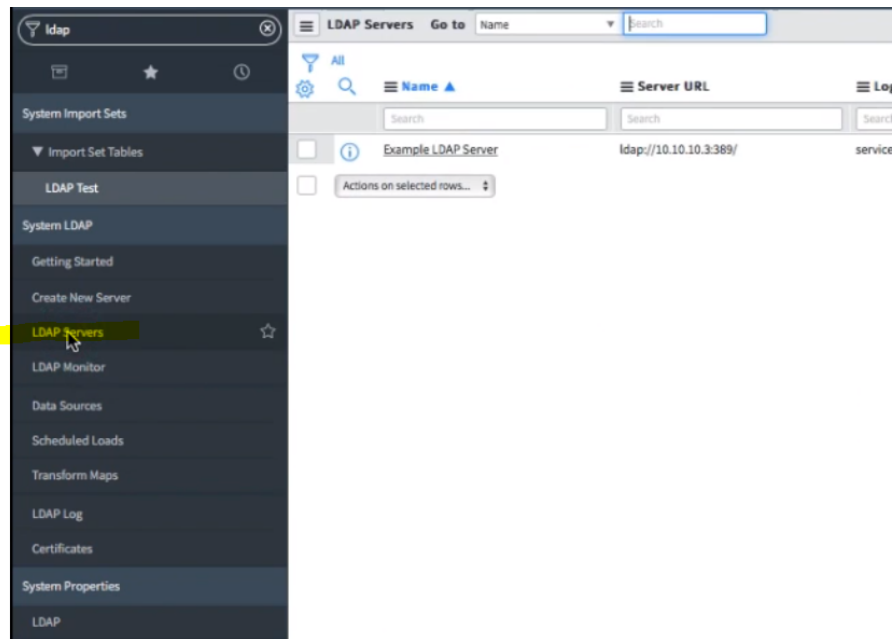
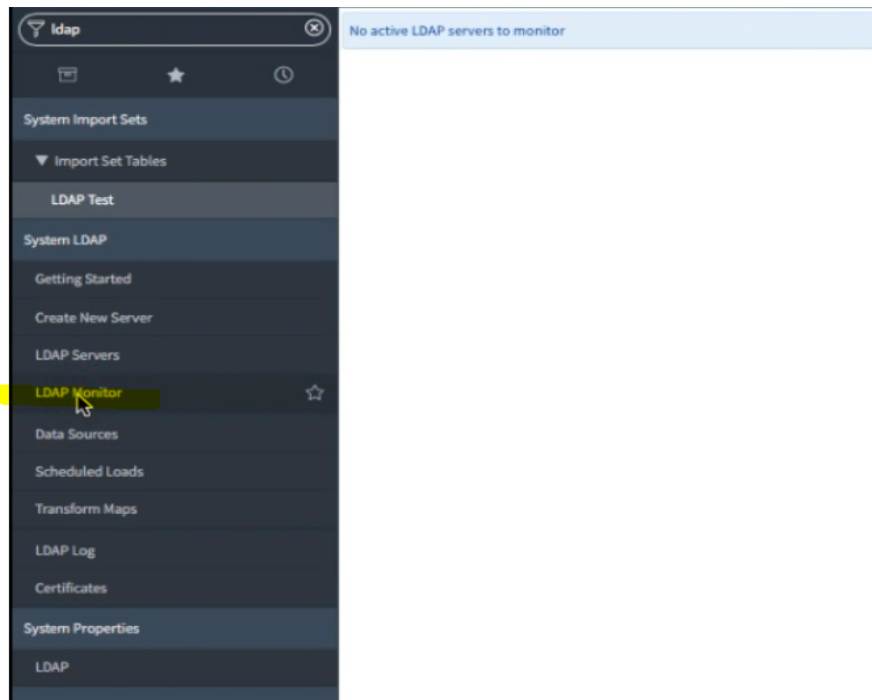


Under the module **System LDAP**, go to **LDAP Servers**:

