Product Strategist with 5 years of user-centric experience at Microsoft. Creating useful and value-adding solutions using my business and user psychology knowledge is what I am all about. My experience in Digital Product Strategy, UX Design, and interpersonal skills makes me a natural facilitator between users and product teams.

My passion is to build and launch innovative, user-friendly products in collaboration with business stakeholders, designers, and developers. My greatest strength is my natural ability to empathize with and understand customers. I use my insights to define product visions and contribute to developing products that support end-user needs while aligning with the business, project, and design goals.

## Skills

Product Management · Customer/Partner Relationship · Dynamics CRM · User Experience · Analysis · Product Design · Presentations · Conflict Resolution · Communication

## Languages

Danish, English, and Hindi/Urdu

## Certifications

**UX Design Certificate** 2023 – now  
Google


**Various Certifications** 2019 – 2023  
Microsoft · Dynamics 365 CE, Power Platform, etc.

**Foundational & Master Coaching Program** 2011 – 2014  
Mindjuice

## Honors

**Winter Honors Award SMC** 2021  
Microsoft

## Experiences

 **Technology Specialist - Enterprise D365 CE** 2021 – now  
Microsoft · Denmark

I help customers design, adopt, and understand the implementation of Microsoft Dynamics 365 CE.

● **Technology Specialist - SMC D365 CE** 2019 – 2021  
Microsoft · Switzerland, Denmark & EMEA


● **Technology Solutions Professional - Cross** 2018 – 2019  
Microsoft · Ireland & EMEA

 **Product Designer** 2017 – 2018  
Singular ApS · Denmark

Built and shipped takeaway platform: [www.mealmonk.com](http://www.mealmonk.com)  
Product vision, feature releases, go-to-market, and more.

 **IT Student Assistant** 2015 – 2016  
Pharmadanmark · Denmark


SharePoint and Microsoft Dynamics CRM.

 **IT Consultant - Data Analysis (Freelance)** 2014 – 2015  
Rejsekort A/S · Denmark

Analysis of transactions during a nationwide system update.

 **Graphic & Web Design Lead** 2010 – 2012  
Lejerbo · Denmark

## Education

 **MSc in Business Administration and Information Systems** 2015 – 2018  
Copenhagen Business School

● **BSc in Business Administration and Information Systems** 2011 – 2015  
Copenhagen Business School