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Portal Pet Adoption and Thoughts on Modals

I hosted a webinar back in July where we built a not-so-simple Service Portal widget from scratch. If you haven't seen it, check it out here. For those of you looking for the code, your wish has been granted. I've posted below the HTML, Client Controller, Server Script, and CSS for the main widget and the embedded widget.

Since July I've also had a few thoughts about the widget we built, mainly around whether to use spModal or \$uibModal for the modal dialogue. I'd like to share this first before spilling all the code.

Thoughts on modals in Service Portal

In the webinar, we relied on a modal dialogue for presenting the pet selection widget. I was torn between whether to use the Service Portal modal wrapper (spModal), or to use the the bootstrap component itself (\$uibModal). Though they both result in a similar experience for the user, it's the experience for the developer that's quite different.

spModal is very easy to use. There used to be some nice documentation for it on gitHub, but alas, it was removed in August, due to SN product documentation politics I'm guessing. ServiceNow, if you're reading this, PLEASE BRING BACK THE SP GITHUB REPO!!! Anyway, spModal allowed us to easily open a modal dialogue and define it's messages, buttons, etc. Th^ drawback is that the more advanced options were limitec + Ready to learn more?

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For example, in the widget we built, we wanted a 'submit' button for each pet in our selection. However, the 'buttonClicked()' function we needed to trigger was not available to us in the spModal API. So, we had to use angular element to do some DOM manipluation in the client controller to get the user experience we wanted; and DOM manipulation from the client controller is frowned upon in front-end dev. But I'm a rebel, Dottie. I did it anyway.

Our other option was to use the bootstrap UI modal component to define our modal window. The drawback here is slightly more complex code, and having to put my CSS in a global style sheet rather than in the widget's CSS field. Furthermore, I'd have to write my HTML template in a script tag in the main widget, but I really wanted to demonstrate embedding a widget for the purpose of logically separating views and functions.

I could have gone either way, and I could go on for another few paragraphs about the differences, pros, and cons. But you didn't come here for a lecture on modals. You want the code for the widgets...

Anyhow, I realized since July that I didn't have to DOM manipulation via angular.element to call the modal's 'clickButton()' function. From the embedded widget I have access to parent scopes, which means that 'clickButton()' as well as the buttons object live just two steps above in the hierarchy. Therefore, I can call

'\$scope.\$parent.\$parent.buttonClicked(\$scope.\$parent.\$parent.options.buttons[0])' from anywhere I want in my embedded widget HTML.

Voila! All the \$uibModal functions and objects are available to me when using spModal. I've since done this in new widgets and it works like a charm!

Don't miss our September webinar

Be sure to reserve your place for our **September 7th webinar**.

It's far less technical than the last portal webinar, but just + Ready to learn more?

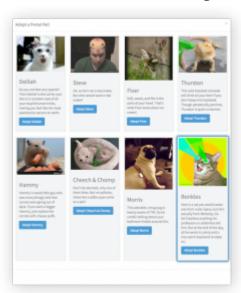
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useful. Hope to see you there!

5 Essentials All Great Service Portals Have in Common

Portal Pet Adoption Widget

Here's all the code from the widget webinar. Enjoy!



Main Widget HTML

```
<div ng-if="!data.currentPet">
 <button ng-click="c.onBrowsePets('lg')" class="adopt btn btn-prima</pre>
 ${Need emotional support?}
 </button>
</div>
<!--House for the adopted pet to live in-->
<div class="pet-house-outer-container" ng-if="data.currentPet">
 <div class="pet-house-container">
 <div class="pet" style="background: url('{{data.currentPet.photo}}</pre>
 <img class="pet-house" ng-src="pet-house.pngx" />
 <div class="pet-name">
 {{data.currentPet.name}}
 </div>
 <!--Link to browse pets-->
 <a class="settings" href="javascript:void(0)" ng-click="c.onBrowse</pre>
 <i class="fa fa-cog"></i></i></or>
 </a>
 </div>
</div>
<div ng-if="!data.currentPet">
 <button ng-click="c.onBrowsePets('lg')" class="adopt btn btn-prima")</pre>
 ${Need emotional support?}
                                                               + Ready to learn more?
 </button>
```