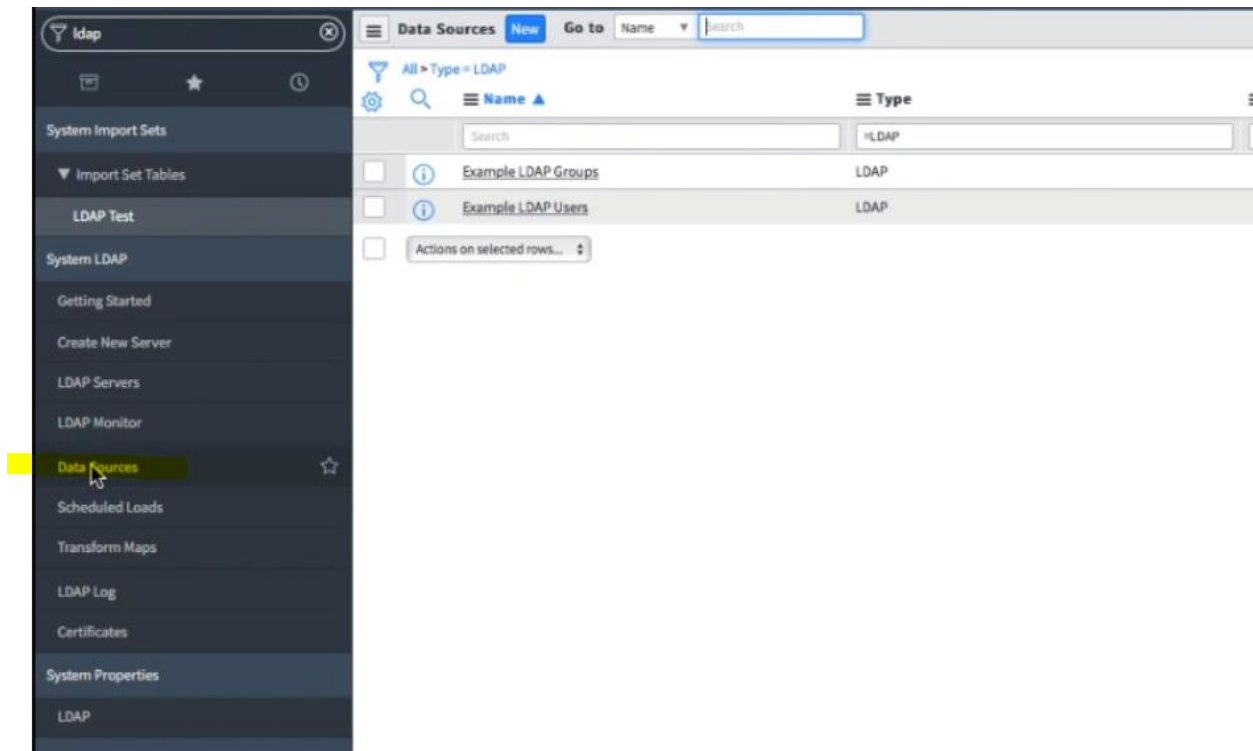


...this will list all the active LDAP Servers that have been configured in the instance.

There is also LDAP Monitor to show the status of the LDAP Servers:

