

**CS306**  
**Project Step 4**  
**Project Implementation**  
**Due Date: June 15, 2022**

**Support Page**

Create a support page for your users or guests on your website that allow them to communicate with admin via a real time cloud database (Firebase).

You must implement a RestAPI architecture that consumes JSON objects from a cloud service and produces to that service. Please have a look at Recitation 9 as a reference which you can use for this part. You DO NOT have to provide a real time communication, please look at Recitation 9 to see how things work.

Support Page must cover the following specifications:

- Name of the user or guest should be given by user or guest
- Subject of the issue should be chosen from a dropdown menu (example: "Defected Product", "Late Order", "Lost Product", "Suggestion")
- Chat Message
- Message Date
- Admin support page should be a separate page, so he/she can respond to that SPECIFIC user or guest
- Users or guests must not see each other's messages, so each support page must be unique for each user or guest, admin can see all messages together

Submit a PDF report which includes screenshots of your support page and your source codes in a ZIP FILE.

For each group, one submission is enough.

For questions or office hour appointments please email [emiralaattin@sabanciuniv.edu](mailto:emiralaattin@sabanciuniv.edu)