

## Says

What have we heard them say? What can we imagine them saying?

What are their wants, needs, hopes, and dreams? What other thoughts might influence their behavior?



**Thinks** 

Comprehensive collection of information on airports, airlines and their routes

Includes information about airlines including their IDs, name aliases, IATA

Active/ inactive status of airlines

It contains information such as names, cities, countries, codes (IATA and ICAO) longitudes, latitudes and altitudes of airports

It also contains time zone and daylight saving time data.

ICAO codes, callsigns country of origin



**Unlocking Insights** Of Global Air Transportation Network

allows people from different countries to cross international boundaries

travel other countries for personal, business, medical, and tourism purposes

Speed of service compare to other transportation network

Very risky in case of accident (e.g) weather condition

More expensive

A critical infrastructure with high impact on mobility, trade and economy

## Does

What behavior have we observed? What can we imagine them doing?



See an example

**Feels** 

What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?

