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ServiceNow GlideRecord
1 message

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GlideRecord is a special Java class (GlideRecord.java) that can be used in JavaScript exactly as if it was a native JavaScript class.
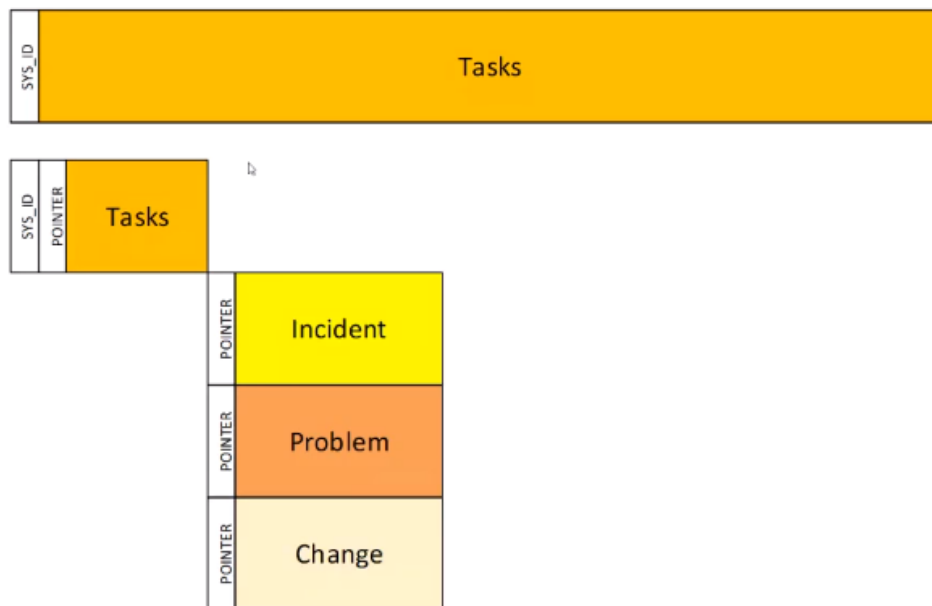
GlideRecord:

- is used for database operations instead of writing SQL queries.
- is an object that contains zero or more records from one table. Another way to say this is that a GlideRecord is an ordered list.

A GlideRecord contains both records (rows) and fields (columns). The field names are the same as the underlying database column names.

GlideRecord is ServiceNow's interface to MySQL

MySQL Heirarchical Database Structure

GlideRecord is an object that performs a query on a database and returns a result for a desired set of info.

The GlideRecord object always performs a SELECT * operation.

Glide Record cannot perform stored procedures.

The GlideRecord is a sealed object; it is not modifiable and cannot be renamed or assigned a different value.

There is no order of operation.

It is best to use Scripts Background to use GlideRecord. Only a system admin can access this.