How to get dev/prod instance

S   by stryker129
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Hello everyone.

I'm working on company and we would like to have both developer and production instances in Service-now cloud.

So we need to have developer instance for developer purposes and we can have an ability to "deploy" to production new bunch of work through Update Sets.

I suppose we need to have both these instances under one SN account?

Are there any prepaid programs for companies? Also it would be great to get rid of 10 days of inactivity.

What are the next steps to do it?

Thanks in advance.

Topics: Enterprise Release Management

Chuck Tomasi | Forum Level 1 | • 3y ago

Hi Ivan,

To get a dev/prod instance you need to be a customer with an active contract. Please reach out to your ServiceNow Sales Rep for more information on this.

Contact Us - ServiceNow

The personal developer instances (from developer.servicenow.com) that you are referring to are currently in limited supply for cost control reasons and as such we reclaim them after 10 days of inactivity.

Hibernation and Developer Instances