

Awad Bin-Jawed

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I am a ServiceNow Developer with experience in delivering solutions to business needs. I created portals, applications and files, employing JavaScript, including AngularJS. I built powerful tools that execute database operations via forms, all with user experience in mind.

Skills

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|--------------------------|--------------------------------------|------------------------------|
| ▪ HTML and CSS | ▪ Debug Client & Server-side Scripts | ▪ Health Information Systems |
| ▪ JavaScript | ▪ CRM | ▪ Incident Management |
| ▪ REST/SOAP Web Services | ▪ Databases (SQL / Access) | ▪ Research |

Professional Experience

SERVICENOW DEVELOPER - REVATURE Reston, VA

Mar 2019 – Jan 2020

- Leveraged ServiceNow's **APIs** and Editors to create responsive pages and incorporate widgets.
- Created **Catalog Items** and fine-tuned via workflow run scripts and catalog tasks.
- Configured **Workflows** according to client requirements.
- Crafted **Notifications** that execute from Business Rules and record insertions.
- Leveraged the **JavaScript Log** for Client Scripts and UI Policy Scripts (also UI Policy Debug).
- Leveraged the **JavaScript Debugger** for Business Rules.
- Leveraged the **Script Editor** to catch any runtime errors.
- Implemented Script Includes (extend **GlideAjax**) and **new class** to modularize lengthy (30 line) scripts.
- Tested Applications against User Access via **Debug Security Rules** (enable as admin, impersonate user).
- Tested Applications cross-scope access against other Applications via **Runtime Access Tracking**.

Other Experiences

TIER 1 TECHNICAL SUPPORT – ASCENDA USA INC	Aurora, CO	Jan 2020 – May 2020
FULFILLMENT ASSOCIATE - AMAZON	Denver, CO	May 2018 – Mar 2019
PRODUCT SUPPORT ANALYST – ORTHOFI (Robert Half)	Denver, CO	Mar 2018 – May 2018
ADS SALES COORDINATOR – COMCAST	Englewood, CO	Oct 2017 – Feb 2018
DATA ANALYST – DISH NETWORK(ROBERT HALF)	Englewood, CO	Mar 2017 – Jun 2017
CLIENT ENGAGEMENT SPECIALIST - ZILLOW	Centennial, CO	Mar 2016 – Mar 2017
RESOLUTION TECHNICIAN – PATHOLOGY ASSOC MEDICAL LABORATORY	Lakewood, CO	Sep 2012 – Mar 2016

Education

University of Colorado Denver – Public Health, B.A	Dec 2014
Galvanize - Python Programming, Denver Platte Center	Oct 2016
Coursera - R Programming, Certificate # KHRFQHFBMJ2E	Jan 2017
Udacity – Data Analyst, Nanodegree - License # 7P94NHZE	July 2018
ServiceNow - Certified System Administrator, Certificate # 20131099	May 2019