Main Widget Client Controller

```
function (spModal) {
 //Including spModal service
var c = this;
var shared = {}; //This is an empty array we can add to and share
 c.onBrowsePets = function(size){
 //This function is called by a button in the HTML
 shared.currentPet = c.data.currentPet; //We store the currentPet d
spModal.open({
 //spModal.open will open a modal, and we'll pass it the following
size: size,
title: 'Adopt a Portal Pet!',
 widget: '******', //Insert sys id of the embedded widget - "Pet S
 buttons: [
 {label:'${Adopt}', primary: true}
 shared: shared //We make the 'shared' array available to modal's e
 }).then(function() {
 //This function is triggered by submitting/closing the modal.
 c.data.selectedPet = shared.selectedPet; //The selected pet is sha
 c.server.update(); //Send the updated data object to the server sc
});
}
}
```

Main Widget Server Script

```
(function() {
//Check the Pet Adoption table to populate the currentPet + Ready to learn more?
```

```
var userPet = new GlideRecord('u_pet_adoptions');
userPet.addQuery('u_user',gs.getUserID());
userPet.query();
if(userPet.next()) {
  data.currentPet = {
    //build the currentPet object
    name: userPet.u_pet.u_name.toString(),
    photo: userPet.u_pet.u_photo.getDisplayValue().toString(),
    id: userPet.sys_id.toString()
  }
}
```

Main Widget CSS

```
img.pet-house,
div.pet,
div.pet-name,
a.settings {
 position: absolute;
}
button.adopt {
 position: relative;
 padding: 10px 20px;
 margin-bottom: 20px;
 font-size: 1.5em;
 width: 100%;
}
div.pet-house-outer-container {
 position: relative;
 height: 220px;
div.pet-house-container {
 position: relative;
 width: 200px;
 text-align: center;
 z-index: 9;
 margin: 0 auto;
}
div.pet {
height: 100px;
 width: 100px;
 top: 99px;
 left: 50px;
 background-size: cover;
img.pet-house {
height: 200px;
 right: 0;
 z-index: 999;
}
div.pet-name {
 width: 100%;
 top: 65px;
```

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```
color: #fff;
 text-shadow: #414141 1px 1px;
 -webkit-transform: rotate(355deg);
 -moz-transform: rotate(355deg);
 -o-transform: rotate(355deg);
 -ms-transform: rotate(355deg);
 transform: rotate(355deg);
 z-index: 9999;
}
a.settings {
top: 10px;
 right: 30px;
 color: #7B542B;
 font-size: 1.5em;
 z-index: 99999;
}
```

Embedded Widget HTML

Embedded Widget Client Controller

```
angular.element('[ng-click*="buttonClicked"]').css({visibility:'hi
}
```

Embedded Widget Server Script

```
(function() {
  //Use GlideRecord to build the list of adoptable pets, store them
  data.pets=[];
  var petsGR = new GlideRecord('u_pets');
  petsGR.query();
  while(petsGR.next()) {
   data.pets.push({
    name: petsGR.u_name.toString(),
    photo: petsGR.u_photo.getDisplayValue().toString(),
   bio: petsGR.u_bio.toString(),
   id: petsGR.sys_id.toString()
  });
  }
})();
```

Embedded Widget CSS

```
.thumbnail.selected {
  box-shadow: 0 0 10px 5px #3071a9;
}
.pets {
  display: -ms-flex;
  display: -webkit-flex;
  display: flex;
  flex-wrap: wrap;
}
.pet {
  display: flex;
}
```

Oh, and here's the pet house png:



Aloha!



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