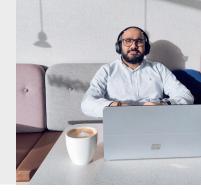
CV

Bilal Ameen, Digital Product Strategist abilalameen@gmail.com · (+45) 4246 4296 www.bilal.pk · www.linkedin.com/in/bilalameen

Denmark - Open for relocation



2021 - now

2019 - 2021

2017 - 2018

2015 - 2016

2014 - 2015

2010 - 2012

Introduction

I am a Digital Product Strategist with 5 years of user-centric experience at Microsoft. Creating useful and value-adding solutions using my business and user psychology knowledge is what I am all about. My experience in Digital Product Strategy, UX Design, and interpersonal skills makes me a natural facilitator between users and product teams.

My passion is to build and launch innovative, user-friendly products in collaboration with business stakeholders, designers, and developers. My greatest strength is my natural ability to empathize with and understand customers. I use my insights to define product visions and contribute to developing products that support end-user needs while aligning with the business, project, and design goals.

Skills

 $\label{eq:product_monopole} Product\ Management \cdot Customer/Partner\ Relationship \cdot \\ Dynamics\ CRM \cdot User\ Experience \cdot Analysis \cdot Product\ Design \cdot \\ Presentations \cdot Conflict\ Resolution \cdot Communication$

Languages

Danish, English, and Hindi/Urdu

Certifications

UX Design Certificate 2023 - now Google

Various Certifications 2019 – 2023

 ${\sf Microsoft \cdot Dynamics\ 365\ CE, Power\ Platform, etc.}$

Foundational & Master Coaching Program 2011 - 2014 Mindjuice

Honors

Microsoft

Winter Honors Award SMC 2021

Experiences

Technology Specialist - Enterprise D365 CE

Microsoft · Denmark

I help customers design, adopt, and understand the implementation of Microsoft Dynamics 365 CE.

Technology Specialist - SMC D365 CE

Microsoft · Switzerland, Denmark & EMEA

Technology Solutions Professional - Cross 2018 - 2019

Microsoft · Ireland & EMEA

Product Designer

Singular ApS · Denmark

Built and shipped takeaway platform: www.mealmonk.com Product vision, feature releases, go-to-market, and more.

IT Student Assistant
Pharmadanmark · Denmark

SharePoint and Microsoft Dynamics CRM.

IT Consultant - Data Analysis (Freelance) Rejsekort A/S · Denmark

Analysis of transactions during a nationwide system update.

Graphic & Web Design Lead

Lejerbo · Denmark

Education



MSc in Business Administration 2015 – 2018 and Information Systems

Copenhagen Business Scool

BSc in Business Administration and Information Systems Copenhagen Business Scool 2011 - 2015