



Awad Bin-Jawed <awadbinjawed@gmail.com>

Flow Designer and Slack Integration

1 message

Awad Bin-Jawed <awadbinjawed@gmail.com>
To: Awad Bin-Jawed <awadbinjawed@gmail.com>

Fri, Apr 12, 2019 at 4:00 PM

----- FLOW DESIGNER -----

Step One: input for the following fields:

TRIGGER

[Problem] Created

Trigger: Created

* Table: Problem [problem]

Condition: [Add filters](#)

[Delete](#) [Cancel](#) [Done](#)

Step Two: input for the next following fields:

1 Post Problem Details

Action: Post Problem Details

* Webhook URL: <https://hooks.slack.com/services/T1CTFL5A7/BHJ5BK96A/m6RRDEJP92XB58UyLHnwtKr>

* Problem (Problem): Trigger - Problem Record x

Additional Message:

Override Default Fields:

Username: Awad Bin-Jawed

Channel: #testinbound

Icon:

[Delete](#) [Cancel](#) [Done](#)

Step Three: Save

Step Four: Activate

----- ADMIN CONSOLE -----

Step Five: Create a New Problem and Submit:

Problem PRB0040007

Number: PRB0040007

Business service:

Configuration item:

Change request:

Major problem: ☐

Knowledge: ☐

State: Open

Impact: 3 - Low

Urgency: 3 - Low

Priority: 5 - Planning

Assignment group:

Assigned to:

	Problems	New	Go to	Number	Search
	All				
	Number	Short description	State	Assignment group	Assigned to
	Search	Search	Search	Search	Search
<input type="checkbox"/>	PRB0040008		Open	(empty)	(empty)
<input type="checkbox"/>	PRB0040007		Open	(empty)	(empty)
<input type="checkbox"/>	PRB0040006		Open	(empty)	(empty)
<input type="checkbox"/>	PRB0040005		Open	(empty)	(empty)
<input type="checkbox"/>	PRB0040004		Open	(empty)	(empty)

Step Six: View in the Chatroom:

#testinbound

☆ | 14 | 0 | Add a topic

Today

Jump 76 new messages since 3:46 PM on April 12th

High Priority Problem created

[PRB0040013](#)

Short description
Im in ur interwebz

State Open **Priority** 5 - Planning

Awad Bin-Jawed APP 3:40 PM

High Priority Problem Created

[PRB0040007](#)

State Open **Priority** 5 - Planning

The Ghost in the Machine APP 3:40 PM

High Priority Problem Created

[PRB0040021](#)

State Open **Priority** 1 - Critical

Michael Jackson APP 3:40 PM

/giphy thriller

[PRB0040008](#)

State Open **Priority** 5 - Planning