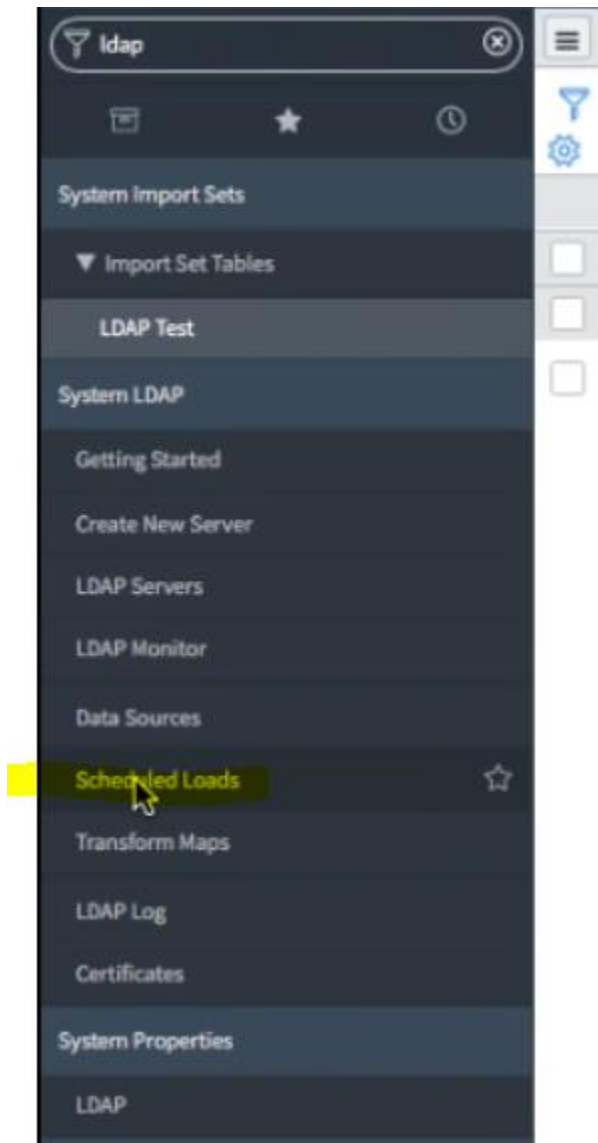


Then we have **LDAP Sources**, which lists the Data we wish to import:



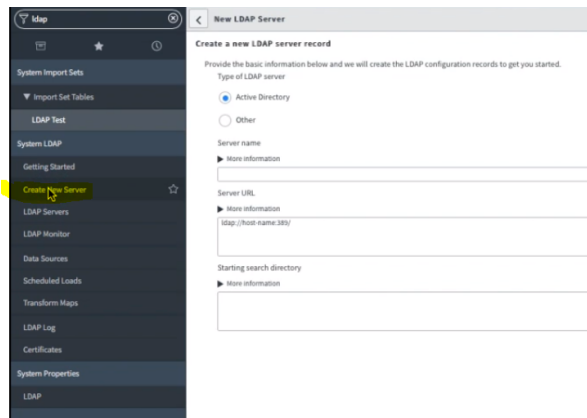
...in this case, it is the Groups and Users of an organization.

If we wish to run imports frequently and schedule them, we have the module called **Scheduled Loads**:



To create a new LDAP Server:

Step One: Create New Server



...fill out the fields as desired:

Provide the basic information below and we will create the LDAP configuration records to get you started.

Type of LDAP server

☒ Active Directory

☐ Other

Server name

▼ More information

An arbitrary name that will be displayed in lists and in record detail. If you will have multiple LDAP servers then pick names that help you to identify the server being used.

Test Server for Demo

Server URL

► More information

ldap://ldap.forumsys.com

Starting search directory

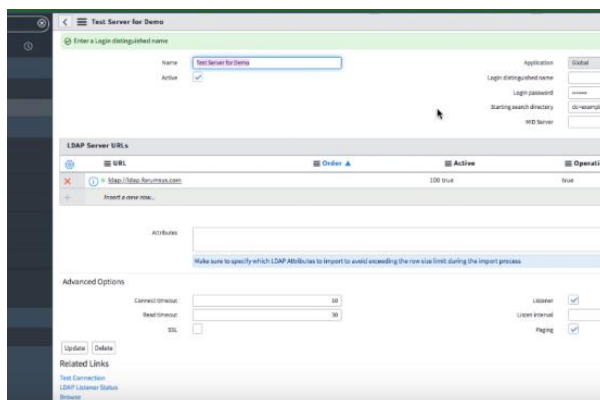
▼ More information

The starting search directory or RDN (Relative Distinguished Name) where you want Service-now to begin its search for users and/or groups. No data / LDAP hierarchy.

Example value: DC=service-now,DC=com

dc=example,dc=com

...then click on Submit. Now we have a new LDAP Server record:




...here we have the form for the newly created LDAP Server.

Step Two: Create a **Login distinguished name**, as well as **Login password**:

Bind DN: *cn=read-only-admin,dc=example,dc=com*



Bind Password: *password*




Application	Global	
Login distinguished name	cn=read-only-admin,dc=example,dc=com	
Login password	*****	
Starting search directory	dc=example,dc=com	
MID Server	<input type="text"/>	

...this way, we enable ServiceNow to log in to the LDAP server.

Now we right-click and Save to Test the Server:

  Test Server for Demo

 Connected Successfully

Name	Test Server for Demo
Active	<input checked="" type="checkbox"/>

LDAP Server URLs

The LDAP Server has now been successfully configured!