

Incidents

New

Go to

Short description

Search

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All > Active = true

Sort (a to z)

Sort (z to a)

Show Visual Task Board

Ungroup

Group By Number

Bar Chart

Pie Chart

Configure

Import

Export

Update Selected

Update All

Create Application Files

Import XML

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List Calculations

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All

Table

Security Rules

Business Rules

Workflows

Client Scripts

UI Policies

Data Policies

UI Actions

Notifications

Dictionary

			Short description	Caller	Priority	State	Category
			Can't access Exchange server - is it down?	Jerrod Bennett	1 - Critical	In Progress	Hardware
			Can't access SFA software	Bud Richman	3 - Moderate	New	Software
				Fred Luddy	2 - High	In Progress	Software
				Joe Employee	2 - High	In Progress	
				Luke Wilson	4 - Low	On Hold	
				Joe Employee	1 - Critical	On Hold	Inquiry / Help
				Charlie Whitherspoon	5 - Planning	In Progress	Inquiry / Help
				Fred Luddy	1 - Critical	In Progress	Software
				Fred Luddy	5 - Planning	In Progress	Inquiry / Help
			I need more memory	Don Goodliffe	1 - Critical	In Progress	Hardware

<

Configuring Incidents List

Cancel

Save

Available

Created

Created by

Date format

Default perspective [+]

Department [+]

Domain [+]

Domain Path

Email

Employee number

Failed login attempts

Field3 [+]

Gender

Geolocation tracked

Home phone

Internal Integration User

LDAP server [+]

Language

Last login

+

>

<

Selected

|- begin\_split -|

Number

Category

|- end\_split -|

Short description

Priority

Caller.First name

^

v

Cancel

Save

List view

View name

Mobile

Create new field

Name

Type

String

Field length

Small (40)

Add

Related Links

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